



January 2025

Dear FedEx customer,

We want to inform you that effective January 1<sup>st</sup>, 2025, and until further notice, FedEx will not be creating new accounts in Venezuela. There will be no billing charges for customers in the country. The only acceptable billing methods for inbound and outbound Transportation and Duties and Taxes charges, are accounts outside of Venezuela or cash payments by the senders in their country. Bill sender and third party are accepted for inbound only.

If you have any question, please contact our FedEx Customer Service at 0.800.De.FedEx (0.800.33.33339)

Sincerely,

Credit and Collections  
FedEx Latin America and the Caribbean