

## **What's New Page**

The instructions in this user guide will help you understand the Last-Minute Rate at fedex.com

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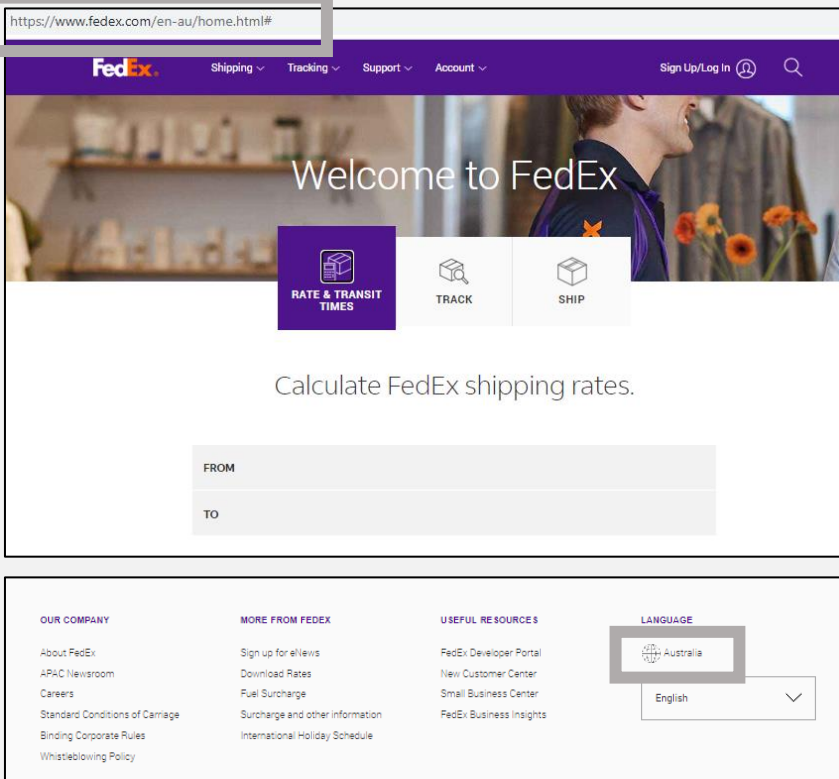
[SECTION 11a – Confirmation Email, FedEx Documents](#)

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## SECTION 1 – Visit Local FedEx Website



**TIP**

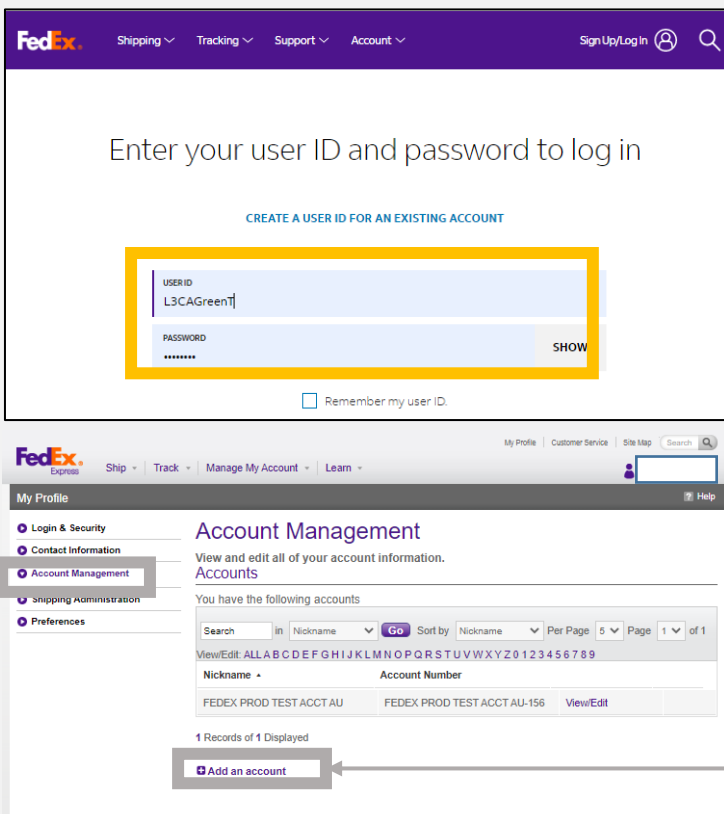
Visit your local FedEx website to get a rate

i.e. AU account > AU FedEx website.

