CARE SOLUTIONS

User Manual

Customer Technology

Software Solutions (API, WeCARE, online form)

Nov 2022

For LAC use only

Options to send Waybill Supplement data

Software Solutions

REST API

Through RESTful API HTTP calls (JSON)

FedEx WeCARE App

Standalone desktop app using XLS templates.

On FedEx.com

Online WEB form.

2

01. REST API Technology

What is an REST API?

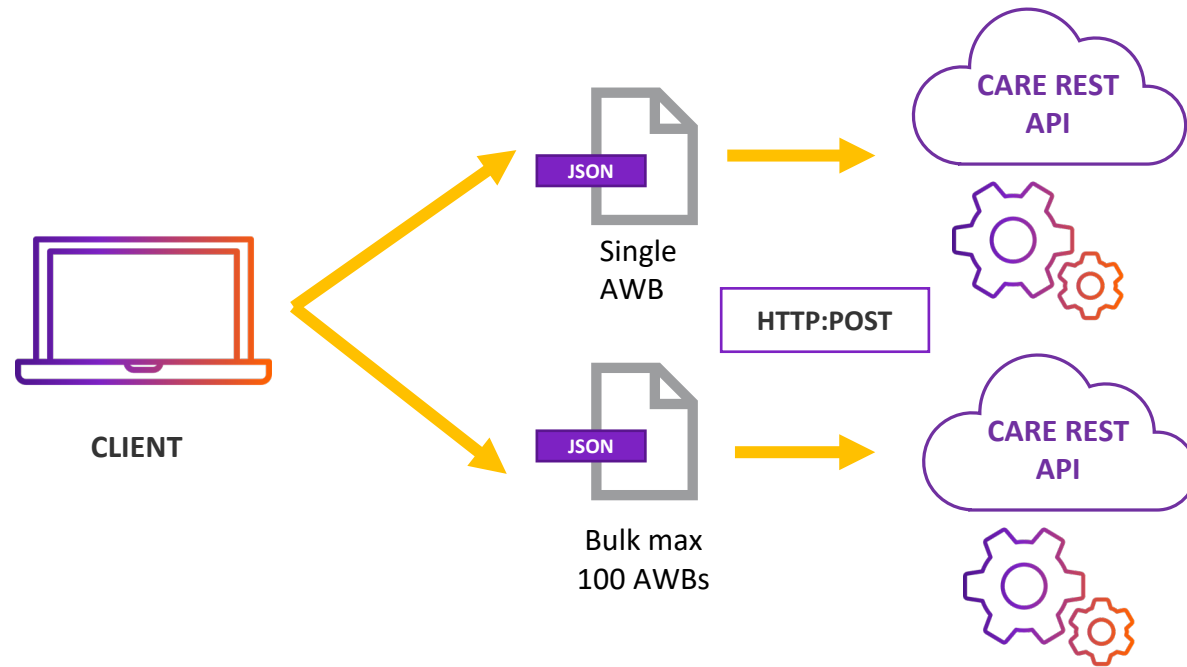An API is a set of definitions and protocols for building and integrating application software.

REST (RE*presentational State Transfer)* and is a set of architectural constraints.

REST API

Diagram

FedEx CARE REST API – End Points

CARE REST API

https://ws.fedex.com/LAC/ServicesAPI/mx/cartaporte/customers

https://wsbeta.fedex.com/LAC/ServicesAPI/mx/cartaporte/customers

JSON

Single AWB

HTTP:POST

CLIENT

JSON

Bulk max 100 AWBs

CARE REST API

https://ws.fedex.com/LAC/ServicesAPI/mx/cartaporte/customersBulk

https://wsbeta.fedex.com/LAC/ServicesAPI/mx/cartaporte/customersBulk
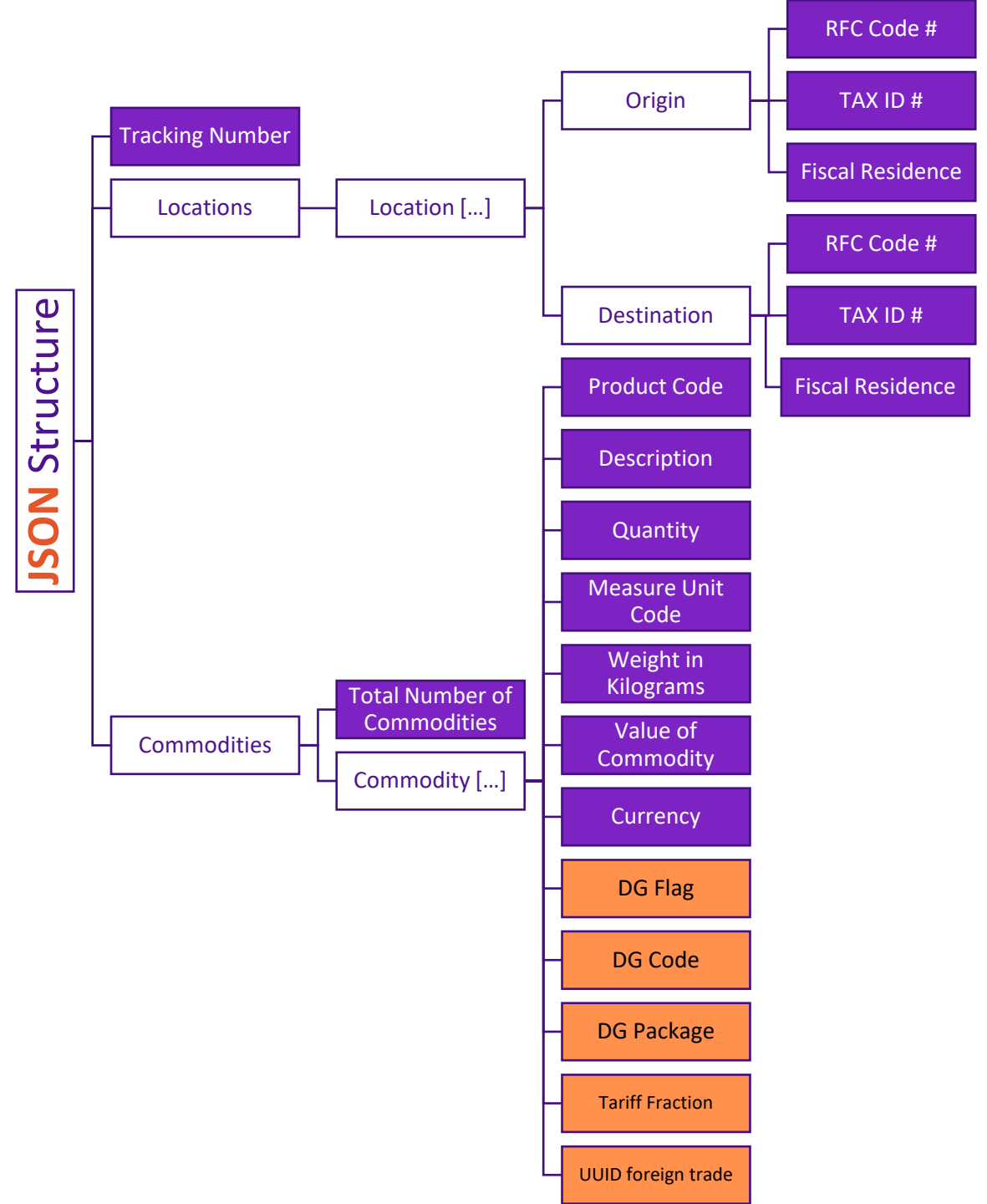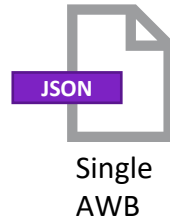
CARE (Carta Porte Enabler) is the data processing backend system.

FedEx CARE

REST API

JSON SCHEMA

FedEx CARE REST API – JSON SCHEMA

Single AWB JSON

structure

(Required fields)

Single
AWB

JSON Structure

- Tracking Number
- Locations
  - Location [...]
    - Origin
      - RFC Code #
      - TAX ID #
      - Fiscal Residence
    - Destination
      - RFC Code #
      - TAX ID #
      - Fiscal Residence
- Commodities
  - Total Number of Commodities
  - Commodity [...]
    - Product Code
    - Description
    - Quantity
    - Measure Unit Code
    - Weight in Kilograms
    - Value of Commodity
    - Currency
    - DG Flag
    - DG Code
    - DG Package
    - Tariff Fraction
    - UUID foreign trade

FedEx CARE REST API – JSON SCHEMA

Single AWB JSON body
(Minimum required fields)

Single AWB

```json
{
    "customerWaybillSupplementFDX": {
        "trackingNumber": "999999999999",
        "locations": {
            "location": [
                {
                    "origin": {
                        "rfcSender": "XEXX010101000",
                        "taxIdSender": "1234567890",
                        "fiscalResidence": "CAN"
                    }
                },
                {
                    "destination": {
                        "rfcConsignee": "XAXX010101000",
                        "taxIdConsignee": "",
                        "fiscalResidence": "MEX"
                    }
                }]
        },
        "commodities": {
            "totalNumberOfCommodities": 5,
            "commodity": [
                {
                    "productCodeOfCommodity" : "01010101",
                    "description": "PARTS",
                    "quantity " : 5,
                    "measureUniteCode": "H87",
                    "weightKG": 0.200,
                    "valueOfCommodity": 5.00,
                    "currency": "MXN",
                    "dangerousGoods": "No",
                    "codeDangerousGoods": "",
                    "dgPackagingCode": "",
                    "tariffFraction": "",
                    "uuidForeingTrade": ""
                }
            ]
        }
    }
}
```
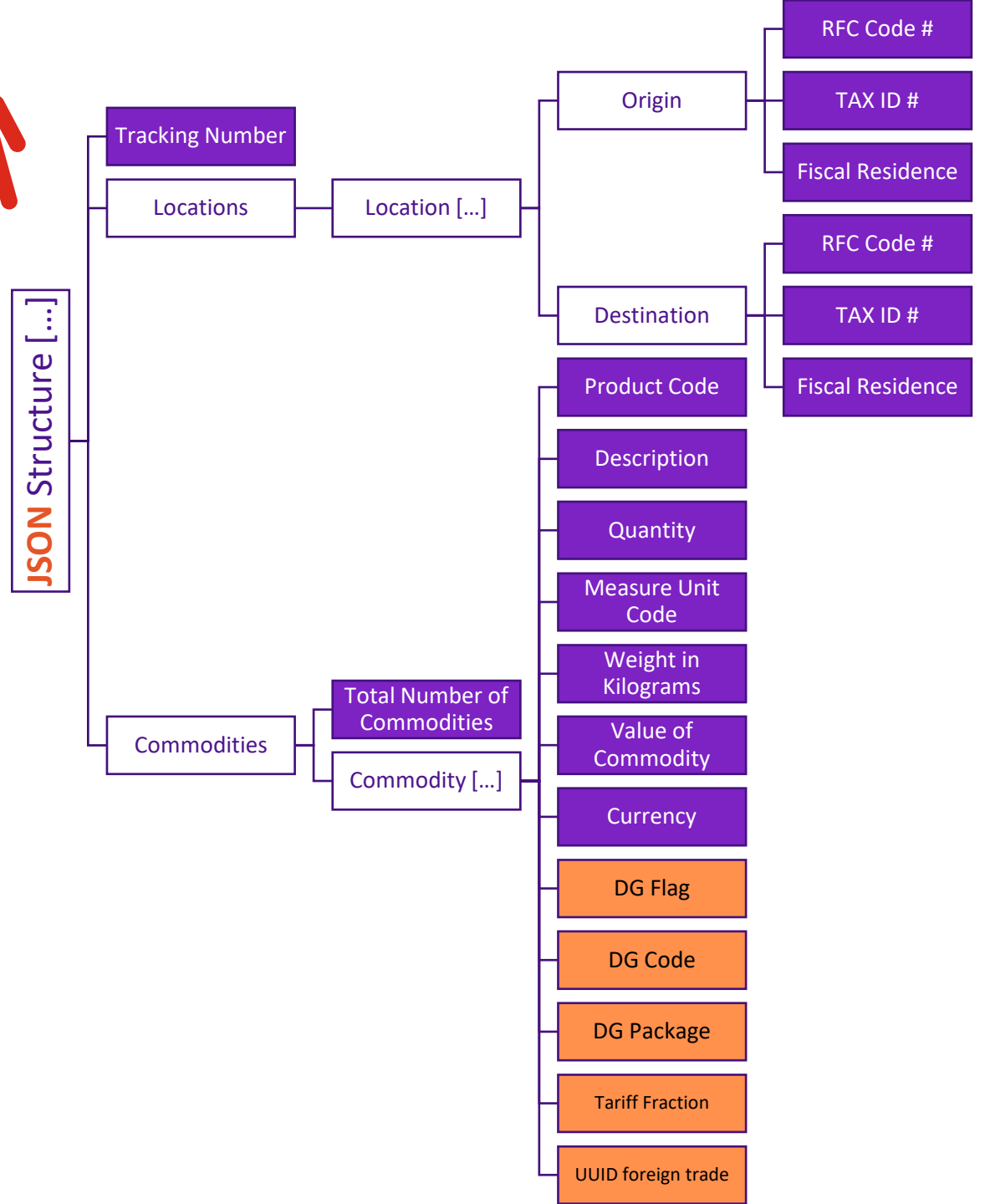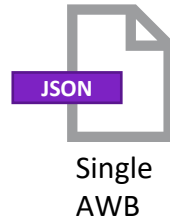
Note: For JSON full body see Appendix A

FedEx CARE REST API – JSON SCHEMA

Bulk AWB JSON structure (Minimum required fields)

FedEx CARE REST API – JSON SCHEMA

Bulk AWB JSON body (Minimum required fields)

JSON

Bulk max
100 AWBs

```
{   "customerWaybillSupplementFDX": [{
      {…},
      {…),
      "trackingNumber": "999999999999",
      "locations": {
         "location": [
            {
               "origin": {
                  "rfcSender": "XEXX010101000",
                  "taxIdSender": "1234567890",
                  "fiscalResidence": "CAN"
               }
            },
            {
               "destination": {
                  "rfcConsignee": "XAXX010101000",
                  "taxIdConsignee": "",
                  "fiscalResidence": "MEX"
               }
            }]
      },
      "commodities": {
         "totalNumberOfCommodities": 5,
         "commodity": [
            {
               "productCodeOfCommodity" : "01010101",
               "description": "PARTS",
               "quantity " : 5,
               "measureUniteCode": "H87",
               "weightKG": 0.200,
               "valueOfCommodity": 5.00,
               "currency": "MXN"
               "dangerousGoods": "No",
               "codeDangerousGoods": "",
               "dgPackagingCode": "",
               "tariffFraction": "",
               "uuidForeingTrade": ""
            }
         ]
      }
   }]
}
```

FedEx CARE

REST API

SERVICE RESPONSES

FedEx CARE REST API

RESTful API – HTTP Responses

JSON

CARE REST API

HTTP:POST

CLIENT

REPLY : JSON

JSON

```
{
    "status": "200",
    "message": "Request Received",
    "awbNumber": "778877787757"
}
```

FedEx CARE REST API

RESTful API – HTTP Responses

CARE REST API

HTTP:POST

CLIENT

REPLY : JSON

```
{
    "status": "200",
    "message": "Request Received",
    "awbNumber": "778877787757"
}
```

Code 200: SUCCESS

Code 400: ERROR (missing data)

Example, missing mandatory variable:

```
{
    "status": "400",
    "message": ", Commodity 1 - Commodity Description cannot be empty",
    "awbNumber": "778877787757"
}
```

Code 500: Service Not Available
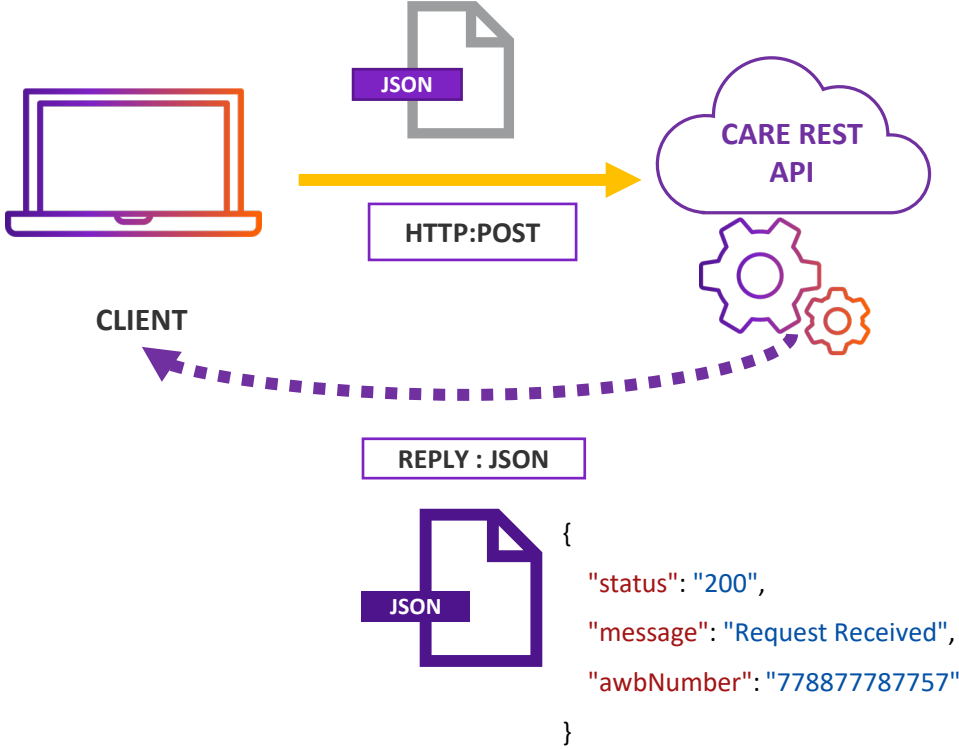
CARE is the Carta Porte data processing backend system.

