



Value Added Services and Surcharges (VASS)

FedEx Express offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

Value Added Services ^{(1) (2)}

You can customize your FedEx services to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

| Service ⁽¹⁾ | Fees ⁽³⁾ (EUR) |
|--|---|
| <p>Dangerous Goods Only available on Express Services.</p> <p>FedEx Express Dangerous Goods services allow the shipping of regulated dangerous substances and materials including door-to-door delivery and customs clearance. Applicable fee depends on the Dangerous Goods type:</p> <ul style="list-style-type: none"> • Accessible Dangerous Goods (ADG) The content of package must be accessible during transit for security reasons. • Inaccessible Dangerous Goods (IDG) The content of package does not have to be accessed during transit and can be mixed with other freight. • Dry Ice (DI) Dry ice is a hazardous commodity that requires special handling, subject to simplified regulations. This means it can be offered in locations where fully regulated Dangerous Goods services are not offered. • Lithium Batteries Section II (ELB) Four commodities are covered: <ol style="list-style-type: none"> 1. Lithium Ion packed with equipment (UN 3481 - Packing Instruction 966). 2. Lithium Ion contained in equipment (UN 3481 - Packing Instruction 967). 3. Lithium Metal packed with equipment (UN 3091 - Packing Instruction 969). 4. Lithium Metal contained in equipment (UN 3091 - Packing Instruction 970). <p>In case a shipment contains Dry Ice or Lithium Battery Section II with another Dangerous Good, only the respective (Accessible or Inaccessible) Dangerous Goods surcharge applies.</p> <p>Note: For Dangerous Goods, only Lithium Batteries Section II (ELB) applies to FedEx[®] International Connect Plus service ⁽⁴⁾; only Dry Ice (DI) and Lithium Batteries Section II (ELB) apply to domestic services. For latest information and updates on Dangerous Goods capabilities of FedEx International Connect Plus, please visit fedex.com.</p> <p>Please refer to FedEx Express Terms and Conditions of Carriage (fedex.com/pt_english/services/terms) and the Dangerous Goods section on fedex.com/pt.</p> | <p>ADG, IDG FedEx International Priority[®] Express, FedEx International Priority[®]: €85/shipment FedEx International Priority[®] Freight: €1,40/kg⁽⁴⁾</p> <p>DI FedEx International Priority Express, FedEx International Priority: €12,50/shipment FedEx International Priority Freight: €0,20/kg⁽⁴⁾</p> <p>ELB None</p> |

| Service ⁽¹⁾ | Fees ⁽³⁾ (EUR) |
|---|---|
| <p>Diplomatic Bag (Diplomatic Mail)</p> <p>We accept diplomatic shipments between embassies and consulates of the same country/territory for delivery by International Priority service. As per the Vienna Convention of 1961, Diplomatic Bags receive diplomatic immunity from inspection or delay.</p> | None |
| <p>FedEx[®] Electronic Trade Documents</p> <p>With FedEx Electronic Trade Documents (ETD) you can streamline your international shipments by uploading your customs documentation electronically. ETD reduces the amount of paper you print for each shipment, allows for faster pick-up and helps to pre-clear your shipments, reducing the risk of your shipment being delayed in customs. Please visit fedex.com for the list of countries and territories that accept FedEx Electronic Trade Documents.</p> | None |
| <p>FedEx[®] Global Returns or FedEx Import Shipping Print Label</p> <p>Create return or import shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it as PDF via email.</p> | None |
| <p>FedEx Global Returns or FedEx Import Shipping Email Label</p> <p>Create return or import shipping labels and allow your customers to access these electronically and edit them as needed.</p> | €1,20/label |
| <p>FedEx International Broker Select[®] Option</p> <p>A fee applies to FedEx International Broker Select (BSO) shipments when all the following occur:</p> <ul style="list-style-type: none"> • A broker (other than FedEx Express or FedEx Express designated) clears the shipment. • FedEx Express picks up the shipment at the customer's broker location and delivers it to the final consignee. • The consignee's location is served by a different clearance point than the broker's clearance point. | €1,56/kg ⁽⁴⁾ (minimum €10,40) |
| <p>On Demand Care</p> <p>On Demand Care (ODC) is a fee-based service for non-food items providing intervention services such as Dry Ice replenishment and gel pack reconditioning/exchange, to protect the integrity of temperature-controlled shipments delayed in-transit.</p> <p>This service is not available at all locations. This service is not guaranteed and is subject to the identification of the shipment and must be booked via Customer Service.</p> | <p>FedEx International Priority Express, FedEx International Priority, FedEx International Economy[®], - €4,45/kg⁽⁴⁾ (minimum €112)</p> <p>FedEx International Priority Freight, FedEx International Economy[®] Freight, - €1,12/kg⁽⁴⁾ (minimum €445)</p> |
| <p>Hold at FedEx Location</p> <p>As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx Express location. Subject to availability.</p> | None |
| <p>FedEx Customs Brokerage Services</p> <p>FedEx Express offers a seamless standard customs clearance process to enable on-time delivery of your goods. We also offer a range of specialized inbound clearance solutions subject to an additional fee (VAT may apply at the applicable rate).</p> | You can find more information on fedex.com/en-pt/ancillary-clearance-service.html |
| <p>FedEx[®] Delivery Signature Options</p> <p>The following delivery signature options⁽⁵⁾ may be chosen at the time of booking your shipment:</p> <ol style="list-style-type: none"> 1. No Signature Required: FedEx will attempt to obtain a signature at the delivery address. If no one is available to sign, FedEx will deliver the package in a safe place without obtaining signature. 2. Indirect Signature Required: FedEx will obtain a signature from someone at the delivery address, from a neighbor or from a building manager. If no one is available to sign, FedEx will attempt to redeliver the package. 3. Direct Signature Required: FedEx will obtain a signature from someone at the delivery address only. If no one is available to sign, FedEx will attempt to redeliver the package. <p>Adult Signature Required: FedEx will obtain a signature from any person of legal age at the delivery address, subject to sighting of a valid ID. If no one eligible to sign is available, FedEx will attempt to redeliver the package. Legal age will vary depending on the destination country/territory and is governed by local legal age of an adult, not the legal age to purchase specific products (e.g., alcohol).</p> | <ol style="list-style-type: none"> 1. None 2. None. Residential shipments to US and Canada with Declared Value below USD500 are subject to €2/shipment surcharge. 3. €2,50/shipment. None for shipments to US and Canada above USD500 Declared Value. 4. €3,15/shipment |

