



CARE SOLUTIONS

User Manual

Customer Technology

Software Solutions (API, WeCARE, online form)

Nov 2022

For LAC use only



Options to send Waybill Supplement data

Software Solutions



REST API

Through RESTful API HTTP calls (JSON)



FedEx WeCARE App

Standalone desktop app using XLS templates.



On FedEx.com

Online WEB form.



01. REST API Technology

What is an REST API?

An API is a set of definitions and protocols for building and integrating application software.

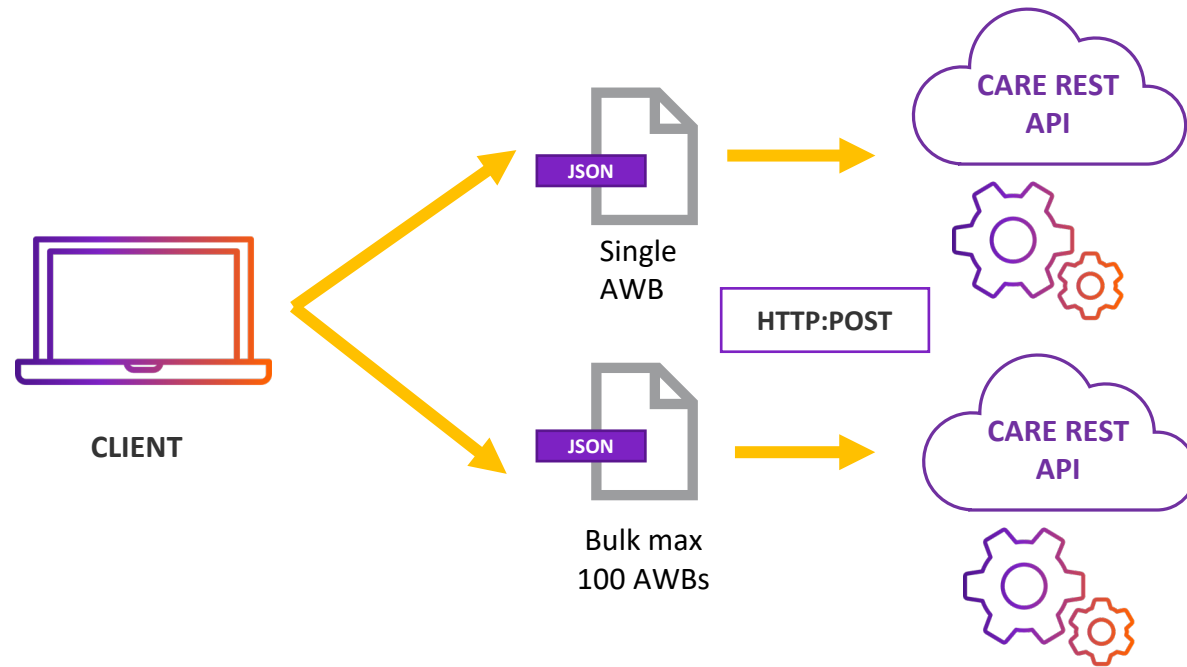
REST (*REpresentational State Transfer*) and is a set of architectural constraints.



REST API

Diagram

FedEx CARE REST API – End Points



<https://ws.fedex.com/LAC/ServicesAPI/mx/cartaporte/customers>

<https://wsbeta.fedex.com/LAC/ServicesAPI/mx/cartaporte/customers>

<https://ws.fedex.com/LAC/ServicesAPI/mx/cartaporte/customersBulk>

<https://wsbeta.fedex.com/LAC/ServicesAPI/mx/cartaporte/customersBulk>

A close-up photograph of a person's hands typing on a silver laptop keyboard. The laptop is on a wooden desk. In the foreground, there are several FedEx documents, one with the FedEx logo clearly visible. To the left, a white coffee cup sits on a saucer. The right side of the image is overlaid with a large, semi-transparent purple and orange gradient shape.

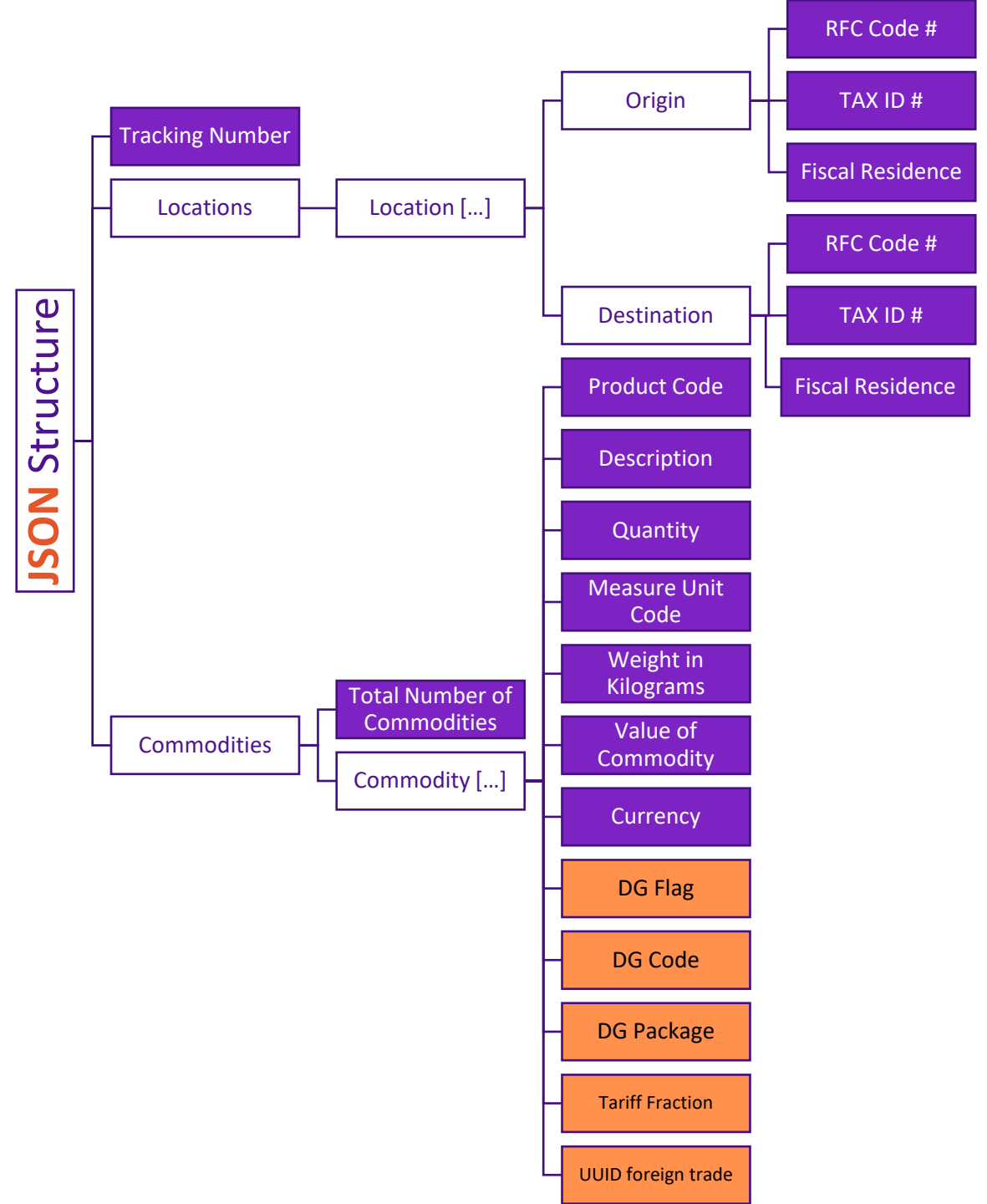
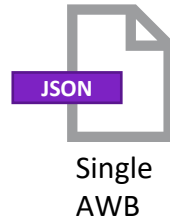
FedEx CARE

REST API

JSON SCHEMA

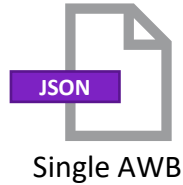
FedEx CARE REST API – JSON SCHEMA

Single AWB JSON
structure
(Required fields)



FedEx CARE REST API – JSON SCHEMA

Single AWB JSON
body
(Minimum required
fields)

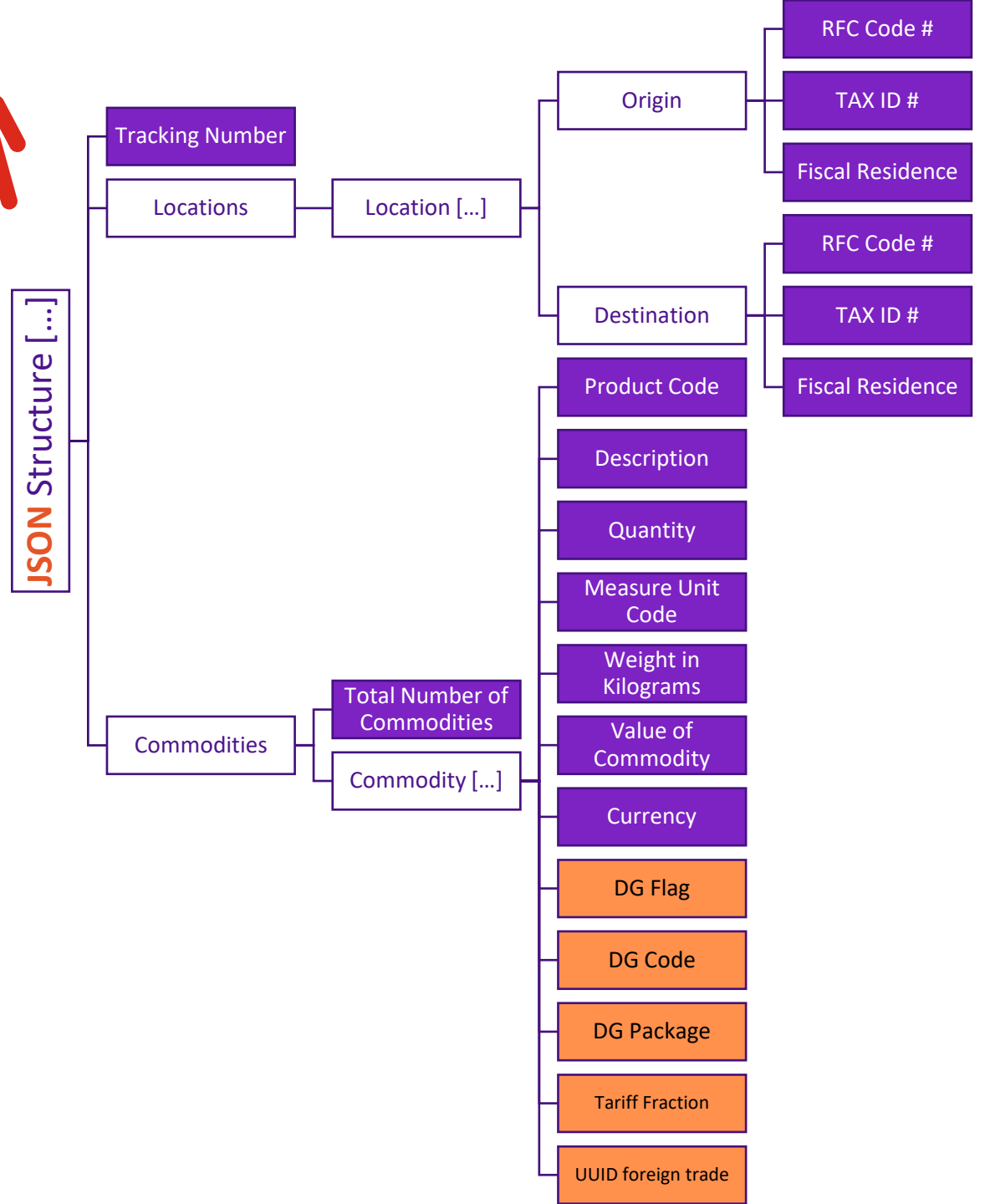
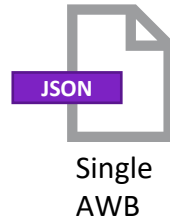


```
{  "customerWaybillSupplementFDX": {  
    "trackingNumber": "999999999999",  
    "locations": {  
      "location": [  
        {  
          "origin": {  
            "rfcSender": "XEXX010101000",  
            "taxIdSender": "1234567890",  
            "fiscalResidence": "CAN"  
          }  
        },  
        {  
          "destination": {  
            "rfcConsignee": "XAXX010101000",  
            "taxIdConsignee": "",  
            "fiscalResidence": "MEX"  
          }  
        }  
      ]  
    },  
    "commodities": {  
      "totalNumberOfCommodities": 5,  
      "commodity": [  
        {  
          "productCodeOfCommodity": "01010101",  
          "description": "PARTS",  
          "quantity": 5,  
          "measureUnitCode": "H87",  
          "weightKG": 0.200,  
          "valueOfCommodity": 5.00,  
          "currency": "MXN",  
          "dangerousGoods": "No",  
          "codeDangerousGoods": "",  
          "dgPackagingCode": "",  
          "tariffFraction": "",  
          "uuidForeignTrade": ""  
        }  
      ]  
    }  
  }  
}
```

Note: For JSON full body see Appendix A

FedEx CARE REST API – JSON SCHEMA

Bulk AWB JSON
structure
(Minimum required
fields)



FedEx CARE REST API – JSON SCHEMA

Bulk AWB JSON body
(Minimum required
fields)



Bulk max
100 AWBs

```
{  "customerWaybillSupplementFDX": [{
    {...},
    {...},
    "trackingNumber": "999999999999",
    "locations": {
      "location": [
        {
          "origin": {
            "rfcSender": "XEXX010101000",
            "taxIdSender": "1234567890",
            "fiscalResidence": "CAN"
          }
        },
        {
          "destination": {
            "rfcConsignee": "XAXX010101000",
            "taxIdConsignee": "",
            "fiscalResidence": "MEX"
          }
        }
      ]
    },
    "commodities": {
      "totalNumberOfCommodities": 5,
      "commodity": [
        {
          "productCodeOfCommodity": "01010101",
          "description": "PARTS",
          "quantity": 5,
          "measureUniteCode": "H87",
          "weightKG": 0.200,
          "valueOfCommodity": 5.00,
          "currency": "MXN",
          "dangerousGoods": "No",
          "codeDangerousGoods": "",
          "dgPackagingCode": "",
          "tariffFraction": "",
          "uuidForeingTrade": ""
        }
      ]
    }
  ]
}
```

A close-up photograph of a person's hands typing on a silver laptop keyboard. The laptop is on a wooden desk. In the foreground, there are several FedEx documents, one with the FedEx logo clearly visible. To the left, a white coffee cup sits on a saucer. The right side of the image is overlaid with a large, semi-transparent purple and orange gradient shape.

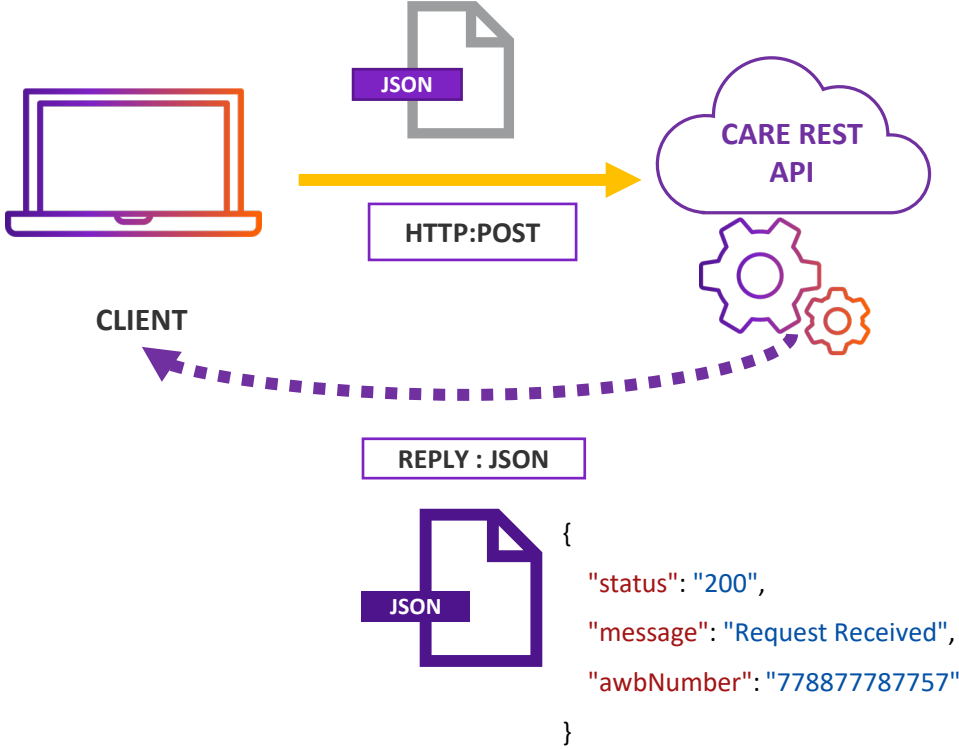
FedEx CARE

REST API

SERVICE RESPONSES

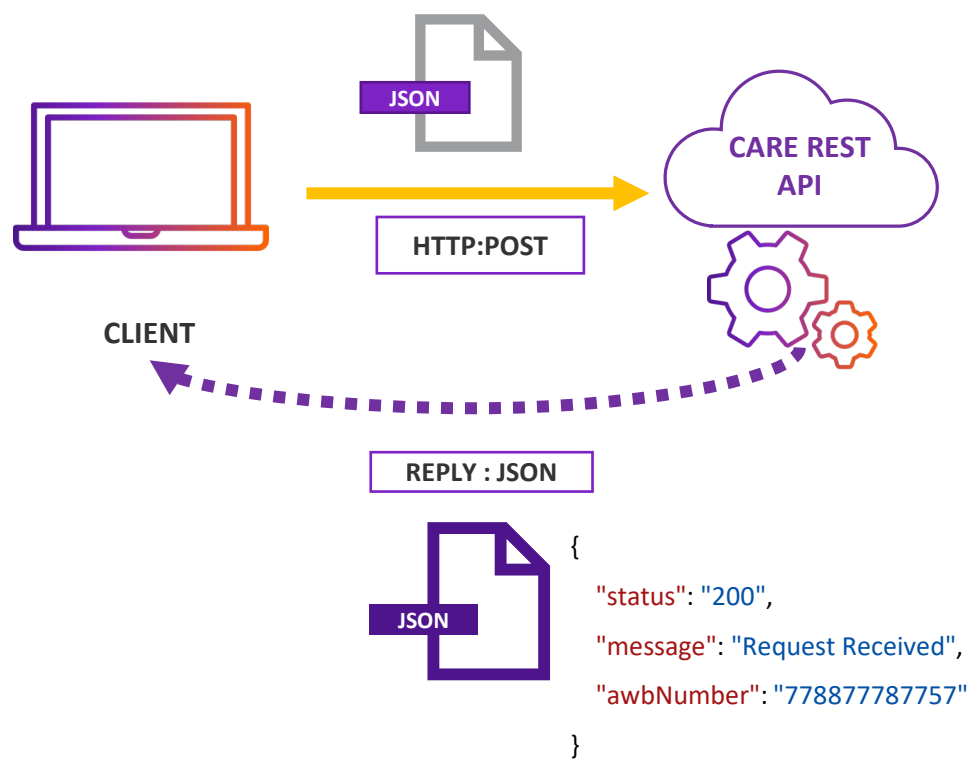
FedEx CARE REST API

RESTful API – HTTP Responses



FedEx CARE REST API

RESTful API – HTTP Responses



CARE is the Carta Porte data processing backend system.

Code 200: SUCCESS

Code 400: ERROR (missing data)

Example, missing mandatory variable:

```
{  
  "status": "400",  
  "message": ", Commodity 1 - Commodity Description cannot be empty",  
  "awbNumber": "778877787757"  
}
```

Code 500: Service Not Available

A close-up photograph of a person's hands typing on a silver laptop keyboard. The laptop is on a wooden desk. In the foreground, there are several FedEx shipping documents, one of which has the FedEx logo clearly visible. To the left, a white coffee cup sits on a saucer. The right side of the image is overlaid with a large, semi-transparent purple and orange gradient shape.