FedEx CARE

REST API

Minimum Required Variables Description and Details

FedEx CARE REST API

Required variables and values details

FIELD		DESCRIPTION	DATA TYPE	SIZE	USAGE
trackingNumber		FedEx 12-digit AWB number	Integer	12	REQUIRED
rfcSender*	Sender	Attribute to register the RFC of the sender of the goods or merchandise that are moved	String	12/13*	REQUIRED
taxIdSender (when Sender is out of Mexico)		Attribute to incorporate the identification number or tax registration (TaxId) of the country of residence for the tax purposes of the sender of the goods or merchandise that are transferred, when is a resident abroad. (Out of Mexico)	String	40	CONDITIONAL
fiscalResidence		Attribute to register the code of the country of residence for tax purposes of the sender of the goods or merchandise, in accordance with the **c_Pais** catalog published on the SAT website on the Internet, which is based on the ISO 3166-1 specification.	String	3	REQUIRED
rfcConsignee*	Recipient	Attribute to register the RFC of the recipient to whom the goods or merchandise to be transferred will be delivered.	String	12/13*	REQUIRED
taxIdConsignee (when Recipient is out of Mexico)		Attribute to incorporate the identification number or tax registration (TaxId) of the country of residence for the tax purposes of the recipient of the goods or merchandise that are transferred, when is a resident abroad. (Out of Mexico).	String	40	CONDITIONAL
fiscalResidence		Attribute to register the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the **c_Pais** catalog published on the SAT website on the Internet, which is based on the ISO 3166-1 specification.	String	3	REQUIRED

*Based on Government SAT schema data type from **tdCFDI:t_RFC** available at

FedEx CARE REST API

Required variables and values details

FIELD		DESCRIPTION	DATA TYPE	SIZE	USAGE
totalNumberOfCommodities		Attribute required to express the total number of goods or merchandise that are moved in the different means of transport, identifying itself by each node "Merchandise" registered in the complement.	Integer	-	REQUIRED
productCodeOfCommodity		Attribute to express the product key of the goods or merchandise that are moved in the different means of transport. **catCartaPorte:c_ClaveProdServCP**	String	8	REQUIRED
description		Attribute to describe the goods or merchandise that are moved in the different means of transport	String	-	REQUIRED
measureUnitCode		Attribute to specify the standardized unit of measure key applicable for the quantity of goods or merchandise that are moved in the different means of transport. The unit must correspond to the description of the goods or merchandise registered **catCFDI:c_ClaveUnidad**	String	4	REQUIRED
quantity	Commodity	Attribute to express the amount of goods or merchandise that are moved in the different means of transport.	Integer	-	REQUIRED
weightKG		Attribute to indicate the weight in kilograms of the goods or merchandise that are moved in the different means of transport.	Decimal (3)	-	REQUIRED
valueOfCommodity		Attribute to express the amount of the value of the goods or merchandise that are transferred in the different means of transport, according to the market value, the value agreed in the consideration, or the estimated value determined by the taxpayer tdCFDI:t_Importe	String	-	REQUIRED
currency		Attribute to identify the key of the currency used to express the value of the goods or merchandise that are moved in the different means of transport, when the national currency is used, MXN is registered, in accordance with the ISO 4217 specification. **catCFDI:c_Moneda**	String	3	REQUIRED

Note: Referenced catalogs available at www.sat.Gob.mx

FedEx CARE REST API

Required variables and values details

FIELD		DESCRIPTION	DATA TYPE	SIZE	USAGE
dangerousGoods		Conditional attribute to specify whether the goods or merchandise being moved are considered hazardous material. values: "YES" / "NO"	String	3	CONDITIONAL
codeDangerousGoods		Conditional attribute to specify the key of the type of hazardous material being transported. **catCartaPorte:c_MaterialPeligroso**	String	4	CONDITIONAL
dgPackagingCode	**Commodity**	Conditional attribute to specify the key of the type of packaging that is required to transport the hazardous material or waste. **catCartaPorte:c_TipoEmbalaje**	String	4	CONDITIONAL
tariffFraction		Conditional attribute to express the key of the tariff fraction corresponding to the description of the goods or merchandise that are transferred in the different means of transport such as import or export. It must comply with the c_FraccionArancelaria catalog published on the SAT portal on the Internet. **catComExt:c_FraccionArancelaria**	String	10	CONDITIONAL
uuidForeingTrade		Conditional attribute to express the fiscal folio or UUID of the related foreign trade voucher.	String	-	CONDITIONAL

Note: Referenced catalogs available at www.sat.Gob.mx

02. FedEx ShipFast (WeCARE Plug-in)

FedEx ShipFast

Installation Process

Step 1: Open Setup File
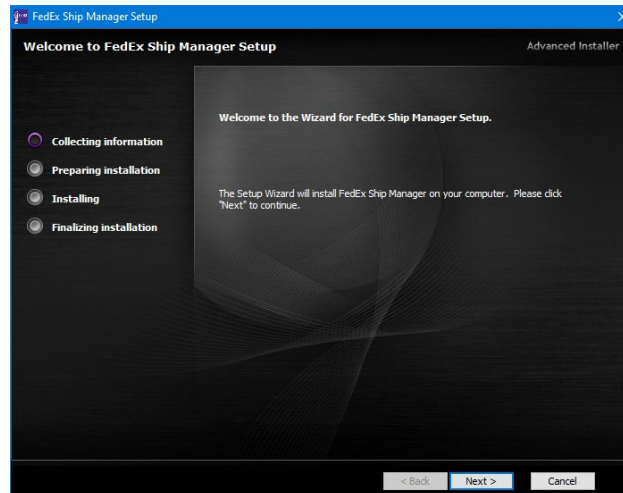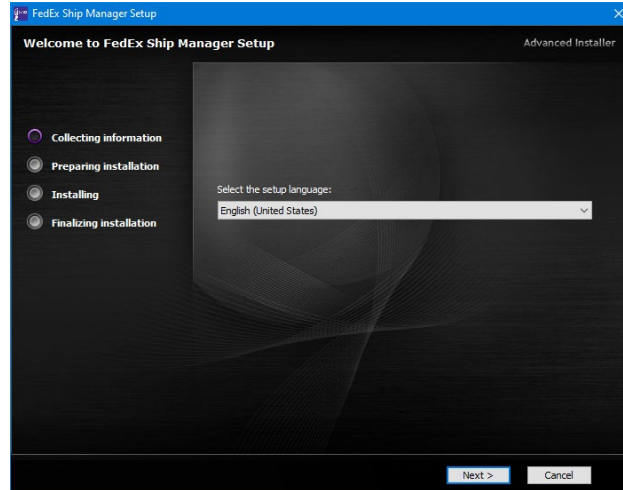
Download Installation File Here LAC ONLY

Run FxShipFastSetup.exe

Once it opens, select your language and click on "Next".

Note: ShipFast requires JAVA RE 8_171 or above

Click on "Next"

Note: You will need admin privileges to complete the installation. Please make sure to have permission from your IT team to run the software setup.

Step 2: License Agreement
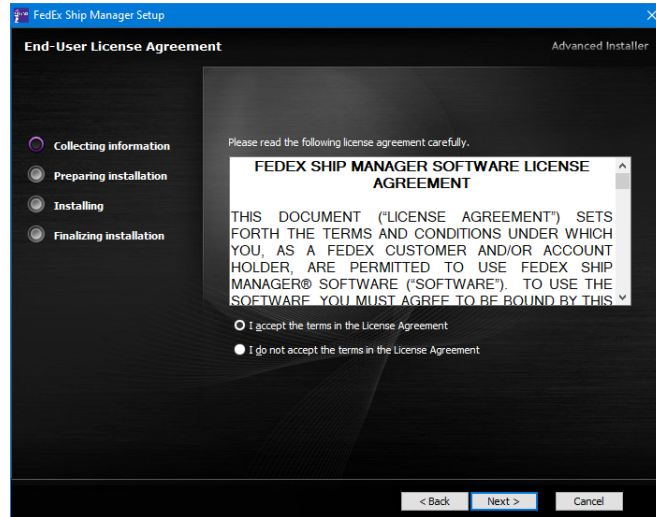
Click on "I agree to the terms...."

Then click on "Next".
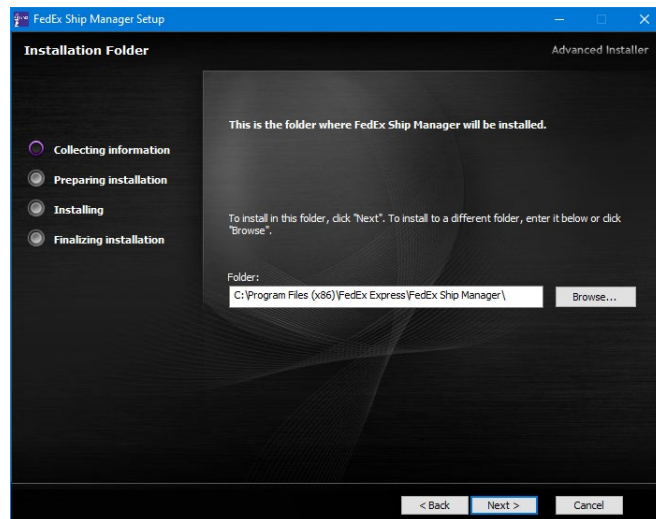
Note: Make sure the software installs under "Program Files (x86)"

Click on "Install".

Step 3: Click Install
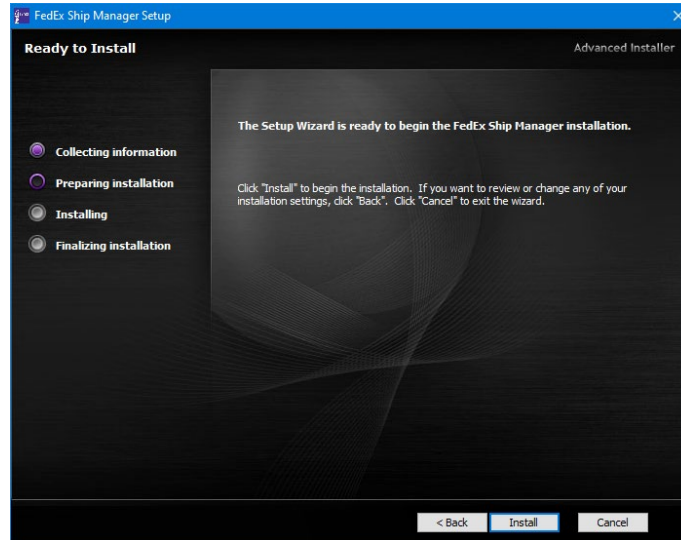
Click on "Install"
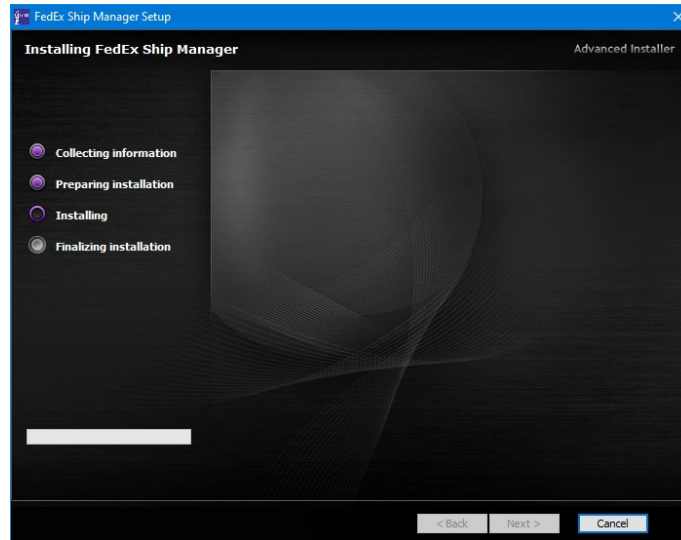
The software will begin the installation process.

Afterwards, click on "Finish".

.

This concludes the installation process

FedEx ShipFast – WeCARE Plug-in

Fill Excel Layout

Fill Excel Layout

This section explains how to send the information for Carta Porte through FedEx WeCARE.

<u>Note</u>: To enable this option, you need to install FedEx WeCARE plug-in, the Excel layout.

In case you need to set up a proxy connection, follow the steps on <u>Appendix C.</u>
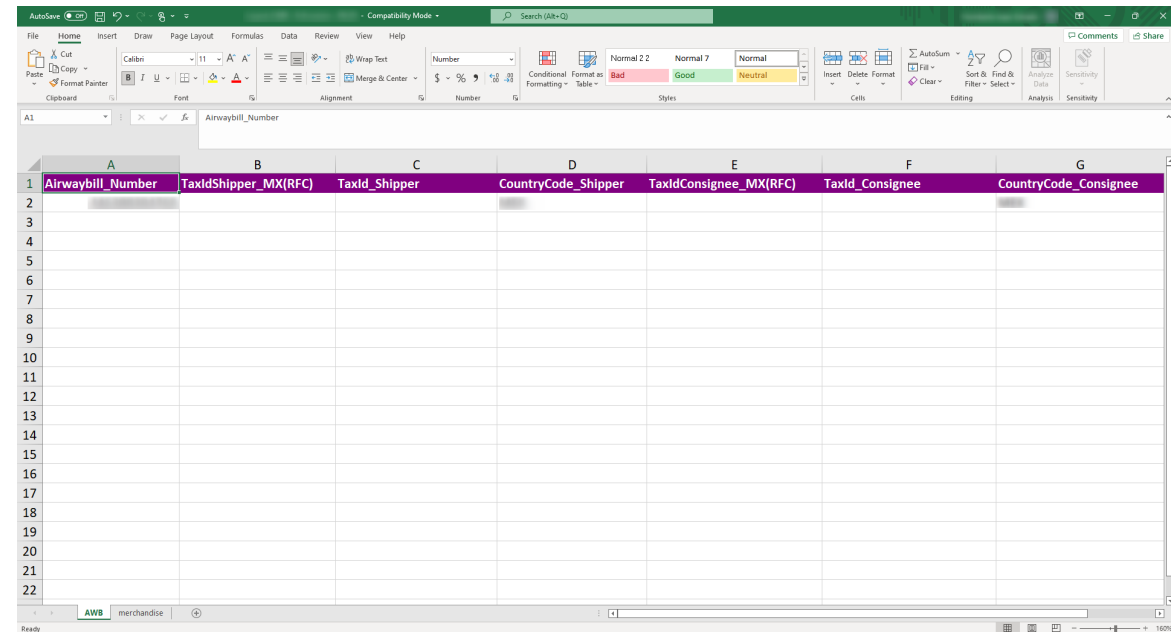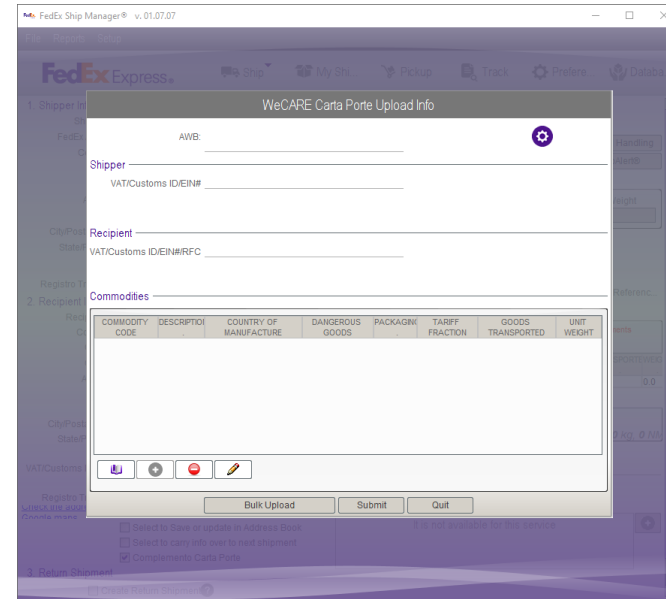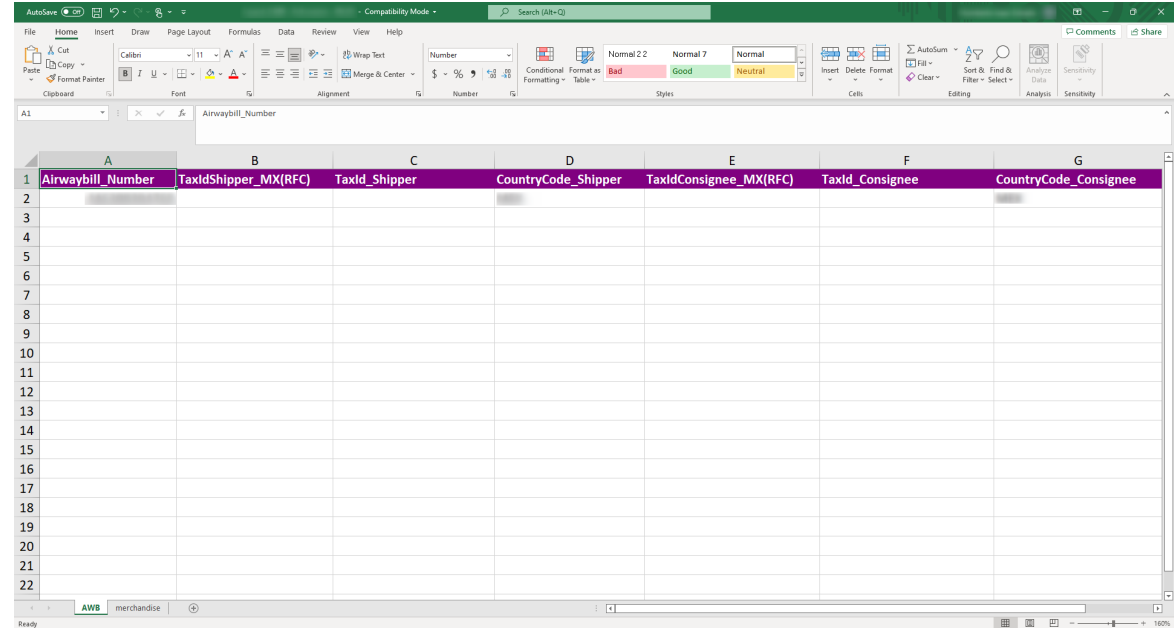
Step 1: Open Excel Layout

Type the information for the shipments you want to upload.

