

# FedEx® What's New in FedEx Ship Manager® 3900

## Experience the difference

FedEx Ship Manager® offers a wide range of new features to help your everyday operations run more smoothly and achieve smarter shipping processes. This version of the software is bundled with the following enhancements:

- Enhancements in Healthcare Identifiers (HCI) special service options.
- Extended shipment process and express domestic return shipments to other countries.

Through continuous enhancements, FedEx Ship Manager® aims to help accommodate all your logistic requirements and facilitate a best-in-class shipping experience.

## FedEx Ship Manager® enhancements

**Enhanced Healthcare Identifiers (HCI) preferences** for HCI enabled accounts, by **moving HCI options from “FedEx Express Special Services” to a new field “Healthcare Identifier Options Displayed”** in Field preferences of View/Edit Domestic Shipping Profile and View/Edit International Shipping Profile screen.



Expanded Express Domestic Return shipments to **Chile (CL), and South Africa (ZA) countries/territories.**

This version of software **extends the shipment process to Portugal (PT) country.**



Enhanced Special services section for HCI enabled accounts by **consolidating HCI special service options under a new group “Healthcare Identifier Options”** and the other special services are moved to a new group “General Special Services”.



FedEx Ship Manager® now **supports Third Party Billing for return shipments in Chile (CL).**

A new surcharge, “**US Inbound Processing Fee**” is added to the **Courtesy Rate Quote window for international shipments to the US.**

**Updated FedEx Ship Manager® title bar to show revision number** along with the version number.



To maintain regulatory compliance, “**Title of Signatory**” and “**Place of Signatory**” are **removed** from **View/Edit Dangerous Goods Screen, 1421c Shippers Declaration Report,** and the field preferences of **View/Edit International and Domestic shipping profile,** and **International Direct Distribution shipping profile maintenance** screens.



## Learn More

To access and download the latest support documentation:

For US, visit <https://www.fedex.com/en-us/shipping/ship-manager/software.html> and click “Resources and Support.”

For Canada, visit <https://www.fedex.com/en-ca/shipping-services.html>

Help is also available through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. When prompted, say “FedEx Ship Manager Software”.