FedEx CARE

REST API

Minimum Required Variables Description
and Details

FedEx CARE REST API

Required variables and values details

FIELD		DESCRIPTION	DATA TYPE	SIZE	USAGE
trackingNumber		FedEx 12-digit AWB number	Integer	12	REQUIRED
rfcSender*	Sender	Attribute to register the RFC of the sender of the goods or merchandise that are moved	String	12/13*	REQUIRED
taxIdSender (when Sender is out of Mexico)		Attribute to incorporate the identification number or tax registration (TaxId) of the country of residence for the tax purposes of the sender of the goods or merchandise that are transferred, when is a resident abroad. (Out of Mexico)	String	40	CONDITIONAL
fiscalResidence		Attribute to register the code of the country of residence for tax purposes of the sender of the goods or merchandise, in accordance with the c_Pais catalog published on the SAT website on the Internet, which is based on the ISO 3166-1 specification.	String	3	REQUIRED
rfcConsignee*	Recipient	Attribute to register the RFC of the recipient to whom the goods or merchandise to be transferred will be delivered.	String	12/13*	REQUIRED
taxIdConsignee (when Recipient is out of Mexico)		Attribute to incorporate the identification number or tax registration (TaxId) of the country of residence for the tax purposes of the recipient of the goods or merchandise that are transferred, when is a resident abroad. (Out of Mexico).	String	40	CONDITIONAL
fiscalResidence		Attribute to register the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais catalog published on the SAT website on the Internet, which is based on the ISO 3166-1 specification.	String	3	REQUIRED

*Based on Government SAT schema data type from **tdCFDI:t_RFC** available at

FedEx CARE REST API

Required variables and values details

FIELD		DESCRIPTION	DATA TYPE	SIZE	USAGE
totalNumberOfCommodities		Attribute required to express the total number of goods or merchandise that are moved in the different means of transport, identifying itself by each node "Merchandise" registered in the complement.	Integer	-	REQUIRED
productCodeOfCommodity	Commodity	Attribute to express the product key of the goods or merchandise that are moved in the different means of transport. catCartaPorte:c_ClaveProdServCP	String	8	REQUIRED
description		Attribute to describe the goods or merchandise that are moved in the different means of transport	String	-	REQUIRED
measureUnitCode		Attribute to specify the standardized unit of measure key applicable for the quantity of goods or merchandise that are moved in the different means of transport. The unit must correspond to the description of the goods or merchandise registered catCFDI:c_ClaveUnidad	String	4	REQUIRED
quantity		Attribute to express the amount of goods or merchandise that are moved in the different means of transport.	Integer	-	REQUIRED
weightKG		Attribute to indicate the weight in kilograms of the goods or merchandise that are moved in the different means of transport.	Decimal (3)	-	REQUIRED
valueOfCommodity		Attribute to express the amount of the value of the goods or merchandise that are transferred in the different means of transport, according to the market value, the value agreed in the consideration, or the estimated value determined by the taxpayer tdCFDI:t_Importe	String	-	REQUIRED
currency		Attribute to identify the key of the currency used to express the value of the goods or merchandise that are moved in the different means of transport, when the national currency is used, MXN is registered, in accordance with the ISO 4217 specification. catCFDI:c_Moneda	String	3	REQUIRED

Note: Referenced catalogs available at www.sat.Gob.mx

FedEx CARE REST API

Required variables and values details

FIELD		DESCRIPTION	DATA TYPE	SIZE	USAGE
dangerousGoods		Conditional attribute to specify whether the goods or merchandise being moved are considered hazardous material. values: "YES" / "NO"	String	3	CONDITIONAL
codeDangerousGoods	Commodity	Conditional attribute to specify the key of the type of hazardous material being transported. catCartaPorte:c_MaterialPeligroso	String	4	CONDITIONAL
dgPackagingCode		Conditional attribute to specify the key of the type of packaging that is required to transport the hazardous material or waste. catCartaPorte:c_TipoEmbalaje	String	4	CONDITIONAL
tariffFraction		Conditional attribute to express the key of the tariff fraction corresponding to the description of the goods or merchandise that are transferred in the different means of transport such as import or export. It must comply with the c_FraccionArancelaria catalog published on the SAT portal on the Internet. catComExt:c_FraccionArancelaria	String	10	CONDITIONAL
uuidForeingTrade		Conditional attribute to express the fiscal folio or UUID of the related foreign trade voucher.	String	-	CONDITIONAL



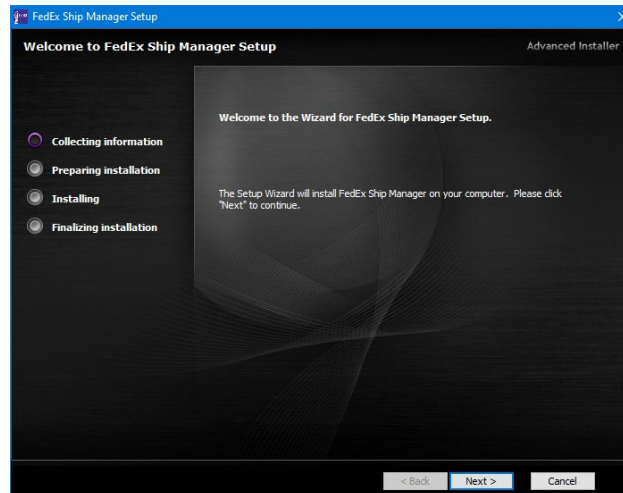
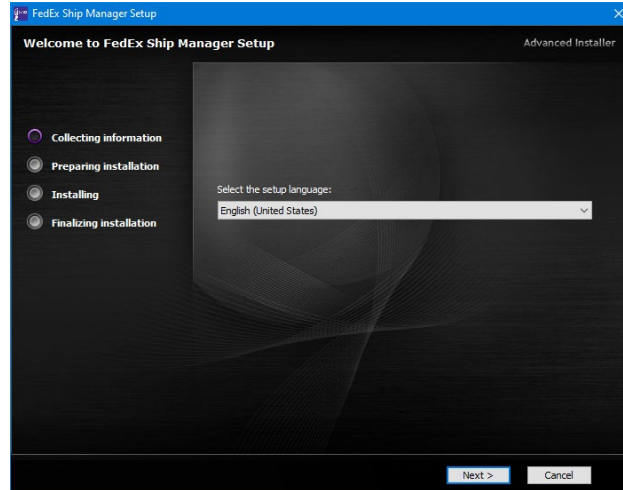
02. FedEx ShipFast (WeCARE Plug-in)

A close-up photograph of a person's hands typing on a silver laptop keyboard. The laptop is on a wooden desk. In the foreground, there are several white FedEx shipping boxes and documents. One document has the FedEx logo and the text "Express" visible. To the left of the laptop, there is a white coffee cup on a saucer. The background is slightly blurred, showing a person wearing a blue patterned shirt. A large, semi-transparent purple and orange gradient overlay covers the right side of the image, containing the text.

FedEx ShipFast

Installation Process

Step 1: Open Setup File



[Download Installation File Here LAC ONLY](#)

Run FxShipFastSetup.exe

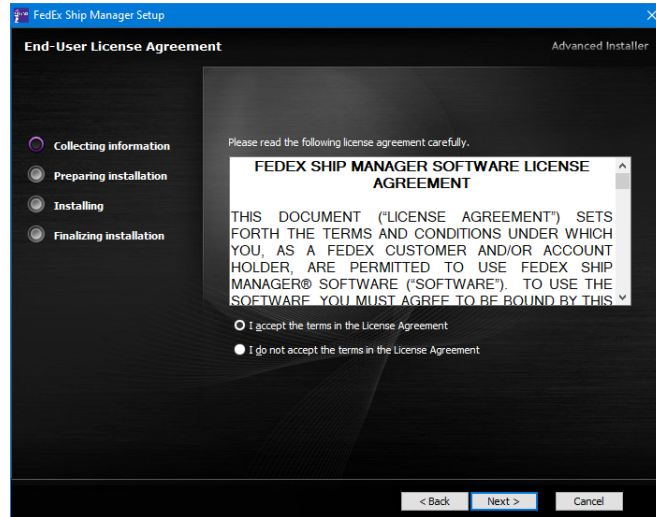
Once it opens, select your language and click on "Next".

Note: ShipFast requires JAVA RE 8_171 or above

Click on "Next"

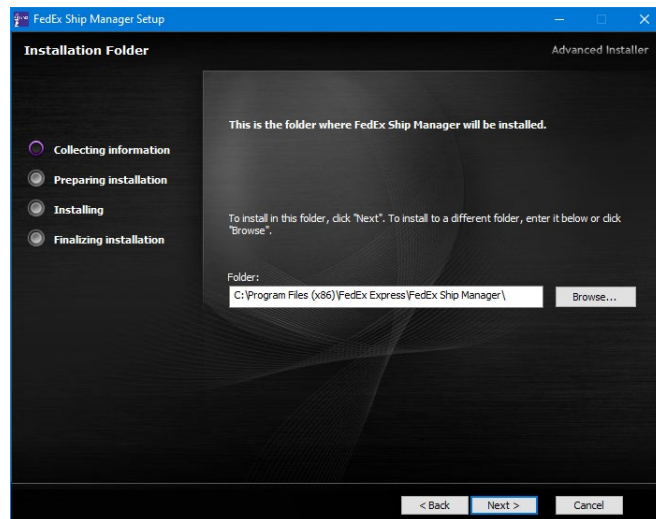
Note: You will need admin privileges to complete the installation. Please make sure to have permission from your IT team to run the software setup.

Step 2: License Agreement



Click on “I agree to the terms....”

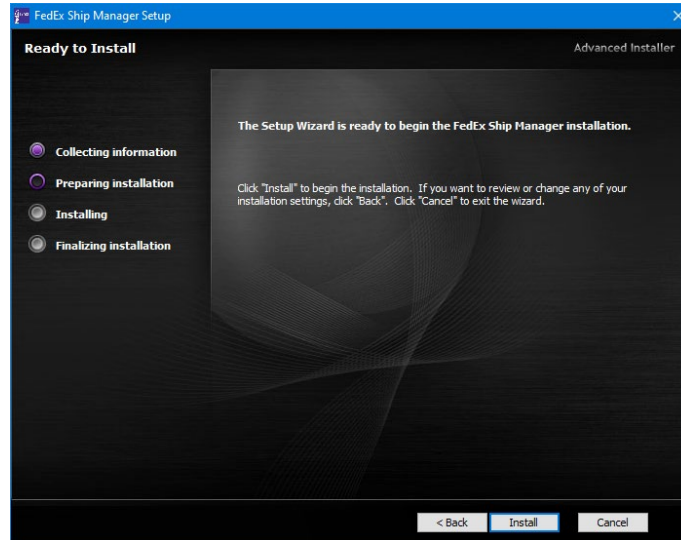
Then click on “Next”.



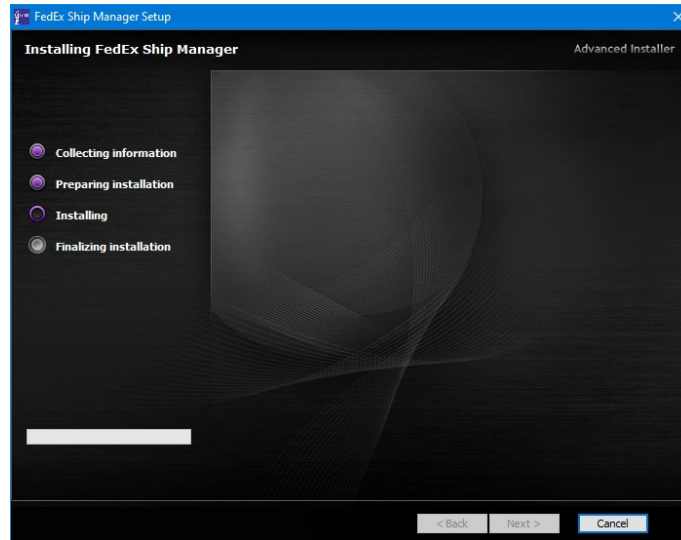
Note: Make sure the software installs under “Program Files (x86)”

Click on “Install”.

Step 3: Click Install



Click on "Install"



The software will begin the installation process.

Afterwards, click on "Finish".

This concludes the installation process

A close-up photograph of a person's hands typing on a silver laptop keyboard. The laptop is open on a wooden desk. In the foreground, there are several FedEx shipping documents, one of which has the FedEx logo clearly visible. To the left of the laptop, there is a white coffee cup on a saucer. The background is slightly blurred, showing a person wearing a blue patterned shirt. A large, semi-transparent purple and orange gradient overlay covers the right side of the image, containing the text.

FedEx ShipFast – WeCARE Plug-in

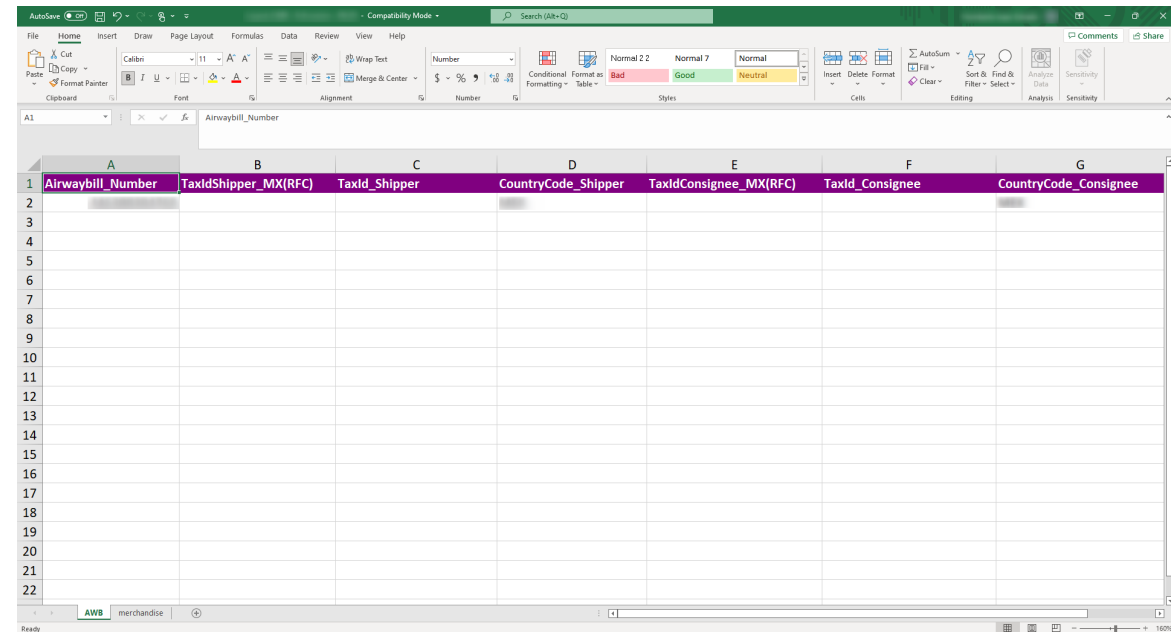
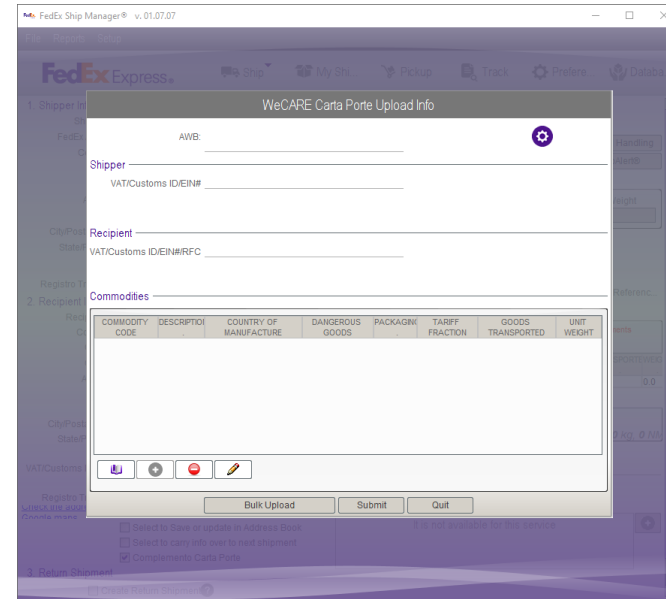
Fill Excel Layout

Fill Excel Layout

This section explains how to send the information for Carta Porte through FedEx WeCARE.

Note: To enable this option, you need to install FedEx WeCARE plug-in, the Excel layout.

In case you need to set up a proxy connection, follow the steps on Appendix C.



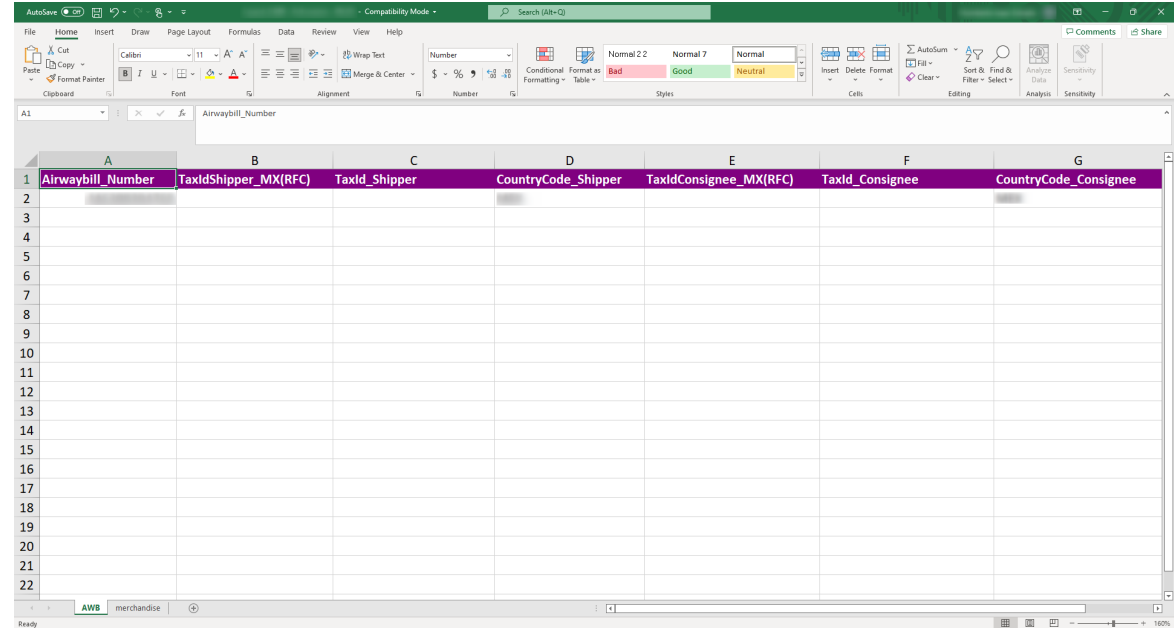
Step 1: Open Excel Layout

Type the information for the shipments you want to upload.

Note: You will need the Excel Layout to upload the information. Review Appendix B for additional reference.

Additionally, you will need the SAT* catalog for shipping and commodity references.

