



Value Added Services and Surcharges (VASS)

FedEx Express offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

FedEx Services

IP: FedEx International Priority®

IPF: FedEx International Priority® Freight

IE: FedEx International Economy®

IEF: FedEx International Economy® Freight

Value Added Services^{(1) (2)}

You can customise your FedEx services to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

Service ⁽¹⁾	Definition	Fees ⁽³⁾ (USD)
Diplomatic Bag (Diplomatic Mail)	We accept diplomatic shipments between embassies and consulates of the same country/territory for delivery by International Priority service. As per the Vienna Convention of 1961, Diplomatic Bags receive diplomatic immunity from inspection or delay.	None



Surcharges^{(1) (2)}

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service ⁽¹⁾	Definition	Fees ⁽³⁾ (USD)
Additional Handling Surcharge	<p>Effective January 6, 2025, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p>Package Services An Additional Handling Surcharge applies to any package that meets any of the following criteria:</p> <p>Dimension</p> <ul style="list-style-type: none"> measures greater than 121 centimeters along its longest side; measures greater than 76 centimeters along its second-longest side; or, measures greater than 266 centimeters in length and girth (L+2W+2H). <p>Weight</p> <ul style="list-style-type: none"> has an actual weight greater than 31kg. <p>Packaging</p> <ul style="list-style-type: none"> is not fully encased in an outer shipping container; is encased in an outer shipping container not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam); is encased in an outer shipping container covered in shrink wrap or stretch wrap; is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails; is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); could become entangled in, or cause damage to other packages or the FedEx sortation system. <p>We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit. If a package is eligible for 2 or all 3 Additional Handling Surcharges, only 1 with greater charge will apply. Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> <p>Freight Services A surcharge applies to any freight handling unit that measures greater than 157 centimeters along its longest side. We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p>	<p>USD 30 /package</p> <p>USD 30 /package</p> <p>USD 30 /package</p> <p>USD 110 /package</p>
Additional Handling Surcharge – Non-stackable⁽⁴⁾	<p>Effective January 6, 2025, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p>A surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner.</p> <p>Examples include, but are not limited to, non-stackable freight handling units that:</p> <ul style="list-style-type: none"> do not have a flat and stable top or base; may be damaged if another piece is loaded on them; or, have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums). 	<p>USD 260 /package</p>
Address Correction	<p>If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.</p> <p>For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.</p>	<p>USD 13 /shipment</p>

Service ⁽¹⁾	Definition	Fees ⁽³⁾ (USD)
Advancement Fee	Duties, taxes and other charges might be due when importing a shipment. FedEx may advance payment of these fees as assessed by customs on behalf of the payer. A fee will be based on the advanced amount paid.	2.5% of the duties and taxes advanced with minimum charge of USD 3.1. (USD 3.1 if duties are less than USD 6.15 and USD 7.7 if duties are above USD 6.15)
Brokerage fee	Processing fee levied for Inbound and Re-Export Shipments requiring formal clearance.	<ul style="list-style-type: none"> • USD 17 for shipments < 70 kgs • USD 23 for shipments between 70 and 200 kgs • USD 28 for shipments above 200 kilos or Duty/Tax above USD 123
Extended Area Service	Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge. Please refer to the list of postal codes or cities where this surcharge applies	USD 17 /shipment or USD 0.4 /kg, whichever is higher
FedEx® International Broker Select Option	A fee applies to FedEx International Broker Select (BSO) shipments when all of the following occur: <ul style="list-style-type: none"> • A broker (other than FedEx Express or FedEx Express designated) clears the shipment. • FedEx Express picks up the shipment at the customer's broker location and delivers it to the final consignee. • The consignee's location is served by a different clearance point than the broker's clearance point. 	USD 0.91 /kg (minimum USD 8.3)
Formal Caged Storage Fees	FedEx may assess a storage charge if your shipment remains not cleared in the FedEx facility.	<ul style="list-style-type: none"> • Account Customers : USD 0.25 /kg /day after 6th day • Self – Clearance / Non account customers : USD 0.3 /kg /day after 4th day
Other Government Agency Fee	The fee or fees are applied when documentation needs to be verified or an identity check has to be done by a government agency; however, fees can also be received by several agencies for the same shipment, such as local councils or commercial agencies. FedEx will pass on the charges received from all external agencies.	<ul style="list-style-type: none"> • Inside Airport zone : USD 6.15 /shipment • Outside Airport zone : <ul style="list-style-type: none"> - For personal shipments USD 15.4 /shipment - For commercial shipments : USD 21.6 /shipment
Additional Handling Surcharge – Oversize Charge	Effective January 6, 2025, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment. An oversize charge applies to a package that exceed 243 centimeters in length* or 330 centimeters in length* and girth (L+2W+2H). Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.	USD 50 /package
Reimbursement on Delivery (ROD) Fee	A fee is charged to compensate FedEx for operating a direct payment process allowing release of shipments and payment of customs charges for customers who do not have a FedEx account number.	4% of the duties and taxes advanced with minimum charge of USD 3.1. (USD 3.1 if duties are less than USD 6.15 and USD 7.7 if duties are above USD 6.15)
Saturday Delivery	FedEx offers delivery options from and to certain markets when the business week just isn't long enough.	USD 25 /shipment

Service ⁽¹⁾	Definition	Fees ⁽³⁾ (USD)
Third Party Billing	Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer ⁽⁵⁾ The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.	2.5% of total shipment charges. Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees.

(1) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service for service availability and precise transit times in your area. FedEx Express Terms and Conditions of Carriage, published online and amended from time to time, apply to all FedEx Express services.

(2) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the [FedEx Express Terms and Conditions of Carriage](#)

(3) All fees are exclusive of VAT.

(4) The billed surcharge does not represent a bookable service and does not contain any guarantee by FedEx to the extent that the respective shipments may not possibly be stacked at one point during transport.

(5) For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Express Conditions of Carriage

