

Experience the difference

The FedEx Ship Manager® Server (FSMS) 20.08 version is out with enhanced user experiences, new shipment features, speed, and performance boost along with bug fixes. This upgrade offers:

- Updates to Configuration Utilities
- New shipment features and capabilities
- Addition to shipment service options
- New shipment surcharge options and updates
- Enhancements to shipment transactions and labels

Here are the highlights

FedEx Express domestic services for Intra country shipments now include Spain, Germany, Great Britain, Czech Republic, Hungary, Romania, Malaysia, Sweden, Denmark, France, Thailand, Switzerland, and United Kingdom.

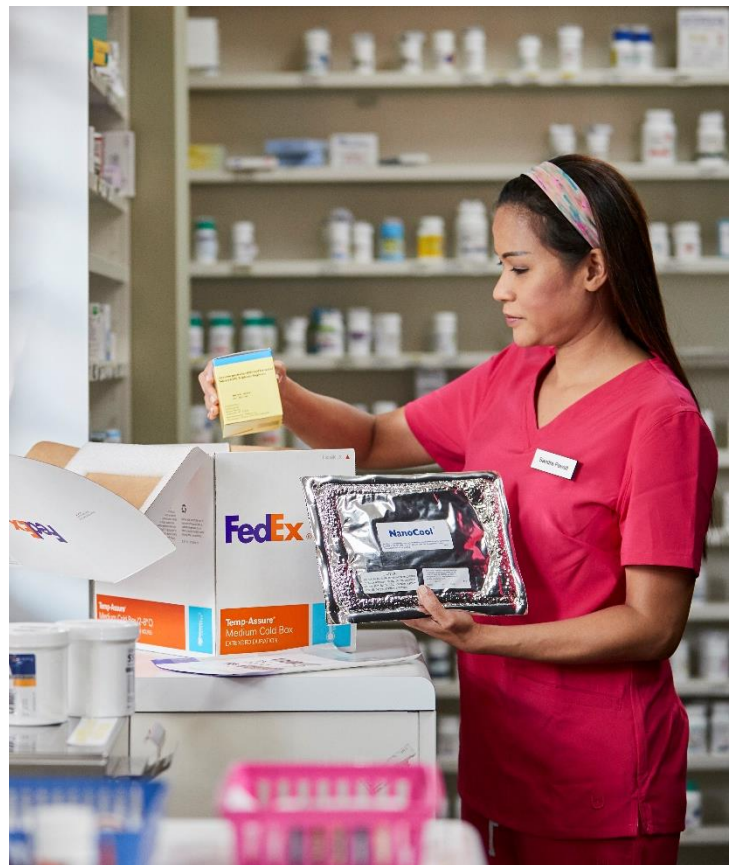
FedEx introduces an option, **Monitoring and Intervention (M&I) and Health Care Indicator (HCI)** features to **ship essential and critical Health care items**.

New label stock option for **Thermal Label, 4 X 6.75 Non-Doc Tab label** is introduced for M&I and HCI shipments.

Consignee address field in Pro forma invoice report is provided with **Address Line 3 to include the additional location details**.

COD and ECOD options are discontinued within the U.S. and shipments destined for the U.S. to enhance digital payment modes.

An Export Accompanying Document (EAD) is required for a German export shipment exceeding 1000 Euros.





The new version of FedEx Ship Manager® Server software requires **four to seven digit valid postal code** to process **shipments from or to Chile**.

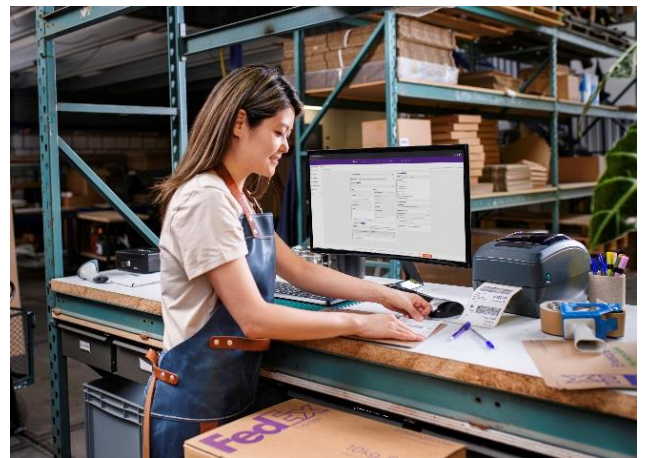
Surcharges are applied at the package level rather than the shipment level to help prevent overcharge on international shipments with Non-Standard Packaging option.

Improved **2D barcode labels display the appropriate ASCII characters** for fields such as address, phone number, etc., displaying additional information on the label.

FedEx Ship Manager® Server configuration tabs, corresponding interfaces, tag details and tag names of **FedEx SmartPost® Services are rebranded as FedEx Ground® Economy Services**.

The **multi-piece shipment rates** are accepted at **package level instead of shipment level**.

Non-standard packaging option on individual package is now applicable for international express multi-piece shipment (MPS).



Go to fedex.com/server to learn more about FedEx Ship Manager® Server and how integration with your existing business systems can make shipping around the world faster and easier. This business site will provide you with online developer resources along with feature and service information.

Upgrade paths

FedEx Ship Manager® Server 20.08 will upgrade over the following software versions:

FedEx Ship Manager® Server 20.07 – Upgrade paths			
18.07	18.10	18.11	18.13
20.06	20.07		

Use the following Product key for new installation.

Product key: **7CV8S3KMKY54Z4F3**

Expiration date: July 31, 2026

Note:

- **Restart** the system before upgrading.
- For more information on upgrading from other versions to 20.08, contact your FedEx support representative.

Surcharges

Surcharge	What is changing in 2024?
<p>Additional Handling Surcharges (AHS) AHS is applicable for FedEx Express domestic and international shipments at package level.</p> <ul style="list-style-type: none"> • AHS Dims • AHS Weight • Non-Standard Packaging • Oversize • AHS Freight 	<ul style="list-style-type: none"> • Non-Standard Packaging option for FedEx Express multi-piece returns AHS at package level. • Rates are displayed at package level for international multi-piece shipments.
<p>Monitoring and Intervention (MI) and Healthcare Identifiers (HCID) Surcharges</p>	<p>Surcharges are applicable for the following:</p> <ul style="list-style-type: none"> • FedEx Surround® Elite (MI1) - FedEx Surround Elite • FedEx Surround® Premium (MI2) - FedEx Surround Premium • FedEx Surround® Preferred (MI3) - FedEx Surround Preferred

Learn more

To avail the benefit of new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- United States and Canada: call **1.877.339.2774**.
- Europe: Visit fedexeurope.my.salesforce-sites.com/premiumCT/
- The Indian Subcontinent, the Middle East and Africa: email meisatechsupport@fedex.com
- Asia-Pacific: email fdxhelpdesk@fedex.com
- Brazil: email ct-brazil@corp.ds.fedex.com
- The rest of Latin America and the Caribbean: [click here](#) for your country's dedicated support phone number.

You can also go to the redesigned FedEx Developer Resource Center at fedex.com/us/developer for interactive self-help tools, software information, documentation, and Alert Notification System registration to receive email updates.