SAT CARTA PORTE CATALOG



The screenshot shows an Excel spreadsheet with the following columns and headers:

	A	B	C	D	E	F	G
1	Airwaybill_Number	TaxIdShipper_MX(RFC)	TaxId_Shipper	CountryCode_Shipper	TaxIdConsignee_MX(RFC)	TaxId_Consignee	CountryCode_Consignee
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							
21							
22							

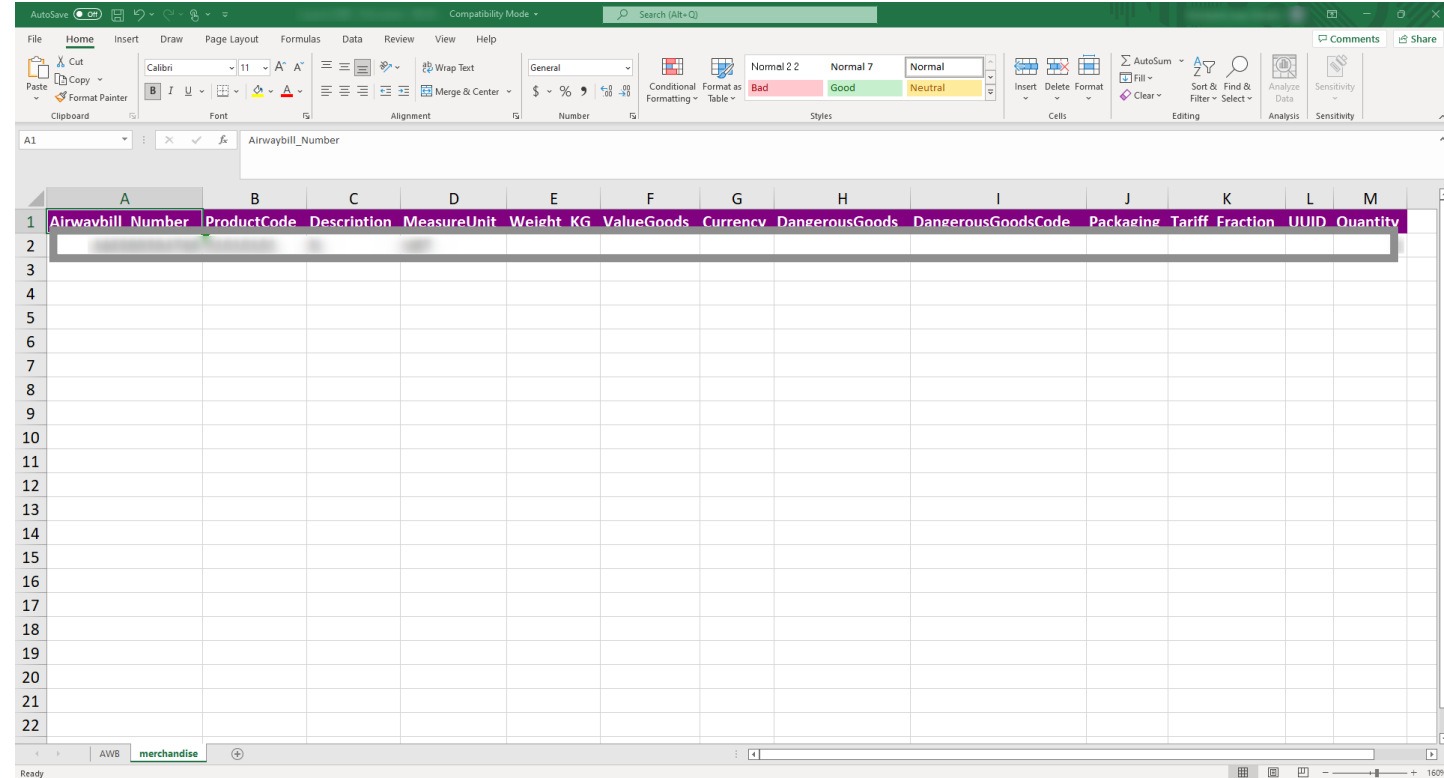
*SAT: Mexican Tax Administration Office

Step 2: Insert Data (AWB)

COLUMN	DESCRIPTION	SAT CATALOG	USAGE
Airwaybill_Number	FedEx 12-digit AWB number		REQUIRED
TaxIdShipper_MX(RFC)	Attribute to register the RFC of the sender of the goods or merchandise that are moved		REQUIRED
TaxId_Shipper	Attribute to incorporate the identification number or tax registration (TaxId) of the country of residence for the tax purposes of the sender of the goods or merchandise that are transferred, when is a resident abroad. (Out of Mexico)		CONDITIONAL
CountryCode_Shipper	Attribute to register the code of the country of residence for tax purposes of the sender of the goods or merchandise, in accordance with the c_Pais catalog published on the SAT website on the Internet, which is based on the ISO 3166-1 specification.	catCFDI:c_Pais	REQUIRED
TaxIdConsignee_MX(RFC)	Attribute to register the RFC of the recipient to whom the goods or merchandise to be transferred will be delivered.		REQUIRED
TaxId_Consignee	Attribute to incorporate the identification number or tax registration (TaxId) of the country of residence for the tax purposes of the recipient of the goods or merchandise that are transferred, when is a resident abroad. (Out of Mexico).		CONDITIONAL
CountryCode_Consignee	Attribute to register the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais catalog published on the SAT website on the Internet, which is based on the ISO 3166-1 specification.	catCFDI:c_Pais	REQUIRED

Step 3: Insert Data (merchandise)

On the second tab (merchandise), if the AWB has multiple commodities, you can repeat the AWB on the following row and type the next commodity for this AWB.



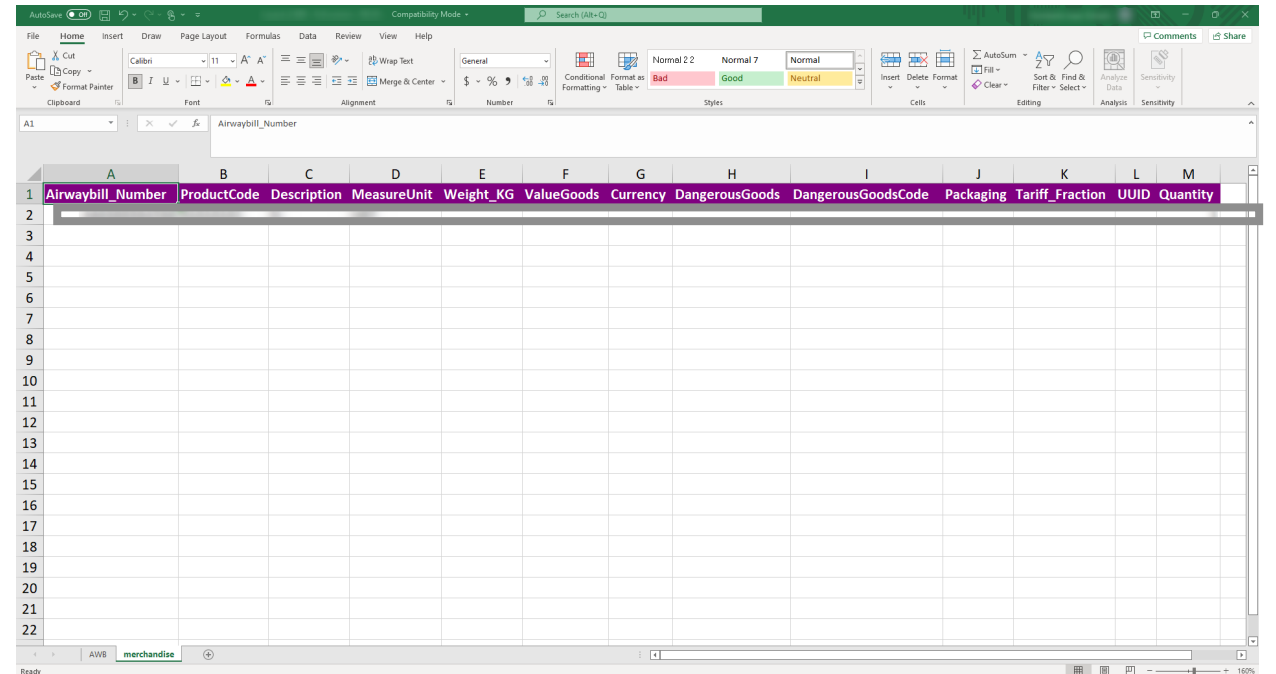
Step 3: Insert Data (merchandise)

Type the commodity information according to the SAT catalog.


To download the SAT catalog, visit:

http://omawww.sat.gob.mx/tramitesyservicios/Paginas/complemento_carta_porte.htm

Click on CATALOGOS to download the current SAT catalog



Documento	Descripción	Publicación	Consulta
Catálogos del complemento	Consulta las claves y descripciones de los catálogos a utilizar en el llenado de la factura.	27/06/2022	Catálogos



Step 3: Insert Data (merchandise)

COLUMN	DESCRIPTION	SAT CATALOG	USAGE
Airwaybill_Number	FedEx 12-digit AWB number		REQUIRED
ProductCode	Attribute to express the product key of the goods or merchandise that are moved in the different means of transport. catCartaPorte:c_ClaveProdServCP	catCartaPorte:c_ClaveProdServCP	REQUIRED
Description	Attribute to describe the goods or merchandise that are moved in the different means of transport		REQUIRED
MeasureUnit	Attribute to specify the standardized unit of measure key applicable for the quantity of goods or merchandise that are moved in the different means of transport. The unit must correspond to the description of the goods or merchandise registered catCFDI:c_ClaveUnidad	catCFDI:c_ClaveUnidad	REQUIRED
Weight_KG	Attribute to indicate the weight in kilograms of the goods or merchandise that are moved in the different means of transport.		REQUIRED
ValueGoods	Attribute to express the amount of the value of the goods or merchandise that are transferred in the different means of transport, according to the market value, the value agreed in the consideration, or the estimated value determined by the taxpayer tdCFDI:t_Importe		REQUIRED
Currency	Attribute to identify the key of the currency used to express the value of the goods or merchandise that are moved in the different means of transport, when the national currency is used, MXN is registered, in accordance with the ISO 4217 specification. catCFDI:c_Moneda	catCFDI:c_Moneda	REQUIRED

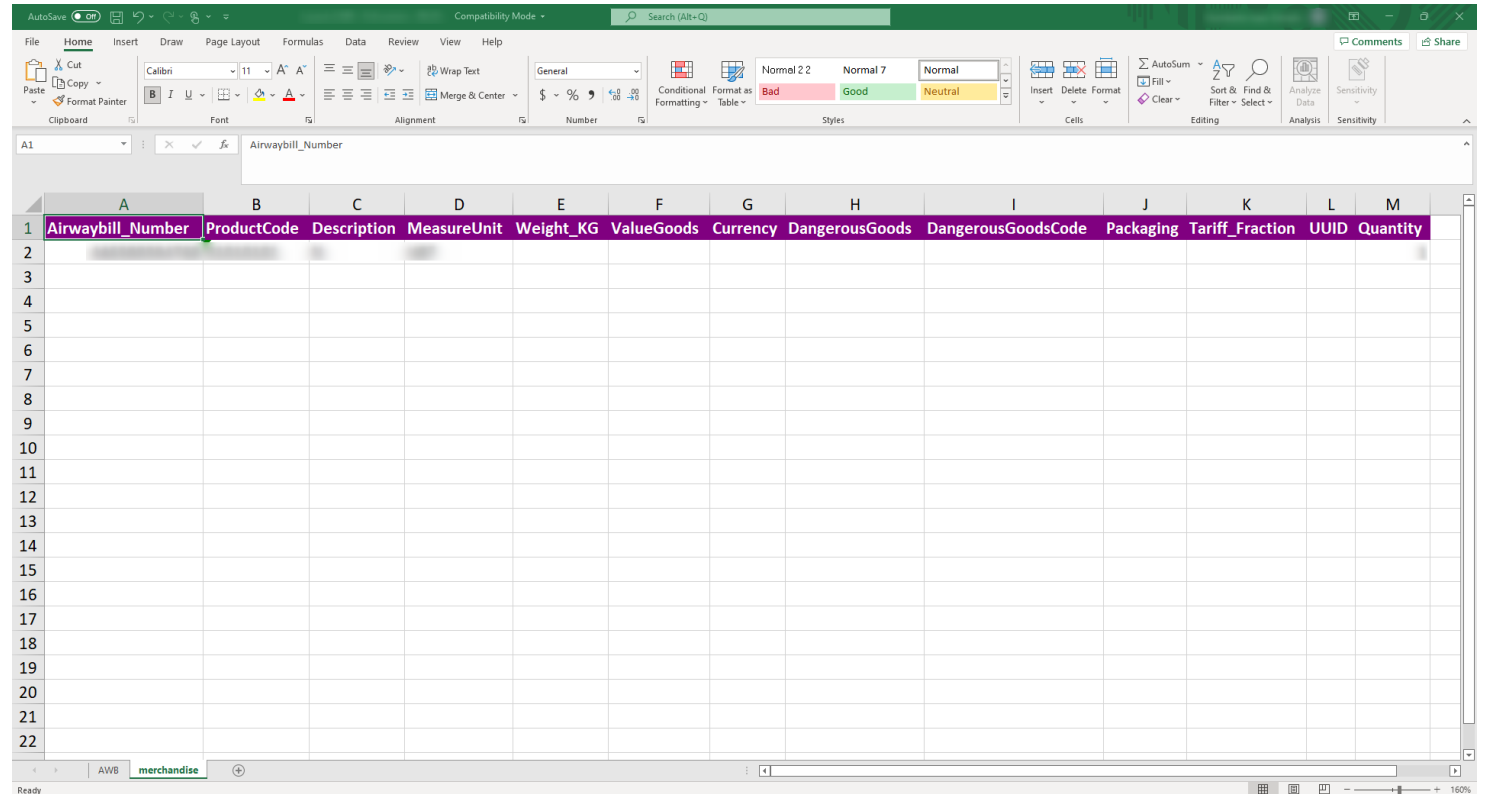
Step 3: Insert Data (merchandise)

COLUMN	DESCRIPTION	SAT CATALOG	USAGE
DangerousGoods	Conditional attribute to specify whether the goods or merchandise being moved are considered hazardous material. values: "YES" / "NO"		CONDITIONAL
DangerousGoodsCode	Conditional attribute to specify the key of the type of hazardous material being transported. catCartaPorte:c_MaterialPeligroso	catCartaPorte:c_MaterialPeligroso	CONDITIONAL
Packaging	Conditional attribute to specify the key of the type of packaging that is required to transport the hazardous material or waste. catCartaPorte:c_TipoEmbalaje	catCartaPorte:c_TipoEmbalaje	CONDITIONAL
Tariff_Fraction	Conditional attribute to express the key of the tariff fraction corresponding to the description of the goods or merchandise that are transferred in the different means of transport such as import or export. It must comply with the c_FraccionArancelaria catalog published on the SAT portal on the Internet. catComExt:c_FraccionArancelaria	catCFDI:c_FraccionArancelaria	CONDITIONAL
UUID	Conditional attribute to express the fiscal folio or UUID of the related foreign trade voucher.		CONDITIONAL
Quantity	Attribute to express the amount of goods or merchandise that are moved in the different means of transport.		REQUIRED

Step 4: Save your file

Once you complete the information for all your AWB, save your file and close it.

Note: Remember to save your file in Excel (97-2003) format (.xls)



A close-up photograph of a person's hands typing on a silver laptop keyboard. The laptop is open on a wooden desk. In the foreground, there are several FedEx shipping documents, one of which has the FedEx logo clearly visible. To the left of the laptop, there is a white coffee cup on a saucer. The background is slightly blurred, showing a person wearing a blue patterned shirt. A large, semi-transparent purple and orange gradient overlay covers the right side of the image, containing the text.

FedEx ShipFast – WeCARE Plug-in

Upload Excel Layout

Step 1: Open FedEx ShipFast WeCARE

1. Save the information in the Excel file and open FedEx ShipFast WeCARE.
2. Click on Reports, followed by clicking on WeCARE Carta Porte Upload Info.

The screenshot displays the FedEx ShipFast WeCARE software interface. The top navigation bar includes 'File', 'Reports', and 'Setup', with 'Reports' highlighted by a red box. The main interface is divided into several sections:

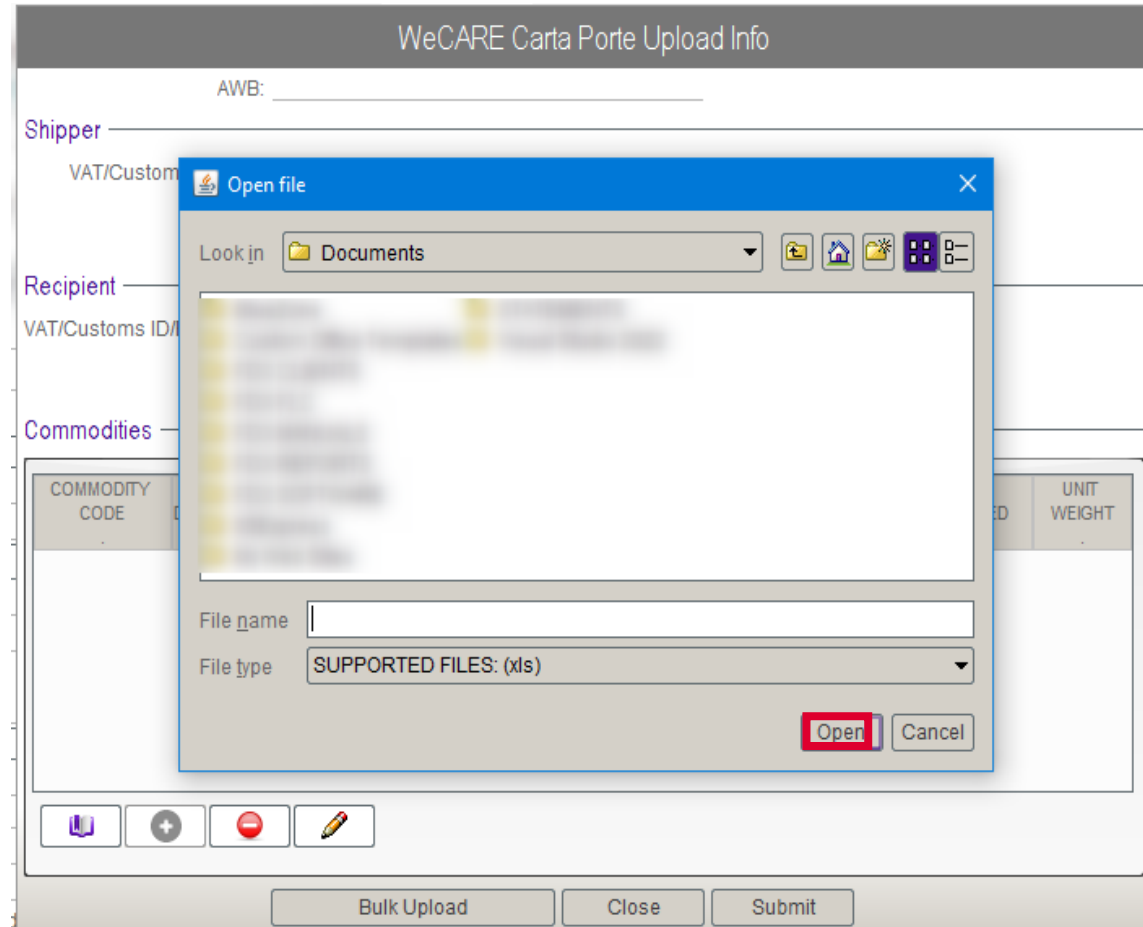
- 1. Shipper Information:** Fields for Shipper ID, FedEx Account (with a red error message 'No account on the System'), Company, Contact, Country (MEXICO - (MX)), Address, City/Postal Code, State/Province, Phone, and Registro Tributario. A 'Residencia Fiscal' dropdown is also present.
- 2. Recipient Information:** Fields for Recipient ID, Company, Contact, Country (MEXICO - (MX)), Address, City/Postal Code, State/Province, Phone, VAT/Customs ID/ENR, Email, and Registro Tributario. A 'Residencia Fiscal' dropdown is also present.
- 3. Return Shipment:** A checkbox for 'Create Return Shipment' and a status indicator 'FedEx Ship Manager® software is up to date'.
- 4. Shipment Details:** Fields for Shipment Date (09/OCT/2022), Service (FedEx Standard Overnight), Packaging (Your Packaging), Packages (1), Dimension in CM (L, W, H), Total Weight (0 kilograms), Carriage Value (0 NMP - New Mexican Peso), and Reference. A 'Special Handling' dropdown and 'ShipAlerts' button are also visible.
- 5. Shipment Contents:** A table with columns: COMMODITY CODE, DESCRIPTION, COUNTRY OF MANUFACTURE, DANGEROUS GOODS, PACKAGING, TARIFF FRACTION, GOODS TRANSPORTED, and UNIT WEIGHT. The table shows 1 commodity (0 kg, 0 NMP).
- 6. Billing Information:** A dropdown for 'Bill Shipment to' (Shipper) and an 'Account Number' field.
- 7. Electronically Submit Trade Documents (ETD):** A message stating 'It is not available for this service'.

At the bottom right, there are buttons for 'Save', 'Cancel', and 'Ship'.

Step 2: Locate your Excel file

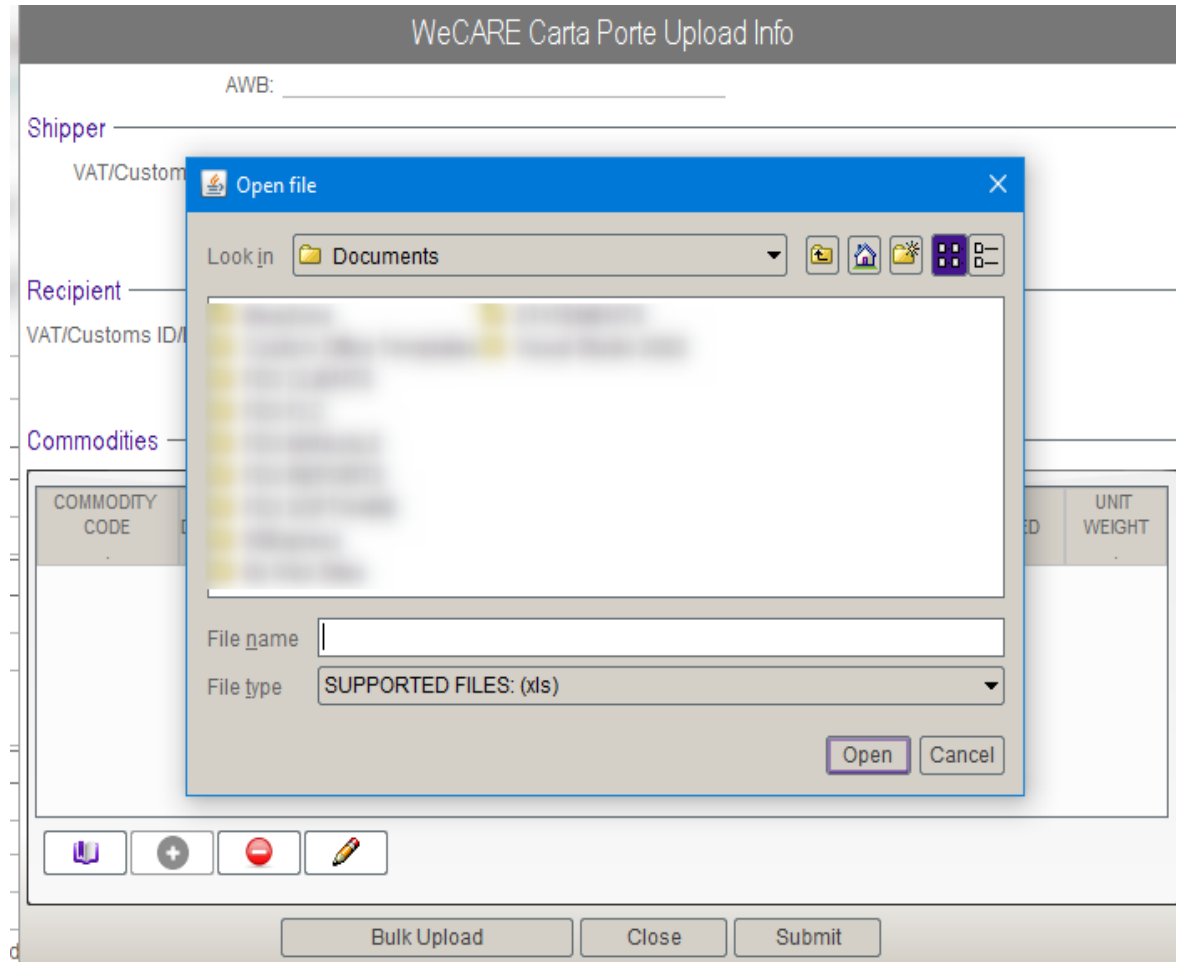
Select the Excel (.xls) file and click Open.