**TIP**

To change regional settings, select location at the bottom of the page

## SECTION 2 – Sign in with FedEx User ID



**Step 1**

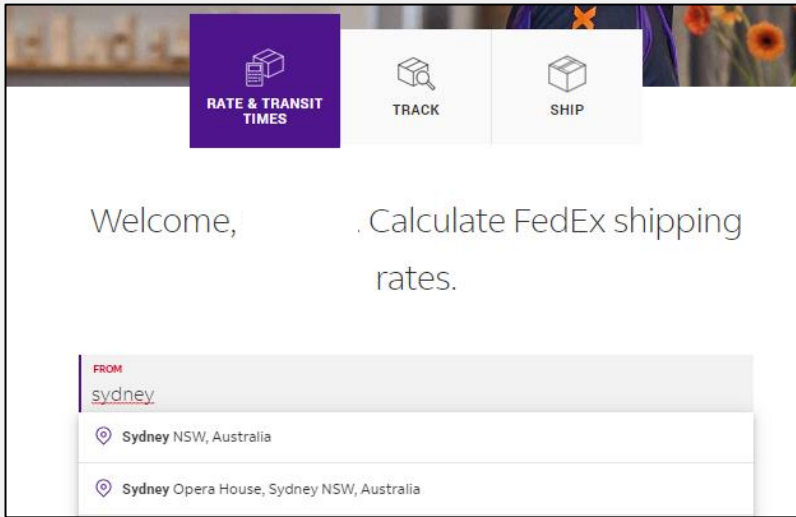
Sign in with valid and active FedEx user ID on the Fedex.com

**IMPORTANT**

First time users will need to link their FedEx Shipping Account number to FedEx user ID.

This will allow Last Minute Rates to be displayed and air waybill (AWB) creation possible.

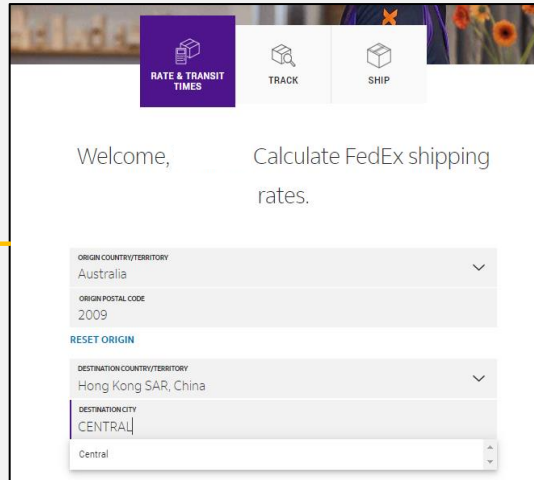
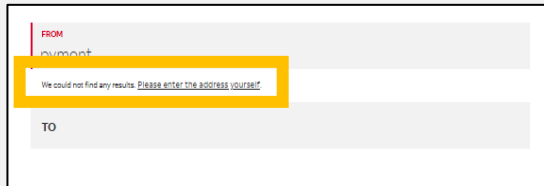
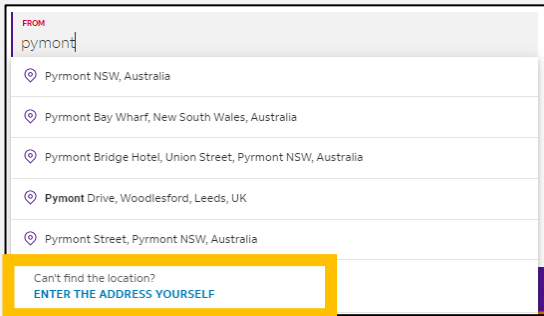
## SECTION 3a – Enter Origin & Destination



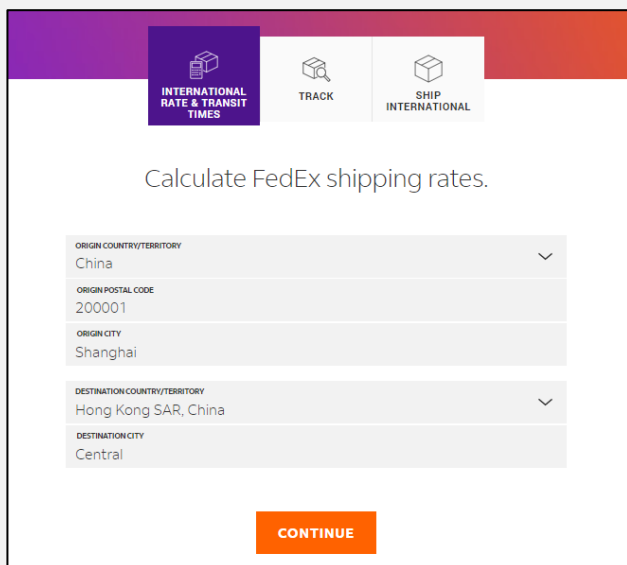
► Step 2a

(Recommended)  
Type in key words and select from drop down menu

\*Same steps for both Origin & Destination



## SECTION 3b – Enter Origin & Destination (China Specific)



► Step 2b

(Alternate)  
Select country, city, and manually type in postal code

\*Same steps for both Origin & Destination

## SECTION 4 – Enter Shipment Details

**Need additional cover?**

Do you want to purchase a higher limit of liability from FedEx for this shipment? If yes, include a declared value for carriage.

