

Q: Why did I receive a request for renewal for the CUSMA Management Program? I have already signed a NAFTA option letter. Do I need to complete this form?

A: Yes. This renewal letter has been distributed to all of our customers for effective date of July 1, 2020 when CUSMA replaces NAFTA. You can expect to receive a new renewal letter on an annual basis early each year. This will lead up to a new CUSMA renewal each July 1, for the next year.

Q: Why do I need to provide a CUSMA certificate or invoice statement to claim CUSMA duty rates?

A: The CUSMA Certification of Origin or invoice statement is the method by which the U.S., Canada, and Mexico determine if imported goods are eligible to receive reduced or eliminated duty as specified by the CUSMA. For purposes of obtaining preferential tariff treatment, duty rates are applied dependent on the certification document or statement's legibility and availability at the time the customs declaration is made. The exporter, producer or importer of the goods can now provide the certification.

Q: How do I manage CUSMA on my imports?

A: As a customer of FedEx Trade Networks, you can choose the CUSMA management option best suited for your company. Please refer to the 2020 CUSMA Management Program letter for the different options outlined on page one.

Q: What are the different options for FedEx to manage CUSMA for us, and where can they be found?

A: There are three options to manage your company's CUSMA program. Each option, and how you initiate your preference, covered in the [2020 CUSMA Management Program](#) letter (within the outlined box). Please pick only one option.

Q: Why I am being charged a fee?

A: Based on the option chosen, fees cover the administrative costs for annual renewals, recordkeeping, customer profile update and the cost associated with processing of a CUSMA entry at the time of import. FedEx Trade Networks reviews and validates CUSMA certification for proper execution, links and maintains the data in your customer profile and performs a manual cursory comparison against the shipping documents for applicability at time of customs clearance.

Q: What will happen if FedEx Trade Networks does not receive the signed documents (pages one and two if applicable) for the option chosen?

A: Returning these forms to us informs us of your preference for managing your CUSMA imports. We cannot apply preferential CUSMA duty rates to your imported products without your confirmation that your goods qualify for preferential treatment under the new agreement.

Q: What will happen if FedEx Trade Networks does not receive the completed blanket CUSMA certification of origin documents detailing what products you would like preferential treatment for in option Three?

A: Preferential CUSMA duty rates can only be applied if the CUSMA certifications are sent to us.