



FedEx® Customized Freight

Customized solutions to meet your specific requirements

When you have critical transportation needs, rely on this customized air freight service for time criticality, specialized handling, end-to-end shipment management and temperature controlled options built for your needs.



Premium end-to-end shipment management with expedited air services:

- Time-specific, to the minute, air freight option
- Priority handling and boarding on FedEx Express network
- Variety of qualified active and passive temperature-controlled air-cargo containers available to accommodate your specific requirements, from -20°C to +25°C
- Monitoring and near-real-time updates throughout transit — 24/7/365
- Embedded quality management provided by a Dedicated Quality Team to support your regulatory compliance
- Complete custodial control, end-to-end air freight solutions



Customize your solution to meet your specific product needs

- Customized pickup and delivery options specific to your timing and needs
- Freight shipments (greater than 150 lbs)
- Dedicated teams for your shipment management
- Options include:
 - Next morning: Earliest next-day delivery with the latest cutoff times
 - Weekend delivery available
- Recovery solutions to rescue and expedite shipments in transit

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Contact your dedicated account representative or call 1.800.468.8019



FedEx® Customized Freight

Air freight solutions utilizing temperature-controlled air-cargo containers to handle and deliver sensitive freight.



FedEx Temperature Control Air

- Temperature-controlled air-cargo containers or customer-provided passive packaging
- Exclusive-use pick up and delivery in temperature controlled trucks available
- Service available globally
- Full container and passive shipper logistics and management
- Qualified active and passive shippers with validated processes and stringent transport qualifications.
- Custodial control throughout the shipment including proactive monitoring, status updates and temperature reporting
- Ability to maintain ambient, frozen, and deep-frozen temperature ranges through complete container management
- Specially customized lane optimization to support customer provided packaging
- Temperature documentation supplied in transit and after shipment delivery
- Specially trained temperature-control services team to coordinate your shipment
- Monitoring of the air temperature inside the cargo container at each touch point
- Customer lane validation support available

Call 1.800468.8019, email us at AE_CORE@fedex.com or contact your dedicated account representative for more information.

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