



Information on your Rates and Shipments

Whether your shipments are heavy or lightweight, urgent or less time sensitive, FedEx has the solution for you. Benefit from competitive prices for a highly reliable service and get your shipments to their destination on time.

How to calculate the charges that apply to your shipment

- Find the zone that your destination/origin falls within in the relevant Zone Tables.
- Choose which service you wish to use.
- Determine the total weight of your shipment to find the transportation rate in the appropriate column.
- Determine whether any fuel surcharge or other surcharges apply to your shipment.

Rate Information

The transportation rates are effective from 1 January 2024. The transportation rates and services offered by FedEx Express may be amended, modified or discontinued by FedEx Express at any time with or without notice. They may also vary depending upon the point of or time of collection or delivery, shipment size or weight or commodity type.

FedEx Express Terms and Conditions of Carriage

All shipments are subject to the FedEx Express Terms and Conditions of Carriage (“Conditions of Carriage”) published and maintained at the applicable [fedex.com](https://www.fedex.com) site. For shipments originating in the Netherlands, you can find the relevant Conditions of Carriage here: [fedex.com/nl_english/services/terms](https://www.fedex.com/nl_english/services/terms). The information on your rates and shipments set out in this document is in part extracted from the Conditions of Carriage and provided for reference purposes only. In the event of any conflict, the online Conditions of Carriage prevail.

Duties, Taxes and Additional Charges

Duties and taxes may apply to certain shipments. Such duties and taxes will be billed to the recipient where allowed, unless otherwise requested by the sender. In the event FedEx disburses duties, taxes or other fees to a customs agency to complete clearance of certain items through customs, the payer will be assessed a clearance service fee, which may vary depending on the destination country. For more information, see [fedex.com/nl_english/ancillaryservices](https://www.fedex.com/nl_english/ancillaryservices).

Additional charges may apply to certain shipments including fuel and other surcharges, ancillary charges, Declared Value for Carriage charges, return charges, special handling fees, import and export charges, and other costs reasonably incurred by FedEx relating to the transport of a shipment. For more information see [fedex.com/nl_english/ratesinformation](https://www.fedex.com/nl_english/ratesinformation). All rates, surcharges and other applicable charges quoted exclude any value added tax (VAT) that may be applicable and which would be added to the charges at the rate in force at the time.

Exchange Fee

An additional exchange fee may apply for the conversion of rates in currencies other than the currency in which the payer’s account is billed.



Weight and Dimensions

Dimensional weight is the amount of space a package occupies in relation to its actual weight. For each shipment, FedEx charges based on the dimensional weight or the actual weight, whichever is greater. FedEx uses the following volumetric calculation to determine the dimensional weight in kg per package: length x height x width in cm/5,000.⁽¹⁾ Dimensional weight does not apply to shipments in FedEx packaging, however, in case FedEx® Pak in Europe exceeds 0.0154m³, dimensional weight may apply. FedEx® Box packaging is subject to a minimum weight charge.

The maximum dimensions of packages are defined by the features of service. Please refer to fedex.com for the maximum dimensions.

Any package exceeding these standard measurements is automatically considered as FedEx International Priority® Freight, FedEx International Economy® Freight, FedEx® Regional Economy Freight, FedEx® Priority Express Freight or FedEx® Priority Freight, and billed accordingly.

A minimum billable weight of 68kg applies to FedEx International Priority Freight, FedEx International Economy Freight, FedEx Regional Economy Freight, FedEx Priority Express Freight and FedEx Priority Freight shipments.

A minimum billable weight applies to shipments packaged in FedEx Express boxes and tubes, except for FedEx® 10kg Box and FedEx® 25kg Box.⁽²⁾ The values are defined as follows:

FedEx Box (all sizes)	1kg
FedEx® Tube	4kg

A flat rate applies up to 10kg and 25kg for FedEx 10kg Box and FedEx 25kg Box respectively. Above this weight an increment for each additional kilogram is added.

FedEx Express Limited Liability

The liability of FedEx Express for loss, damage, delay or any other claim in connection with a shipment will be, in most cases, limited by the applicable international conventions or national transport laws. In some cases, liability may be excluded altogether, and subject to compliance with time limits and other requirements set out in the applicable Conditions of Carriage.

For full details of the liability of FedEx Express please read the applicable Conditions of Carriage carefully. If liability is accepted, the limit may vary depending upon the service used.

Maximum Liability: Declared Value for Carriage

FedEx Express does not provide cargo liability or all-risk insurance for shipments.

The sender may however, elect to pay an additional charge to specify a Declared Value for Carriage on the Air Waybill, above the standard limits of liability (and subject to limitations set out in the Conditions of Carriage).

A fee will be assessed for each additional US\$100 (or part thereof) of liability that FedEx Express accepts above the standard limits of liability. A more detailed quote can be gained when booking a shipment.

The Declared Value for Carriage is limited to a maximum amount and may vary by location. The Declared Value for Carriage may not exceed:

- The actual value of the contents of the shipment or the Declared Value for Customs (the selling price or replacement cost of the shipment contents as required for Customs clearance purposes);
- US\$100 per shipment for a FedEx® Envelope or FedEx Pak;
- US\$1,000 per shipment for certain Unique Items (see the Conditions of Carriage for full details. This includes although is not limited to items such as artwork, film, antiques, glassware, jewellery, furs, and watches);
- US\$50,000 per shipment for all other services except for freight transportation services in which case it may not exceed US\$100,000 per shipment (to most destinations).

For more information including latest amounts in local currency, please see details in the Value Added Services and Surcharges document.

For FedEx® International Connect Plus, some details in the *Maximum Liability* section do not apply to this service including Declared Value for Carriage for FedEx Envelope or FedEx Pak.

(1) For FedEx® Regional Economy and FedEx Regional Economy Freight, DIM divisor is 4,000. FedEx Regional Economy and FedEx Regional Economy Freight are our intra-Europe economy services and are available to selected customers only. For further information, please contact your local Sales Representative.

(2) FedEx boxes and tubes as well as FedEx 10kg Box and FedEx 25kg Box are not available for shipping with our domestic services. For further information, please contact your local Sales Representative.