Note: You will need the Excel Layout to upload the information. Review Appendix B for additional reference.

Additionally, you will need the SAT* catalog for shipping and commodity references.

SAT CARTA PORTE CATALOG

*SAT: Mexican Tax Administration Office

Step 2: Insert Data (AWB)

COLUMN	DESCRIPTION	SAT CATALOG	USAGE
Airwaybill_Number	FedEx 12-digit AWB number		**REQUIRED**
TaxIdShipper_MX(RFC)	Attribute to register the RFC of the sender of the goods or merchandise that are moved		**REQUIRED**
TaxId_Shipper	Attribute to incorporate the identification number or tax registration (TaxId) of the country of residence for the tax purposes of the sender of the goods or merchandise that are transferred, when is a resident abroad. (Out of Mexico)		**CONDITIONAL**
CountryCode_Shipper	Attribute to register the code of the country of residence for tax purposes of the sender of the goods or merchandise, in accordance with the **c_Pais** catalog published on the SAT website on the Internet, which is based on the ISO 3166-1 specification.	**catCFDI:c_Pais**	**REQUIRED**
TaxIdConsignee_MX(RFC)	Attribute to register the RFC of the recipient to whom the goods or merchandise to be transferred will be delivered.		**REQUIRED**
TaxId_Consignee	Attribute to incorporate the identification number or tax registration (TaxId) of the country of residence for the tax purposes of the recipient of the goods or merchandise that are transferred, when is a resident abroad. (Out of Mexico).		**CONDITIONAL**
CountryCode_Consignee	Attribute to register the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the **c_Pais** catalog published on the SAT website on the Internet, which is based on the ISO 3166-1 specification.	**catCFDI:c_Pais**	**REQUIRED**

Step 3: Insert Data (merchandise)

On the second tab (merchandise), if the AWB has multiple commodities, you can repeat the AWB on the following row and type the next commodity for this AWB.
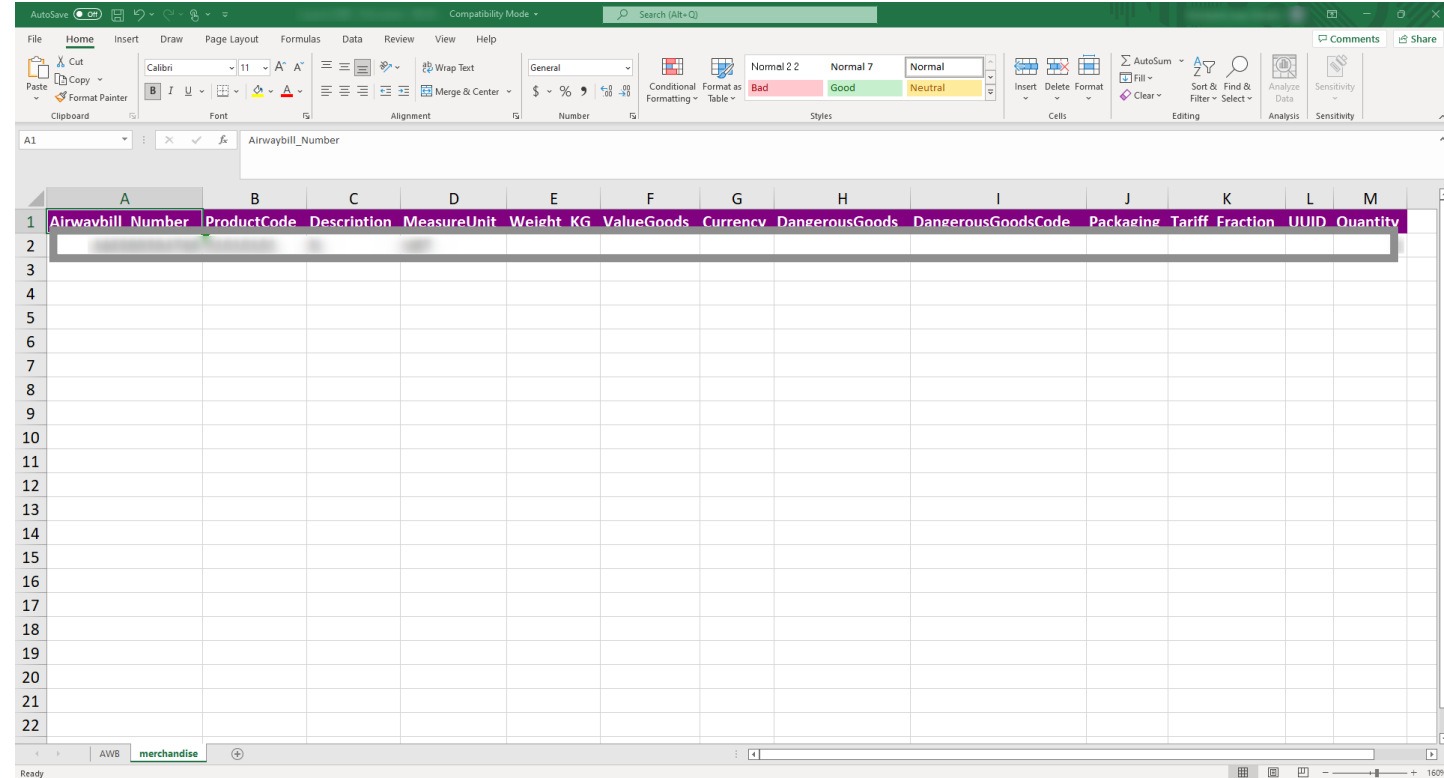
Step 3: Insert Data (merchandise)

Type the commodity information according to the SAT catalog.

To download the SAT catalog, visit:

http://omawww.sat.gob.mx/tramitesyservicios/Paginas/complemento_carta_porte.htm

Click on CATALOGOS to download the current SAT catalog

Step 3: Insert Data (merchandise)

COLUMN	DESCRIPTION	SAT CATALOG	USAGE
Airwaybill_Number	FedEx 12-digit AWB number		REQUIRED
ProductCode	Attribute to express the product key of the goods or merchandise that are moved in the different means of transport. **catCartaPorte:c_ClaveProdServCP**	**catCartaPorte:c_ClaveProdServCP**	REQUIRED
Description	Attribute to describe the goods or merchandise that are moved in the different means of transport		REQUIRED
MeasureUnit	Attribute to specify the standardized unit of measure key applicable for the quantity of goods or merchandise that are moved in the different means of transport. The unit must correspond to the description of the goods or merchandise registered **catCFDI:c_ClaveUnidad**	**catCFDI:c_ClaveUnidad**	REQUIRED
Weight_KG	Attribute to indicate the weight in kilograms of the goods or merchandise that are moved in the different means of transport.		REQUIRED
ValueGoods	Attribute to express the amount of the value of the goods or merchandise that are transferred in the different means of transport, according to the market value, the value agreed in the consideration, or the estimated value determined by the taxpayer tdCFDI:t_Importe		REQUIRED
Currency	Attribute to identify the key of the currency used to express the value of the goods or merchandise that are moved in the different means of transport, when the national currency is used, MXN is registered, in accordance with the ISO 4217 specification. **catCFDI:c_Moneda**	**catCFDI:c_Moneda**	REQUIRED

Step 3: Insert Data (merchandise)

COLUMN	DESCRIPTION	SAT CATALOG	USAGE
DangerousGoods	Conditional attribute to specify whether the goods or merchandise being moved are considered hazardous material. values: "YES" / "NO"		**CONDITIONAL**
DangerousGoodsCode	Conditional attribute to specify the key of the type of hazardous material being transported. **catCartaPorte:c_MaterialPeligroso**	**catCartaPorte:c_MaterialPeligroso**	**CONDITIONAL**
Packaging	Conditional attribute to specify the key of the type of packaging that is required to transport the hazardous material or waste. **catCartaPorte:c_TipoEmbalaje**	**catCartaPorte:c_TipoEmbalaje**	**CONDITIONAL**
Tariff_Fraction	Conditional attribute to express the key of the tariff fraction corresponding to the description of the goods or merchandise that are transferred in the different means of transport such as import or export. It must comply with the c_FraccionArancelaria catalog published on the SAT portal on the Internet. **catComExt:c_FraccionArancelaria**	**catCFDI:c_FraccionArancelaria**	**CONDITIONAL**
UUID	Conditional attribute to express the fiscal folio or UUID of the related foreign trade voucher.		**CONDITIONAL**
Quantity	Attribute to express the amount of goods or merchandise that are moved in the different means of transport.		**REQUIRED**

Step 4: Save your file

Once you complete the information for all your AWB, save your file and close it.

Note: Remember to save your file in Excel (97-2003) format (.xls)
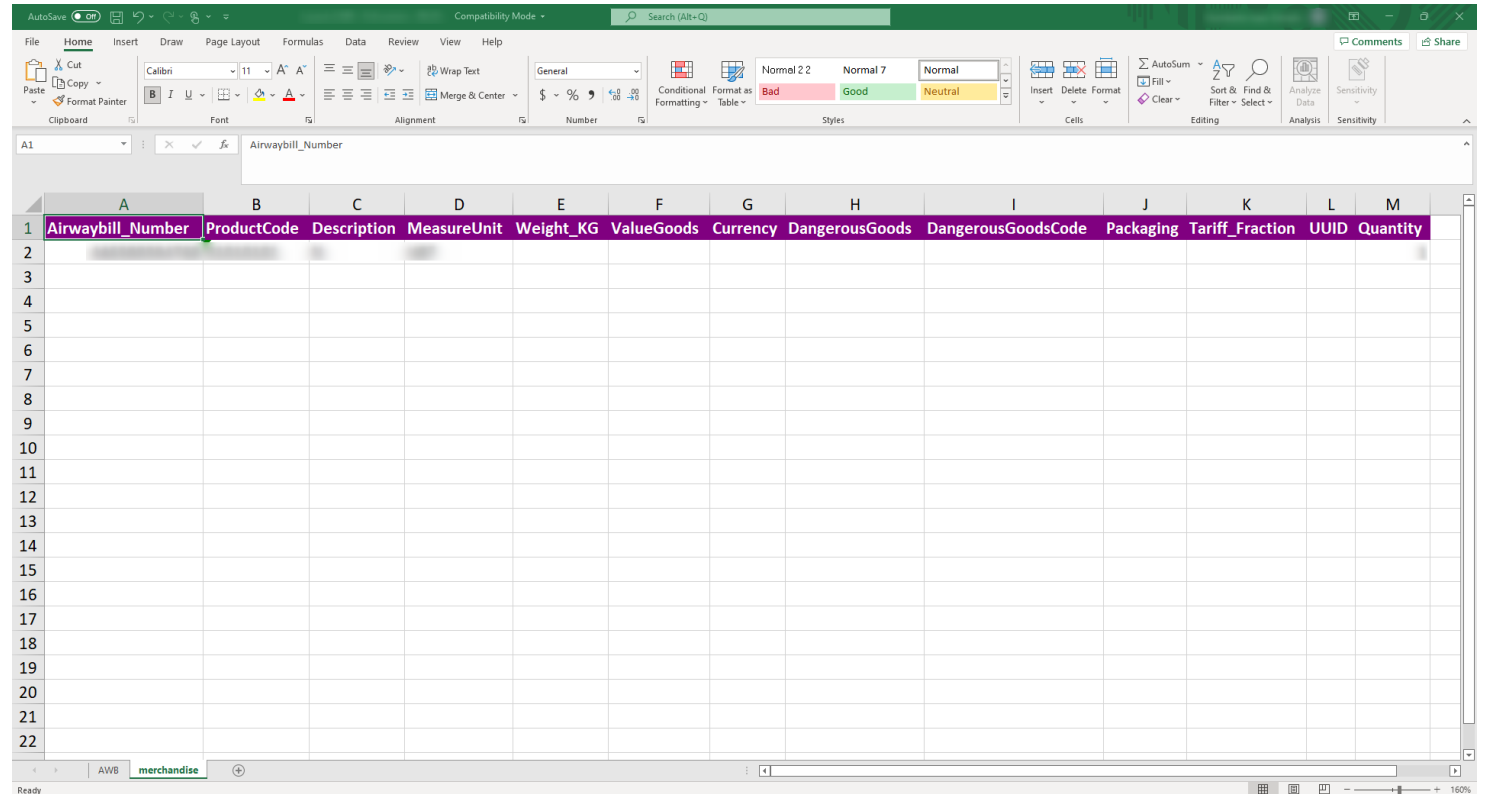
FedEx ShipFast – WeCARE Plug-in

Upload Excel Layout

Step 1: Open FedEx ShipFast WeCARE

1. Save the information in the Excel file and open FedEx ShipFast WeCARE.

2. Click on Reports, followed by clicking on WeCARE Carta Porte Upload Info.

Step 2: Locate your Excel file

Select the Excel (.xls) file and click Open.

FedEx WeCARE will process the information and will open a second Excel file with the summary of the AWBs that were successfully uploaded and the ones that showed an error in the information submitted.
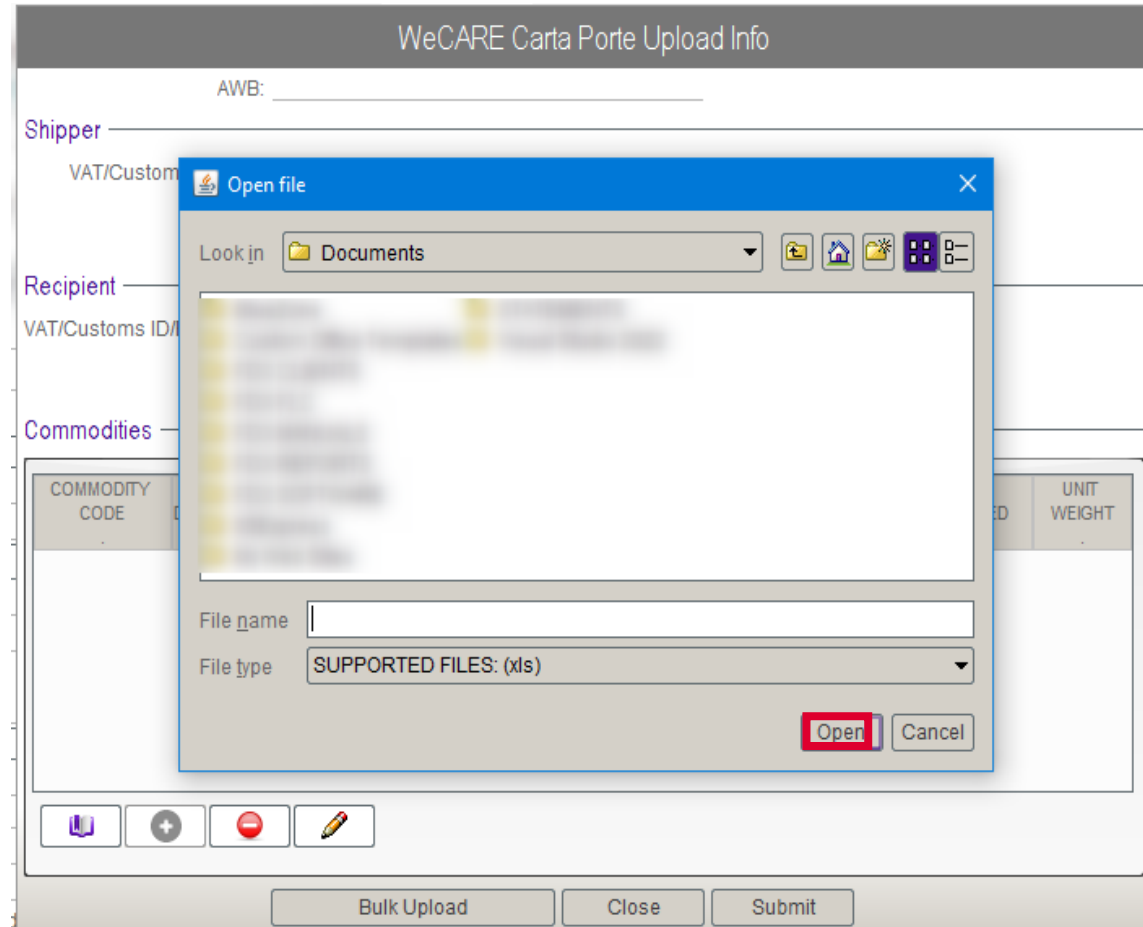
Errors: Review your information