Surcharges ^{(1) (2)}

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

| Service ⁽¹⁾ | Fees ⁽³⁾ (EUR) |
|---|---|
| <p>Address Correction</p> <p>If a recipient's address on an Air Bill, Air Waybill, Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment. For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill, Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.</p> | <p>€9/shipment</p> |
| <p>Declared Value</p> <p>The sender may elect to pay an additional charge to specify a Declared Value for Carriage on the Air Waybill, above the standard limits of liability. FedEx Express does not provide cargo liability or all-risk insurance for shipments. The Declared Value for Carriage is limited to a maximum amount and may vary by location. The Declared Value for Carriage may not exceed:</p> <ul style="list-style-type: none"> • FedEx® Envelope or Pak: US\$100 per shipment (or equivalent value in local currency); • Other services except freight transportation services: US\$50.000 per shipment (or equivalent value in local currency); • FedEx International Priority Freight, FedEx International Economy Freight and FedEx Priority Express Freight: US\$100.000 per shipment to most destinations (or equivalent value in local currency); • For certain Unique Items: US\$1.000 per shipment (see our Terms and Conditions of Carriage for full details); • Actual value of the contents of the shipment; <p>Declared Value for Customs: The selling price or replacement cost of the shipment contents as required for Customs clearance purposes.</p> | <p>Declared Value rates are incremental and depend on the amount the customer declares. A fee of €0,92 per US\$100 will be assessed for each additional US\$100 (or part thereof) of liability that FedEx Express accepts above the standard limits of liability.</p> |
| <p>Demand Surcharge (formerly known as Peak Surcharge)</p> <p>During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.</p> <p>The applicability, duration, and amount of the Demand Surcharge is determined for each region based on regular assessments of shipping volume and available capacity within our network and other considerations.</p> | <p>Go to fedex.com/demand-surcharges for information on demand surcharges in effect, including applicable services, surcharge amounts, and effective dates.</p> |
| <p>Extended Area Service</p> <p>Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge.</p> <p>Please refer to the list of postal codes or areas where this surcharge applies.</p> | <p>Tiered pricing based on postal codes or areas:</p> <p>Tier A: €3,10/shipment Tier B: €0,45/kg ⁽⁴⁾ (minimum €22) Tier C: €0,59/kg ⁽⁴⁾ (minimum €28)</p> |
| <p>Fuel Surcharge</p> <p>International Fuel Surcharge</p> <p>FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel for all international services except FedEx Regional Economy and FedEx Regional Economy Freight. FedEx reserves the right to apply a fuel surcharge.</p> | <p>Go to fedex.com/en-pt/shipping/surcharges.html for updates on the fuel surcharge.</p> |
| <p>Third Party Billing</p> <p>Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer. ⁽⁶⁾</p> <p>The surcharge applies when the shipper account number and the third-party billing account number are not part of the same company, as determined by FedEx.</p> | <p>2,5% of total shipment charges.</p> <p>Total shipment charges include transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees.</p> |

