

#### **Overview**

FedEx Rates & Transit Times is a digital tool for you to obtain rate quote options for comparison and determine the expected delivery date and time for your shipment.

The benefits of using FedEx Rates & Transit Times are:

- Easy to Use: address suggestion is enabled.
- Support guest user: Support rate quotation for both login user and guest user.
- Mobile Friendly: You can easily check rates and transit times with your mobile device.
- View your Account-specific Rate: You can check the best account rate after login on fedex.com. Explore your account-specific discount.
- Surcharge Transparency: You can obtain details and a breakdown of any applicable surcharge(s) such as pack, fuel, OPA (outside pick up area) and/ or ODA (outside delivery area) surcharges.
- Non-Service Area Alert: You can easily verify whether your address is within the non-service area (OPA or ODA).



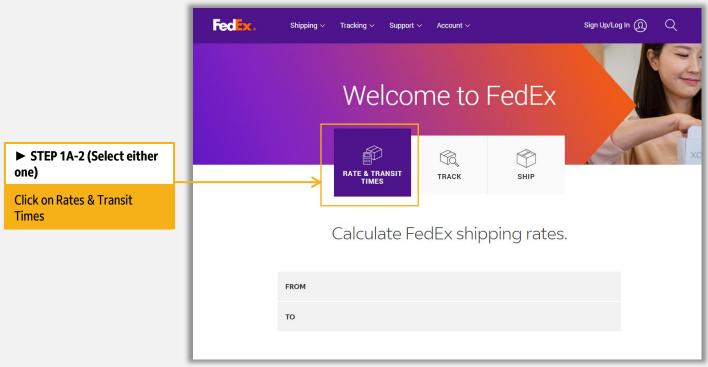
#### Step 1 – Enter into Rates & Transit Times page

Select either one of the following step to enter into Rates & Transit Times page

Step 1A-1: On fedex.com home page, click "Shipping" on the menu bar, and select "Rates & Transit Times "



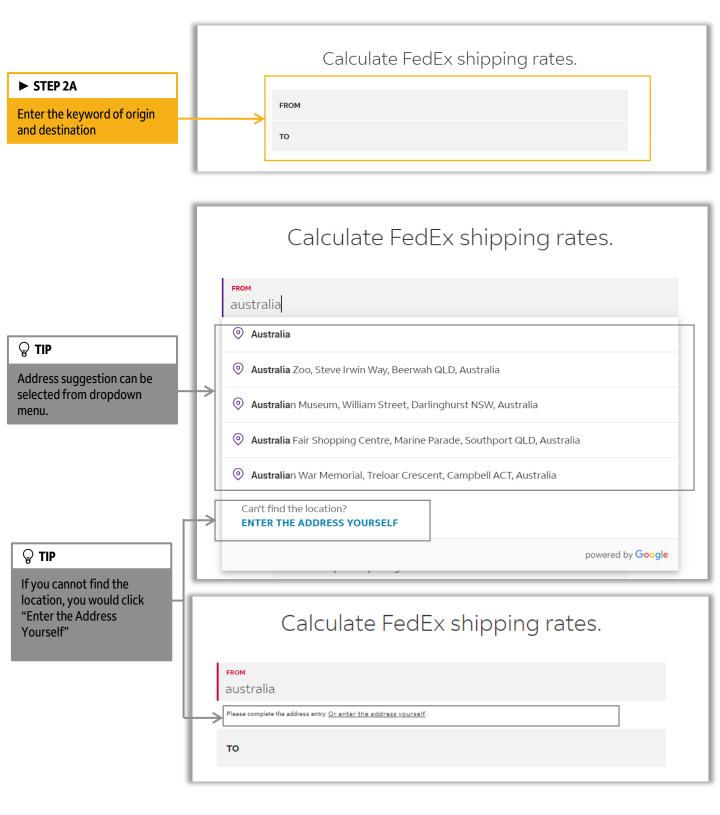
Step 1A-2: On fedex.com home page, click "Rates & Transit Times "





## **Step 2 – Enter Origin and Destination Information**

Step 2A: Enter the keyword of origin and destination





### **Step 2 – Enter Origin and Destination Information**

Step 2B: Enter zip/ Postal code and/ or city the location of origin and destination