Yes     No    ?

**Tell us more about your shipment**

PACKAGING ▼

Your Packaging kg/cm ▼

NO. OF PACKAGES <small>Max. 40</small>	WEIGHT PER PACKAGE <small>Max. weight 2000 kg.</small>	DIMENSIONS PER PACKAGE <small>L x W x H (Optional)</small>		
3 ▼	30 kg	30	x 30	x 30 cm

[+ ADD ANOTHER PACKAGE](#)

PACKAGES  
3

TOTAL WEIGHT  
90 KG

**When do you want to ship?**

SHIP DATE ▼

Tuesday, 19 July 2022

**SHOW RATES**

→

**▶ Step 3**

Select “Yes” if you want to purchase a higher limit of liability for this shipment (Surcharges may apply)

**▶ Step 4**

Select “Package Type” and enter package details (no. of packages, weight per package, dimensions per package)

**▶ Step 5**

Total declared weight must be above weights mentioned below to trigger Last Minute Rates:  
 APAC markets – 21KG  
 MEISA markets – 68KG

\*Dimensions are mandatory input to proceed to next step

**▶ Step 6**

Signed in users can select from 10 ship dates

Select “SHOW RATES “ once all fields have been populated

## SECTION 5 – Identifying Last Minute Rates & Selection

Here are your Account-Specific Rates and delivery dates for shipments sent Tuesday, 19 July 2022

I want this shipment picked up  
 View signature options [?](#)  
 I'm shipping non-standard package(s) [?](#)

Amounts are shown in AUD

<b>ARRIVES ON</b> Fri, Jul 22	<b>DELIVERED BY</b> 12:00 pm <span style="background-color: purple; color: white; padding: 2px;">NEW</span> FedEx International Priority® Express	\$2,871.51	▼
	<b>DELIVERED BY</b> 6:00 pm FedEx International Priority®	\$2,789.19	▼
	<b>LAST-MINUTE RATE</b> <b>DELIVERED BY</b> 6:00 pm FedEx International Priority® <small>This last-minute rate does not include special services or money-back guarantee in case of delays. <a href="#">Read more</a></small>	\$2,789.19 \$627.26	⬆️

Base rate	\$340.20
Fuel Surcharge	\$152.06
Peak Surcharge	\$135.00
<b>Estimated Total</b>	<b>\$627.26</b>

Arrival dates shown here are subject to availability.  
Rates shown here may be different than the actual charges for your shipment. [View more details.](#)

**TIP**

Fill in suitable declarations (Surcharges may apply)

**Step 7**

To select the Last-Minute Rate, click on the orange Price, user will be directed to landing page.

**TIPS**

Last Minute Rates are subject to Terms & Conditions.

Last Minute Rates are labelled with purple indicator

To view price breakdown, click on the arrow

A last-minute rate is a discounted rate for shipments with the following service restrictions:

	LAST-MINUTE RATE (SAVE UP TO 80%)	REGULAR RATE
Will arrive on selected date	✓	✓
Dangerous goods (eg. flammable, toxic or corrosive substances)	✗	✓
Broker select service (ability to use your own broker for customs clearance)	✗	✓
Contractual agreements on pricing and other features of service	✗	✓

CLOSE

## SECTION 6 – User Landing Page

From  
**NEW ZEALAND to JAPAN**

Quote number 4912082

**ORIGIN**  
Auckland, 1140, NEW ZEALAND

**DESTINATION**  
Minato City, 105-0011, JAPAN

TOTAL QUANTITY 1 Pieces	TOTAL VOLUME 0.06 m <sup>3</sup>	CHARGEABLE WEIGHT 100.00 kg	DECLARED VALUE FOR CARRIAGE NZD 1.00	<a href="#">PACKAGE DETAILS</a> ▾
----------------------------	-------------------------------------	--------------------------------	-----------------------------------------	-----------------------------------

<b>PICKUP DATE (AT LOCATION)</b> 17 Aug 2023 17:00	<b>DELIVERY DATE (AT LOCATION)</b> 21 Aug 2023 18:00	<b>MONEY BACK GUARANTEE*</b> No	<div style="border: 1px solid gray; padding: 5px;"> <b>PRICE</b>  <span style="font-size: 24px; font-weight: bold;">NZD 1,349.12</span> </div>
<b>DELIVERY SERVICE</b> INTERNATIONAL PRIORITY FREIGHT	<b>SHIPPING OPTION</b> Door-to-Door (DTD)	<b>SPECIAL ONE-OFF PRICE**</b> Yes	

**DIM DIVISOR** ⓘ  
5000

[PRICE BREAKDOWN](#)

✔
Valid until 09 August 2023 14:11 IST (0 hours, 58 minutes remaining).

