



Fraud and Security

Safeguard your account and data in today's digital landscape

With the growing presence and sophistication of online threats like viruses, ransomware and phishing scams, it's important to take proactive steps to have the right protection.

Account Security

✓ Do

- Regularly update your personal information such as name, address, phone number, and email address.
- Implement two factor authentication (2FA) to enhance security. 2FA adds an extra layer of protection by requiring a second form of verification in addition to your password.

Additional Tip: Choose strong, unique passwords that are difficult to guess.

✗ Don't

- Share your FedEx.com login credentials with anyone.
- Neglect updating your My Profile when personnel changes occur.
- Use insecure email domains; choose a more secure option.
- Reuse passwords across multiple websites.

Account Management

✓ Do

- Utilize FedEx® Administration to manage all accounts on FedEx.com.
- Assign multiple company administrators to ensure continuity in case of personnel changes.
- Regularly review and update user permissions and access levels.

Additional Tip: Implement stringent access controls to safeguard account information.

✗ Don't

- Share login credentials among users; everyone should have their own.
- Use identical passwords for all user accounts.
- Overlook disparate accounts or allow employees to create separate FedEx® Administration entities.

Password Security

✓ Do

- Choose passwords that are at least twelve characters long.
- Include a combination of uppercase and lowercase letters, numbers, and symbols.
- Consider using a passphrase or combination of words.

Additional Tip: Consider using a passphrase or a password manager for added security.

✗ Don't

- Choose easily guessable passwords like "password123" or sequences like "12345".
- Incorporate personal information such as birthdates or names of family members.
- Use common words found in dictionaries.