FedEx Ship Manager® Server (FSMS) 20.07 and 20.08 updates

The latest update for FSMS is now available with various defect fixes and added features.

For more information on incorporating these updates, contact FedEx Customer Service Representative or FedEx Technical Support.

It is recommended to restart the system after update installation.

The latest updates for FedEx Ship Manager® Server are as follows:

This update can be identified by the build number **341.71 for FSMS 20.07** and **546.05 for 20.08**. These updates include fixes from previous and latest release.

Surcharge and Rate updates

Fuel Surcharge expansion
Dangerous Goods (DG), DG by Road (intra-Europe), and Address Correction surcharges will be included in the fuel surcharge calculations for all intra-country and international services.

Additional Handling Surcharges (AHS)
International express packages meeting Additional Handling Surcharge (AHS) – Dimension criteria will be subject to a 40 lb. (18 kg.) minimum billable weight (MBW).

U.S Inbound Processing Fee
A charge is assessed on U.S. import shipments in connection with the processing of those shipments for clearance.

20.07 fixes:
1. Openship crash issue due to incorrect Vague Commodity file is fixed.

2. The NA (North American) commodities no longer return "No rows match" error.

3. FedEx Ground Economy® Create transactions now display 1D Barcode (field 664), and Shipment label data (field 668).

4. Special Service Descriptions is now uploaded to the Hourly Upload File (HUF) file for shipments using a Healthcare Identifier. Note that, the Healthcare Identifier (HCID) is a contract only service.

5. "URSA table is expired" notification issue is now resolved and is not returned for Future dated FedEx Ground shipments.

6. The Malformed UploadDocument request XML when shipping International Ground, preventing ETD Upload has been corrected.

7. The Missing Ground Tracking Number error is no longer returned for a FedEx Ground Economy® Openship Create transaction.

8. The Invalid Service Type error is now fixed and is not returned for One Rate route transaction.

20.08 fixes:

9. Demand surcharges are now correctly applied to Net Charge (field 37) for all applicable services.

10. Issue with delayed Hourly Upload File (HUF) generation when uploading ETD is corrected.

Learn more

For any queries or technical assistance, use the below information.

- United States and Canada: call **1.877.339.2774**.

- Europe: Submit a support request via link: fedexeurope.my.salesforce-sites.com/premiumCT/

- The Indian Subcontinent, the Middle East and Africa: email meisatechsupport@fedex.com

- Asia-Pacific: email fdxhelpdesk@fedex.com

- Brazil: email ct-brazil@corp.ds.fedex.com

- The rest of Latin America and the Caribbean: click here for your country's dedicated support phone number.

You can also go to the redesigned FedEx Developer Resource Center at fedex.com/us/developer for interactive self-help tools, software information, documentation, and Alert Notification System registration to receive email updates.