**TIPS**

Unique Quote Number is listed at the top of the landing page

User can see the package details and price breakdown on the landing page

The quote is valid for 1 hour

FedEx Terms and Conditions apply  
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

**\*\* SPECIAL ONE-OFF PRICE**  
1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.  
2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

If you already have an Air Waybill, please enter the number below:

**AIRWAYBILL NUMBER\***

- Confirmation Email required for this shipment? ⓘ
- I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

**CONFIRM SHIPMENT**

If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.

**Note:** After you log-in you will also see an option to view all your quotes.

**CREATE AN AWB**

Need more time? Extend time left on your quote proposal to 16 August 2023 13:11 IST by clicking [SAVE QUOTE](#)

## SECTION 7 – Save Quote Online

### 💡 IMPORTANT

Save Quote online provides the online customer the option to extend the quote validity.

The quote validity can be extended up to 7 days or the pickup date – whichever comes first.

The time zone is configured to the customer's system time zone. Here the quote was created in India, hence it shows IST.

From  
NEW ZEALAND to JAPAN  
Quote number 4912082

**ORIGIN**  
Auckland, 1140, NEW ZEALAND

**DESTINATION**  
Minato City, 105-0011, JAPAN

TOTAL QUANTITY 1 Pieces	TOTAL VOLUME 0.06 m <sup>3</sup>	CHARGEABLE WEIGHT 100.00 kg	DECLARED VALUE FOR CARRIAGE NZD 1.00	<a href="#">PACKAGE DETAILS</a>
<b>PICKUP DATE (AT LOCATION)</b> 17 Aug 2023 17:00	<b>DELIVERY DATE (AT LOCATION)</b> 21 Aug 2023 18:00	<b>MONEY BACK GUARANTEE*</b> No	<b>PRICE</b> NZD 1,349.12	
<b>DELIVERY SERVICE</b> INTERNATIONAL PRIORITY FREIGHT	<b>SHIPPING OPTION</b> Door-to-Door (DTD)	<b>SPECIAL ONE-OFF PRICE**</b> Yes		
<b>DIM DIVISOR</b> 5000	<a href="#">PRICE BREAKDOWN</a>			

Valid until 09 August 2023 14:11 IST (0 hours, 58 minutes remaining).

FedEx Terms and Conditions apply  
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

\*\* SPECIAL ONE-OFF PRICE  
1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.  
2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

If you already have an Air Waybill, please enter the number below:

**AIRWAYBILL NUMBER\***

Confirmation Email required for this shipment?

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

**CONFIRM SHIPMENT**

If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.  
**Note:** After you log-in you will also see an option to view all your quotes.

**CREATE AN AWB**

Need more time? Extend time left on your quote proposal to 16 August 2023 13:11 IST by clicking **SAVE QUOTE**

### ▶ Step 7a

To extend the quote validity, click on the "SAVE QUOTE" link.

A pop-up window, asking for customer email ID(s) will appear.

## SECTION 7 – Save Quote Online

E-MAIL ADDRESS

▶ Customer email ID will auto populate here

Please enter email address.

Please enter up to 3 email addresses that should receive this last-minute rate offer email. Once you click on the Send button, you will be redirected to the summary page of all your last-minute rate quotes.

SEND

**▶ Step 7b**

Customer can share up to 3 email IDs (separated by comma) to send the quote offer email with the new extended validity.

