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SenseAware 3000 User Guide

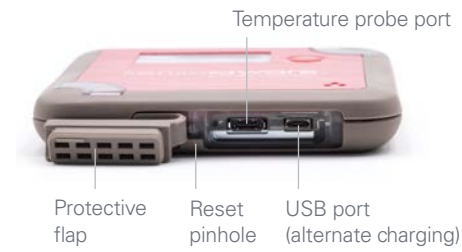Your easy reference guide for charging and maintaining SenseAware® devices.

1 Get to know SenseAware 3000

(Front view)

Charging contact

E-Ink status display

Charging contact

Light sensor

Light sensor

LED indicator

Power button

Temperature and humidity sensors

(Side view)

Temperature probe port

Protective flap

Reset pinhole

USB port (alternate charging)

2 Set up your charging station

The charging rack accommodates eight devices. To ensure safe operation, place the rack horizontally on a stable surface located in a dry, clean environment. For added convenience, you can mount the charging rack on a wall.

SenseAware 3000 device

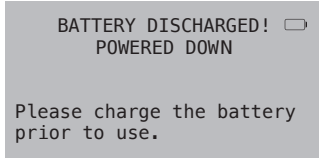Charging rack for the SenseAware 3000 device
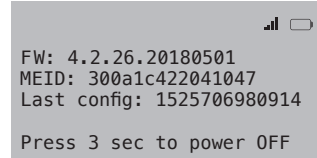
Power cord

3 Charge your SenseAware 3000 device

Insert the SenseAware 3000 devices into the charging rack with the charging contacts facing down. Insert power cord into charging rack and plug it into electrical outlet. We recommend **fully charging** the device before use to maximize performance. The LED light will turn solid GREEN when the device has a full charge.
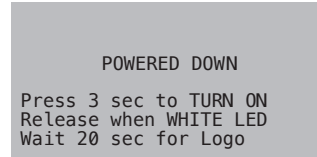
4 Screen guide

```
BATTERY DISCHARGED!  ▭
   POWERED DOWN


Please charge the battery
prior to use.
```

This screen appears when battery is drained and device needs charging.

```
                      ▪▫ ▭
FW: 4.2.26.20180501
MEID: 300a1c422041047
Last config: 1525706980914

Press 3 sec to power OFF
```
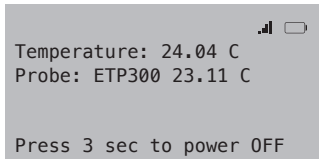
This screen displays the battery charge indicator, current version of firmware (FW) on the device, device MEID number, and current configuration string. The number of bars correlates with the strength of the cellular signal on the last report (4 bars = maximum strength; no bars = no signal).

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SenseAware logo functions as a screen-saver when the device is turned on.

```
   POWERED DOWN

Press 3 sec to TURN ON
Release when WHITE LED
Wait 20 sec for Logo
```

This screen appears when the device has been turned off manually.

```
                      ▪▫ ▭
Temperature: 24.04 C
Probe: ETP300 23.11 C



Press 3 sec to power OFF
```

This screen displays the battery charge indicator and the sensor's current ambient temperature reading. When a probe is connected, the screen also displays the probe type and the current probe temperature.

5 LED indicator guide

STATUS INDICATORS

| ●●● Blinking BLUE | Device is on and is operating normally. |
| ○○○ Blinking WHITE | Device is downloading a configuration. |

DEVICE IS CONNECTED TO CHARGER

| ● Solid GREEN | Device is fully charged. |
| ●●● Blinking GREEN | Device is charging. |

COMMAND INDICATORS

○ To power up the device	Press the power button until WHITE light appears; then let go. It will take a few seconds for the logo screen to come up.
● To turn off the device	Press the power button until BLUE light appears; then let go. The device will turn off immediately.
● To change from one screen to another	Press the power button until YELLOW light appears; then let go.

Need help with your devices?

For more information about charging and maintaining your devices, or to troubleshoot a problem, contact **support@senseaware.com**.

Want us to set up and/or monitor a journey for you?

SenseAware can program your device and/or monitor your shipment for an additional charge. To learn more about **SenseAware Setup and Monitoring** and **SenseAware Monitoring Only**, contact a SenseAware Advisor at **1.901.434.3030**.

Want SenseAware to handle it all?

When everything is riding on a shipment, **SenseAware Single Journey** provides end-to-end peace of mind. With this one-time use, one-time fee service, we do it all. Our experts program and ship the device, monitor your shipment, and manage intervention with law enforcement, if necessary. To order this turnkey service, go to **singlejourney.senseaware.com**.

SenseAware. Know more. Know now.

Unlike data-loggers that provide detailed information after a shipment is delivered, SenseAware, a FedEx innovation, uses sensor-based technology to communicate what's happening with your shipment in real time. It enables you to proactively respond to or mitigate potentially negative situations. Simply activate the SenseAware device and place it in or on your shipment or inventory. The robust online application lets you monitor your shipment's integrity, security, and location from your desktop or mobile device. Go to **senseaware.com/program-terms-of-use** to view an updated list of approved carriers and countries. SenseAware can also be used in non-shipping applications, such as inventory control and process monitoring.
Contact a SenseAware Advisor at **1.901.434.3030** or go to **senseaware.com** to learn more.