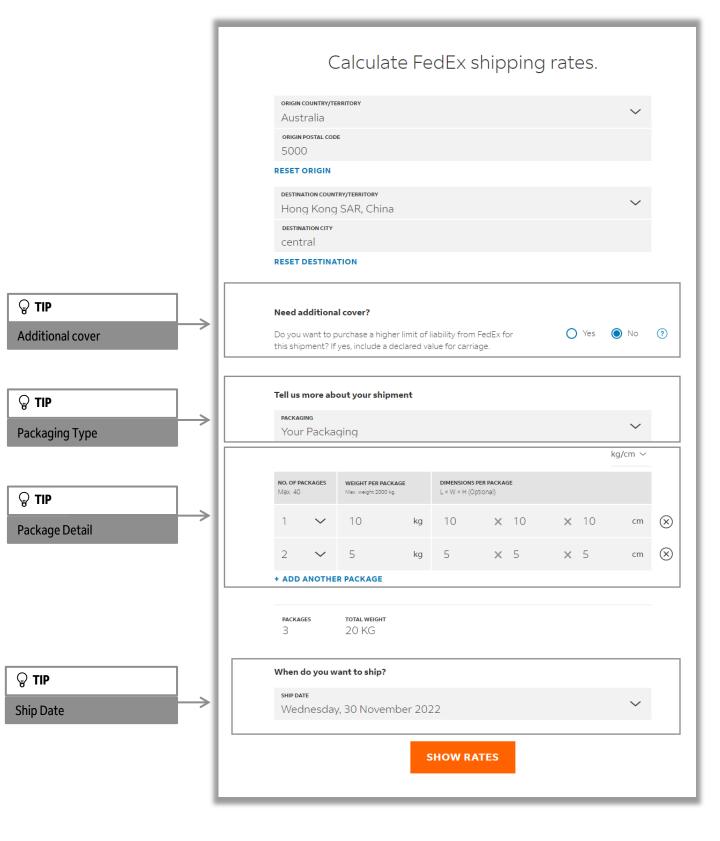
	Γ	Calculate FedEx shipping rates.			
		ORIGIN COUNTRY/TERRITORY	$\sim$		
		Australia			
	$\rightarrow$				
STEP 2B (Optional)		5000			
Enter zip/ postal code and/or		RESET ORIGIN			
city for the location on origin and destination		DESTINATION COUNTRY/TERRITORY	$\sim$		
		Hong Kong SAR, China	•		
	$\rightarrow$	DESTINATION CITY			
		central			
		RESET DESTINATION			
► STEP 2C		CONTINUE			
Click Continue					