Customer will be redirected to the Customer activity center (CAC) – My Quotes

### Customer activity center (CAC) – My Quotes

**My Quotes**

Ready To Ship	Confirmed	Declined	Expired
4	2	0	13

Request a Quote

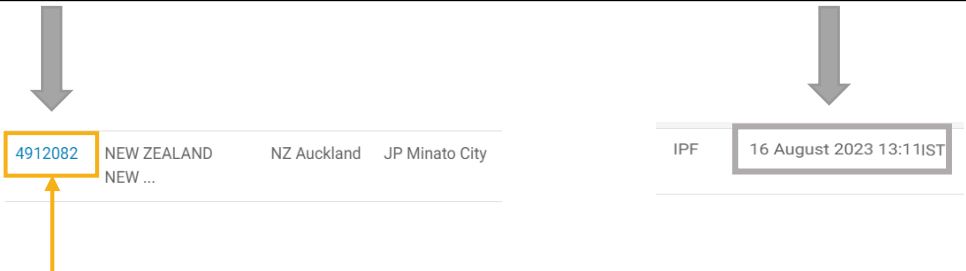
Showing last 19 records

QUOTE ID	CONTACT NAME	ORIGIN	DESTINATION	TRACKING NUMBER	PICKUP REF NO	CUSTOMER REFERENCE	SHIPMENT STATUS	SERVICES	VALID UNTIL	QUOTE STATUS
4910151	NEW ZEALAND NEW ...	NZ Auckland	JP Shinagawa Cit...	-	-	-	NA	IPF	09 August 2023 13:24 IST	
4898777	NEW ZEALAND NEW ...	NZ Auckland	JP Minato City	-	-	-	NA	IPF	14 August 2023 09:30 IST	
4898685	NEW ZEALAND NEW ...	NZ Auckland	JP Sapporo	-	-	-	NA	IEF	15 August 2023 21:48 IST	
4912082	NEW ZEALAND NEW ...	NZ Auckland	JP Minato City	-	-	-	NA	IPF	16 August 2023 13:11 IST	

**TIP**

Customer can now see the new validity for the quote on the VALID UNTIL column.

Current example shows 9<sup>th</sup> August is now extended to 16<sup>th</sup> August.



**▶ Step 7b**

Customer can select the quote ID on the Customer Activity Centre to complete air waybill creation process for quotes that are in “Ready to ship status” on the QUOTE STATUS column



## SECTION 7 – Save Quote Online

Proposals for Quote ID 4912082: NZ, Auckland to JP, Minato City

FedEx <fedex@message.fedex.com>  
To [Redacted]

ⓘ If there are problems with how this message is displayed, click here to view it in a web browser.

Email not displaying correctly? click here

FedEx® account ending in [Redacted]

Dear [Redacted]

Please find below your quote as requested.

The quote consists of 1 option(s), please make a choice by clicking on the button with the desired price. It will take you to the appropriate webpage on our website where you can confirm the price.

If you have any questions or changes, please give us a call.

Kind regards,

Your FedEx Team

**TIP**

Customer will receive a quote offer email with the new quote validity on the email address that they have provided.

Customer can check the new quote validity date on the customer activity center

From  
**NEW ZEALAND to JAPAN**  
Quote number 4912082

**ORIGIN**  
Auckland, NEW ZEALAND

**DESTINATION**  
Minato City, JAPAN

<b>VOLUME</b> 0.060 m <sup>3</sup>	<b>CHARGEABLE WEIGHT</b> 100.00 kg
<b>QUANTITY</b> 1 Pieces	<b>DECLARED VALUE FOR CARRIAGE</b> NZD 1.00
<b>DIM DIVISOR</b> 5000	

Quote valid until  
**Wednesday 16 August 2023 19:41 NZST**

<b>RATE</b> <del>NZD 5,452.80</del> <b>NZD 1,349.12</b> NZD 13.49/kg	<b>PICKUP DATE</b> <small>(AT LOCATION)</small> 17 August 2023 17:00	<b>DELIVERY DATE (AT LOCATION)</b> 21 August 2023 18:00
	<b>DELIVERY SERVICE</b> INTERNATIONAL PRIORITY FREIGHT	<b>SHIPPING OPTION</b> Door-to-Door (DTD)
	<b>MONEY BACK GUARANTEE*</b> NO	<b>SPECIAL ONE-OFF PRICE**</b> YES

**VIEW QUOTE**

## SECTION 8 – Air waybill (AWB) Creation (User Creation, Option 1)

From  
NEW ZEALAND to JAPAN  
Quote number 4898777

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ORIGIN  
Auckland, 2022, NEW ZEALAND

DESTINATION  
Minato City, 105-8560, JAPAN

TOTAL QUANTITY 1 Pieces	TOTAL VOLUME 0.027 m <sup>3</sup>	CHARGEABLE WEIGHT 100.00 kg	DECLARED VALUE FOR CARRIAGE NZD 1.00	PACKAGE DETAILS ▾
PICKUP DATE (AT LOCATION) 14 Aug 2023 17:00	DELIVERY DATE (AT LOCATION) 16 Aug 2023 18:00	MONEY BACK GUARANTEE* No	PRICE NZD 1,349.12	
DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT	SHIPPING OPTION Door-to-Door (DTD)	SPECIAL ONE-OFF PRICE** Yes	PRICE BREAKDOWN ▾	
DIM DIVISOR ⓘ 5000				

Valid until 08 August 2023 23:03 IST (0 hours, 59 minutes remaining).

► Step 8a

Click on “Create an AWB” to create air waybill via system.

\*\* SPECIAL ONE-OFF PRICE

- If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.
- FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

If you already have an Air Waybill, please enter the number below:

**AIRWAYBILL NUMBER\***

Confirmation Email required for this shipment? ⓘ

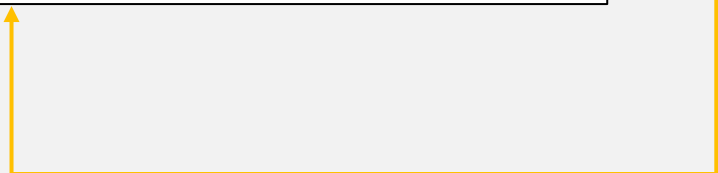
I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

**CONFIRM SHIPMENT**

If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.

