

FedEx Delivery Manager® Merchant Toolkit Guide





FedEx Delivery Manager

With FedEx Delivery Manager, your customers can take more control of when and where they receive residential deliveries. You benefit too through decreased customer service calls and fewer missed deliveries. The result? Happy customers and repeat orders that can take your business to the next level.

Key advantages for FedEx Delivery Manager:

- Notifications when a package is on the way
- Request to have a package held for pickup at a convenient location — including FedEx Office and Walgreens
- Automatic delivery notifications including picture proof of delivery
- Request to set a vacation hold
- Convenient access on the FedEx® Mobile app

Learn more at [FedEx.com/mydelivery](https://www.fedex.com/mydelivery)

Toolkit Usage Recommendations

Email:

Use the provided copy and images in a customer communication or shipping confirmation email to explain the advantages of FedEx Delivery Manager to your customers.

Web content/blogs:

Use the provided copy to create any informational pages or add digital banners to your shipping confirmation pages.

Social Content:

Use the provided short copy and images to create social content about FedEx Delivery Manager.

Approval process:

All content created to support FedEx products and services needs to be approved by FedEx before it can be published.

Visit [Brand.FedEx.com](https://brand.fedex.com) to learn more and download brand approved photos.

FedEx Delivery Manager Short Copy

Take more control of your deliveries with FedEx Delivery Manager

Customize deliveries for your schedule with FedEx Delivery Manager

Not Home? No problem. Customize home deliveries with FedEx Delivery Manager

Get automatic delivery notification including picture proof of delivery with FedEx Delivery manager

FedEx Delivery Manager Medium Copy

Your order. Your delivery. Now you have more control. See FedEx deliveries coming your way, request to pick them up at one of thousands of retail locations including FedEx Office and Walgreens, sign for a package online, and more. Sign up for free at FedEx.com/mydelivery.

Stay informed with automatic notifications from FedEx Delivery Manager. Keep track of your packages throughout the delivery process including picture proof of delivery. Choose to receive updates via email, text, phone, mobile app, or a combination. Sign up for free at FedEx.com/mydelivery.

Don't miss a delivery again! With FedEx Delivery Manager®, you can customize your home delivery preferences to work with your schedule. You can also stay informed with automatic delivery notifications including picture proof of delivery once your package has been delivered. Sign up for free at FedEx.com/mydelivery.

FedEx Delivery Manager Assets:

Use the attached web banners and print assets in this toolkit or download more FedEx images on brand.fedex.com.