In case you see an AWB with an error message, review the information in the Excel file, type the correct information and repeat Step 2 to upload the remaining AWB again.
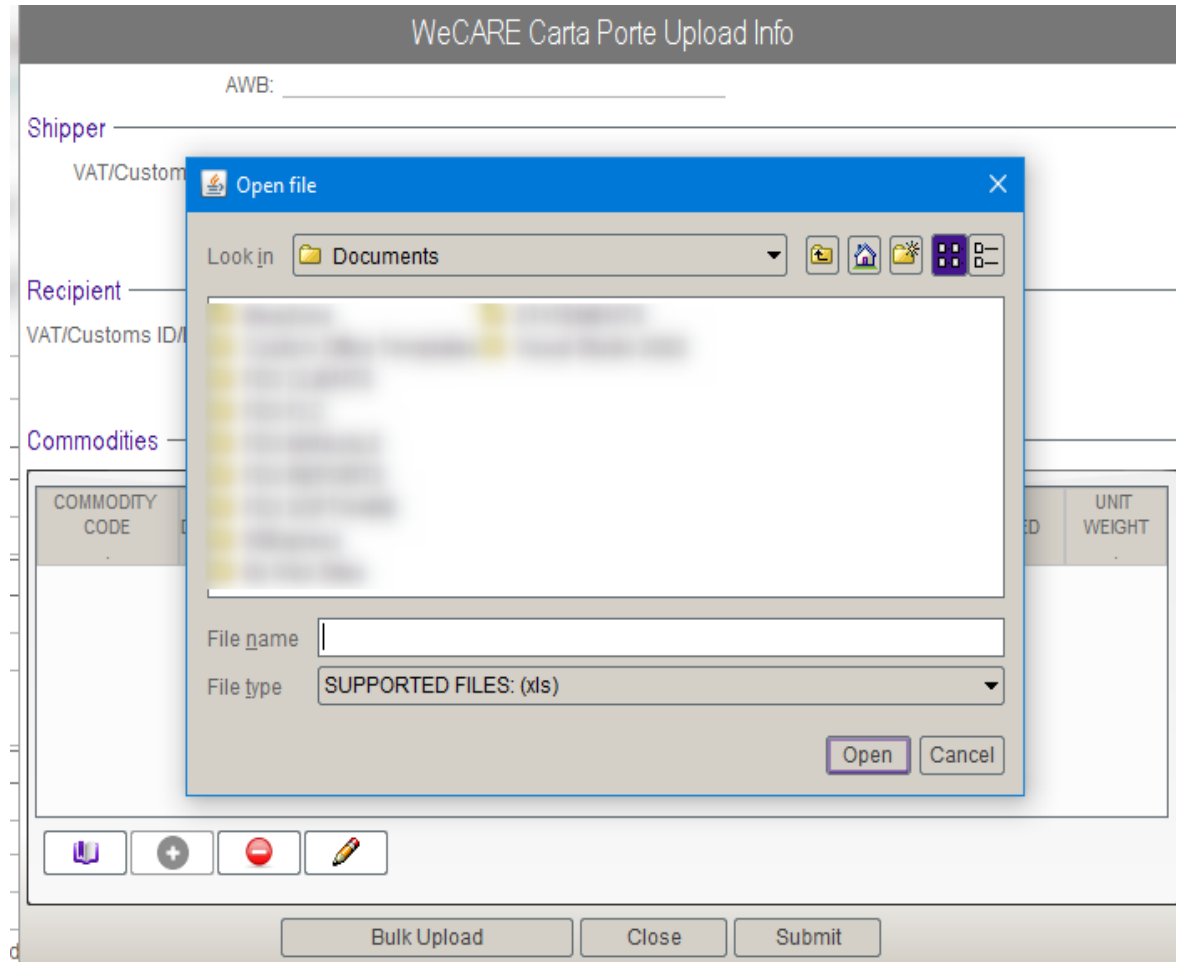
Recommendations

Before processing your file:

- Make sure your information is correct and complete

- Do not leave empty cells

- Do not change the name or the order of the Excel sheets

- Do not change the name or the order of the columns

- Do not set cell formats (colors, styles)

These recommendations help prevent error messages when processing your file.

02. FedEx ShipFast (Shipping Device)

Create a shipment with FedEx ShipFast

This section explains how to create a shipment with FedEx ShipFast and how to send the waybill supplement data.

Note: To activate this option, you need to install FedEx ShipFast and verify the software is up to date.

Step 1: Update FedEx ShipFast

Verify your software is up to date.

Otherwise, there will be a message in red showing: "Click here to update your software".

Step 2: Activate checkbox

Click on checkbox: "Complemento Carta Porte".

Step 3: Complete your information

You need to fill out the new information to your shipping profile.

Click on the Edit box or the Sender address book icon.

Step 3: Complete your information

Select your profile and click on Edit.
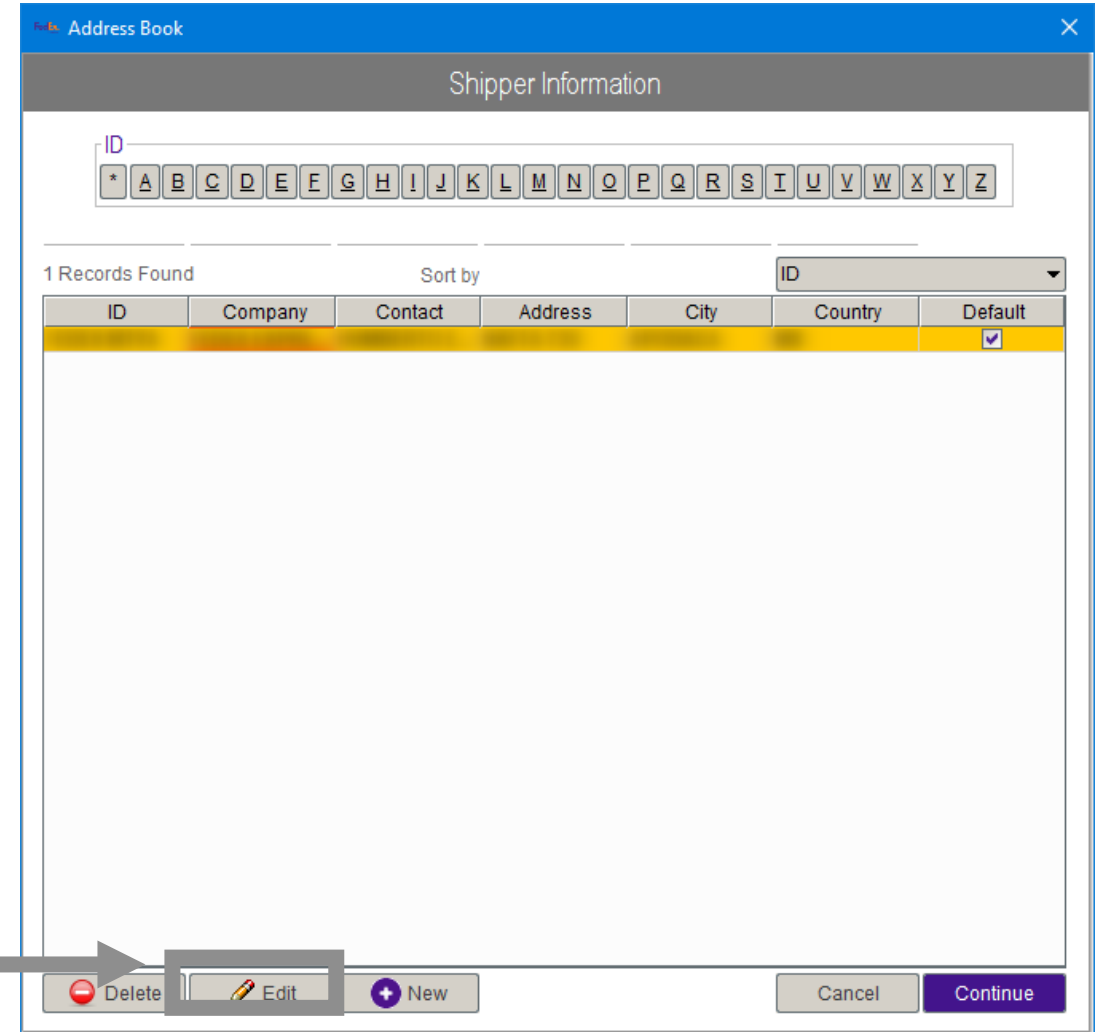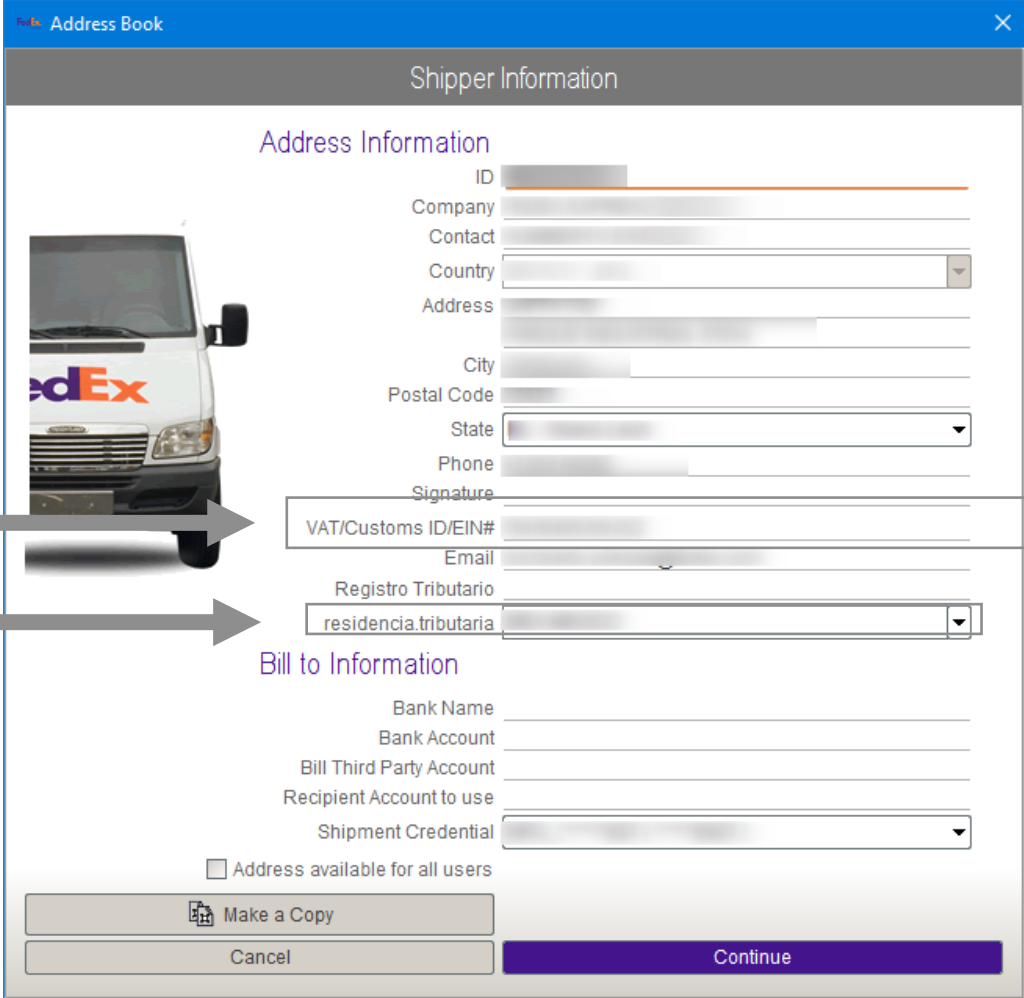
Step 3: Complete your information

Complete your information by adding the RFC in this field.

Next, type in residencia tributaria : MEX – MEXICO.

Click on Continue to save your changes.

Step 4: Complete your recipient information

You need now to complete your recipient's information.

Click on the Edit box or the Recipient address book icon.

Step 4: Complete your recipient information

Select your recipient and click on Edit.
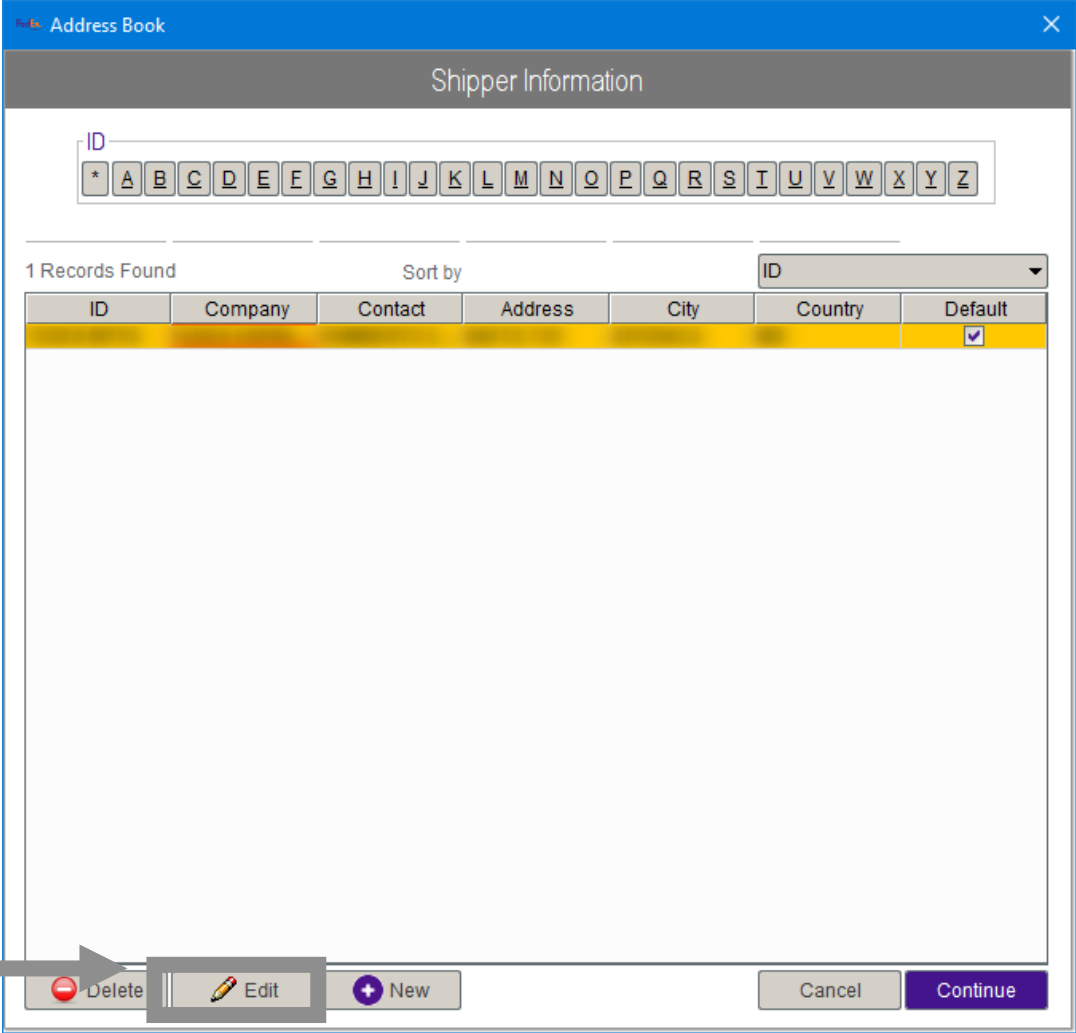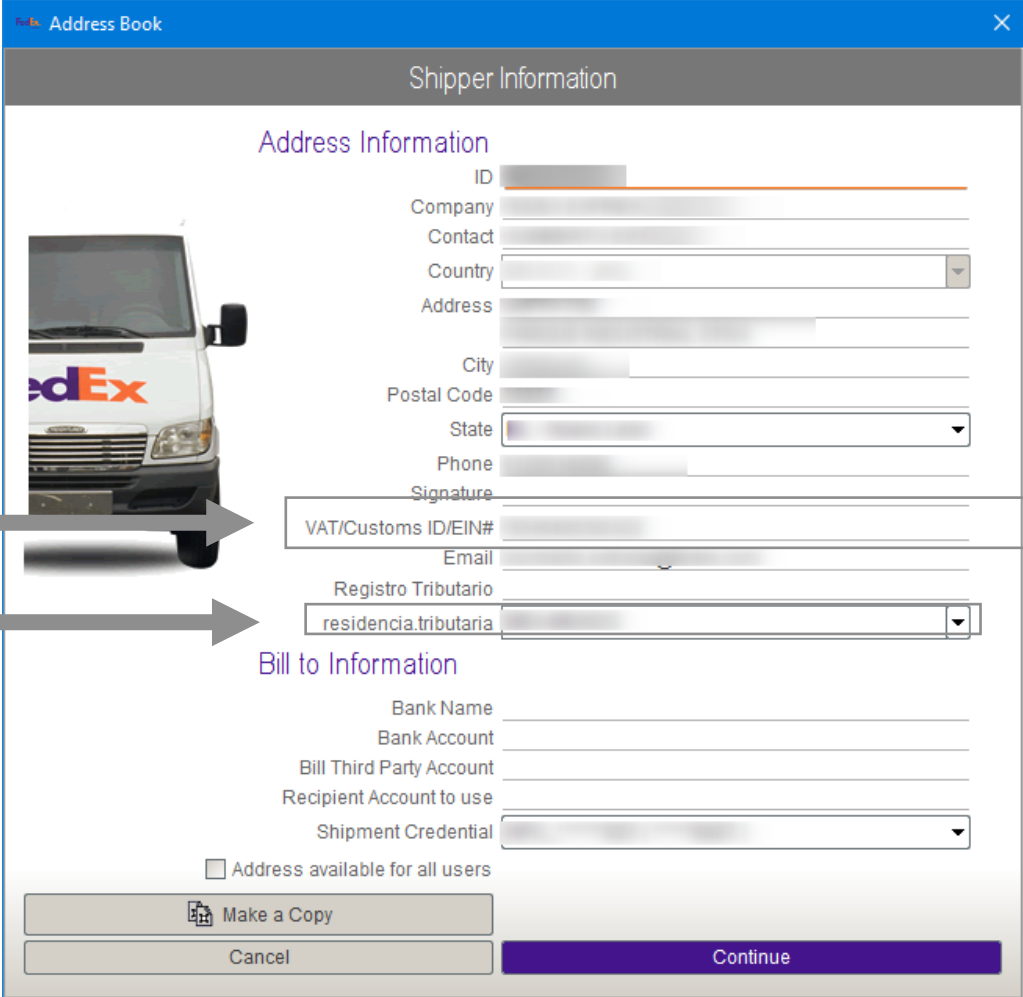
Step 4: Complete your recipient information

Complete your information by adding the RFC in this field.

