

## Experience the difference

FedEx Ship Manager® offers a wide range of new features to help your everyday operations run more smoothly and achieve smarter shipping processes. This version of the software is bundled with the following enhancements:

- Express domestic shipments are available for additional countries/territories.
- Introduced Movement Reference Number (MRN) for German outbound shipments.
- FedEx Ground® services now permits Dangerous Goods (DG) by road.

Through continuous enhancements, FedEx Ship Manager® aims to help accommodate all your logistic requirements and facilitate a best-in-class shipping experience.

## FedEx Ship Manager® enhancements

A new **package level special service option, Dangerous Goods (DG) by road** is introduced as part of **FedEx Ground® services, to permit Dangerous Goods shipments via road.**

The option to ship Dry Ice, Lithium Batteries, Limited Quantity Dangerous Goods, etc., for intra-country shipping through FedEx Regional Economy, FedEx Express Domestic, etc. will be available to the DG by road service for return shipments within European Union (EU), Switzerland, and Norway countries/territories.



Enhancement to the **International and Domestic shipping profiles** by including two new options for **Return-Shipment Preference** type to ease the shipment process of DG by Road.

- Ion standalone Indicator
- Metal standalone Indicator

Introducing **FedEx® International Deferred Freight (IDF), a new global deferred air freight service.** This service type is meant to leverage a deferred economical option that offers excellent shipping services at a lower cost.



**New special services** are included to enable additional shipment capabilities for **DG by road option**.

- Biological Substances Category B
- Dangerous Goods in Excepted Quantities
- Genetically Modified Organisms and Microorganisms
- Limited Quantities Dangerous Goods
- Radioactive Material, Excepted Package
- Fully Regulated Dangerous Goods
- Standalone Lithium Batteries
  - Standalone Lithium Batteries (UN3480)
  - Metal Standalone (UN3090)



**Packing instruction** is a required field for all the Dangerous Goods (DG) shipments.

**FedEx Ground shipments can be scheduled 45 days ahead of time and FedEx Ground Economy can be scheduled 21 days ahead of time.**

Expanded Express Domestic Return shipments for **Finland (FI), Italy (IT), Austria (AT), Norway (NO), and Greece (GR) countries/ territories.**



**PI numbers are removed from the Lithium Battery/Cells options** and displays only the UN number as mentioned below.

- Ion Packed with Equipment (UN3481)
- Ion Contained in Equipment (UN3481)
- Metal Packed with Equipment (UN3091)
- Metal Contained in Equipment (UN3091)



As part of this version of FedEx Ship Manager® (FSM) software, when the integration profile is being used in FSM, the **title bar displays the entire account description along with the profile name.**

In this version of FedEx Ship Manager®, the **FedEx SmartPost® service is rebranded to FedEx Ground® Economy throughout the application.**



To meet the **clearance requirements of German outbound international shipments** (including Returns, FedEx International Priority DirectDistribution® (IPD), and FedEx International Priority DirectDistribution® Freight (IDF)) **greater than 1000€, a Movement Reference Number (MRN) or exemption declaration is required.** This helps to fasten the clearance process for international shipments.

**Note:** This is not applicable to the destinations within the European Union (EU).



**References to FedEx International Ground® are being removed** from the following locations to improve the user experience.

- International shipping profile | Return – Shipment preference type
- International shipping profile | Outbound - MPS preference type
- International shipping profile | Outbound - Shipment preference type
- International shipping profile | 4- Ground Preferences tab
- View shipped list | International
- Form Settings | FedEx Ground International Labels
- Customize User Prompts | International Ground Broker Inclusive message
- System setting | FedEx Ground International Settings
- Reports | Shipment Reports



The **1421C report** which generates for dangerous goods shipment, displays the text **'24-Hour Emergency Telephone Number'** instead of just **'Emergency Telephone Number'**.

To ease the shipment creation, **Germany MRN** field is added to International shipping profile for **Return-shipment** preference type.



**Enhanced resolution of thermal label printers.**

Now you have an **option to choose the resolution between 203dpi or 300dpi.** A new field, 'Resolution' is added in the 'Printer Settings' window to set the resolution.

By default, '203dpi' is set for thermal label printers and 'None' for non-thermal label printers. You can set the resolution only for thermal label printers.

And you can also **view the resolution set for each thermal label printer in the 'Form settings' window under 'Resolution' column.**



## Learn More

To access and download the latest support documentation:

For US, visit <https://www.fedex.com/en-us/shipping/ship-manager/software.html> and click “Resources and Support.”

For Canada, visit <https://www.fedex.com/en-ca/shipping-services.html>

Help is also available through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. When prompted, say “FedEx Ship Manager Software”.