FedEx WeCARE will process the information and will open a second Excel file with the summary of the AWBs that were successfully uploaded and the ones that showed an error in the information submitted.



Errors: Review your information

In case you see an AWB with an error message, review the information in the Excel file, type the correct information and repeat Step 2 to upload the remaining AWB again.



Recommendations



Before processing your file:

- Make sure your information is correct and complete
- Do not leave empty cells
- Do not change the name or the order of the Excel sheets
- Do not change the name or the order of the columns
- Do not set cell formats (colors, styles)

These recommendations help prevent error messages when processing your file.



02. FedEx ShipFast (Shipping Device)

Create a shipment with FedEx ShipFast

This section explains how to create a shipment with FedEx ShipFast and how to send the waybill supplement data.

Note: To activate this option, you need to install FedEx ShipFast and verify the software is up to date.

The screenshot displays the FedEx Ship Manager v. 01.07.06 interface. The window title is "FedEx Ship Manager® v. 01.07.06". The menu bar includes "File", "Reports", and "Setup". The main navigation bar features "FedEx Express" logo, "Ship", "My Shipments", "Pickup", "Track", "Preferences", and "Databases".

The interface is divided into several sections:

- 1. Shipper Information:** Includes fields for Shipper ID (FEDEX MTYA), FedEx Account, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, Registro Tributario, and Residencia Fiscal.
- 2. Recipient Information:** Includes fields for Recipient ID, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, VAT/Customs ID/EIN#, Email, and Residencia Fiscal. There are checkboxes for "This is a residential address", "Select to Save or update in Address Book", "Select to carry info over to next shipment", and "Complemento Carta Porte".
- 3. Return Shipment:** Includes a checkbox for "Create Return Shipment" and a status indicator "FedEx Ship Manager® software is up to date".
- 4. Shipment Details:** Includes Shipment Date (09/SEP/2022), Service (FedEx Standard Overnight), Packaging (Your Packaging), Packages (1), Dimension in CM (L, W, H), Dim Weight, Total Weight (0 kilograms), Carriage Value (0 NMP - New Mexican Peso), and Reference. There are buttons for "Special Handling", "ShipAlert®", and "Estimated Rate".
- 5. Shipment Contents:** A table with columns: COMMODITY CODE, DESCRIPTIO, COUNTRY OF MANUFACTURE, DANGEROUS GOODS, PACKAGIN, TARIFF FRACTION, GOODS TRANSPORTED, and UNIT WEIGHT. The table shows 1 commodity (0 kg, 0 NMP).
- 6. Billing Information:** Includes "Bill Shipment to" (Shipper) and "Account Number".
- 7. Electronically Submit Trade Documents (ETD):** A message stating "It is not available for this service".

At the bottom right, there are buttons for "Save", "Cancel", and "Ship".

Step 1: Update FedEx ShipFast

Verify your software is up to date.

Otherwise, there will be a message in red showing: “Click here to update your software”.

The screenshot shows the FedEx Ship Manager v. 01.07.06 interface. The form is divided into several sections:

- 1. Shipper Information:** Includes fields for Shipper ID (FEDEX MTYA), FedEx Account, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, and Registro Tributario.
- 2. Recipient Information:** Includes fields for Recipient ID, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, VAT/Customs ID/EIN#, Email, and Residencia Fiscal.
- 3. Return Shipment:** Includes a checkbox for "Create Return Shipment" and a status message: "FedEx Ship Manager® software is up to date".
- 4. Shipment Details:** Includes Shipment Date (09/SEP/2022), Service (FedEx Standard Overnight), Packaging (Your Packaging), Packages (1), Dimension in CM (L, W, H), Total Weight (0 Kilograms), and Carriage Value (0 NMP - New Mexican Peso).
- 5. Shipment Contents:** A table with columns: COMMODITY CODE, DESCRIPTIO, COUNTRY OF MANUFACTURE, DANGEROUS GOODS, PACKAGIN, TARIFF FRACTION, GOODS TRANSPORTED, and UNIT WEIGHT. The table shows 1 commodity (0 kg, 0 NMP).
- 6. Billing Information:** Includes Bill Shipment to (Shipper) and Account Number.
- 7. Electronically Submit Trade Documents (ETD):** A message stating "It is not available for this service".

At the bottom right, there are buttons for "Save", "Cancel", and "Ship". A grey arrow points from the text on the left to the status message in section 3.

Step 2: Activate checkbox

Click on checkbox: “Complemento Carta Porte”.

The screenshot shows the FedEx Ship Manager v. 01.07.06 interface. The '3. Return Shipment' section is active, and the checkbox for 'Complemento Carta Porte' is checked. A grey arrow points from the text 'Click on checkbox: “Complemento Carta Porte”.' to this checkbox. Other sections include '1. Shipper Information', '2. Recipient Information', '4. Shipment Details', '5. Shipment Contents', and '6. Billing Information'. The '5. Shipment Contents' table is empty, showing 0 commodities. The '7. Electronically Submit Trade Documents (ETD)' section is disabled, displaying 'It is not available for this service'. At the bottom, there are 'Save', 'Cancel', and 'Ship' buttons.

1. Shipper Information

Shipper ID: FEDEX MTYA [Edit]

FedEx Account: [] R.F.C.: []

Company: []

Contact: []

Country: []

Address: []

City/Postal Code: []

State/Province: []

Phone: []

Registro Tributario: [] Residencia Fiscal: []

2. Recipient Information

Recipient ID: [] [Edit]

Company: []

Contact: []

Country: []

Address: []

City/Postal Code: []

State/Province: []

Phone: []

VAT/Customs ID/EIN#: []

Email: []

Registro Tributario: [] Residencia Fiscal: []

3. Return Shipment

Create Return Shipment

Complemento Carta Porte

4. Shipment Details

Shipment Date: 09/SEP/2022

Service: FedEx Standard Overnight [Special Handling]

Packaging: Your Packaging [ShipAlert®]

Packages: 1

Dimension in CM: L: 0 W: 0 H: 0 [Dim Weight]

Total Weight: 0 Kilograms

Carriage Value: 0 NMP - New Mexican Peso [Estimated Rate]

Reference: [] [More References]

5. Shipment Contents

COMMODITY CODE	DESCRIP	COUNTRY OF MANUFACTURE	DANGEROUS GOODS	PACKAGIN	TARIFF FRACTION	GOODS TRANSPORTED	UNIT WEIGHT
							0.0

1 commodities (0 kg, 0 NMP)

6. Billing Information

Bill Shipment to: Shipper [Account Number: []]

7. Electronically Submit Trade Documents (ETD)

It is not available for this service

Save | Cancel | Ship

Step 3: Complete your information

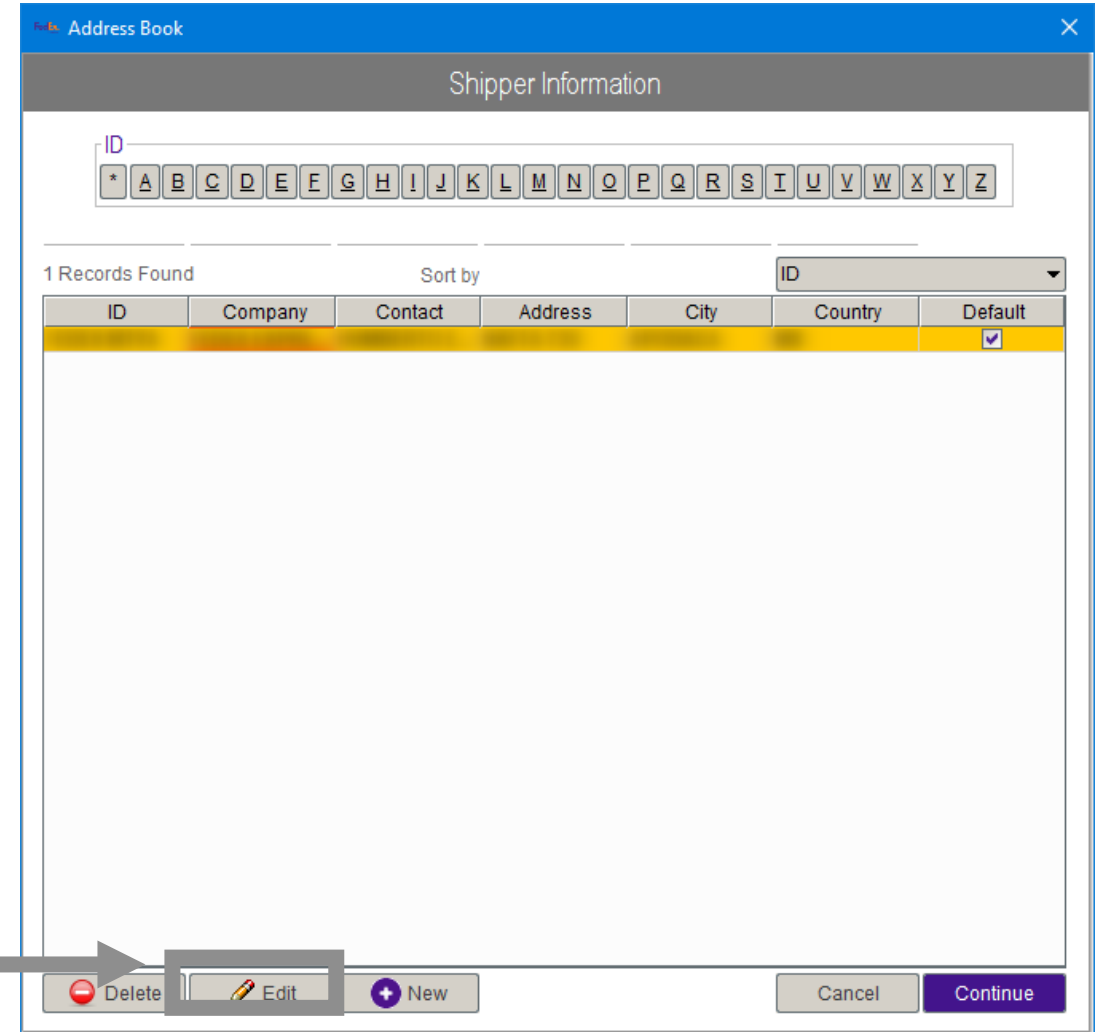
You need to fill out the new information to your shipping profile.

Click on the Edit box or the Sender address book icon.

The screenshot displays the FedEx Ship Manager v. 01.07.06 interface. The 'Shipper Information' section (1) includes fields for Shipper Name, FedEx Account, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, and Registro Tributario. An 'Edit' button is visible next to the Shipper Name field. The 'Recipient Information' section (2) includes fields for Recipient ID, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, VAT/Customs ID/EIN#, Email, and Registro Tributario. A 'Sender address book' icon is located below the Recipient ID field. The 'Shipment Details' section (4) includes fields for Shipment Date (09/SEP/2022), Service (FedEx Standard Overnight), Packaging (Your Packaging), Packages (1), Dimension in CM (L, W, H), Total Weight (0 Kilograms), and Carriage Value (0 NMP - New Mexican Peso). The 'Shipment Contents' section (5) contains a table with columns: COMMODITY CODE, DESCRIPTION, COUNTRY OF MANUFACTURE, DANGEROUS GOODS, PACKAGING, TARIFF FRACTION, GOODS TRANSPORTED, and UNIT WEIGHT. The table shows 1 commodity (0 kg, 0 NMP). The 'Billing Information' section (6) includes Bill Shipment to (Shipper) and Account Number. The 'Electronically Submit Trade Documents (ETD)' section (7) shows a message: 'It is not available for this service'. The interface also includes a 'Save' button, a 'Cancel' button, and a 'Ship' button.

Step 3: Complete your information

Select your profile and click on Edit.

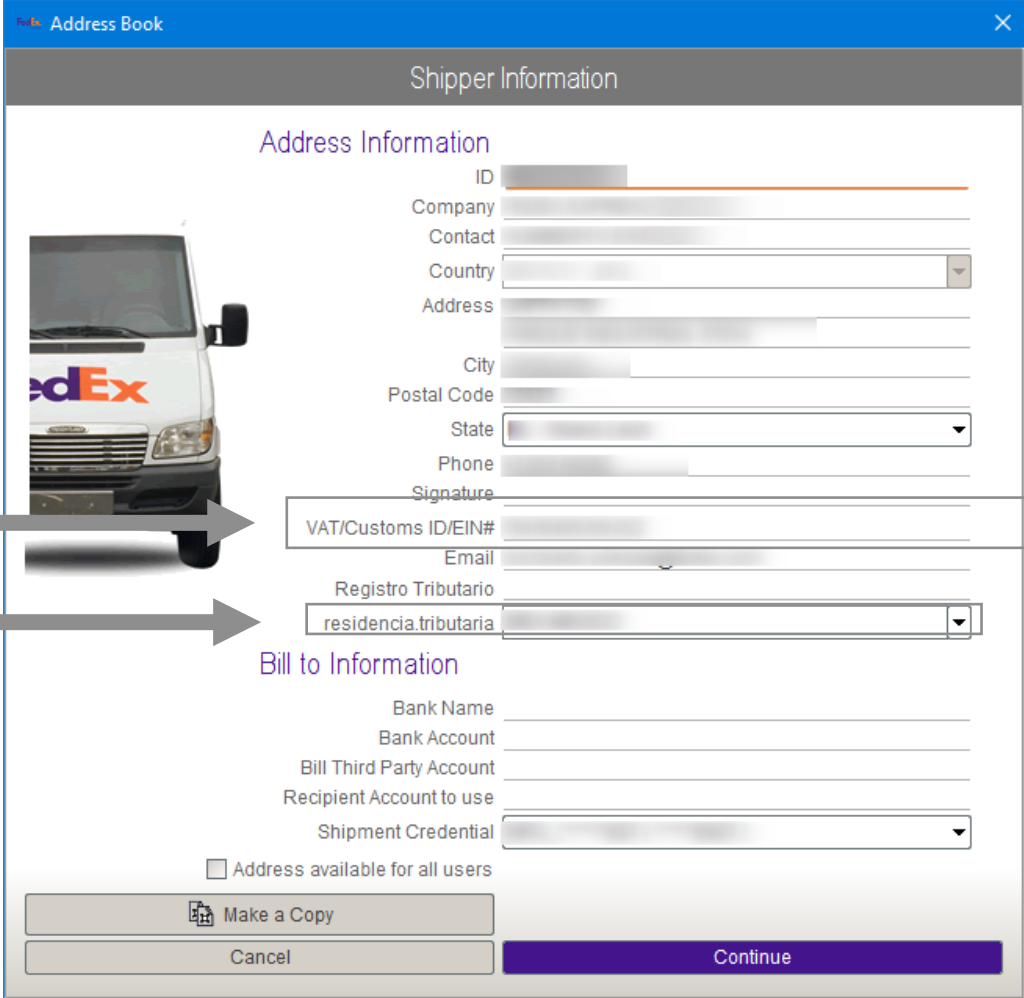


Step 3: Complete your information

Complete your information by adding the RFC in this field.

Next, type in residencia tributaria : MEX – MEXICO.

Click on Continue to save your changes.



The screenshot shows a software window titled "Address Book" with a sub-header "Shipper Information". On the left is an image of a FedEx van. The form is divided into two main sections: "Address Information" and "Bill to Information".

Address Information:

- ID: [text field]
- Company: [text field]
- Contact: [text field]
- Country: [dropdown menu]
- Address: [text field]
- City: [text field]
- Postal Code: [text field]
- State: [dropdown menu]
- Phone: [text field]
- Signature: [text field]
- VAT/Customs ID/EIN#: [text field]
- Email: [text field]
- Registro Tributario: [dropdown menu with "residencia.tributaria" selected]

Bill to Information:

- Bank Name: [text field]
- Bank Account: [text field]
- Bill Third Party Account: [text field]
- Recipient Account to use: [text field]
- Shipment Credential: [dropdown menu]

At the bottom, there is a checkbox labeled "Address available for all users" which is unchecked. Below the form are three buttons: "Make a Copy", "Cancel", and "Continue".

Step 4: Complete your recipient information

You need now to complete your recipient's information.

Click on the Edit box or the Recipient address book icon.

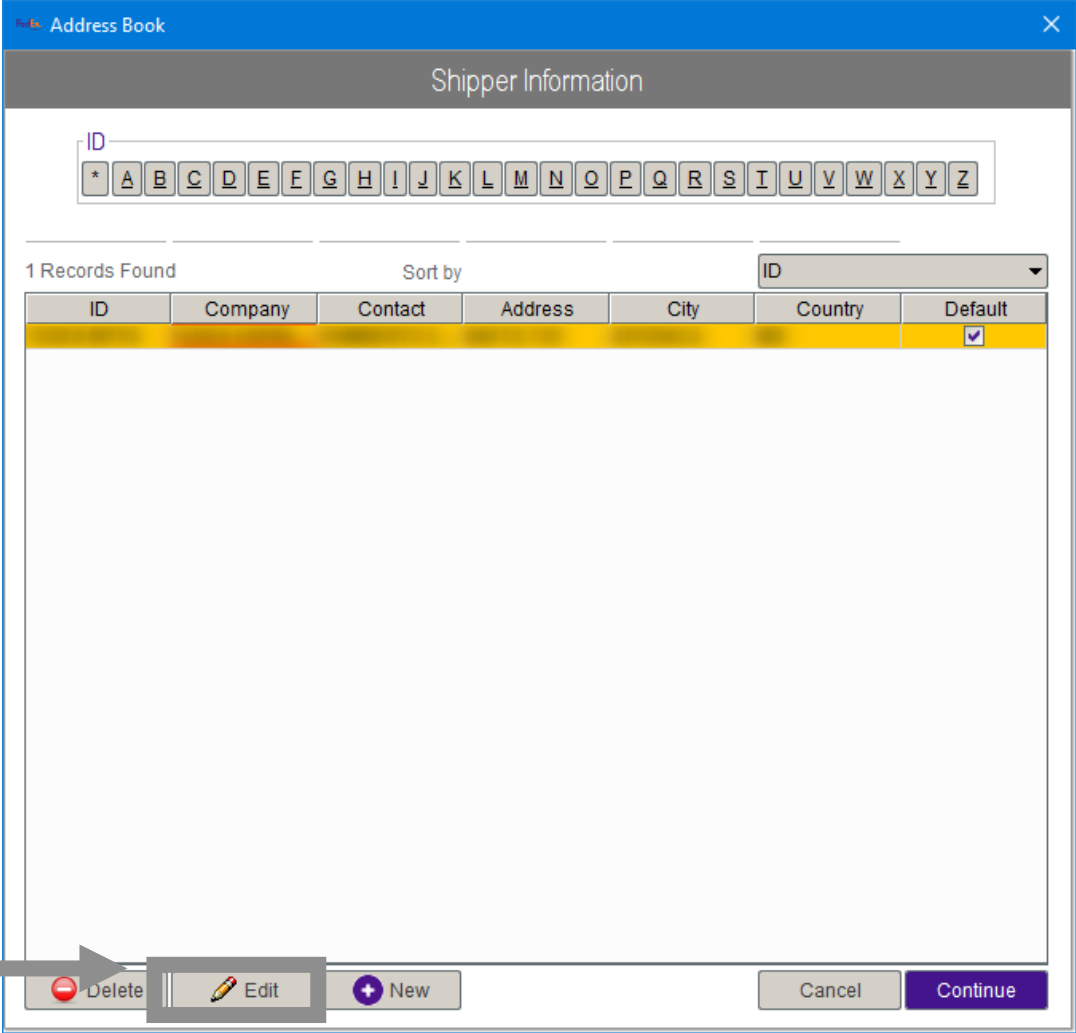
The screenshot displays the FedEx Ship Manager v. 01.07.06 interface. The main window is titled "FedEx Ship Manager" and contains several sections for entering shipment details:

- 1. Shipper Information:** Fields for Shipper ID (FEDEX MTYA), FedEx Account, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, Registro Tributario, and Residencia Fiscal.
- 2. Recipient Information:** Fields for Recipient ID, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, VAT/Customs ID/EIN#, Email, Registro Tributario, and Residencia Fiscal. A "Single" radio button is selected.
- 3. Return Shipment:** A checkbox for "Create Return Shipment" and a note "FedEx Ship Manager® software is up to date".
- 4. Shipment Details:** Fields for Shipment Date (09/SEP/2022), Service (FedEx Standard Overnight), Packaging (Your Packaging), Packages (1), Dimension in CM (L, W, H), Total Weight (0 Kilograms), Carriage Value (0 NMP - New Mexican Peso), and Reference.
- 5. Shipment Contents:** A table with columns: COMMODITY CODE, DESCRIPTIO, COUNTRY OF MANUFACTURE, DANGEROUS GOODS, PACKAGIN, TARIFF FRACTION, GOODS TRANSPORTED, and UNIT WEIGHT. The table shows 1 commodity (0 kg, 0 NMP).
- 6. Billing Information:** Fields for Bill Shipment to (Shipper) and Account Number.
- 7. Electronically Submit Trade Documents (ETD):** A message stating "It is not available for this service".

