

# FedEx® What's New in FedEx Ship Manager® v.3750

## Experience the difference

FedEx Ship Manager® offers a wide range of new features to help your everyday operations run more smoothly and achieve smarter shipping processes. This version of the software is bundled with the following enhancements:

- Combine International Direct Distribution (IDD) master shipments.
- Set reminder to close the International Direct Distribution (IDD) master shipments.
- Create Express Domestic Return shipments for Benelux, Spain, and Germany countries.
- Ability to view the International Direct Distribution (IDD) shipment history.
- Introducing Monitoring and Intervention (MI) and Healthcare Identifiers (HCID) special service options to protect healthcare shipments.

Through continuous enhancements, FedEx Ship Manager® aims to help accommodate all your logistic requirements and facilitate a best-in-class shipping experience.

## FedEx Ship Manager® enhancements

From this version of FedEx Ship Manager® software, you can now **consolidate the International Direct Distribution (IDD) Master shipments using Combine Masters option to ease the process of report generation.**

Now, **Intra-country Canada shipments allow Standard Overnight service type with Saturday delivery services (Saturday delivery or Saturday Hold at Location).**



Improved FedEx International Priority DirectDistribution® (IPD) shipping experience as the following **two new clearance locations are available for IPD shippers.**

- Australia – MELI
- New Zealand – CHCI

From this version of FedEx Ship Manager® software, in the PAPS Information for Customs Entry screen, the **PAPS column is renamed to Trip Number.** Also, in the Coversheet, the SCAC code followed by trip number will be displayed.

Improved shipping experience as **Express Domestic Return shipments are extended for Belgium (BE), Luxembourg (LU), Netherlands (NL), Spain (ES), and Germany (DE) countries.**

Extending **FedEx First Overnight® service to Hawaii (HI)** for the postal codes - 96701, 96782, 96813, 96814, 96815, 96816, 96817, 96818, 96819, 96822, 96826.

**FedEx First Overnight® is our fastest service to Hawaii with the delivery time of 12:00pm (Monday-Friday) and 1:30pm (Saturday).**

Note: Saturday delivery commitment for 96818 postal code is not supported for now.



Improved shipment creation to **automate the service type based on the Recipient address type for both Domestic and International shipping profiles.** If the address type is residential, then the service type displays as Home Delivery and for Business address type, Ground Delivery service displays in the service type dropdown.

For LTL Freight shipments when adding the Commodity details, **Total Commodity Weight** field is displayed in bold.



To enhance the shipping experience, **transit quote for the FedEx Ground® Economy displays the date-definite transit quote** in the same format as the FedEx Ground®.

Now, you have an option **to preview the FedEx Generated USMCA CI/COO and the USMCA COO reports** for international outbound and return shipments.



A new feature, **International Direct Distribution (IDD) History** is introduced for you to **retrieve shipment history for closed shipments and allows you to modify, save, delete, reprint, or send documents even after closing the IDD.**

To ease the download of international rates, **International List rates and discounts options are combined into one.** Now with just a click both the International List rates and discounts are downloaded.

To help provide a more seamless International Direct Distribution (IDD) shipping experience, the following **two new reports are introduced** to generate while closing the International Direct Distribution Master shipment.

- **FedEx Pick-up Record** - provides the **pick-up record information with associated tracking numbers** to have a manifest of shipments being picked up, in PDF format.
- **ACE Manifest Report** – includes the **shipments eligible for Section 321 and Customs entry reports** in .CSV format.



Enhanced shipping experience as additional special service options- **Monitoring and Intervention (MI) and Healthcare Identifiers (HCI) are introduced.** These help **proactively monitor the shipments, mitigate risk, and provide intervention support to protect healthcare shipments.** The healthcare identifiers special service options help improve the visibility and facilitate prioritization in network.

Enhanced International Direct Distribution (IDD) shipping experience, in order to remind you to close the shipments, **an option is introduced to set time to send reminder message to close the IDD Master shipments.**

In this version of FedEx Ship Manager®, the term **‘Peak’ in surcharges is rebranded to ‘Demand’** to enhance the shipping experience. Following are the rebranded surcharges.

<b>Old surcharge</b>	<b>Rebranded surcharge</b>
Peak AHS	Demand AHS
Peak oversize	Demand oversize
Peak Grnd unauthorized	Demand Ground Unauthorized
Peak Resi Surcharge	Demand Resi
Peak Surcharge (FXG Economy)	Demand Resi (GRN Economy)
Item 380 – Peak Surcharge Tier 1 thru Tier 4	Item 380 – Demand Surcharge Tier 1 thru Tier 4
Peak Surcharge (Global Peak)	Demand Surcharge



# FedEx® Integration Assistant Enhancements

A new check box is introduced in **Export > Method to enter the default value for the processed shipments**.

You can select the **Set Flag to indicate a package is shipped** check box and enter the default value in the text box. When a shipment export is processed, the default value will be exported to the database.

## Learn More

To access and download the latest support documentation:

For US, visit <https://www.fedex.com/en-us/shipping/ship-manager/software.html> and click “Resources and Support.”

For Canada, visit <https://www.fedex.com/en-ca/shipping-services.html> and click “Resources and support.”

Help is also available through the FedEx Ship Manager Technical Support Center at 1.877.FDX Assist 1.877.339.2774. When prompted, say “FedEx Ship Manager Software”.