

# FASC drop off payout quick-reference guide

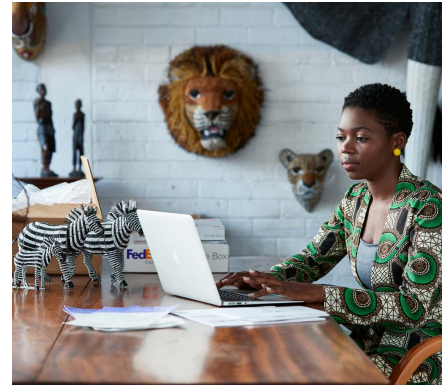


## How it works

For every drop off at your store, you receive:

- \$1 for each FedEx Express® package
- \$0.75 for each FedEx Ground® package
- \$0.75 for each FedEx Ground® Economy (formerly FedEx SmartPost®) package

Payments must exceed \$10 to receive a payout.



## FedEx quarterly schedule

You can expect a payment every quarter, generally 30 days after the close date of each one. Because there is no carryover between quarters, we want to make sure you know the payout schedule.

QTR	Dates	Payout check end-of-month distribution	Dispute period for filing claims	Deadline for submitting inquiry
1	June–August	September	September–November	November 30
2	September–November	December	December–February	February 28
3	December–February	March	March–May	May 31
4	March–May	June	June–August	August 31

## Tips to manage your payout



Make sure your payout is correct. Review your payout amount on FASCnet to make sure your check matches the amount stated online. Note that drop off payouts may come with multiple separate checks for one quarter.



Keep a detailed record of every shipment. You can likely export a report from your point-of-sale system. Use that report to cross-reference your drop off numbers with your payout on FASCnet.com. Looking for a FedEx-integrated business software solution? Explore our [compatible solutions providers](https://fedex.com/en-us/compatible.html) (fedex.com/en-us/compatible.html).



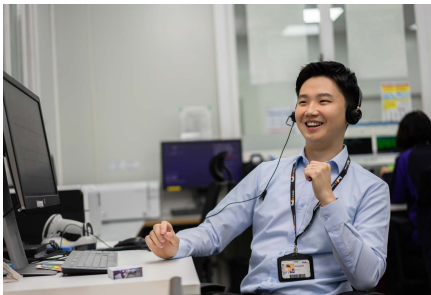
Update your FASCnet contact information. Make sure your remittance address, email address, and phone number are updated. Accurate information means you'll get your payout on time.

## Questions about your payout?

Submit a Payout Inquiry on FASCnet.com before the deadline for assistance.

*Include an electronic copy of the FedEx Express and FedEx Ground tracking numbers for all the drop off shipments for the entire quarter.*

See your FASC Agreement for terms governing the FedEx drop off payment.



## Get help whenever you need it

The FASC Program Support team is here to assist you.

Call **1.800.496.9310, opt. 3**

Monday–Friday, 8 a.m.–6 p.m. CT

Email [retailsupport@fedex.com](mailto:retailsupport@fedex.com) after hours