**Note:** After you log-in you will also see an option to view all your quotes.

**CREATE AN AWB**



## SECTION 8 – Air waybill Creation (Shipper & Recipient Information)

**From**

Your details

COMPANY NAME\*  
test 123

ADDRESS LINE 1\*  
123123 test test

ADDRESS LINE 2  
second stest

POSTAL CODE  
2009

CITY  
PYRMONT

COUNTRY  
AUSTRALIA

Sender Tax ID No.

Shipment notifications ⓘ

EMAIL(Optional)

LANGUAGE  
Select Language

+ ADD EMAIL ADDRESS

CANCEL UPDATE

► Step 9a

Fill in shipper information

💡 TIPS

Enter Air waybill in English only

Address book details can be retrieved on typing key words (company name)

City name is adjustable subject to postal code

Up to 3 emails addresses can be added for shipment notifications to shipper

Help icons are available to guide user.

**To**

Where are you shipping to?

CONTACT NAME\*  
test

CONTACT PHONE NUMBER\*  
12312123

COMPANY NAME\*  
test 123

ADDRESS LINE 1\*  
test

ADDRESS LINE 2  
testing

POSTAL CODE

CITY  
Central

COUNTRY  
HONG KONG SAR, CHINA

Recipient Tax ID No.

Save contact to address book

Shipment notifications ⓘ

EMAIL(Optional)

LANGUAGE  
Select Language

CANCEL UPDATE

► Step 10a

Fill in recipient information

## SECTION 8 – Air waybill Creation (Commodity)

► Step 11a

Fill in commodity information

**TIP**

You can choose to provide the total weight and customs value instead of per item by selecting “Total”

Store frequent items for future use “Save As New Item”

If you are shipping more than one item, please click “+ Add” and provide details

## SECTION 7c – Air waybill Creation (Customs Documentation)

► Step 12

Choose the relevant option to create “Customs documentation”

Upload more trade document for clearance as needed

## SECTION 8 – Air waybill Creation (Billing Options, Shipping Documents, Review & Confirmation)

**Billing Details**

**Duties, Taxes and Fees** ⓘ

BILL TO  
Recipient

FedEx ACCOUNT NUMBER  
123123123

YOUR REFERENCE (OPTIONAL) ⓘ

P.O. NO. (OPTIONAL)

INVOICE NO. (OPTIONAL)

DEPARTMENT NO. (OPTIONAL)

**NEXT**

► Step 13a

Fill in Billing information for Duties, Taxes and Fees only

**Shipping Documents**

Email a copy of the shipping label (PDF)

Email Address  
peter.pan@fedex.com

Print labels on my :

Laser/Inkjet Printer

Thermal Printer

**NEXT**

► Step 14a

Check the box if you would like the shipping label sent to your email inbox or sent to another party

Enter the email address where you would like the shipping label sent

**Commodity Information**

Commercial  
copper (340111), 1 pieces, 1 kg, AUD1.00  
Total Weight: 1.00 kg  
Total Customs Value: 1.00 AUD

**Customs Documentation**

**My Own Invoice**  
Invoice Submission : I will print and attach to package

**Billing Details**

**Duties, Taxes and Fees**  
Bill To : Recipient

**Shipping Documents**  
Email Address : gsreyes@fedex.com  
Print Option : Laser/Inkjet Printer

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use and Security & Privacy](#).

**CONFIRM SHIPMENT**

- EDIT
- EDIT
- EDIT
- EDIT

► Step 15a

Review the information and Check the box to agree to Terms and Conditions and click “CONFIRM SHIPMENT” for confirmation.

**TIP**

Edit option is available before confirmation

## SECTION 10a – Print Documents, Pickup Arrangement

Price confirmed!

Call FedEx to arrange pickup + 254111024447 or +254111024442.

Print your shipping documents.