Navigation buttons include "Ship", "My Shipments", "Pickup", "Track", "Preferences", and "Databases". At the bottom right, there are "Save", "Cancel", and "Ship" buttons. A grey arrow points to the "Edit" button in the Recipient Information section.

Step 4: Complete your recipient information

Select your recipient and click on Edit.



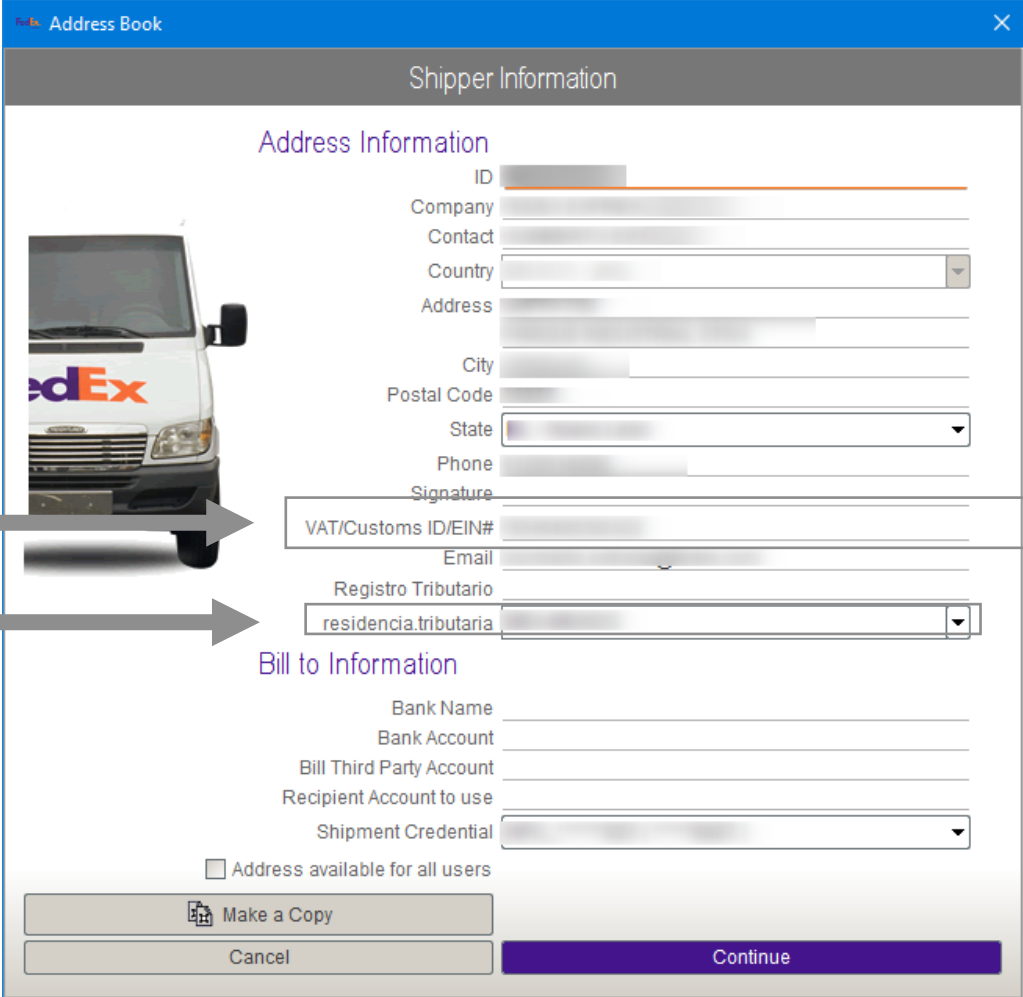
Step 4: Complete your recipient information

Complete your information by adding the RFC in this field.

Next, type in Residencia Tributaria : MEX – MEXICO.

In case is an international shipment, type the correspondent information in Registro Tributario (Tax ID) and in Residencia Tributaria (Country).

Click on Continue to save your changes.



The screenshot shows a software window titled "Address Book" with a sub-header "Shipper Information". On the left is an image of a FedEx van. The form is divided into two main sections: "Address Information" and "Bill to Information".

Address Information fields:

- ID
- Company
- Contact
- Country (dropdown menu)
- Address
- City
- Postal Code
- State (dropdown menu)
- Phone
- Signature
- VAT/Customs ID/EIN#
- Email
- Registro Tributario (dropdown menu with "residencia.tributaria" selected)

Bill to Information fields:

- Bank Name
- Bank Account
- Bill Third Party Account
- Recipient Account to use
- Shipment Credential (dropdown menu)

At the bottom, there is a checkbox labeled "Address available for all users" and three buttons: "Make a Copy", "Cancel", and "Continue".

Two grey arrows originate from the text on the left. The first arrow points from the text "Complete your information by adding the RFC in this field." to the "Registro Tributario" dropdown menu. The second arrow points from the text "Next, type in Residencia Tributaria : MEX – MEXICO." to the "Residencia Tributaria" dropdown menu.

Step 5: Commodities/Merchandise

You need to complete the commodity information according to SAT catalogs.

Click on the Edit box or the Commodity book icon.

The screenshot shows the FedEx Ship Manager v. 01.07.06 interface. The 'Commodities/Merchandise' section (Step 5) is highlighted with a red box and a red arrow pointing to it from the text on the left. This section contains a table for commodity information and a set of action buttons.

COMMODITY CODE	DESCRIP	COUNTRY OF MANUFACTURE	DANGEROUS GOODS	PACKAGIN	TARIFF FRACTION	GOODS TRANSPORTED	UNIT WEIGHT
							0.0

Below the table are four buttons: a book icon (Commodity book), a plus sign (+), a minus sign (-), and an edit icon (pencil). The text '1 commodities (0 kg, 0 NMP)' is displayed to the right of these buttons.

Other sections visible in the interface include:

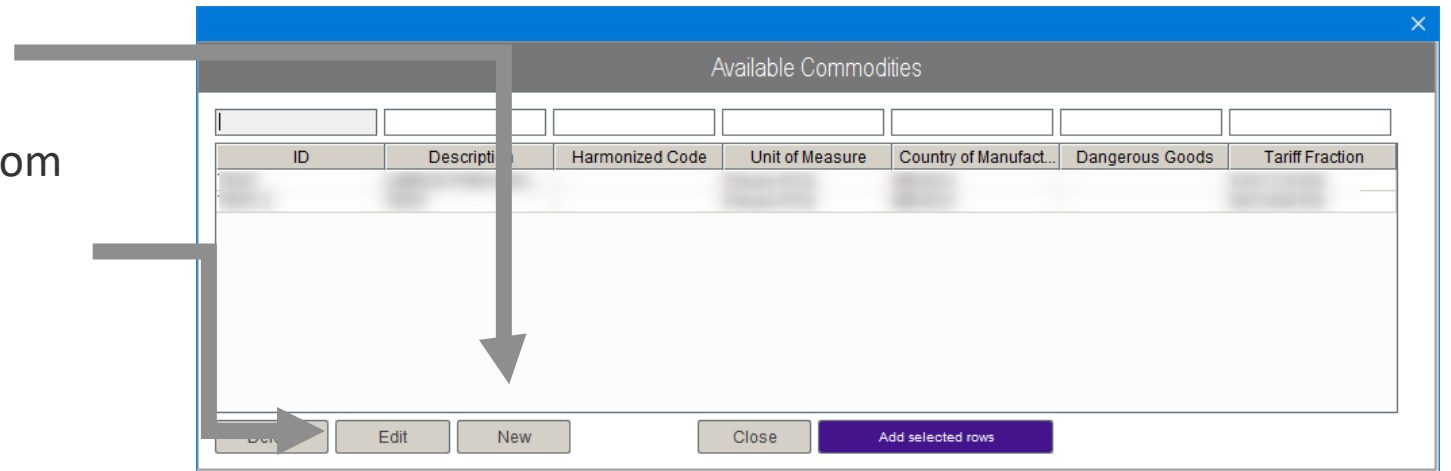
- 1. Shipper Information:** Fields for Shipper ID (FEDEX MTYA), FedEx Account, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, and tax-related fields.
- 2. Recipient Information:** Fields for Recipient ID, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, VAT/Customs ID/EIN#, Email, and tax-related fields.
- 3. Return Shipment:** A checkbox for 'Create Return Shipment'.
- 4. Shipment Details:** Fields for Shipment Date (09/SEP/2022), Service (FedEx Standard Overnight), Packaging (Your Packaging), Packages (1), Dimension in CM (L, W, H), Total Weight (0 Kilograms), Carriage Value (0 NMP - New Mexican Peso), and Reference.
- 6. Billing Information:** Fields for Bill Shipment to (Shipper) and Account Number.
- 7. Electronically Submit Trade Documents (ETD):** A message stating 'It is not available for this service'.

At the bottom right, there are 'Save', 'Cancel', and 'Ship' buttons.

Step 5: Commodities/Merchandise

To add new commodity, click on NEW.

To edit a commodity, select the commodity from the list and click on EDIT.

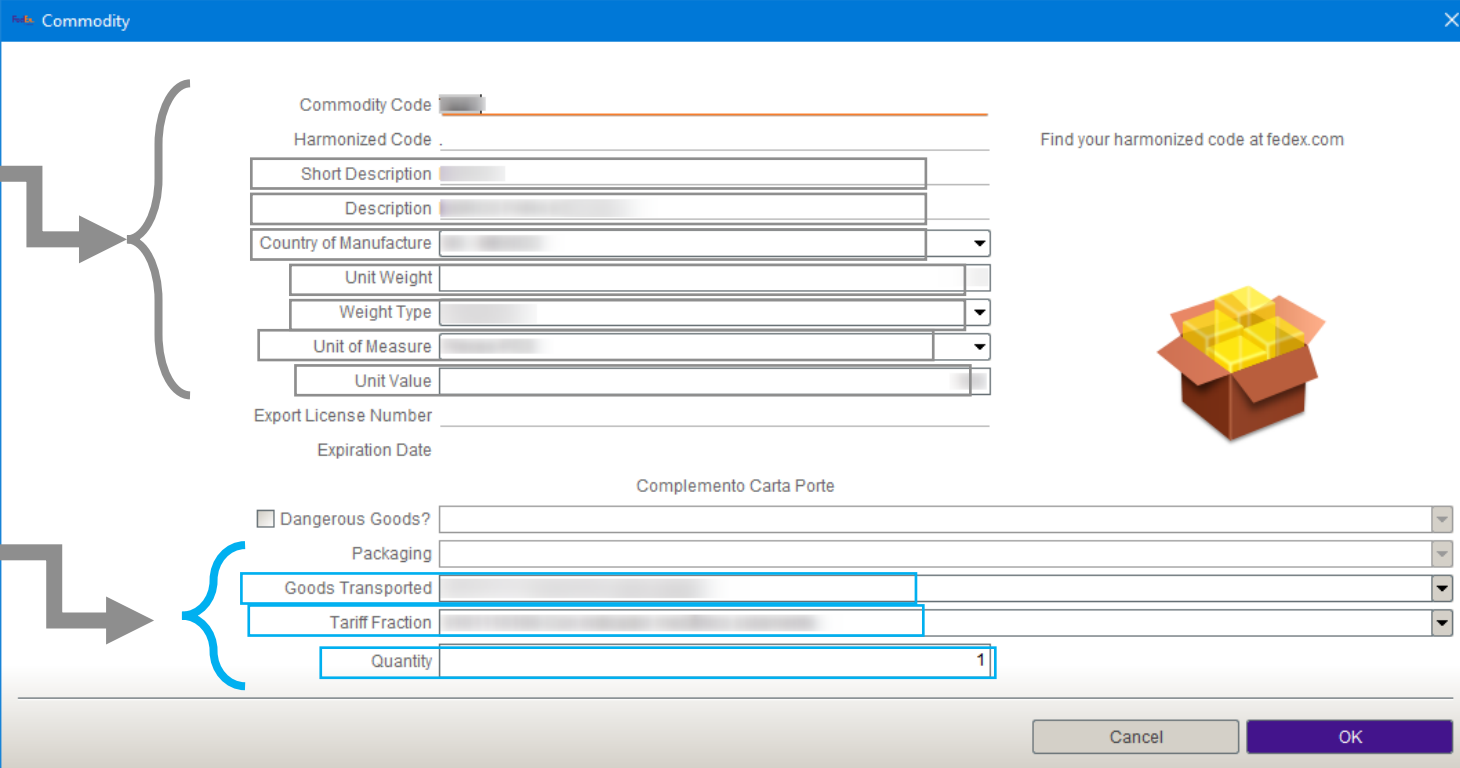


Step 5: Commodities/Merchandise

The basic fields are on the top.

The new fields are on the lower side. It is important to type the commodity code according to the SAT catalog.

In case is an international shipment, you need to add the Tariff Fraction as well.



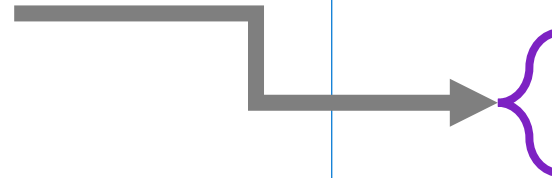
The screenshot shows a 'Commodity' form with the following fields and annotations:

- Top Section (Basic Fields):** Commodity Code, Harmonized Code, Short Description, Description, Country of Manufacture, Unit Weight, Weight Type, Unit of Measure, Unit Value, Export License Number, Expiration Date. A bracket on the left groups these fields, with an arrow pointing to the text 'The basic fields are on the top.'
- Right Side:** A link 'Find your harmonized code at fedex.com' and a 3D box icon.
- Bottom Section (New Fields):** Complemento Carta Porte, Dangerous Goods?, Packaging, Goods Transported, Tariff Fraction, Quantity (value: 1). A bracket on the left groups these fields, with an arrow pointing to the text 'The new fields are on the lower side. It is important to type the commodity code according to the SAT catalog.' and another arrow pointing to the text 'In case is an international shipment, you need to add the Tariff Fraction as well.'
- Buttons:** Cancel and OK at the bottom right.

Step 5: Commodities/Merchandise

In case your shipment contains Dangerous Goods, you need to type the correspondent information.

You need to type the DG code according to the SAT catalog.



Commodity

Commodity Code

Harmonized Code [Find your harmonized code at fedex.com](#)

Short Description

Description

Country of Manufacture

Unit Weight

Weight Type

Unit of Measure

Unit Value

Export License Number

Expiration Date

Complemento Carta Porte

Dangerous Goods?

Packaging

Goods Transported

Tariff Fraction

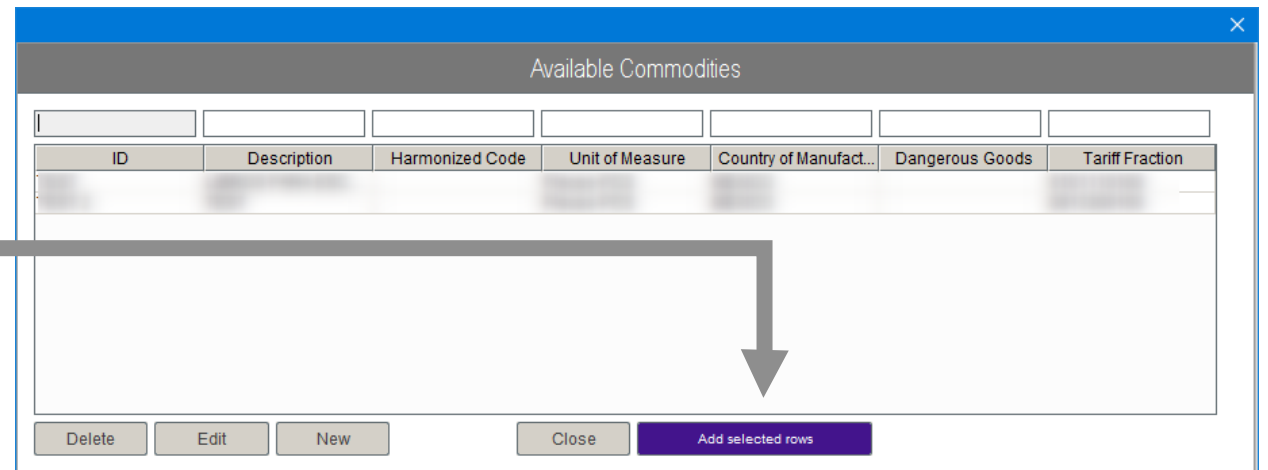
Quantity

Cancel OK

Step 5: Commodities/Merchandise

Once you have all the information completed, click on OK to save your changes.

Once saved, you can add the commodity to the shipment by selecting the commodity and click on Add to rows.



Step 6: Review your shipment information

Review all your information and verify that all the commodities are listed in section 5.

Next, review your billing information in section 6.

The screenshot displays the FedEx Ship Manager v. 01.07.06 interface. The main window is titled "FedEx Ship Manager" and contains several sections for managing a shipment:

- 1. Shipper Information:** Includes fields for Shipper ID (FEDEX MTYA), FedEx Account, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, and Registro Tributario. A "Residencia Fiscal" dropdown is also present.
- 2. Recipient Information:** Includes fields for Recipient ID, Company, Contact, Country, City/Postal Code, State/Province, Phone, and Registro Tributario. A "Residencia Fiscal" dropdown is also present.
- 3. Return Shipment:** Includes a checkbox for "Create Return Shipment" and a "FedEx Ship Manager® software is up to date" status indicator.
- 4. Shipment Details:** Includes Shipment Date (09/SEP/2022), Service (FedEx Standard Overnight), Packaging (Your Packaging), Packages (1), Dimension in CM (L, W, H), Total Weight (0 Kilograms), Carriage Value (0 NMP - New Mexican Peso), and Reference.
- 5. Shipment Contents:** A table with columns: COMMODITY CODE, DESCRIPTION, COUNTRY OF ORIGIN, DANGEROUS GOODS, PACKAGING, TARIFF, GOODS TRANSPORTED, and UNIT. The table shows 1 commodity (0 kg, 0 NMP).
- 6. Billing Information:** Includes "Bill Shipment to" (Shipper) and "Account Number".
- 7. Electronically Submit Trade Documents (ETD):** A section indicating that ETD is not available for this service.

Navigation buttons at the bottom include "Save", "Cancel", and "Ship".

Step 7: Process your shipment

Finally, click on Ship to process your shipment and generate the AWB.

The system will process the AWB and the waybill supplement information for your shipment.