How to get FedEx Rates & Transit Times at fedex.com User Guide

## Section 1 – 5 Steps to Get Your Rates & Transit Times

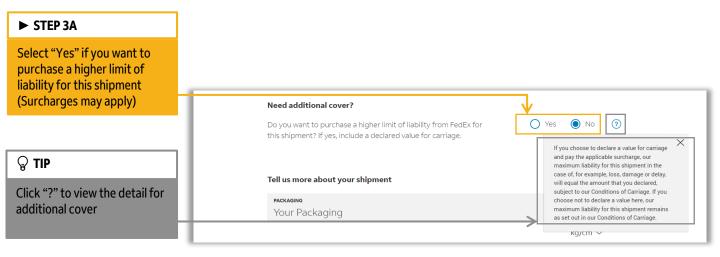
## **Step 3 – Enter Shipment Details**



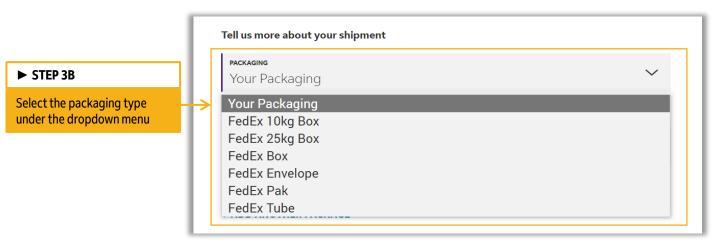


#### **Step 3 – Enter Shipment Details**

#### Step 3A: Additional cover



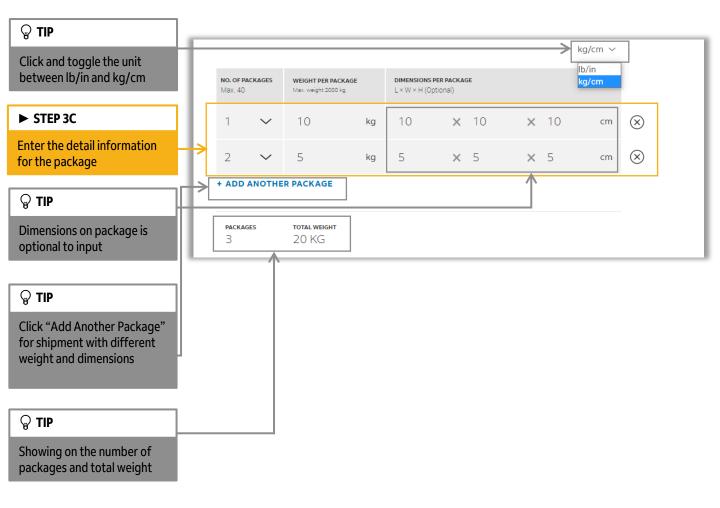
#### Step 3B: Packaging Type





## **Step 3 – Enter Shipment Details**

### Step 3C: Package Detail





# Section 1 – 5 Steps to Get Your Rates & Transit Times Step 3 – Enter Shipment Details

#### Step 3D: Ship Date

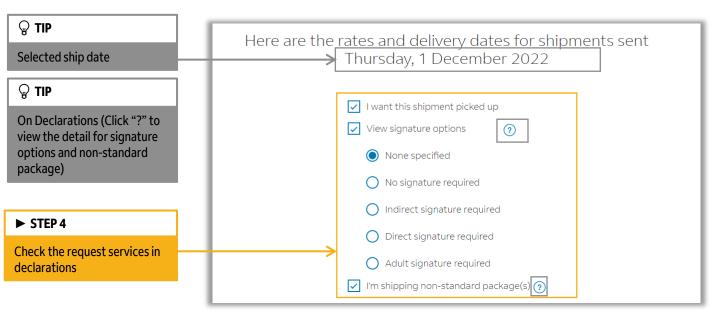
	When do you want to ship?	
► STEP 3D	SHIP DATE	
Select the ship date under	Wednesday, 30 November 2022	$\sim$
the dropdown menu	Wednesday, 30 November 2022	
	Thursday, 1 December 2022	
	SHOW RATES	
<b>∂</b> TIP		
Login to select more ship date		

#### Step 3E: Check for the rates

	When do you want to ship?	
► STEP 3E	SHIP DATE	
After confirm inputting required information, Click "Show Rates"	Thursday, 1 December 2022	
	SHOW RATES	



# Step 4 – Rate and transit time display



#### Notes

Detail for Shipment picked up

• Rate for pick up will include if applicable if your shipment will be picked up by courier. Charges may apply.

Detail for Signature options

- No signature required: Standard FedEx delivery procedures will be followed. For residential deliveries, FedEx may release the package without anyone present.
- Indirect signature required: Someone at the recipient's address or a neighbor may sign for delivery. Charges may apply.
- Direct signature required: Someone at the recipient's address may sign for delivery. Charges may apply.
- Adult signature required: An adult at the delivery address must sign for delivery. Photo identification is required. Charges may apply.

Detail for Non-standard package

• Your FedEx shipment is packaged in a non-traditional or irregularly-shaped container. A surcharge may apply.



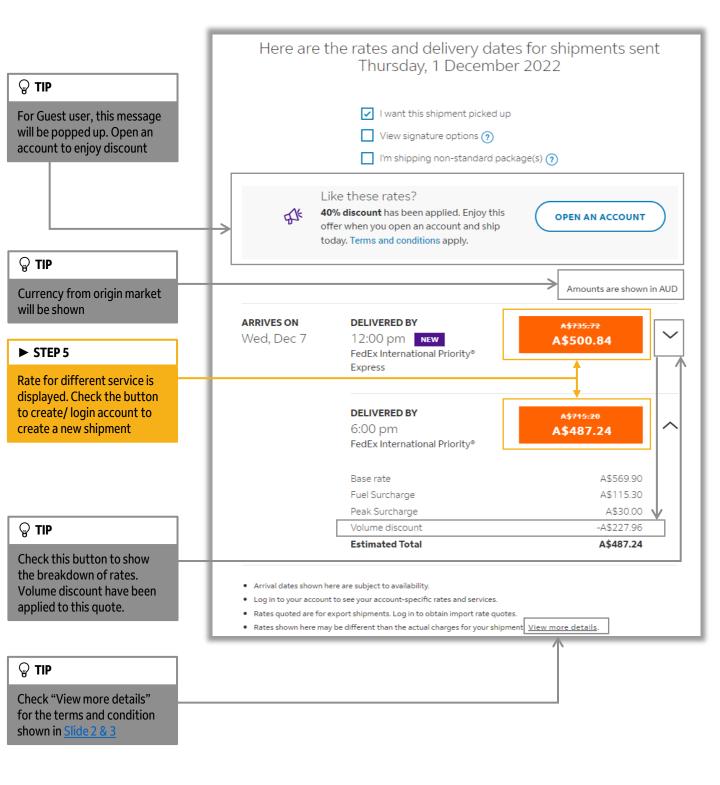
# Step 5 – Rate and transit time display (Login user)

