



December 2, 2022

Dear FedEx® customer:

We would like to inform you that the new rates will become effective on January 2<sup>nd</sup>, 2023. They will be available in the Services and Rates Guide 2023 on December 2<sup>nd</sup>, 2022, in the rates information section at [fedex.com/en-mx/shipping/rates.html](https://fedex.com/en-mx/shipping/rates.html).

We recommend you visit our guide to learn more about the different available options, packaging solutions, our FedEx Ship Centers network and all the necessary steps to calculate rates.

Also, we would like to remind you about the improvements and the new services we have for you:

- Collect on Delivery (COD) – which had an increase in the value of the merchandise that we can collect upon delivery, being now a maximum of \$10,000.00 (Mexican Pesos) per shipment.
- Our international portfolio was expanded with FedEx® International Connect Plus – a new international day-definite delivery, specially developed to meet the needs of e-commerce business and online shoppers by offering flexibility and competitive prices.

We truly appreciate your business and would like to wish you a wonderful holiday season and a very successful 2023!

For more information, please contact FedEx customer service at 55.5228.9904.

Thank you for choosing FedEx.

Sincerely,

FedEx Express Mexico