The screenshot displays the FedEx Ship Manager v. 01.07.06 interface. The main window is titled 'FedEx Ship Manager' and contains several sections for shipment details:

- 1. Shipper Information:** Includes fields for Shipper ID (FEDEX MTYA), FedEx Account, Company, Contact, Country, Address, City/Postal Code, State/Province, Phone, and tax-related fields like Registro Tributario and Residencia Fiscal.
- 2. Recipient Information:** Includes Recipient ID, Company, Country, Address, City/Postal Code, State/Province, Phone, VAT/Customs ID/EIN#, Email, and Registro Tributario/Residencia Fiscal.
- 3. Return Shipment:** Features a checkbox for 'Create Return Shipment' and a status indicator 'FedEx Ship Manager® software is up to date'.
- 4. Shipment Details:** Shows Shipment Date (09/SEP/2022), Service (FedEx Standard Overnight), Packaging (Your Packaging), Packages (1), Dimension in CM (L, W, H), Total Weight (0 Kilograms), and Carriage Value (0 NMP - New Mexican Peso).
- 5. Shipment Contents:** A table with columns for Component Code, Description, Country of Manufacture, Dangerous Goods, Fraction, Part Fraction, Goods Transported, and Unit Weight. The table shows 1 commodity with a weight of 0.0 NMP.
- 6. Billing Information:** Includes 'Bill Shipment to' (Shipper) and 'Account Number'.
- 7. Electronically Submit Trade Documents (ETD):** A section indicating that this service is not available for this shipment.

At the bottom right, there are three buttons: 'Save', 'Cancel', and 'Ship'. The 'Ship' button is highlighted in a darker purple color, indicating it is the next step in the process.



03. FEDEX.COM (Web Form)

Fill Online Form

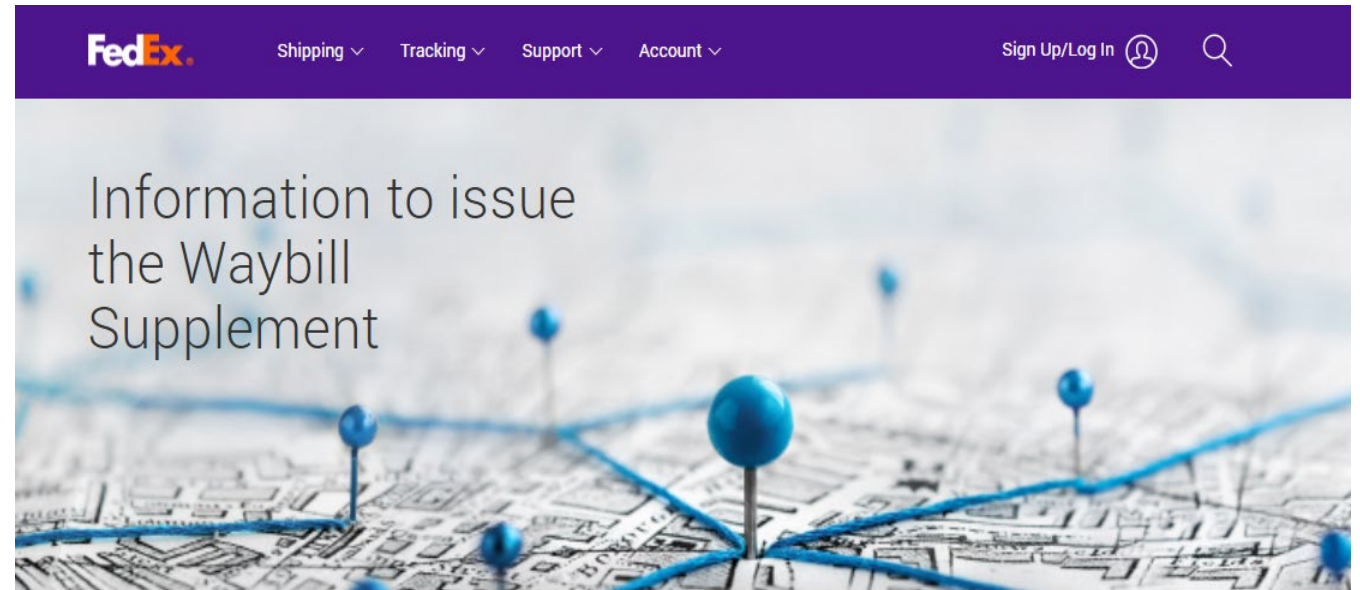
This section shows how to fill out the online form.

For English:

<https://www.fedex.com/en-mx/shipping/carta-porte/form.html>

For Spanish:

<https://www.fedex.com/es-mx/shipping/carta-porte/form.html>



Fill out this form with the additional information for the Waybill Supplement your shipments. This online form must be used for each FedEx waybill (domestic or international) with the information required by current tax regulations.

For additional information, please contact [Customer Service](#).

SHIPMENT DATE *
MM/DD/YYYY



AIRWAYBILL NUMBER *

FedEx Tracking Number (AWB). Ex: 123456789012

Step 1: Shipment Information

SHIPMENT DATE * MM/DD/YYYY		AIRWAYBILL NUMBER * 12-digit tracking number
Select date from calendar		FedEx Tracking Number (AWB). Ex: 123456789012

TAX ID SHIPPER (RFC) Shipper RFC information	TAX ID (WHEN SHIPPER IS OUT OF THE COUNTRY) Shipper Tax ID goes here (if applicable)
Include the 12 or 13 digit Tax ID number (RFC) of the sender of the goods or merchandise being transported. Example: XAXX010101000	Indicate the identification number for tax purposes or tax registration in the country of residence of the sender of the goods or merchandise being transported, when a resident is abroad. International customers should contact their counterparts in Mexico (and vice-versa) to obtain their respective RFC/Tax ID information. If you don't provide the necessary information, your package may not be delivered. Additionally, as of October 1st, 2022, penalties (e.g., fines) may be applicable as per the current Mexican tax and transportation laws. Example: XEXX010101000

COUNTRY CODE OF FISCAL RESIDENCE * 3-letter country code	TAX ID CONSIGNEE Recipient RFC information
Indicate the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais" catalog. Ex: MEX	Indicate the 12 or 13 digit tax ID (RFC) of the recipient to whom the goods or merchandise will be delivered. Example: XAXX010101000

TAX ID (WHEN CONSIGNEE IS OUT OF THE COUNTRY) Recipient Tax ID goes here (if applicable)	COUNTRY CODE OF FISCAL RESIDENCE (RECIPIENT) * 3-letter country code
Indicate the identification number for tax purposes or tax registration of the country of residence of the recipient of the goods or merchandise being transported, when the resident is abroad. International customers should contact their counterparts in Mexico (and vice-versa) to obtain their respective RFC/Tax ID information. If you don't provide the necessary information, your package may not be delivered. Additionally, as of October 1st, 2022, penalties (e.g., fines) may be applicable as per the current Mexican tax and transportation laws. Example: XEXX010101000	Indicate the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais" catalog. Ex: MEX

Step 1: Shipment Information (Optional)

Origin Address

STREET * Shipper Street address

Indicate the name of the street where the home address of origin of the goods or merchandise being transported is located.

STATE * Shipper State

Indicate the state, entity, region, community, or other similar figure where the domicile of the origin of the goods or merchandise being transported is located.

COUNTRY * Shipper Country

Indicate the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais" catalog. Ex: MEX

POSTAL CODE * Shipper Zip Code

Enter the postal code where the address of the origin of the goods or merchandise being transported is located. If the selected country does not have a postal code, enter five (5) zeros (00000).

Destination Address

STREET * Recipient Street Address

Indicate the name of the street where the home address of the destination of the goods or merchandise being transported is located.

STATE * Recipient State

Indicate the state, entity, region, community, or other similar figure where the domicile of the destination of the goods or merchandise being transported is located.


COUNTRY * Recipient Country

Indicate the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais" catalog. Ex: MEX

POSTAL CODE * Recipient Zip Code

Enter the postal code of the address where the goods or merchandise being transported is located. If the selected country does not have a postal code, enter five (5) zeros (00000).

Step 2: Commodity/Merchandise

TOTAL NUMBER OF GOODS OR MERCHANDISE * Quantity number	PRODUCT CODE OF MERCHANDISE * Type 8-digit Commodity code
Indicate the total number of goods or merchandise being transported, identified by each node "Mercancia" registered in the complement. Ex: 4	Indicate the product code of the goods or merchandise being transported based on the catalog: catCartaPorte: "c_ClaveProdServCP" . Ex: 60141405
DESCRIPTION * Commodity description	MEASURE UNIT * 3-letter Unit code
Describe the goods or merchandise being transported.	Indicate the code of the standardized unit of measure applicable for the quantity of the goods or merchandise being transported. The unit must correspond to the description of the registered goods or merchandise. catCFDI: "c_ClaveUnidad" . Ex: Example: XQA
DANGEROUS GOODS * (Conditional) Select Yes or No (if applicable) 	DANGEROUS GOODS CLASSIFICATION CODE (Conditional) Type DG code
Indicate whether the goods or merchandise being transported are considered hazardous material.	Indicate the code of the type of hazardous material being transported. Consult: "catCartaPorte:c_MaterialPeligroso" . Ex: M0340

Step 2: Commodity/Merchandise

PACKAGING * (Conditional) 3-letter code

Indicate the code of the type of packaging that is required to transport the hazardous material or waste. Consult: "[catCartaPorte: c_TipoEpalaje](#)" [↗](#). Ex: 6HA1

WEIGHT IN KILOGRAMS * Weight number

Indicate the weight in kilograms of the goods or merchandise that are being transported. Must be a value greater than 0.5 with 1 decimal allowed. Ex: 1.5.

VALUE OF THE GOODS * Commodity value

Indicate the amount of the value of the goods or merchandise that are being transported, according to the market value, the purchase price paid (consideration) or the estimated value determined by the taxpayer. Value must be numbers only (with 2 decimals) and no symbols. Ex: 14.50

CURRENCY * 3-letter currency code

Indicate the code of the currency used to express the value of the goods or merchandise that are being transported. Please use "MXN" to indicate local currency. Consult: CatCFDI: c_Moneda. Ex: MXN

TARIFF FRACTION (Conditional)

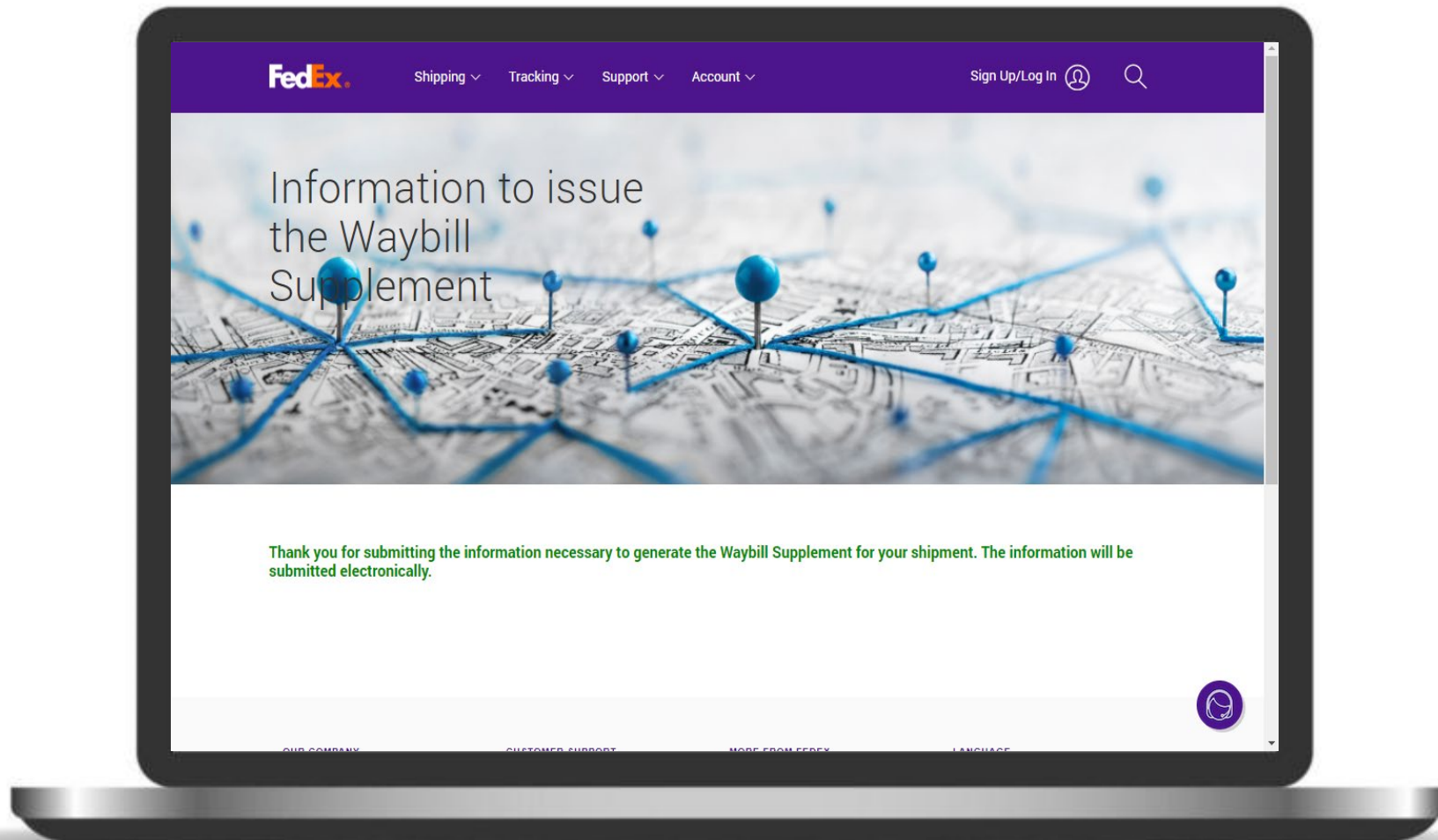
Indicate the code of the tariff fraction corresponding to the description of the goods or merchandise that are being transported such as import or export. Consult the catalog: "c_FraccionArancelaria".

UUID (FISCAL FOLIO) OF THE DIGITAL DOCUMENT CONTAINING THE WAYBILL COMPLEMENT (Conditional)

Indicate the fiscal folio or UUID of the related foreign trade voucher.

SUBMIT

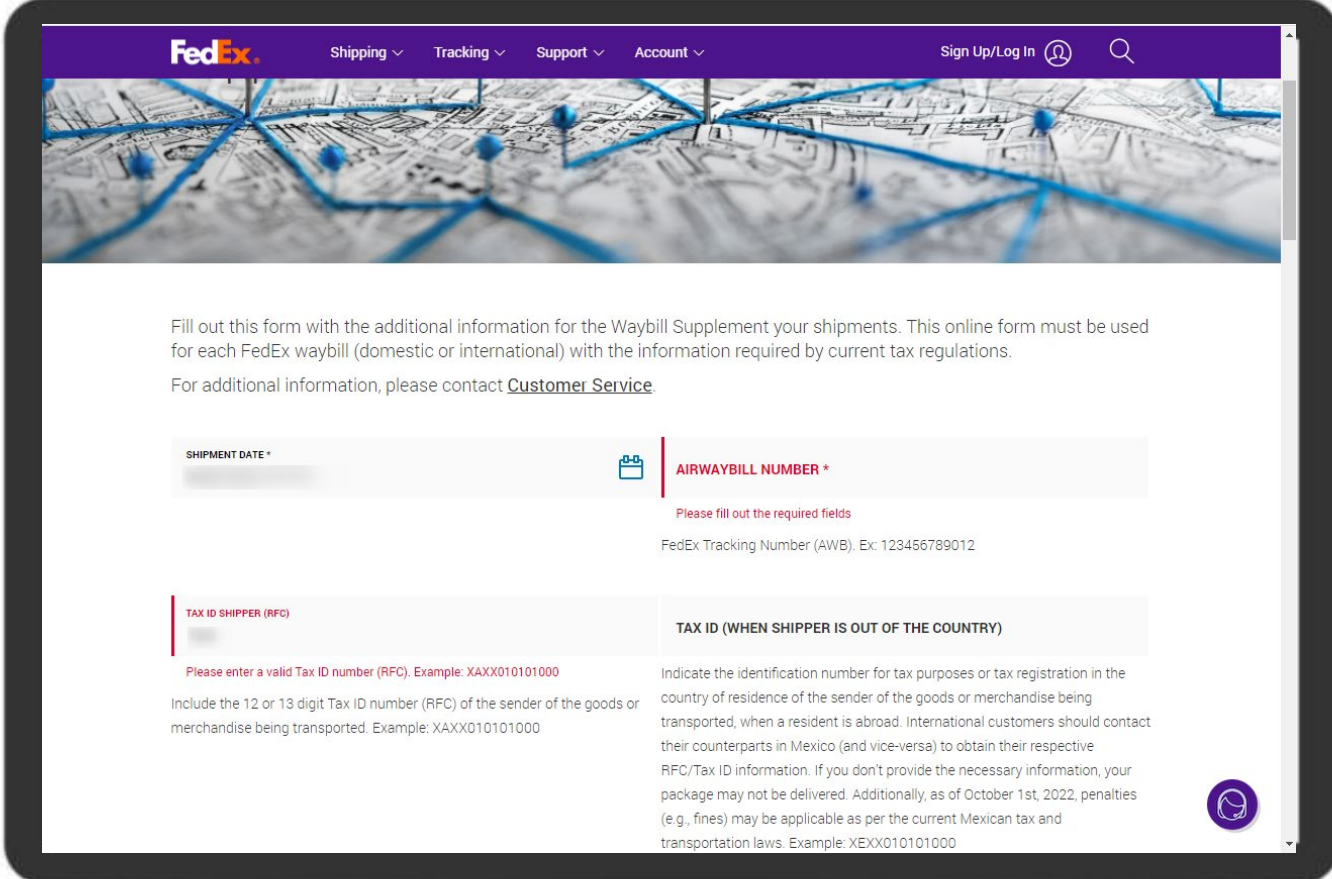
Online Form: Successful Submission



Online Form: Failed Submission

If there is an error in the form, it will show text in red followed by a message under the field.

Once the field is corrected, click again on Submit to send the form.



The screenshot shows the FedEx online form for Waybill Supplement. The form is displayed on a laptop screen. The top navigation bar includes the FedEx logo, links for Shipping, Tracking, Support, and Account, and a Sign Up/Log In button. The main content area contains the following text:

Fill out this form with the additional information for the Waybill Supplement your shipments. This online form must be used for each FedEx waybill (domestic or international) with the information required by current tax regulations. For additional information, please contact [Customer Service](#).

The form has four main sections:

- SHIPMENT DATE ***: A text input field with a calendar icon. A red error message "Please fill out the required fields" is displayed below it.
- AIRWAYBILL NUMBER ***: A text input field. A red error message "Please fill out the required fields" is displayed below it. Below the error message, the text "FedEx Tracking Number (AWB). Ex: 123456789012" is visible.
- TAX ID SHIPPER (RFC)**: A text input field. A red error message "Please enter a valid Tax ID number (RFC). Example: XAXX010101000" is displayed below it. Below the error message, the text "Include the 12 or 13 digit Tax ID number (RFC) of the sender of the goods or merchandise being transported. Example: XAXX010101000" is visible.
- TAX ID (WHEN SHIPPER IS OUT OF THE COUNTRY)**: A text input field. Below the field, the text "Indicate the identification number for tax purposes or tax registration in the country of residence of the sender of the goods or merchandise being transported, when a resident is abroad. International customers should contact their counterparts in Mexico (and vice-versa) to obtain their respective RFC/Tax ID information. If you don't provide the necessary information, your package may not be delivered. Additionally, as of October 1st, 2022, penalties (e.g., fines) may be applicable as per the current Mexican tax and transportation laws. Example: XEXX010101000" is visible.

A purple circular logo is located in the bottom right corner of the form area.

Note: See WEB browser Developer tools for detailed errors.