Next, type in Residencia Tributaria : MEX – MEXICO.

In case is an international shipment, type the correspondent information in Registro Tributario (Tax ID) and in Residencia Tributaria (Country).

Click on Continue to save your changes.

Step 5: Commodities/Merchandise

You need to complete the commodity information according to SAT catalogs.

Click on the Edit box or the Commodity book icon.

Step 5: Commodities/Merchandise

To add new commodity, click on NEW.

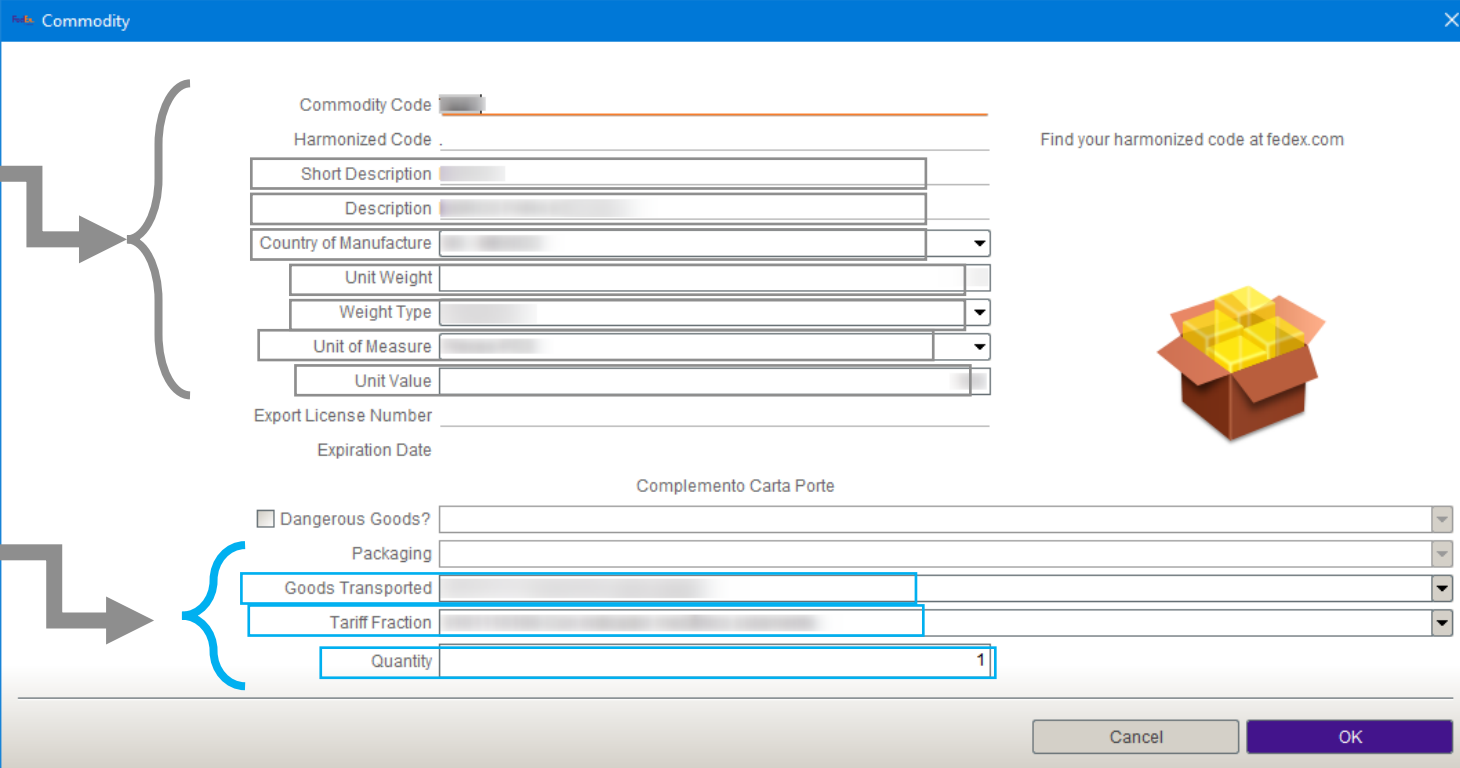To edit a commodity, select the commodity from the list and click on EDIT.
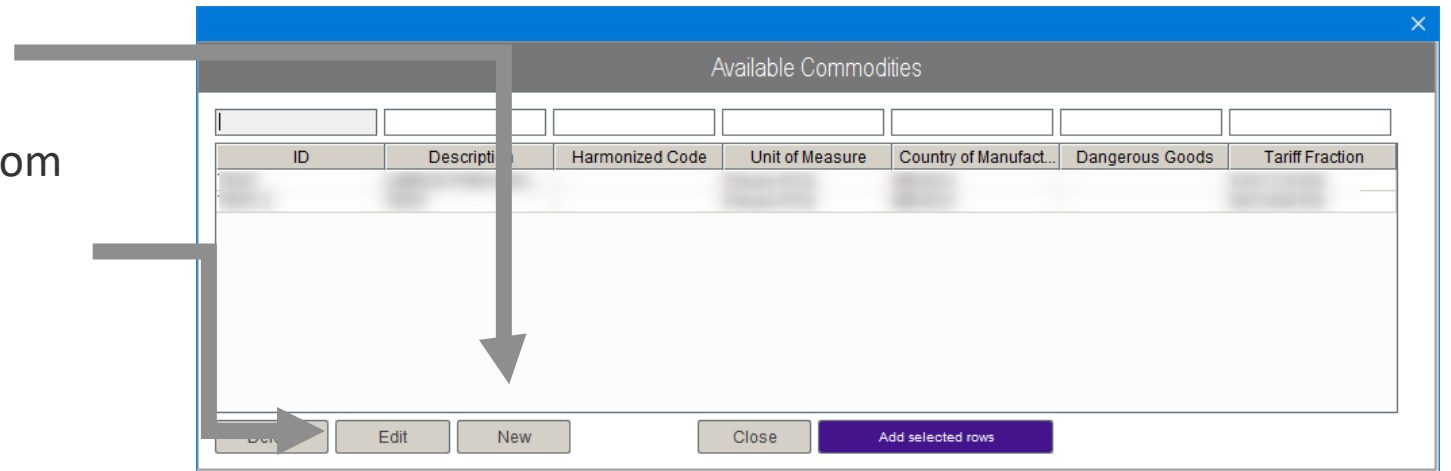
Step 5: Commodities/Merchandise

The basic fields are on the top.

The new fields are on the lower side. It is important to type the commodity code according to the SAT catalog.

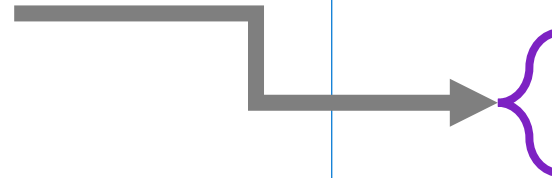In case is an international shipment, you need to add the Tariff Fraction as well.

Step 5: Commodities/Merchandise

In case your shipment contains Dangerous Goods, you need to type the correspondent information.

You need to type the DG code according to the SAT catalog.

Step 5: Commodities/Merchandise

Once you have all the information completed,

click on OK to save your changes.

Once saved, you can add the commodity to the

shipment by selecting the commodity and click on

Add to rows.
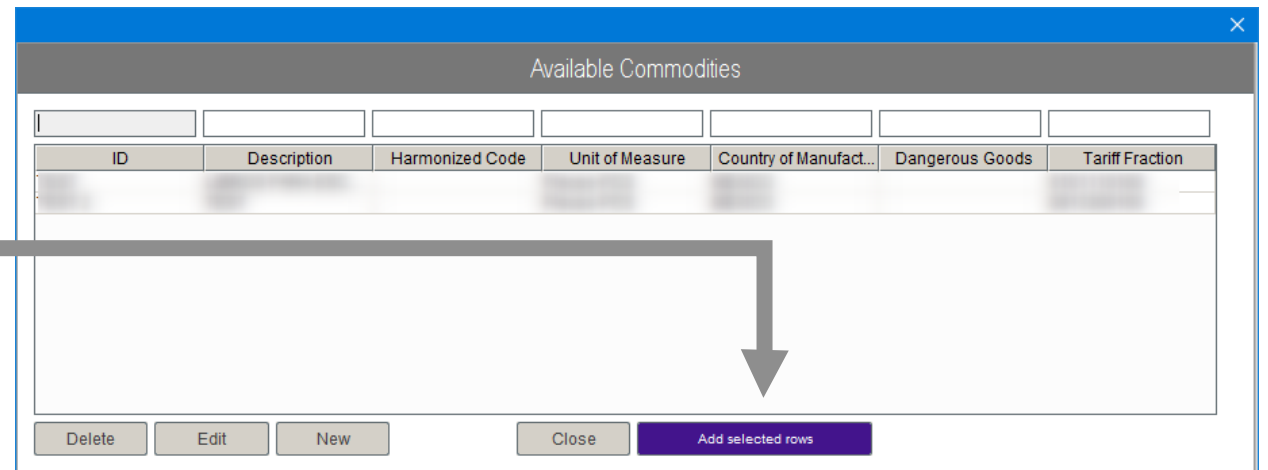
Step 6: Review your shipment information

Review all your information and verify that all the commodities are listed in section 5.

Next, review your billing information in section 6.

Step 7: Process your shipment

Finally, click on Ship to process your shipment and generate the AWB.

The system will process the AWB and the waybill supplement information for your shipment.

03. FEDEX.COM (Web Form)

Fill Online Form

This section shows how to fill out the online form.

For English:
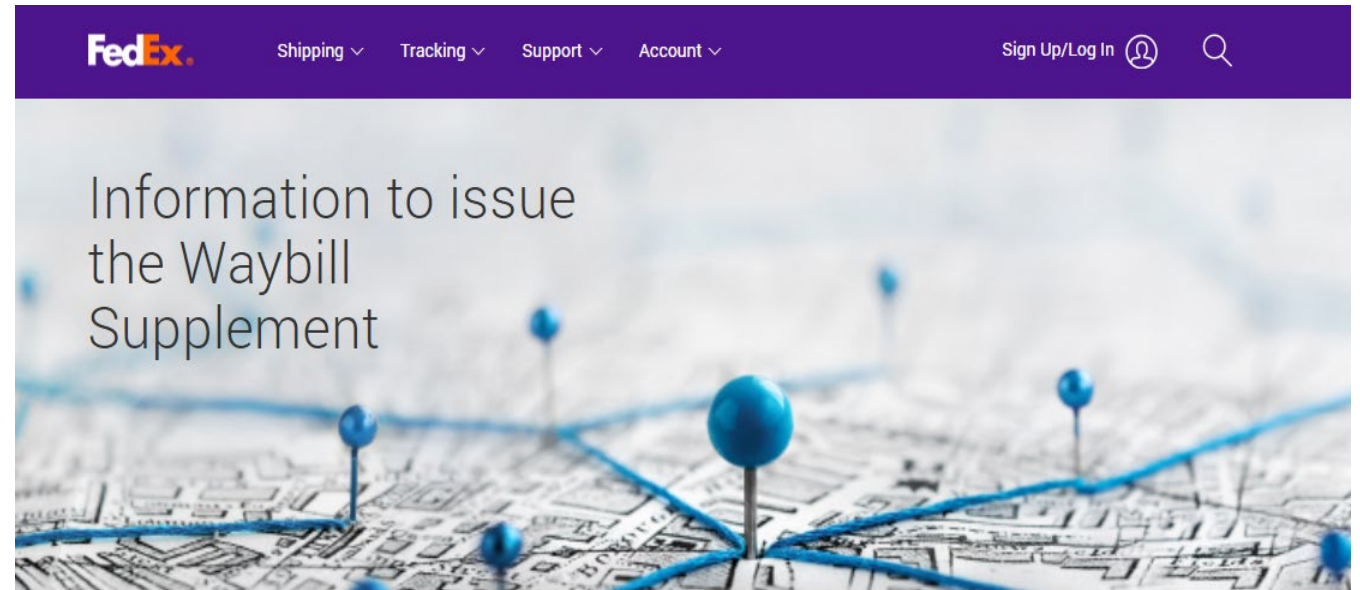
https://www.fedex.com/en-mx/shipping/carta-porte/form.html

For Spanish:

https://www.fedex.com/es-mx/shipping/carta-porte/form.html

Step 1: Shipment Information

SHIPMENT DATE *

MM/DD/YYYY

Select date from calendar

AIRWAYBILL NUMBER * 12-digit tracking number

FedEx Tracking Number (AWB). Ex: 123456789012

TAX ID SHIPPER (RFC) Shipper RFC information

Include the 12 or 13 digit Tax ID number (RFC) of the sender of the goods or merchandise being transported. Example: XAXX010101000

TAX ID (WHEN SHIPPER IS OUT OF THE COUNTRY) Shipper Tax ID goes here (if applicable)

Indicate the identification number for tax purposes or tax registration in the country of residence of the sender of the goods or merchandise being transported, when a resident is abroad. International customers should contact their counterparts in Mexico (and vice-versa) to obtain their respective RFC/Tax ID information. If you don't provide the necessary information, your package may not be delivered. Additionally, as of October 1st, 2022, penalties (e.g., fines) may be applicable as per the current Mexican tax and transportation laws. Example: XEXX010101000

3-letter country code

COUNTRY CODE OF FISCAL RESIDENCE *

Indicate the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais" catalog. Ex: MEX

TAX ID CONSIGNEE Recipient RFC information

Indicate the 12 or 13 digit tax ID (RFC) of the recipient to whom the goods or merchandise will be delivered. Example: XAXX010101000

TAX ID (WHEN CONSIGNEE IS OUT OF THE COUNTRY)

Recipient Tax ID goes here (if applicable)

Indicate the identification number for tax purposes or tax registration of the country of residence of the recipient of the goods or merchandise being transported, when the resident is abroad. International customers should contact their counterparts in Mexico (and vice-versa) to obtain their respective RFC/Tax ID information. If you don't provide the necessary information, your package may not be delivered. Additionally, as of October 1st, 2022, penalties (e.g., fines) may be applicable as per the current Mexican tax and transportation laws. Example: XEXX010101000

COUNTRY CODE OF FISCAL RESIDENCE (RECIPIENT) * 3-letter country code

Indicate the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais" catalog. Ex: MEX

Step 1: Shipment Information (Optional)

Origin Address

STREET * Shipper Street address

Indicate the name of the street where the home address of origin of the goods or merchandise being transported is located.

STATE * Shipper State

Indicate the state, entity, region, community, or other similar figure where the domicile of the origin of the goods or merchandise being transported is located.

COUNTRY * Shipper Country

Indicate the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais" catalog. Ex: MEX

POSTAL CODE * Shipper Zip Code

Enter the postal code where the address of the origin of the goods or merchandise being transported is located. If the selected country does not have a postal code, enter five (5) zeros (00000).

Destination Address

STREET * Recipient Street Address

Indicate the name of the street where the home address of the destination of the goods or merchandise being transported is located.

STATE * Recipient State

Indicate the state, entity, region, community, or other similar figure where the domicile of the destination of the goods or merchandise being transported is located.

COUNTRY * Recipient Country

Indicate the code of the country of residence for tax purposes of the recipient of the goods or merchandise, in accordance with the c_Pais" catalog. Ex: MEX

POSTAL CODE * Recipient Zip Code

Enter the postal code of the address where the goods or merchandise being transported is located. If the selected country does not have a postal code, enter five (5) zeros (00000).

Step 2: Commodity/Merchandise

TOTAL NUMBER OF GOODS OR MERCHANDISE * Quantity number

Indicate the total number of goods or merchandise being transported, identified by each node "Mercancia" registered in the complement. Ex: 4

PRODUCT CODE OF MERCHANDISE * Type 8-digit Commodity code

Indicate the product code of the goods or merchandise being transported based on the catalog: catCartaPorte: "c_ClaveProdServCP" ↗ .
Ex: 60141405

DESCRIPTION * Commodity description

Describe the goods or merchandise being transported.

MEASURE UNIT * 3-letter Unit code

Indicate the code of the standardized unit of measure applicable for the quantity of the goods or merchandise being transported. The unit must correspond to the description of the registered goods or merchandise.
catCFDI: "c_ClaveUnidad" ↗ . Ex: Example: XQA

DANGEROUS GOODS * ⌄
(Conditional) Select Yes or No (if applicable)

Indicate whether the goods or merchandise being transported are considered hazardous material.

