



FedEx SenseAwareSM Single Journey at a glance



Whether you're shipping time-critical parts, irreplaceable prototypes, tissue samples, high-value pharmaceuticals or artwork, you don't want to wait until the shipment arrives to know all is well. You want peace of mind throughout the journey — 24/7 monitoring by the experts, visibility into its status at any time, and real-time alerts if anything happens during shipment.

For frequent shippers of products that need monitoring, FedEx SenseAware offers a subscription with unlimited use for a monthly fee. But what if you need the service only occasionally or at certain times of the year?

That's where FedEx SenseAware Single Journey comes in.

If you need shipment monitoring at your disposal with no commitment to a long-term subscription, Single Journey is the solution for you. We monitor your shipment's end-to-end integrity, location and security in real time for a single price per journey. Here's how it works and what you can expect.

Features and benefits

For one flat fee, you'll get:

- ✓ Coverage to 20+ countries and with 90+ airlines
- ✓ Device shipping to the origin location
- ✓ Journey programming
- ✓ Online access to view the journey
- ✓ 24/7 shipment monitoring by FedEx Security Command Center
- ✓ Real-time alerting if the shipment is compromised
- ✓ Prepaid shipping box for returning the device — *or prepaid return label and international paperwork for international journeys*
- ✓ Automatic archiving of data to a customer portal
- ✓ Access to data and downloadable reports for three months

What's not included:

- Transportation cost for the shipment itself (your responsibility)
- International duties and taxes (your responsibility)
- + Use of temperature probe (available for a fee) — *required for temperatures between -200°C and -20°C*
- + NIST validation (available for a fee)

Pricing

Domestic journey (one-way journey within 50 U.S. states)	USD150
International journey (one-way journey to/from an approved country)	USD200

How to place an order

- 1 Just complete an online request form at senseaware.com.**

You'll need to know:

 - Detailed addresses and contact information at origin and destination
 - FedEx account # for duties and taxes (for international shipments only)
 - Date of shipment (departure from origin)
 - Number of days in transit
 - Type of data to monitor and alert parameters
 - Participants who need to have online access to view journey or receive alerts
 - Emergency contact
 - Credit card for payment information
- 2 Review and save information.**
- 3 Complete order and pay.**

How the journey works



We ship the device. FedEx ships a device and a prelabeled return box to the origin point.



Activate the service. Upon receiving the device, follow the provided instructions to activate the service. If this is your first use of Single Journey, you'll receive a link to set up your login.



Power up and place the device. Power up the device, place it in the return box, seal the box and place it inside the shipping container.



We monitor. FedEx will monitor your shipment 24/7 and alert law enforcement per the terms of agreement if security parameters of the shipment become compromised.



You monitor. You and the journey participants can view location and environmental indicators of your shipment in real time through the FedEx SenseAware customer portal.



Return the device. Upon receiving the shipment at the final destination, the designated contact retrieves the device and takes the unopened return box to a FedEx dropoff location within 24 hours.

(For international returns, put the device in a FedEx® Small Box and use the provided prepaid label and international paperwork.)

What's next?

[Learn more about FedEx SenseAware Single Journey.](#)

First-time user?
[Set up your login.](#)

Ready to jump right in?
[Start your order.](#)

Need to monitor a journey?
[Log in to the FedEx SenseAware customer portal.](#)