Customer

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From  
**KENYA to ITALY**  
Quote number 1819117

**ORIGIN**  
test, 123123, test, Nairobi, KENYA

**DESTINATION**  
test, test, test, ANZIO, 00042, ITALY

Booking Ref. No. 18925064

**TOTAL QUANTITY**  
1 Pieces

**TOTAL VOLUME**  
0.027 m<sup>3</sup>

**DECLARED VALUE**  
KES 1.00

[PACKAGE DETAILS](#)

**PICKUP DATE**  
08 Jul 2022

**AIRWAYBILL NUMBER**  
777334158781

**DELIVERY DATE**  
15 Jul 2022

**DELIVERY SERVICE**  
INTERNATIONAL PRIORITY  
FREIGHT

**MONEY BACK GUARANTEE\***  
No

**SPECIAL ONE-OFF PRICE\*\***  
Yes

Fuel Surcharge  
FREIGHT  
Total excl. TAX  
**TOTAL TAX INCLUDED**

**PRICE**  
**KES 65,390.84**

[PRICE BREAKDOWN](#)

KES 18,177.24  
KES 47,213.60  
**KES 65,390.84**  
KES 65,390.84

▶ Step 16a

Print your shipping documents and arrange for pickup

Export Pickup Arrangement - Call FedEx local number to arrange for shipment pickup

Import Pickup Arrangement - Contact local customer experience team to arrange for remote pickup

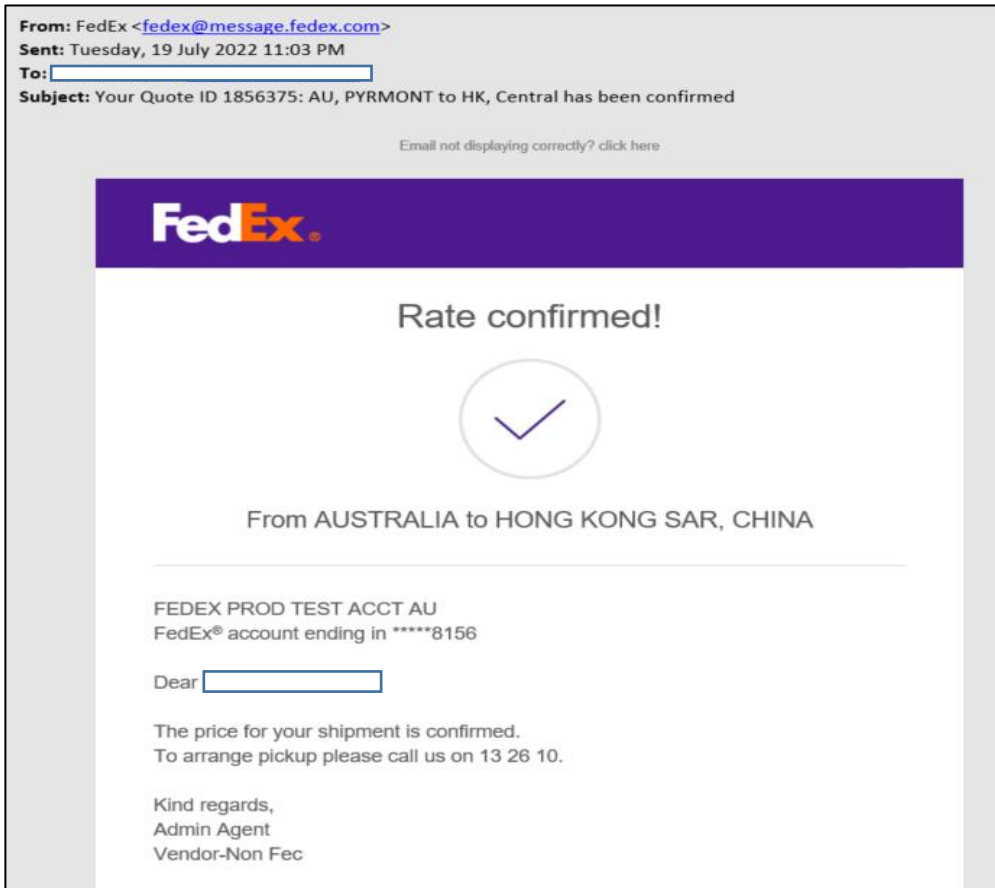
💡 TIP

Refer customer experience agent to unique Booking Reference & air waybill number on successful confirmation.