DANGEROUS GOODS CLASSIFICATION CODE (Conditional) Type DG code

Indicate the code of the type of hazardous material being transported. Consult: "catCartaPorte:c_MaterialPeligroso" ↗ . Ex: M0340

Step 2: Commodity/Merchandise

PACKAGING * (Conditional) 3-letter code

Indicate the code of the type of packaging that is required to transport the hazardous material or waste. Consult: "catCartaPorte: c_TipoEpalaje" 🗗 . Ex: 6HA1

WEIGHT IN KILOGRAMS * Weight number

Indicate the weight in kilograms of the goods or merchandise that are being transported. Must be a value greater than 0.5 with 1 decimal allowed. Ex: 1.5.

VALUE OF THE GOODS * Commodity value

Indicate the amount of the value of the goods or merchandise that are being transported, according to the market value, the purchase price paid (consideration) or the estimated value determined by the taxpayer. Value must be numbers only (with 2 decimals) and no symbols. Ex: 14.50

CURRENCY * 3-letter currency code

Indicate the code of the currency used to express the value of the goods or merchandise that are being transported. Please use "MXN" to indicate local currency. Consult: CatCFDI: c_Moneda. Ex: MXN

TARIFF FRACTION (Conditional)

Indicate the code of the tariff fraction corresponding to the description of the goods or merchandise that are being transported such as import or export. Consult the catalog: "c_FraccionArancelaria".

UUID (FISCAL FOLIO) OF THE DIGITAL DOCUMENT CONTAINING THE WAYBILL COMPLEMENT (Conditional)

Indicate the fiscal folio or UUID of the related foreign trade voucher.
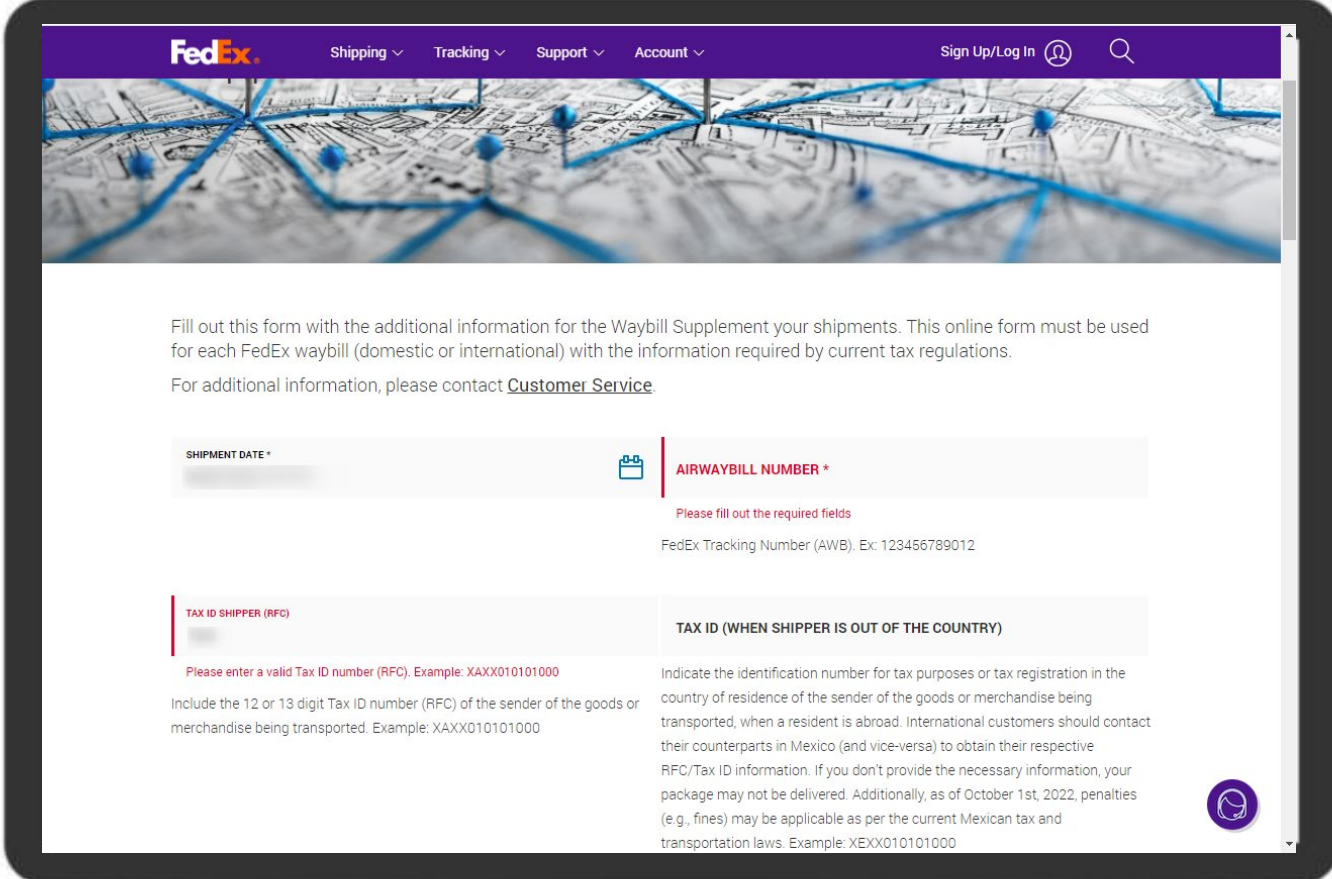
SUBMIT

Online Form: Successful Submission
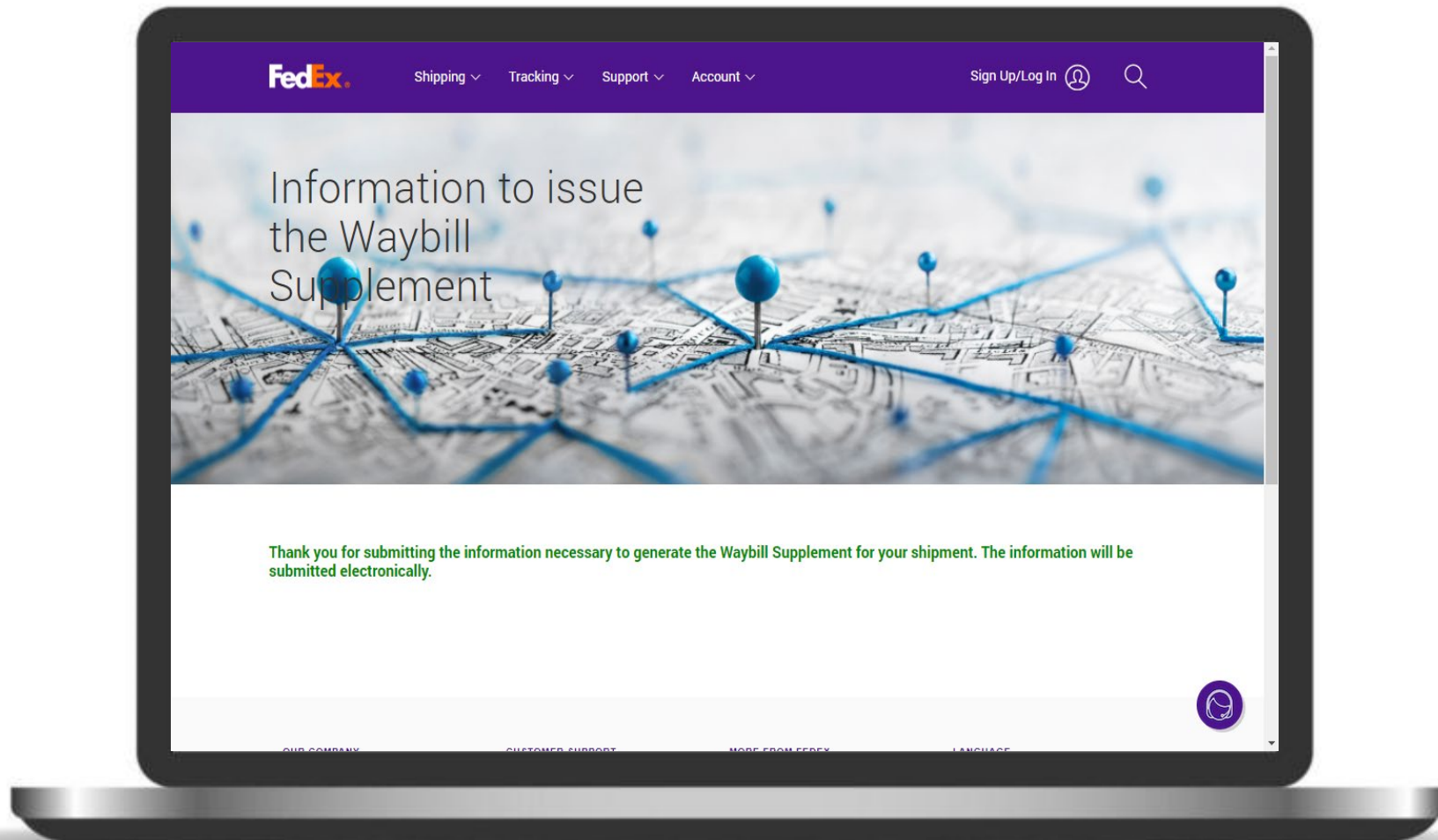
Online Form: Failed Submission

If there is an error in the form, it will show text in red followed by a message under the field.

Once the field is corrected, click again on Submit to send the form.

Note: See WEB browser Developer tools for detailed errors.

APPENDIX

Appendix A – JSON full body (single AWB)

```
{
   "customerWaybillSupplementFDX": {
      "trackingNumber": "999999999999",
      "locations": {
         "location": [
            {
               "origin": {
                  "rfcSender": "XEXX010101000",
                  "taxIdSender": "1234567890",
                  "fiscalResidence": "CAN"
               }
            },
            {
               "destination": {
                  "rfcConsignee": "XAXX010101000",
                  "taxIdConsignee": "",
                  "fiscalResidence": "MEX"
               }
            }]
      },
      "commodities": {

      "totalNumberOfCommodities": 5,
      "commodity": [
         {
               "productCodeOfCommodity" : "01010101",
               "description": "PARTS",
               "quantity " : 5,
               "measureUniteCode": "H87",
               "weightKG": 0.200,
               "valueOfCommodity": 5.00,
               "currency": "MXN"
               "dangerousGoods": "No",
               "codeDangerousGoods": "",
               "dgPackagingCode": "",
               "tariffFraction": "",
               "uuidForeingTrade": ""
         }
      ]
   }
}
}
```

For more examples contact your local CT Representative.
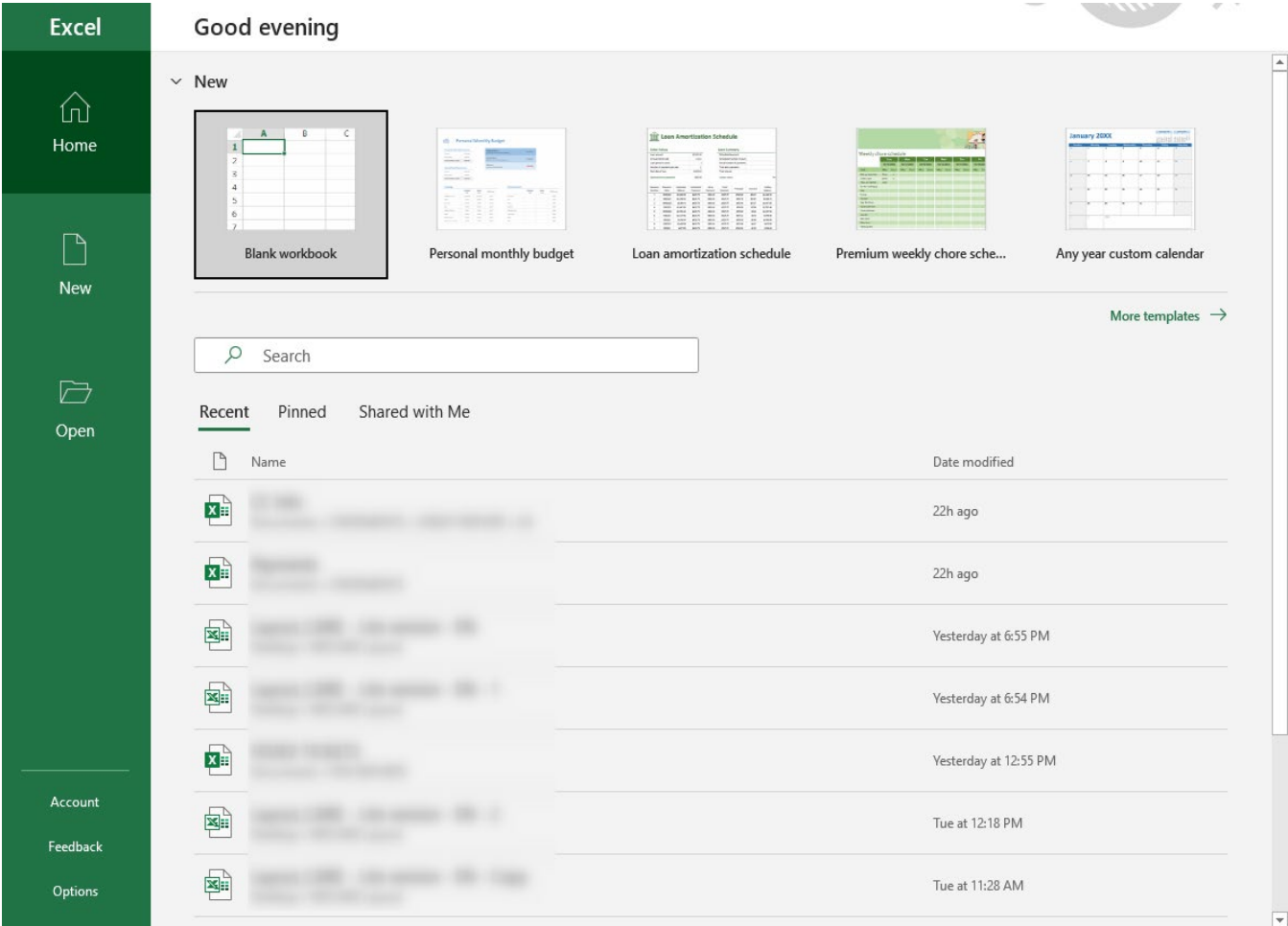
Appendix B – Create Excel Layout

The following section explains how to create the Excel Layout for FedEx WeCARE.

