



FedEx Ship Manager® Server 18.13 Release Notes

Description

A software solution for high-volume shippers, giving customers the speed and convenience of a dedicated shipping solution from FedEx.

Version 18.13 is an incremental release for the FedEx Ship Manager® Server 18.00 family.

Product key

Use the following Product key for new installation.

Product key: **77RQSSIMKY54Z4F3**

Expiration date: Feb 28, 2025

Upgrade paths

FedEx Ship Manager® Server 18.13 will upgrade over the following software versions:

FedEx Ship Manager® Server 18.13 upgrade paths				
17.04	17.05	17.08	17.09	17.10
17.11	17.12	18.02	18.05	18.07
18.08	18.09	18.10	18.11	18.12

Note:

- **Restart** the system before upgrading.
- To upgrade from any other versions of 170x and 180x to 1813, contact your FedEx support representative.

Customer support

If you have questions or need assistance, please contact the FedEx Technical Support Center at **1.877.FDX.Assist, 1.877.339.2774**, available Monday through Friday, 7 a.m. to 9 p.m. CT; and Saturday, 9 a.m. to 3 p.m. CT.



Additional resources

Go to fedex.com/server to learn more about FedEx Ship Manager® Server and how integration with your existing business systems can make shipping around the world faster and easier.

This business site will provide you with online developer resources along with feature and service information.

FedEx Ship Manager® Server Version 18.13 offers the following updates:

To comply with current regulations, all the references of **Country field is now termed as Country/Territory** on reports and labels.

The **Surcharge descriptions are available in the shipment transaction** for selected surcharge reference to ensure easy access.

FedEx 1D barcode changes

- Routing transaction requires the inclusion of field 664 (FedEx 1D barcode), field 2418 (USPS Del Con barcode) and field 4927 (USPS tracking number) to generate shipping labels.

Surcharge updates

Surcharge	What is changing in 2023?
<p>Delivery Area Surcharge (DAS)</p> <p>The Remote Delivery Area Surcharge (RDAS) is added as an additional surcharge to shipments that are destined to ZIP codes identified as <i>Remote</i>.</p> <p>Applicable services</p> <p>RDAS is applicable for FedEx Express, Ground and Ground Economy Services including commercial, residential, Domestic, and international payors.</p> <p>Refer to FedEx Service Guide for more info.</p>	<p>Three new surcharges are added for RDAS. Namely,</p> <ul style="list-style-type: none">• Delivery Area Surcharge Remote Residential• Delivery Area Surcharge Remote Commercial• Delivery Area Surcharge Remote (Ground Economy only)
<p>Additional Handling Charges (AHS)</p> <p>Zone based AHS</p>	<p>Additional Handling Weight/ Packaging Surcharges are included in Rate Quote for applicable international export & intra-country domestic EU and MEISA shipments.</p> <p>Additional Handling Surcharges are applicable to domestic shipments created with international payors based on selected zones.</p>
<p>AHS for FedEx Express Freight Services</p>	<p>Any freight handling unit that measures greater than 62” on its longest side and is non-stackable, will qualify for AHS.</p>

Learn more

To avail the benefit of new features, contact your FedEx customer integration consultant or contact the FedEx Technical Support Center.

- For the United States and Canada, call **1.877.339.2774** or visit our [Support Page](#).

You can also visit [FedEx Developer Resource Center](#) for interactive self-help tools, software information, software downloads, documentation, and access Alert Notification System registration to receive email updates.