Last Minute Rate User Guide Updated - AUG 2023

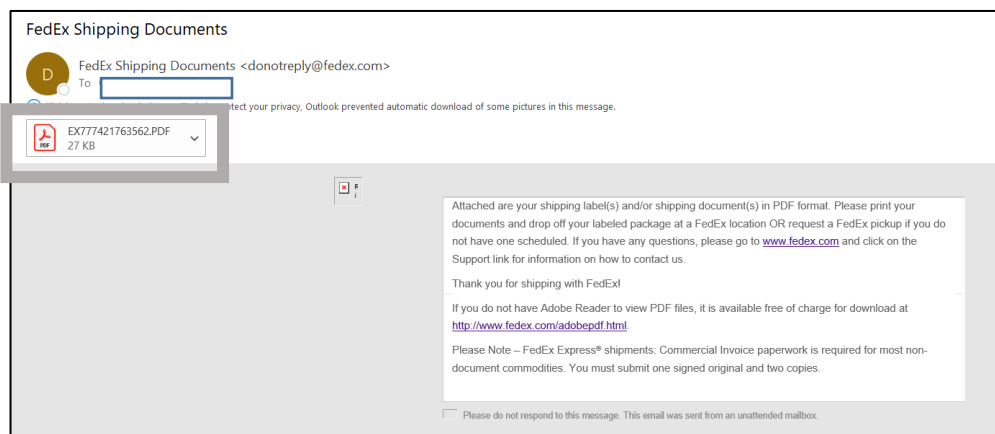
14

## SECTION 11a – Confirmation Email, FedEx Shipping Documents



**TIP**

Users will receive confirmation email and FedEx Shipping Documents (If selected during air waybill creation)



## SECTION 9 – Air waybill Creation (User Submission, Option 2)

Customer

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From  
**HONG KONG SAR, CHINA to JAPAN**  
Quote number 2318713

**ORIGIN**  
TSUEN WAN, HONG KONG SAR, CHINA

**DESTINATION**  
TOKYO-CHIYODA-KU, 1000001, JAPAN

▶ Step 8b

Enter the 12 digit air waybill here

**TIPS**

Quoted information must match air waybill information to confirm shipment. Create new quote or contact FedEx for support if users encounter reminder messages

FedEx Terms and Conditions apply  
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

If you would like to view all your quotes or proceed with the creation of your Air Waybill please login here with your fedex.com Login ID and Password by clicking on I don't have an AWB. If you already have an Air Waybill, please enter the number below:

**\*\* SPECIAL ONE-OFF PRICE**

1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.

I DON'T HAVE AN AWB

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

CONFIRM SHIPMENT

✔ Valid until 26 October 2022 08:30 GMT (0 hours, 54 Minutes Remaining).

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FedEx Terms and Conditions apply  
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

If you would like to view all your quotes or proceed with the creation of your Air Waybill please login here with your fedex.com Login ID and Password by clicking on I don't have an AWB. If you already have an Air Waybill, please enter the number below:

**\*\* SPECIAL ONE-OFF PRICE**

1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.
2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

794869564995

I DON'T HAVE AN AWB

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

The below data under the provided Air Waybill number does not match the data submitted to apply for quote. Please provide another Air Waybill number or contact us on 121830292234273 for support.

- Shipment Actual Weight
- Service Type
- Origin Address
- Ship Date
- Payor Account Number
- Destination Address



## SECTION 10b – Pickup Arrangement

Price confirmed!

[Call FedEx to arrange pickup 852 2730 3333.](tel:85227303333)

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Customer

From  
**HONG KONG SAR, CHINA to JAPAN**  
Quote number 2318713

**ORIGIN**  
TSUEN WAN, HONG KONG SAR, CHINA

**DESTINATION**  
TOKYO-CHIYODA-KU, 1000001, JAPAN

**TOTAL QUANTITY**  
1 Pieces

**TOTAL VOLUME**  
0.027 m<sup>3</sup>

**DECLARED VALUE**  
HKD 1.00

[PACKAGE DETAILS](#) ▾

**PICKUP DATE (AT LOCATION)**  
24 Oct 2022 18:18

**AIRWAYBILL NUMBER**  
123123123123

**DELIVERY DATE (AT LOCATION)**  
26 Oct 2022 18:00

**DELIVERY SERVICE**  
FEDEX INTERNATIONAL PRIORITY

**MONEY BACK GUARANTEE\***  
No

**SPECIAL ONE-OFF PRICE\*\***  
Yes

**PRICE**  
**HKD 1,291.95**

[PRICE BREAKDOWN](#) ▾

▶ Step 9b

Call FedEx local number to arrange for pickup

Export Pickup Arrangement - Call FedEx local number to arrange for shipment pickup

Import Pickup Arrangement - Contact local customer experience team to arrange for remote pickup

💡 TIP

Refer customer experience agent to air waybill number on successful confirmation.

Last Minute Rate User Guide Updated - AUG 2023

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## SECTION 11b – Confirmation Email, FedEx Shipping Documents

**From:** FedEx <[fedex@message.fedex.com](mailto:fedex@message.fedex.com)>  
**Sent:** Tuesday, 19 July 2022 11:03 PM  
**To:**   
**Subject:** Your Quote ID 1856375: AU, PYRMONT to HK, Central has been confirmed

Email not displaying correctly? [click here](#)

Rate confirmed!

From AUSTRALIA to HONG KONG SAR, CHINA

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FEDEX PROD TEST ACCT AU  
FedEx® account ending in \*\*\*\*\*8156

Dear

The price for your shipment is confirmed.  
To arrange pickup please call us on 13 26 10.

Kind regards,  
Admin Agent  
Vendor-Non Fec

**TIP**

Users will receive confirmation email