♀ <b>TIP</b> Currency from the market	Here are your Account-Specific Rates and delivery dates for shipments sent Thursday, 1 December 2022				
where account are registered will be shown, i.e. Indian Rupee for India market	<ul> <li>I want this shipment picked up</li> <li>View signature options ?</li> <li>I'm shipping non-standard package(s) ?</li> </ul>				
	<b>ARRIVES ON</b> Wed, Dec 7	DELIVERED BY	₹41,059.00		
► STEP 5	vica, dec r	FedEx International Priority®			
Rate for different service is displayed. Check the button to create a new shipment		Express <b>DELIVERED BY</b> 6:00 pm FedEx International Priority® Base rate India MH IGST	₹ <b>40,021.90</b> ₹44,036.80 ₹6,105.00		
		Fuel Surcharge	₹8,026.20		
		Peak Surcharge	₹1,670.90 🗸		
<b>₽</b> TIP		Volume discount Estimated Total	-₹19,817.00 <b>₹40,021.90</b>		
Check this button to show the breakdown of rates. Volume discount have been applied to this quote.		ere are subject to availability. y be different than the actual charges for your ship			
<b>₽</b> TIP					
Check "View more details"					

for the terms and cond shown in <u>Slide 2 & 3</u>



### Step 5 – Rate and transit time display (Guest user)





#### Notes

- These rates apply to customers who maintain a good standing FedEx account number in the market they open an account and settle their invoice in that market.
- Rates shown here may be different than the actual charges for your shipment. Differences may occur based on actual weight, dimensions, currency conversion rate and other factors. Consult the applicable FedEx Service Guide for details.
- The rate and transit time application only uses city name or zip/postal code to define transit time.
- Certain commodities and high value shipments may require additional transit time for clearance.
- The rate and transit time application bases its transit time on zip/postal code over city when both are provided.
- "End of day" means the end of the FedEx business day for deliveries in the destination's time zone. The exact time may vary by destination.
- If you selected that your shipment contains a Letter, the transit time results that appear above are based on a letter shipment containing a personal or business letter with no commercial value. Annual reports, Brochures, and Newspapers are among a variety of documents deemed by some governments to have a commercial value. They are considered to be products rather than documents or letters by Customs, and may require additional import/export clearance. If you believe that your document may be considered to have a commercial value, please request a new transit time quote and search for your document type among the product categories.
- The product or document category that you select is only used to determine the transit time for your shipment. For import/export clearance, please define your product in detail on the Air Waybill and Customs documentation that accompany your shipment.



#### Notes

- The transit time results shown are based on the shipment date you provided. The results are valid only if your shipment is prepared and provided to FedEx by the latest published cut-off time in your origin city on the shipment date indicated and all the information entered in the rate and transit time application matches the actual shipment tendered.
- The service options and delivery time shown assume there are no clearance delays and are dependent on the ship date, weight, dimensions, declared value, goods descriptions, packaging, and/or address entered for your shipment. Any disparities between entered and actual data for your shipment may affect the availability of different service options and may result in a different delivery time and date. Please make sure that your shipment meets the terms and conditions of the service you have requested. For more information on FedEx terms and conditions including Money-Back Guarantee Policy, please contact <u>Customer Service</u>.
- If you need a transit time for a service with special handling options, please contact <u>Customer Service</u>.
- Delivery dates and times are provided for single-commodity shipments only. Transit time information for multiple commodities is not supported in this application at this time. Please contact <u>Customer Service</u>.
- The fedex.com transit time information is subject to change without notice. For more information or FedEx terms and conditions for shipping, please contact <u>Customer Service</u>.
- 8:00 AM or 8:30 AM service may be available for some destination zip/postal codes in the USA from anywhere in the world, and in Europe from USA, Canada or Puerto Rico. You may enter a destination zip/postal code on the From/To page to see if FedEx International First is available from your zip/postal code.
- If your shipment contains a dangerous good, you must comply with air regulations for FedEx Express shipments regardless of routing or mode, and a trained shipper must identify, classify, mark, label, package, and complete the necessary documentation. If you require assistance, please contact <u>Customer Service</u>.