APPENDIX



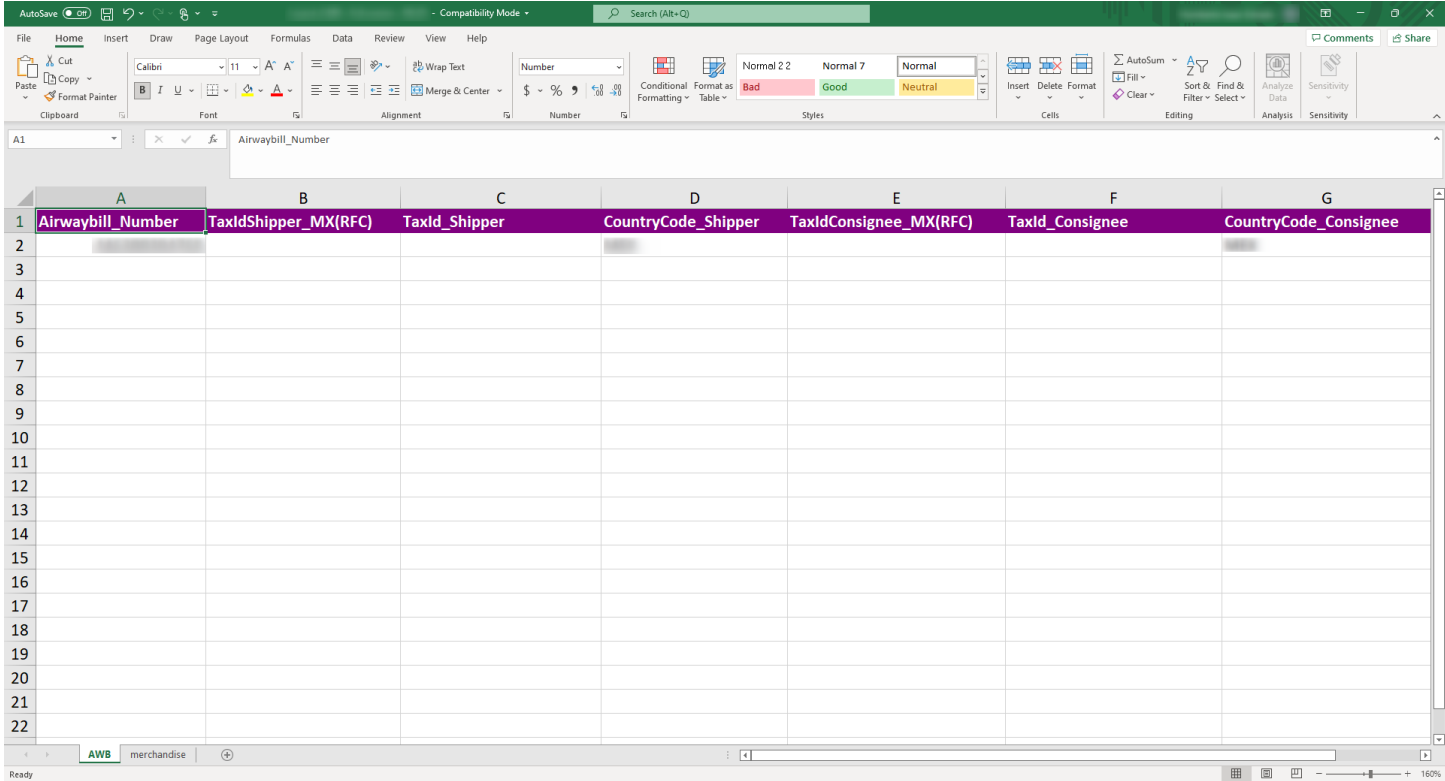
Appendix A – JSON full body (single AWB)

```
{
  "customerWaybillSupplementFDX": {
    "trackingNumber": "999999999999",
    "locations": {
      "location": [
        {
          "origin": {
            "rfcSender": "XEXX010101000",
            "taxIdSender": "1234567890",
            "fiscalResidence": "CAN"
          }
        },
        {
          "destination": {
            "rfcConsignee": "XAXX010101000",
            "taxIdConsignee": "",
            "fiscalResidence": "MEX"
          }
        }
      ]
    }
  },
  "commodities": {
    "totalNumberOfCommodities": 5,
    "commodity": [
      {
        "productCodeOfCommodity": "01010101",
        "description": "PARTS",
        "quantity": 5,
        "measureUniteCode": "H87",
        "weightKG": 0.200,
        "valueOfCommodity": 5.00,
        "currency": "MXN",
        "dangerousGoods": "No",
        "codeDangerousGoods": "",
        "dgPackagingCode": "",
        "tariffFraction": "",
        "uuidForeingTrade": ""
      }
    ]
  }
}
```

Appendix B – Create Excel Layout

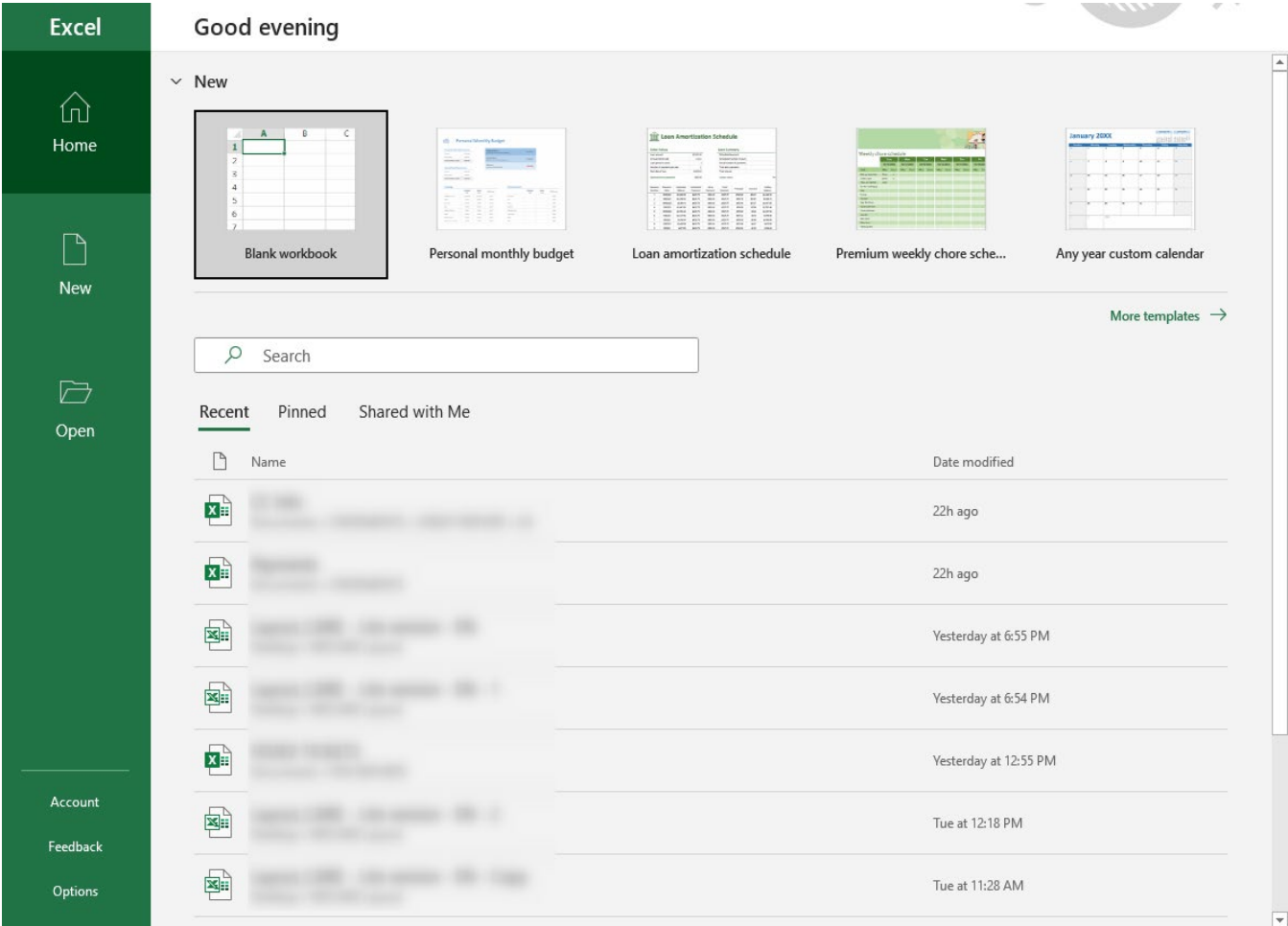
The following section explains how to create the Excel Layout for FedEx WeCARE.

Note: You may request an Excel Layout from your local CIC or customer support.



Step 1: Open Excel

Open a new blank workbook in Excel.

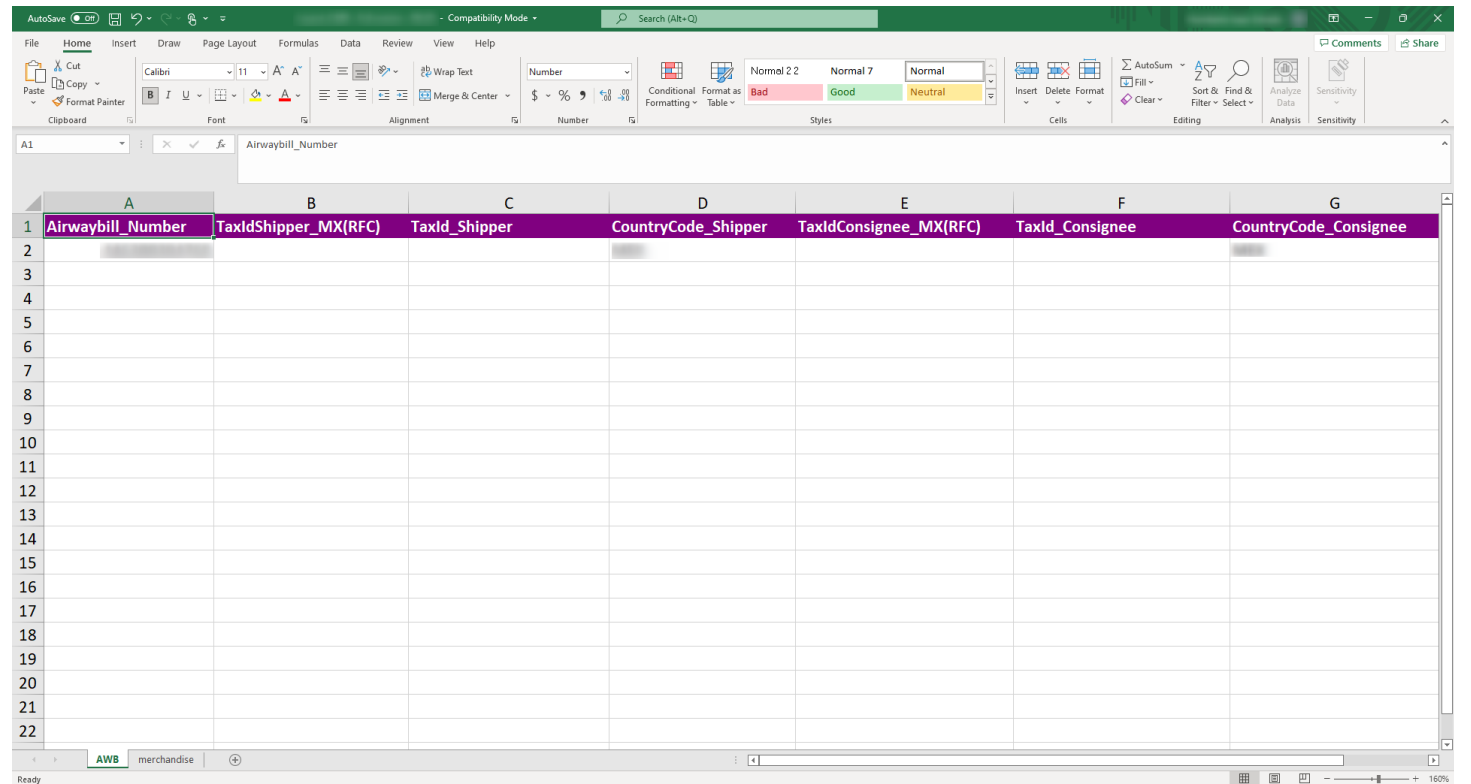


Step 2: Create Sheets

Create two blank sheets and rename them as follows:

Sheet1 = AWB

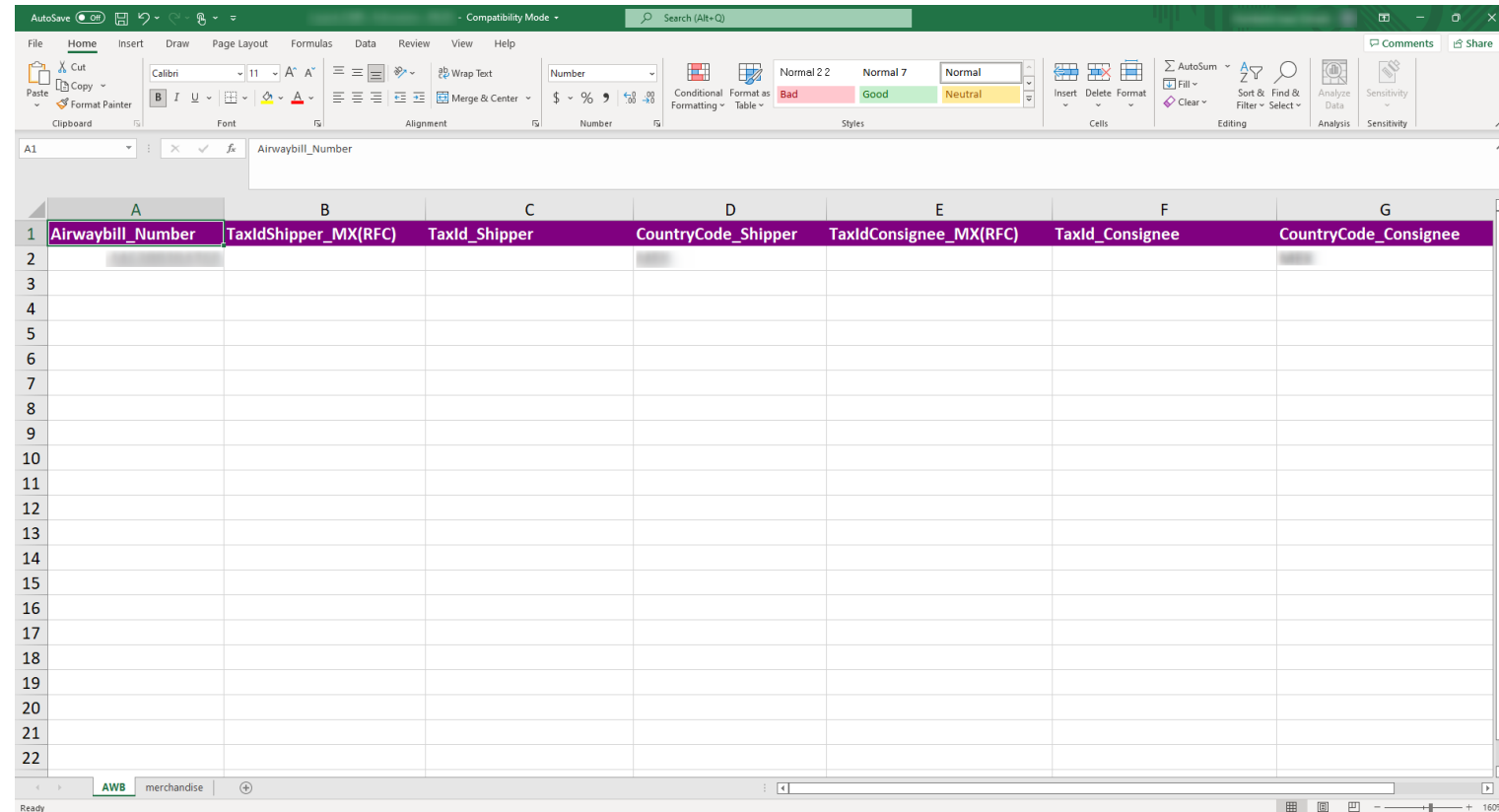
Sheet2 = merchandise



Step 3: Create Headers for AWB

Type on Row 1 the following headers:

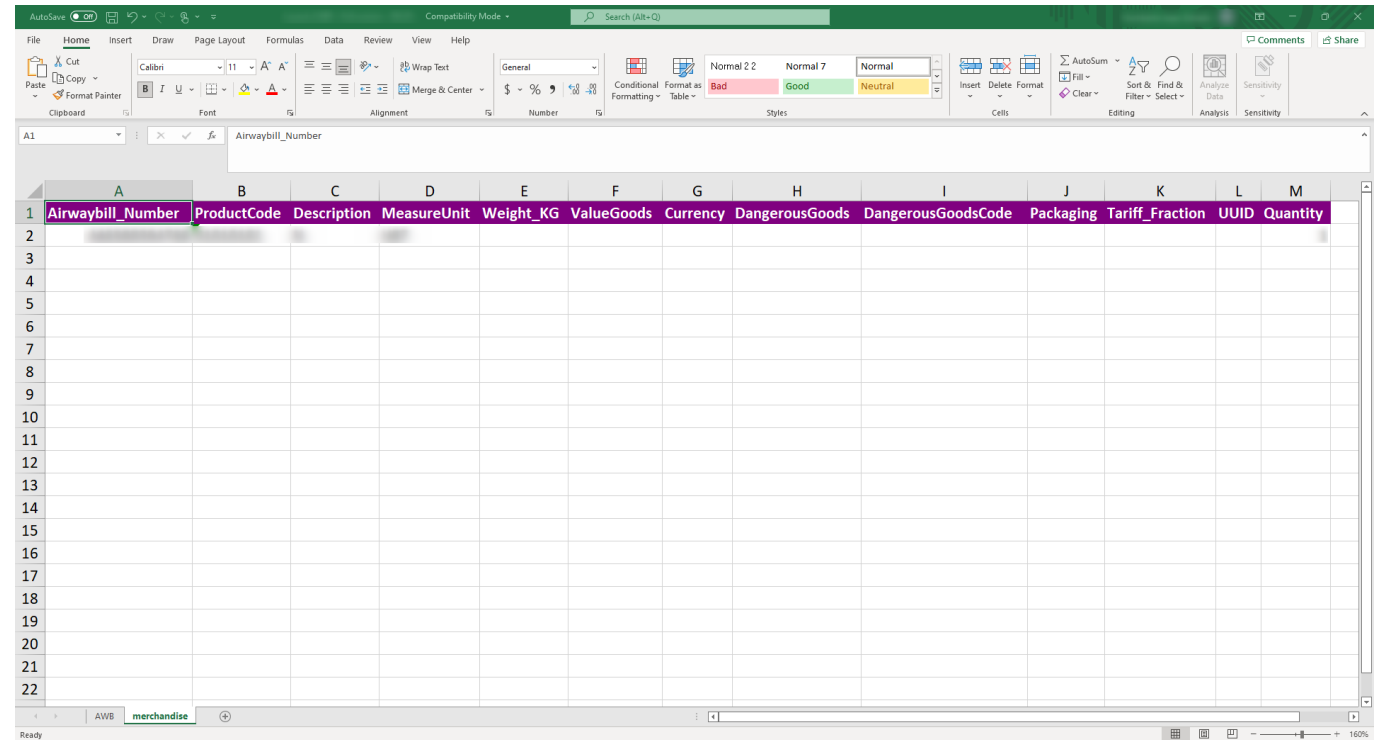
- Column A = Airwaybill_Number
- Column B = TaxIdShipper_MX(RFC)
- Column C = TaxId_Shipper
- Column D = CountryCode_Shipper
- Column E = TaxIdConsignee_MX(RFC)
- Column F = TaxId_Consignee
- Column G = CountryCode_Consignee



Step 4: Create Headers for merchandise

Type on Row 1 the following headers:

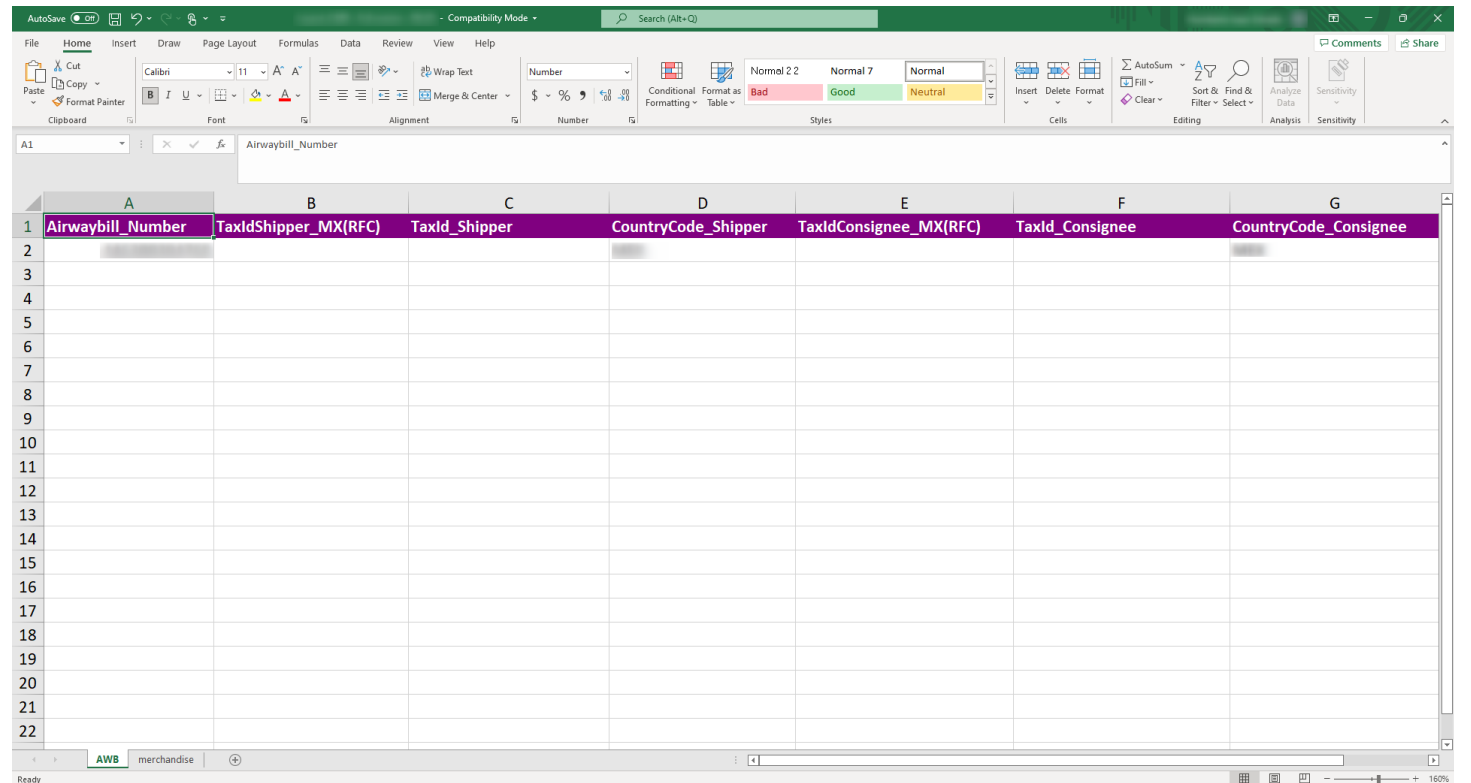
- Column A = Airwaybill_Number
- Column B = ProductCode
- Column C = Description
- Column D = MeasureUnit
- Column E = Weight_KG
- Column F = ValueGoods
- Column G = Currency
- Column H = DangerousGoods
- Column I = DangerousGoodsCode
- Column J = Packaging
- Column K = Tariff_Fraction
- Column L = UUID
- Column M = Quantity