Note: You may request an Excel Layout from your local CIC or customer support.
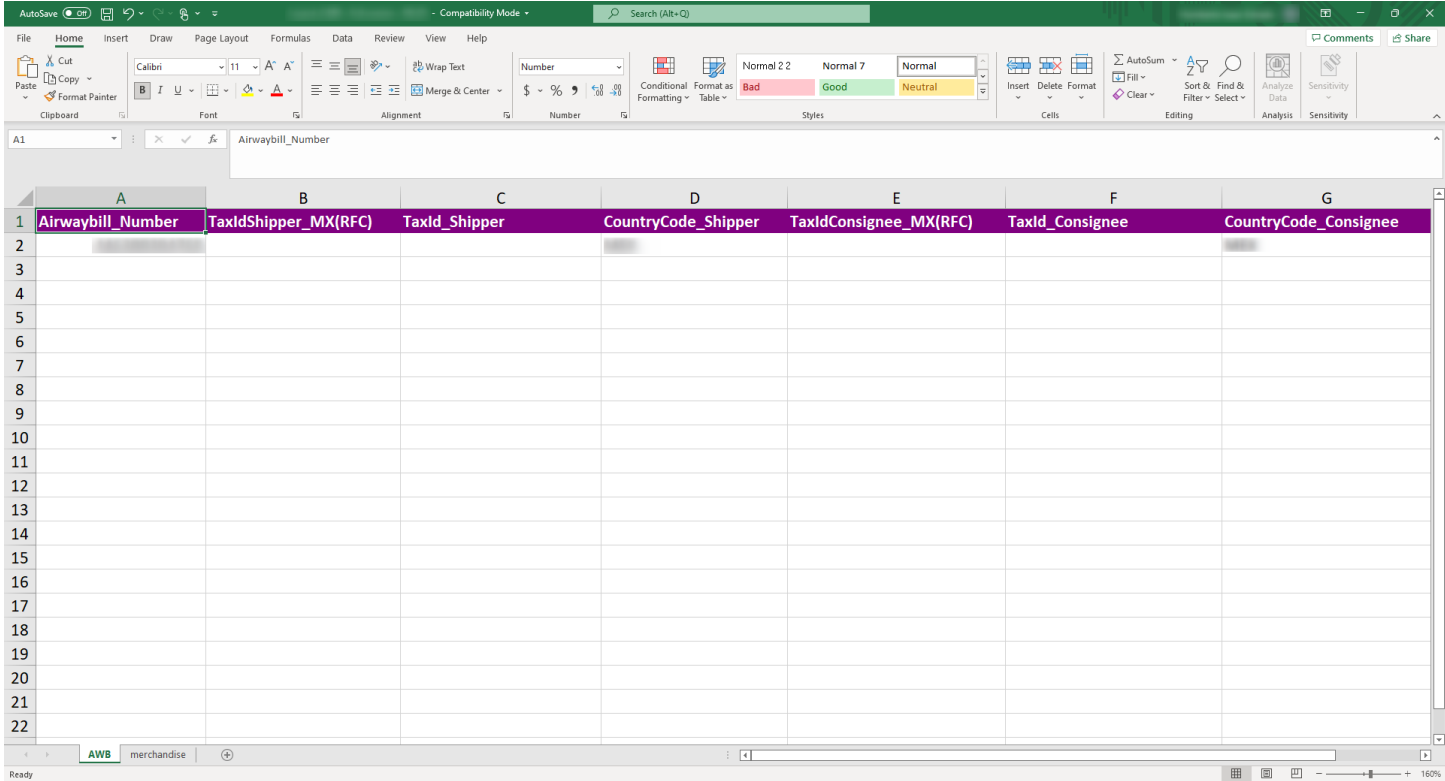
Step 1: Open Excel
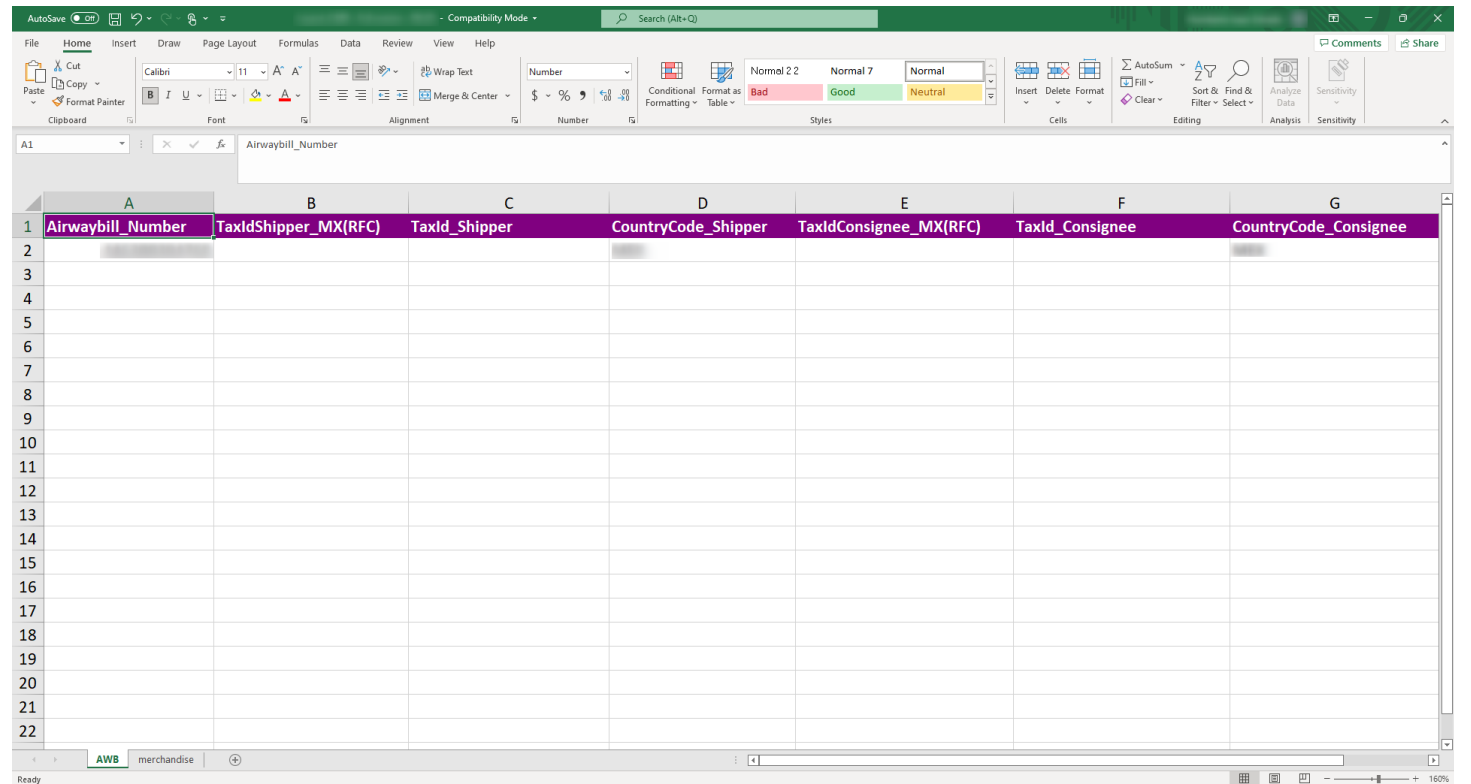
Open a new blank workbook in Excel.

Step 2: Create Sheets

Create two blank sheets and rename them as follows:
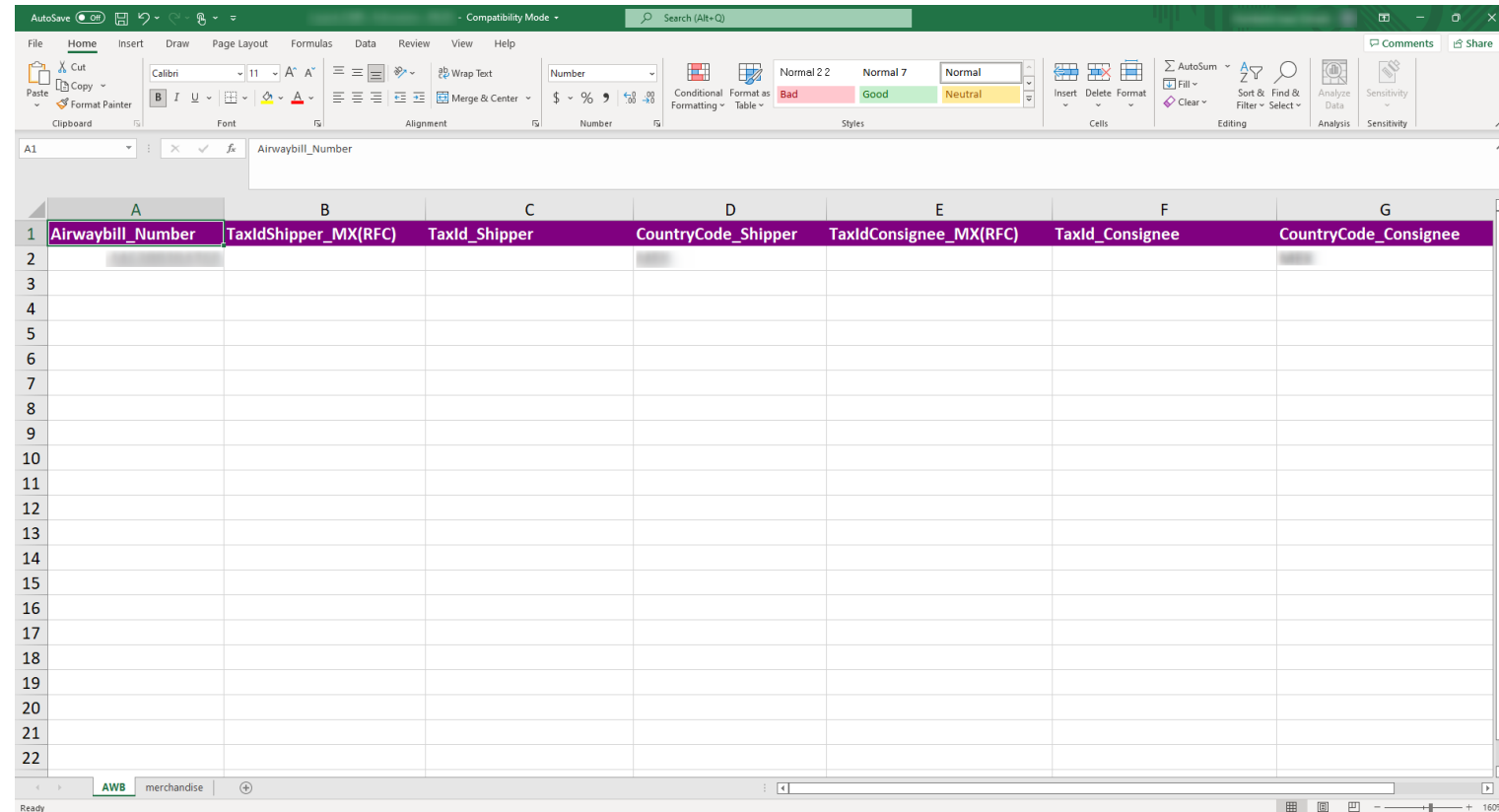
Sheet1 = AWB

Sheet2 = merchandise

Step 3: Create Headers for AWB

Type on Row 1 the following headers:

- Column A = Airwaybill_Number

- Column B = TaxIdShipper_MX(RFC)

- Column C = TaxId_Shipper

- Column D = CountryCode_Shipper

- Column E = TaxIdConsignee_MX(RFC)

- Column F = TaxId_Consignee

- Column G = CountryCode_Consignee

Step 4: Create Headers for merchandise

Type on Row 1 the following headers:

- Column A = Airwaybill_Number

- Column B = ProductCode

- Column C = Description

- Column D = MeasureUnit

- Column E = Weight_KG

- Column F = ValueGoods

- Column G = Currency

- Column H = DangerousGoods

- Column I = DangerousGoodsCode

- Column J = Packaging

- Column K = Tariff_Fraction

- Column L = UUID

- Column M = Quantity
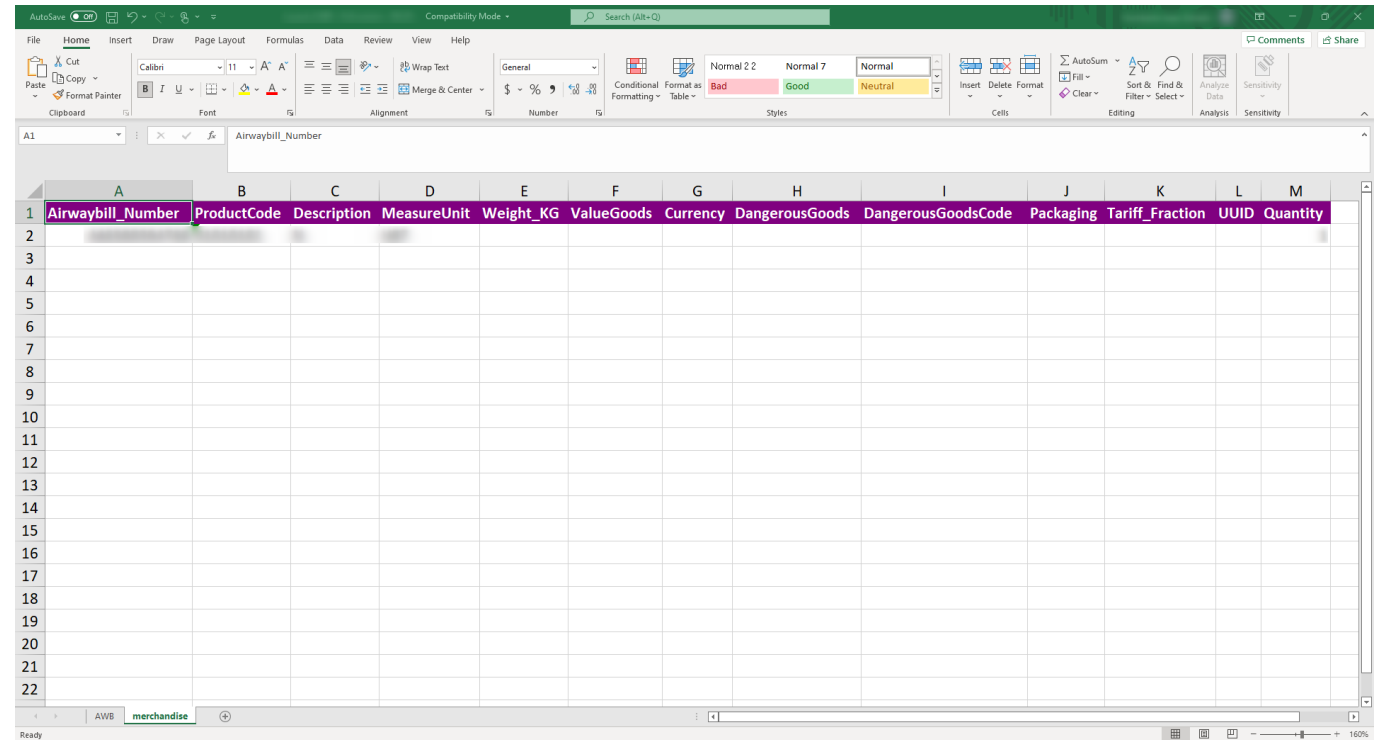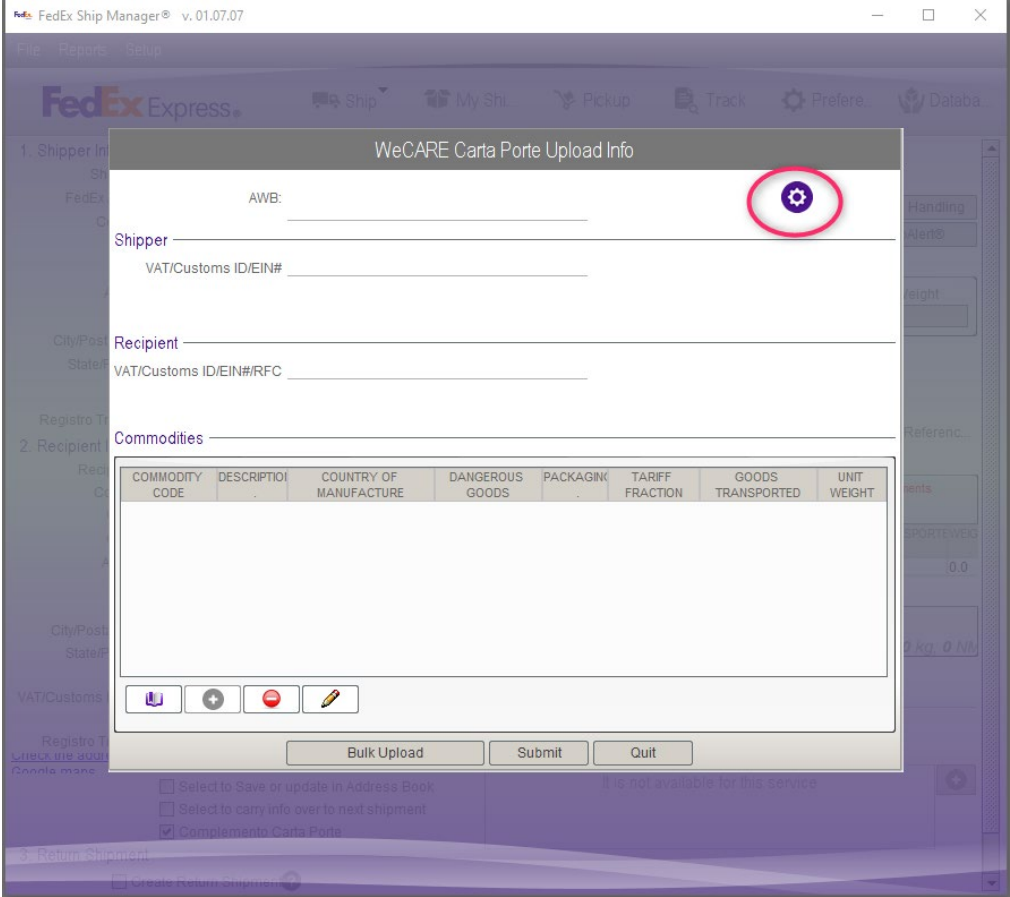
Step 5: Save your file

Once you have the layout complete, you may start filling the information to upload.

