

SenseAware® device programming and monitoring made simple — and hassle-free

Already have a SenseAware subscription but don't have the resources to program the devices? Don't have the time to monitor the journeys yourself? We'll keep tabs on your critical shipments — leaving you with one less item on your to-do list.

With SenseAware Setup and Monitoring and Monitoring Only, the FedEx Custom Critical SecureComm team will monitor the real-time location and environmental conditions of your shipments 24/7/365 — eliminating the need for your staff to handle the task.



TWO OPTIONS TO FIT YOUR NEEDS

You can choose either the SenseAware Setup and Monitoring or Monitoring Only service level:



Setup and Monitoring

- You provide your shipment information and determine what data you want to be monitored — including realtime information about your shipment's location and environmental conditions.
- SecureComm remotely programs the SenseAware device to your parameters and then proactively monitors the shipment throughout its entire journey.
- SecureComm will notify you of any potential issues, how and when you want to be alerted.



Monitoring Only

- After you configure the SenseAware device for your shipment, just invite SecureComm to the journey.
- SecureComm monitors your shipment's progress from pickup to delivery and notifies you of any deviations.

With either option, SecureComm has the ability to engage local law enforcement officials as needed. They can also contact third-party carriers on your behalf.

SenseAware Setup and Monitoring and Monitoring Only services can be used for a single shipment or multiple deliveries. You just pay a flat rate for each shipment.