Step 5: Save your file

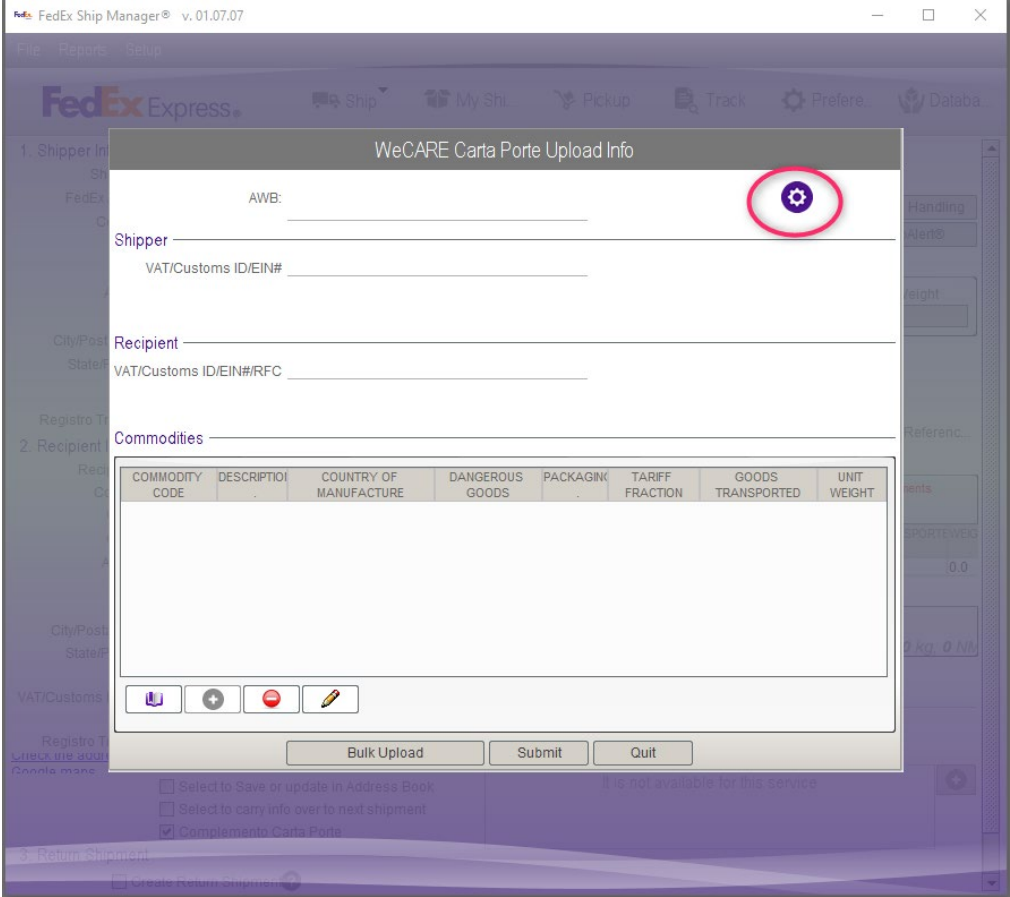
Once you have the layout complete, you may start filling the information to upload.

Note: Remember to save your file in Excel (97-2003) format (.xls)



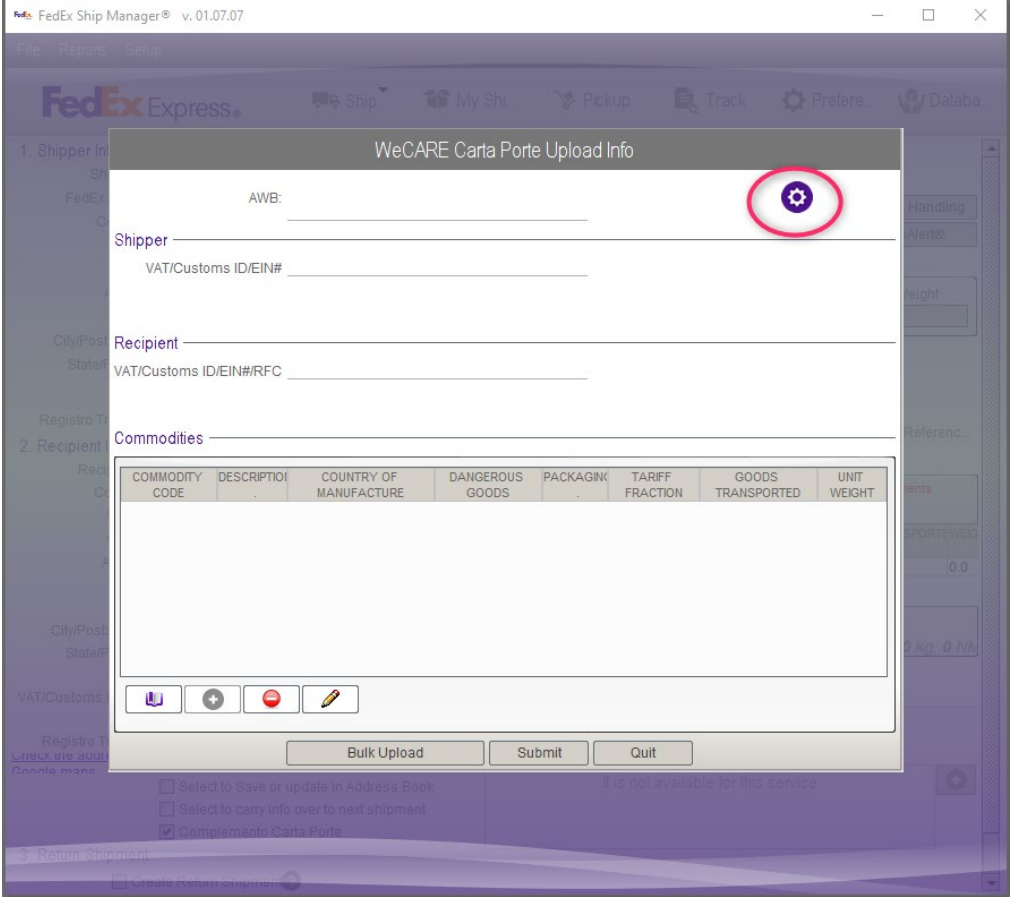
Appendix C – WeCARE Proxy Setup

The following section explains how to set up proxy connection on the WeCARE app.



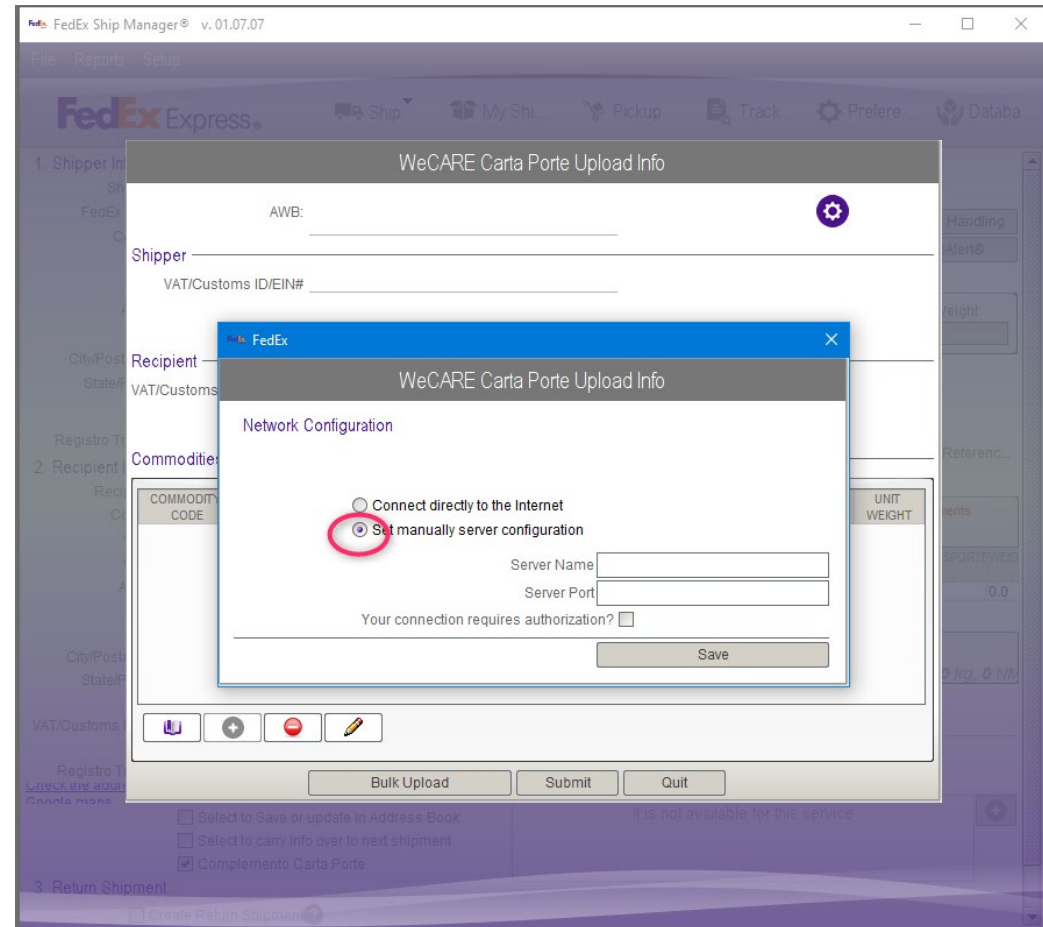
Step 1: Open Settings

Click on the settings icon



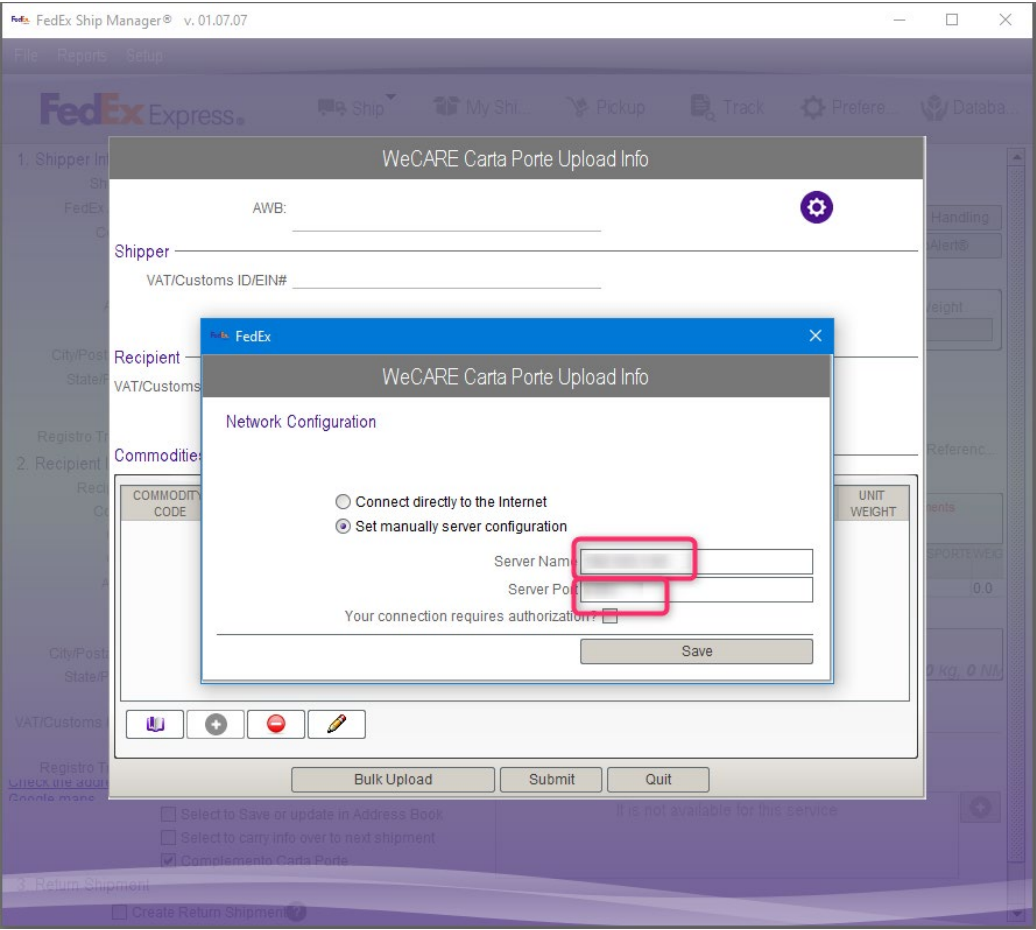
Step 2: Settings

Click on “Set manually server configuration”
to show the text boxes.



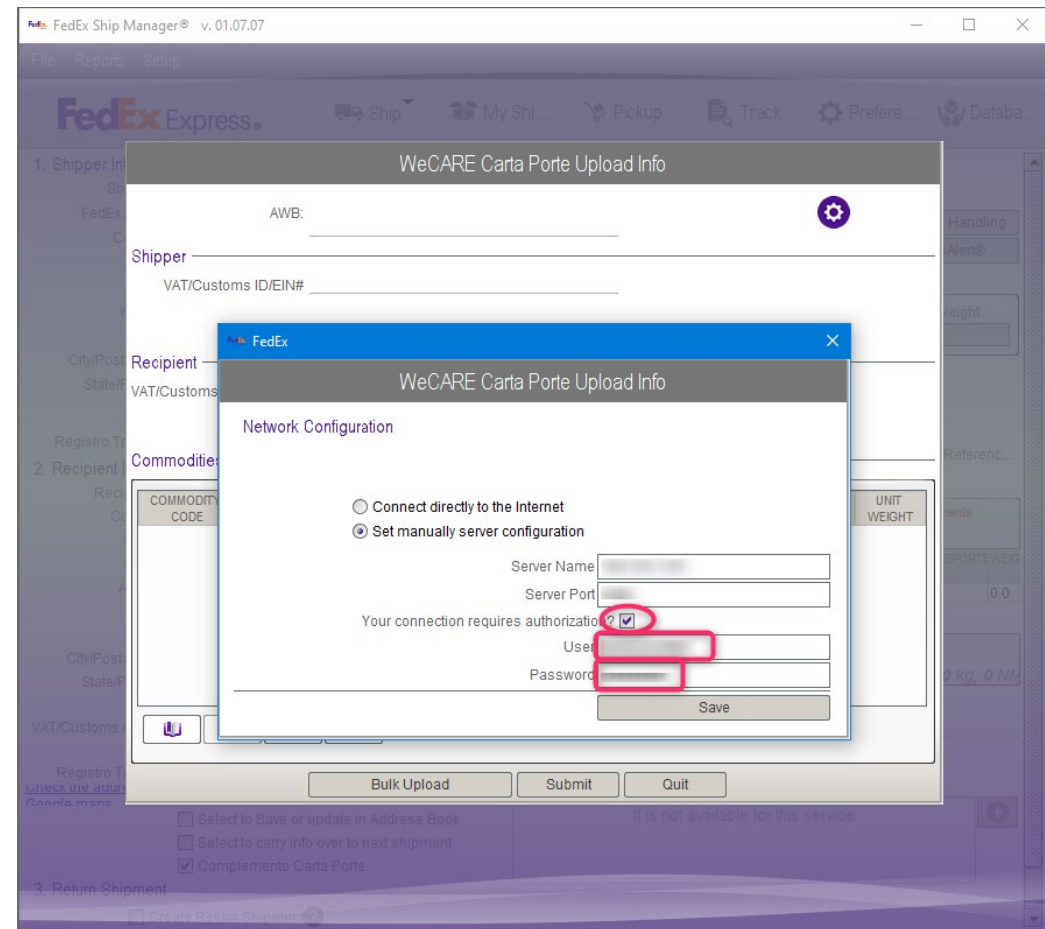
Step 3: Server Settings

Type Server Name and Server Port.



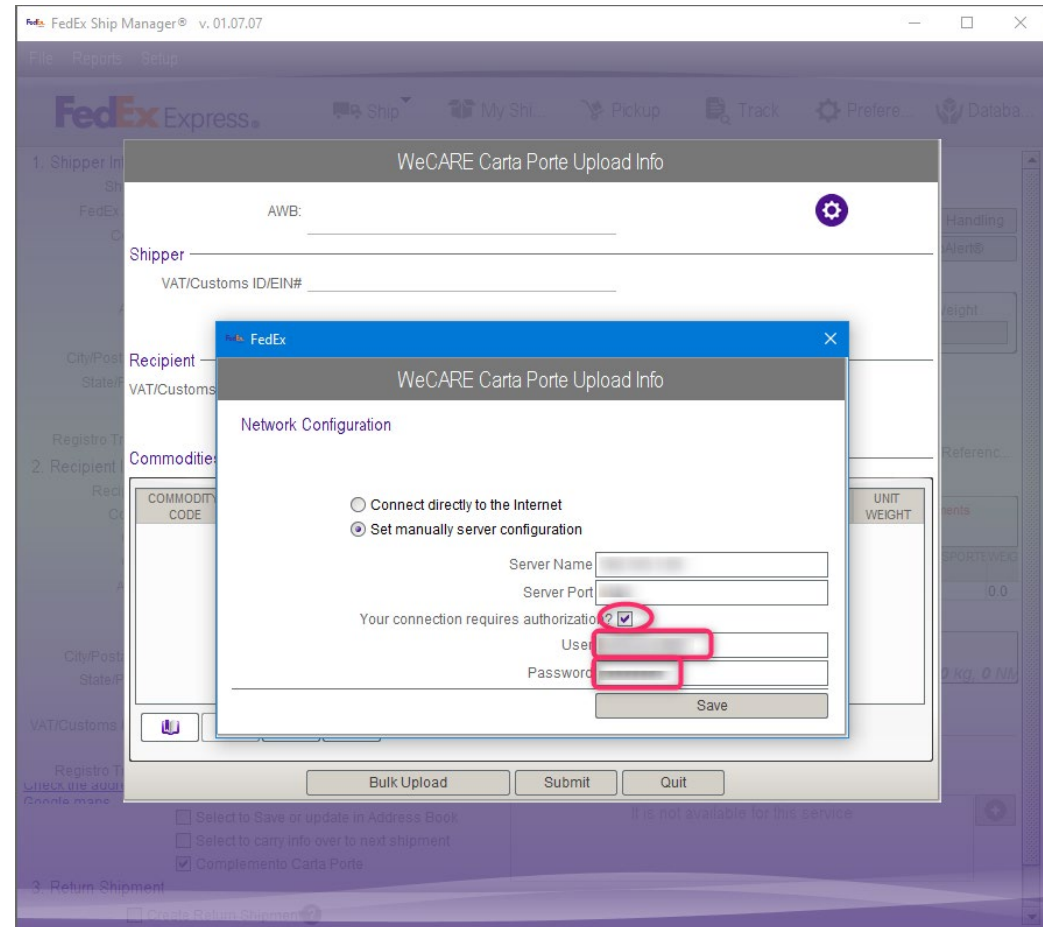
Step 3: Server Settings

If your proxy configuration requires username and password, click on “Your connection requires authentication” checkbox to display the User and Password text boxes.



Step 4: Save your settings

Click on “Save” to finish the setup and restart the WeCARE app.



Tech Customer Support Service



For customers in Mexico, contact the FedEx CARE API support at:
55.5228.9904, option **Tech Support**.

For international customers, contact your local customer
technology support.





Thank you!

