



Dear FedEx customer,

We are committed to providing you with the best possible service and continuing to invest in capabilities that enhance your shipping experience. We regularly review our rates and surcharges to ensure we can meet these goals.

Effective January 13, 2025, we are making the following changes to two existing surcharges and introducing a new surcharge to account for additional costs associated with shipments that require additional handling or processing.

- International packages that meet the criteria of both the Additional Handling Surcharge – Dimension and Oversize Charge will be subject to a 40-lb. minimum billable weight. Other Additional Handling Surcharge/Oversize Charge assessment criteria currently used to determine the applicability of these surcharges remain unchanged.
- All shipments within the U.S., U.S. to Puerto Rico and Puerto Rico to U.S. that meet the criteria of Additional Handling Surcharge – Dimension will be subject to a 40-lb. minimum billable weight. Other Additional Handling Surcharge/Oversize Charge assessment criteria currently used to determine the applicability of these surcharges remain unchanged.
- A U.S. Inbound Processing Fee will be assessed on U.S. import shipments in connection with the processing of those shipments for clearance. This fee is not applicable to FedEx® International Connect Plus.
- The following surcharges will be added to the list of fuel-applicable surcharges for international export and import shipments: Address Correction, Dangerous Goods, and Dry Ice.

For more information, see your Service and Rate Guide in the “Rate Information” section on your local fedex.com page.

Thank you for choosing FedEx.

FedEx
Latin America and Caribbean Division