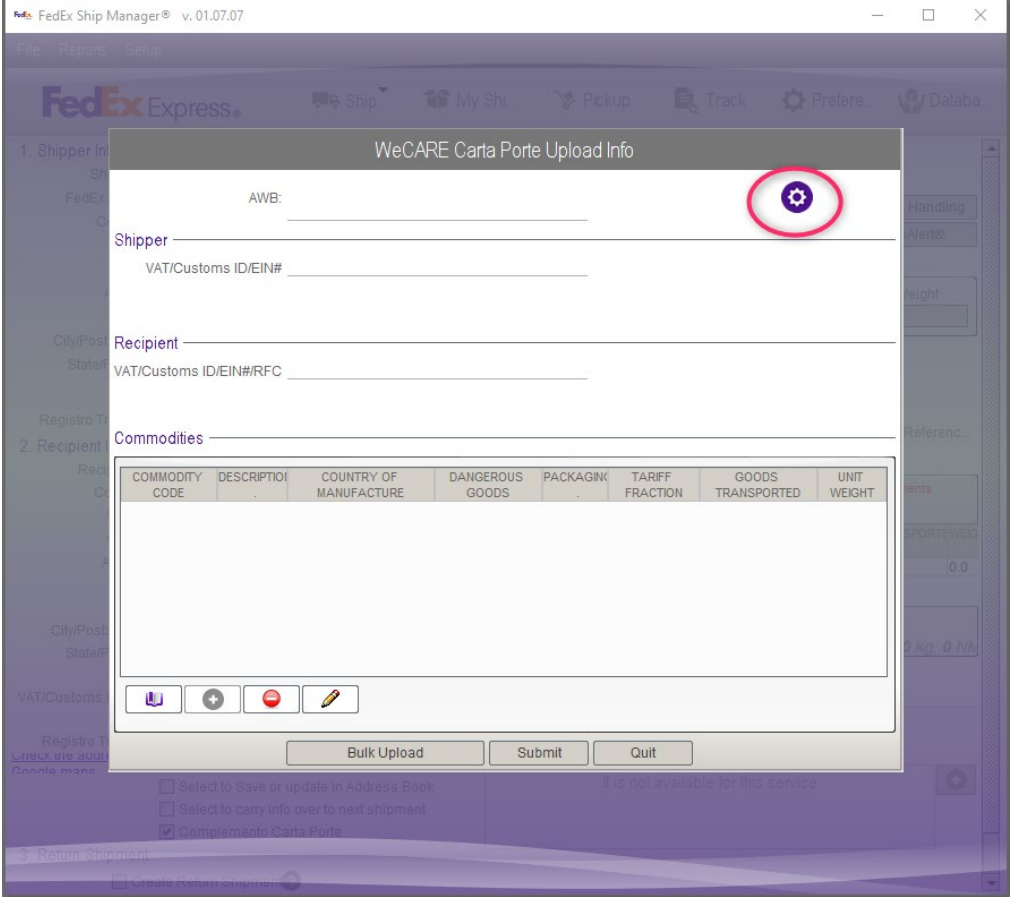Note: Remember to save your file in Excel (97-2003) format (.xls)
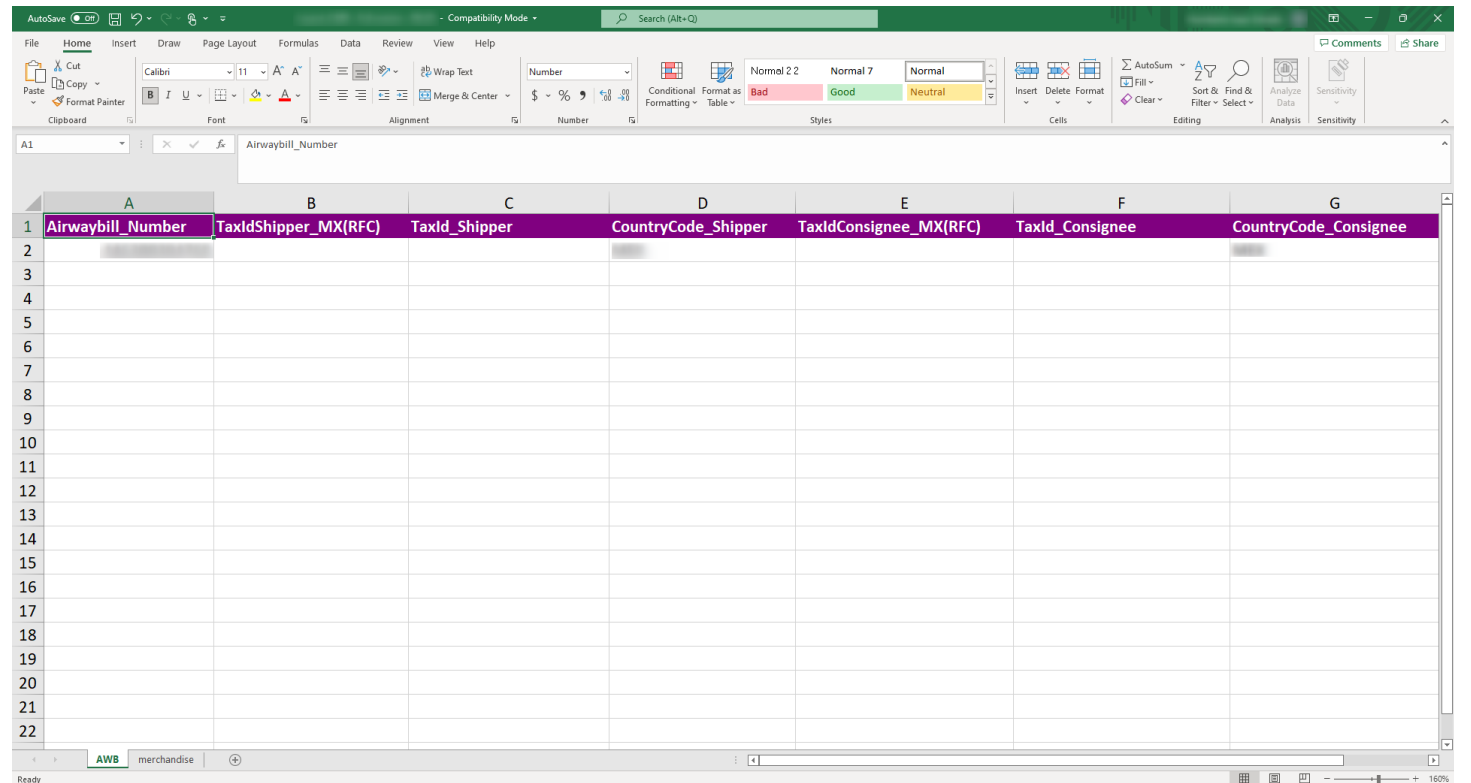
Appendix C – WeCARE Proxy Setup

The following section explains how to set up proxy connection on the WeCARE app.
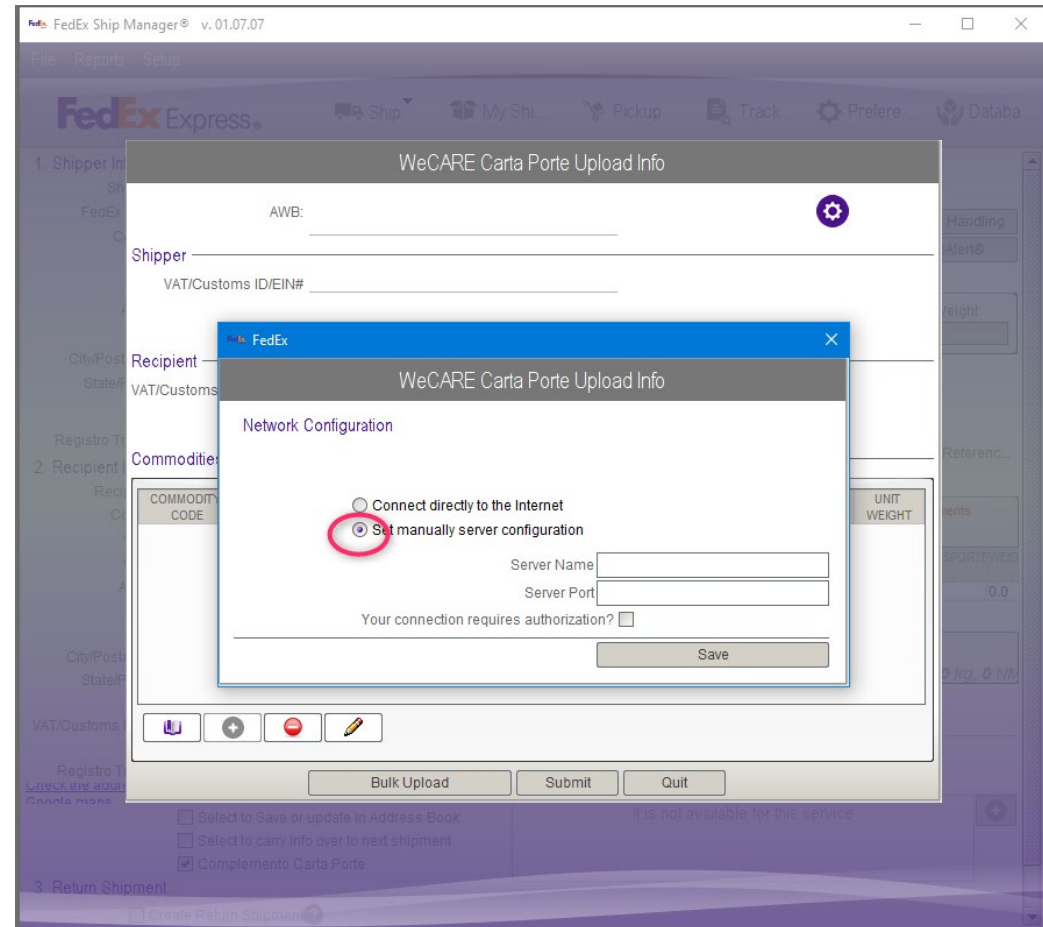
Step 1: Open Settings
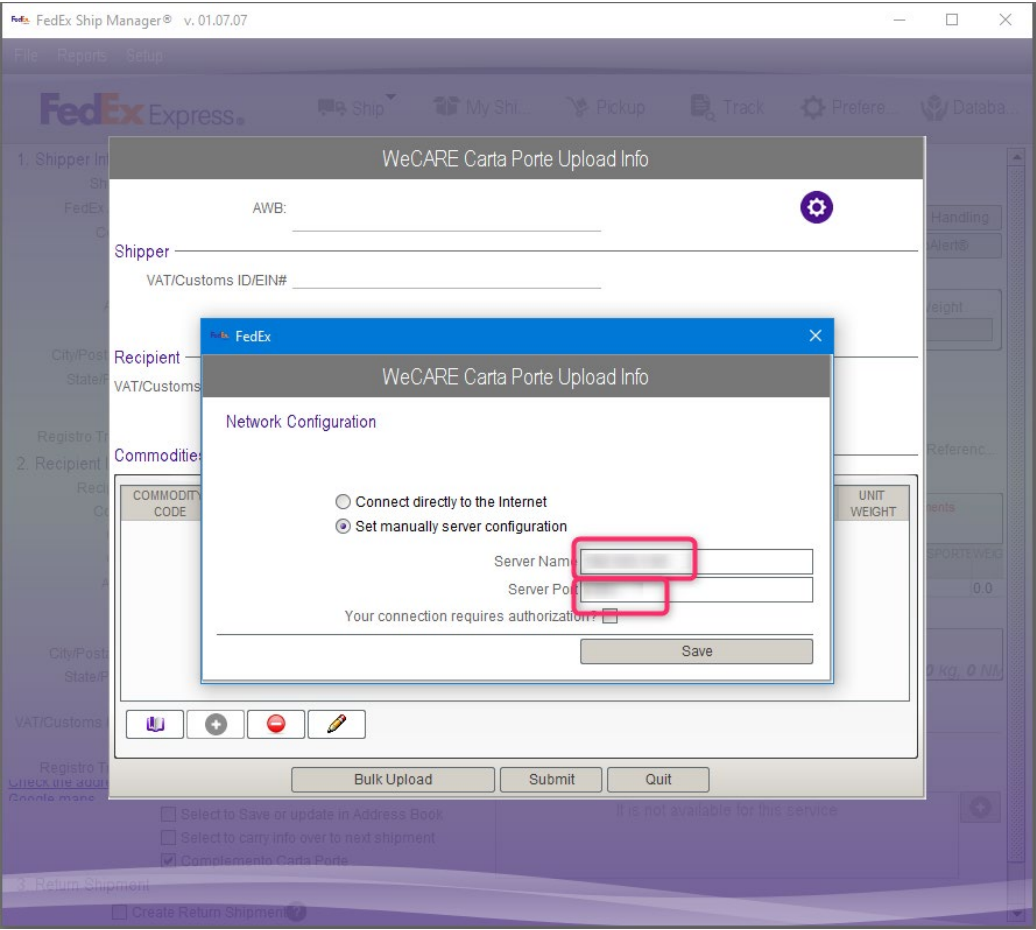
Click on the settings icon

Step 2: Settings

Click on "Set manually serve configuration"
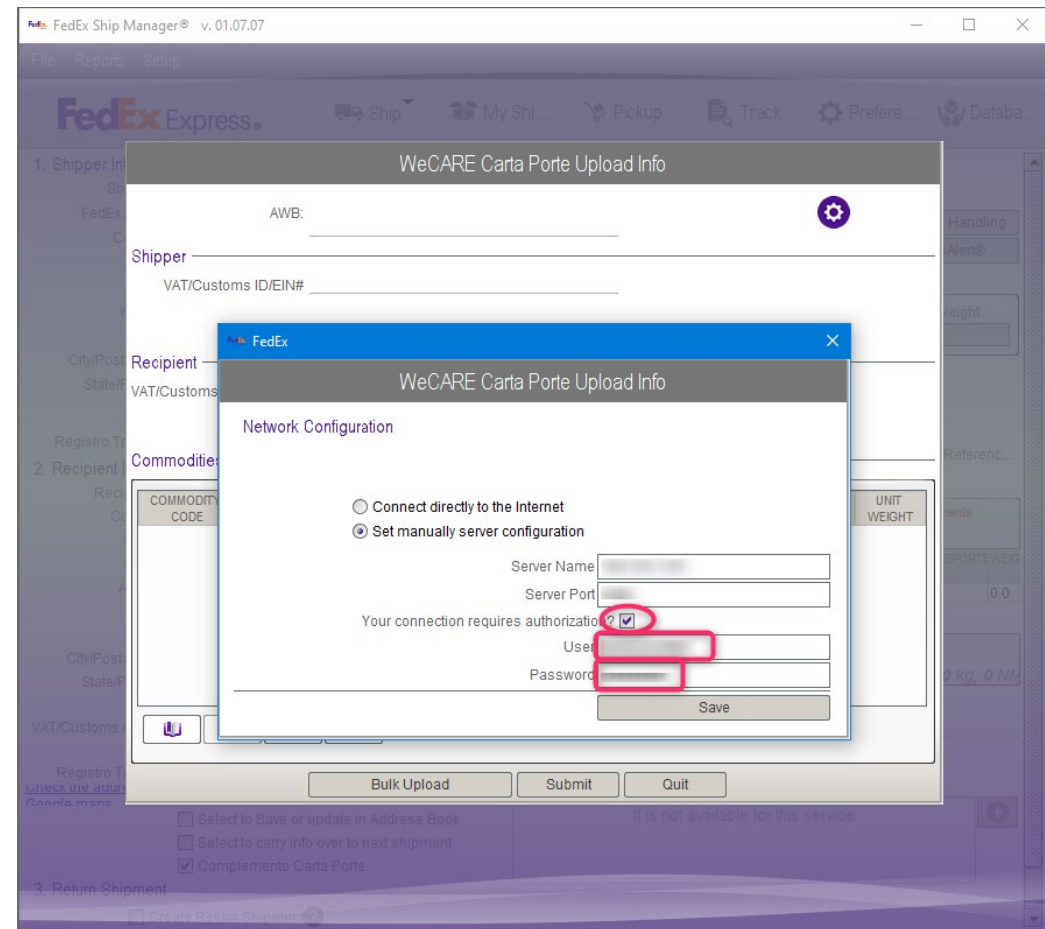
to show the text boxes.

Step 3: Server Settings
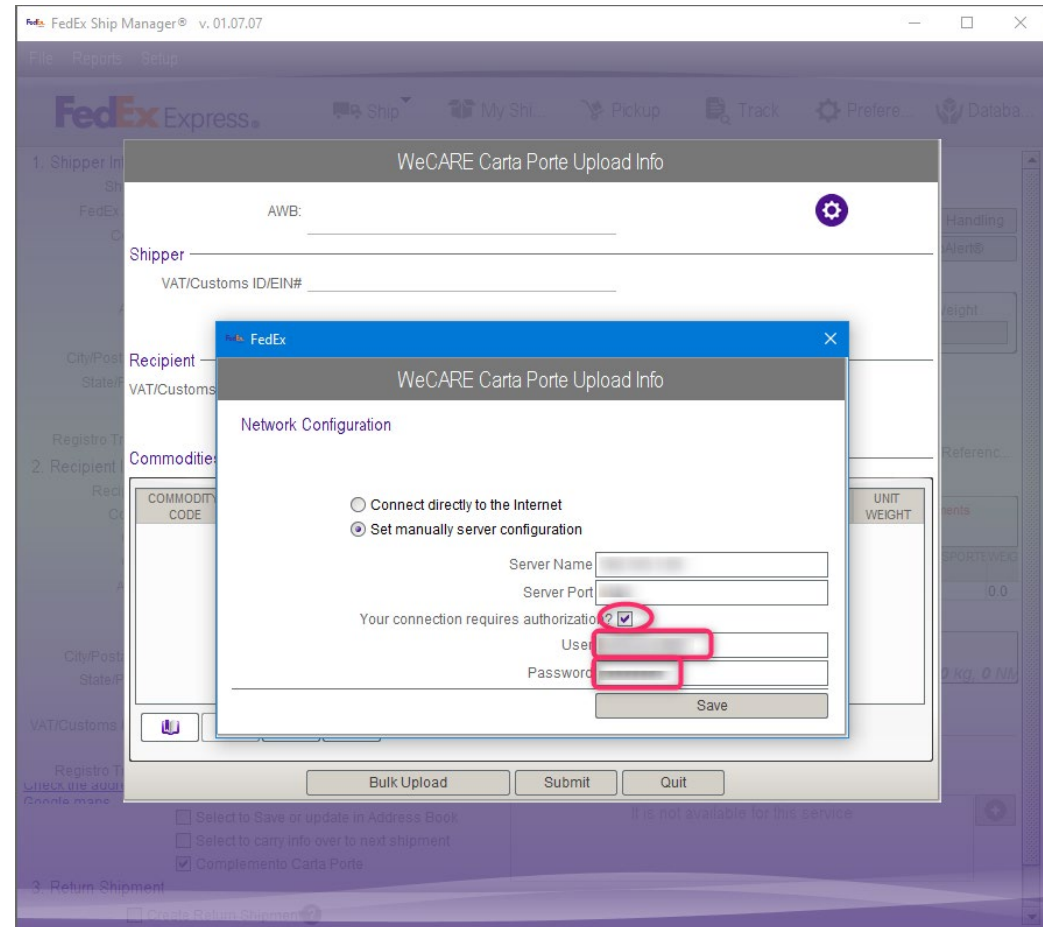
Type Server Name and Server Port.

Step 3: Server Settings

If your proxy configuration requires username and password, click on "Your connection requires authentication" checkbox to display the User and Password text boxes.

Step 4: Save your settings

Click on "Save" to finish the setup and
restart the WeCARE app.

Tech Customer Support Service

For customers in Mexico, contact the FedEx CARE API support at: **55.5228.9904**, option **Tech Support.**

For international customers, contact your local customer technology support.

Thank you!