FedEx® What's New in FedEx Ship Manager® v.3800

Experience the difference

FedEx Ship Manager® offers a wide range of new features to help your everyday operations run more smoothly and achieve smarter shipping processes. This version of the software is bundled with the following enhancements:

- Express domestic shipments are available for few more countries.
- COD and ECOD are discontinued for FedEx Express® and FedEx Ground® services.
- Monitoring and Intervention (MI) and Healthcare Identifier (HCI) enhancements.

Through continuous enhancements, FedEx Ship Manager® aims to help accommodate all your logistic requirements and facilitate a best-in-class shipping experience.

FedEx Ship Manager® enhancements

Improved shipping experience as **Express Domestic Return shipments are extended for Czech Republic (CZ), Hungary (HU), Romania (RO), Malaysia (MY), France (FR), Sweden (SE), Denmark (DK) Thailand (TH), and Switzerland (CH).**

Enhanced the FedEx International Priority DirectDistribution® (IPD) shipment creation as the **Primary shipment's Controlled Shipment – FICE details** such as FICE License Type, License#/ Permit #, Foreign Trade Zone, and Entry Number will be **copied to its additional pieces by default.**

Better identification of the shipments with Non-Standard Packaging special service, '**AHS**' will be displayed on the shipment and/ or package labels.

For International multi-piece shipments (MPS), you can now select **Non-standard packaging option for individual packages.**
This is applicable for the following service types:

- International express parcel
- International express freight
- International priority distribution
- International Direct Distribution Freight
- Intra-Canada and Intra-Mexico Express parcel and freight

FedEx Ship Manager® software 3800 or higher version no longer supports the installation or upgrade on Windows 8.1 OS as this operating system has reached its end of support by Microsoft.

To improve FedEx International Priority DirectDistribution® (IPD) shipments, the following **Controlled Shipment- FICE license types are removed.**

- DSP-5
- DSP-61
- DSP-73
- DSP-85
- DSP-94
- License Agreements

The new version of FedEx Ship Manager® software requires **four – seven digit valid postal code to create shipments from or to Chile**. If the provided postal code is invalid, you will receive an error message requesting that a valid postal code to be entered. Validation of postal code is available for pickup, sender/recipient addresses, broker addresses, and importer of record addresses.

The **'Limited quantity'** option under special service is **removed for ground hazmat shipments to, from, or within Hawaii or Alaska.**

Rate quote for Intra Canada shipments will no longer include applicable taxes. A disclaimer is added in Transmit times, Courtesy rate quote screens, etc.,

COD and ECOD options are discontinued within US, Origin, or Destination shipments for FedEx Express® (FXE) and FedEx Ground® (FXG) services to enhance digital payment methods.

Service type	Origin	Destination	Type	Allowed
FXE	US	US	COD	No
FXE	CA	US	COD	No
FXE	ROW	US	COD	No
FXG	US	US	COD	No
FXG	CA	US	COD	No
FXG	US	US	ECOD	No

Enable Shipping Returns check box in the System Settings tab is renamed to **Enable International Shipping Returns.**

International multi-piece shipment (MPS) functionality is enhanced by displaying the rate quote details **on package level instead of shipment level.**
Surcharges will be displayed on applicable international shipments as **'per package' instead of 'per shipment'.** These surcharges include:

- Additional Handling Surcharge-Dimension (AHS Dims)
- Additional Handling Surcharge-Weight (AHS Weight)
- Additional Handling Surcharge-Packaging (Non-Standard Packaging)
- Oversize Surcharge
- Additional Handling Surcharge Freight

Monitoring and Intervention (MI) and Healthcare Identifiers (HCI) Special service options now display in a **logical order to make it easier for you to select the required options.**

Enhanced multi-piece shipments (MPS) with an option to **select Special service options for individual packages** like you select individual package weight, dimension etc.

Better identification of healthcare shipments by printing **Healthcare Identifiers (HCI) code along with Monitoring and Intervention (MI) code (ex: MI1-HCC)** at the bottom of the label in a larger font by customizing labels.

Enhanced MI and HCI feature as following surcharges are added:

- FedEx Surround® Elite (MI1) - FedEx Surround Elite
- FedEx Surround® Premium (MI2) - FedEx Surround Premium
- FedEx Surround® Preferred (MI3) - FedEx Surround Preferred

New identifiers are available for other industries

- Consumable Perishable Critical MI
- Aerospace Critical MI
- Automotive Critical MI
- Financial Critical MI
- High Tech Critical MI
- Industrial Critical MI

A **new label format** named **4 X 6.75 Thermal Label without Doc Tab** is added to both Domestic and International profiles (FedEx Express and FedEx Ground preferences) for the shipper to be able to select that label format for their shipment.

Learn More

To access and download the latest support documentation:

For US, visit https://www.fedex.com/en-us/shipping/ship-manager/software.html and click "Resources and Support."

For Canada, visit https://www.fedex.com/en-ca/shipping-services.html and click "Resources and support."

Help is also available through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. When prompted, say "FedEx Ship Manager Software".