



# Value Added Services and Surcharges (VASS)

FedEx Express offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

## FedEx Services

### INTERNATIONAL

- FedEx International Priority® Express (IPE)
- FedEx International Priority® (IP)
- FedEx International Priority® Freight (IPF)
- FedEx International Economy® (IE)
- FedEx International Economy® Freight (IEF)
- FedEx® International Connect Plus (ICP)<sup>(1)</sup>
- FedEx® Regional Economy (RE)<sup>(2)</sup>
- FedEx® Regional Economy Freight (REF)<sup>(2)</sup>

### DOMESTIC

- FedEx® First (F)
- FedEx® Priority Express (PE)
- FedEx® Priority (P)
- FedEx® Priority Express Freight (PEF)
- FedEx® Priority Freight (PF)

## Value Added Services<sup>(3)(4)</sup>

You can customise your FedEx services to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

Service <sup>(3)</sup>	Definition	Fees <sup>(5)</sup> (EUR)
<p><b>Dangerous Goods</b> Only available on Express Services.</p>	<p>FedEx Express Dangerous Goods services allow the shipping of regulated dangerous substances and materials including door-to-door delivery and customs clearance.</p> <p>Applicable fee depends on the Dangerous Goods type:</p> <ul style="list-style-type: none"> <li>• <b>Accessible Dangerous Goods (ADG)</b> The content of package must be accessible during transit for security reasons.</li> <li>• <b>Inaccessible Dangerous Goods (IDG)</b> The content of package does not have to be accessed during transit and can be mixed with other freight.</li> <li>• <b>Dry Ice (DI)</b> Dry ice is a hazardous commodity that requires special handling, subject to simplified regulations. This means it can be offered in locations where fully regulated Dangerous Goods services are not offered.</li> <li>• <b>Lithium Batteries Section II (ELB)</b> Four commodities are covered:               <ol style="list-style-type: none"> <li>1. Lithium Ion packed with equipment (UN 3481 - Packing Instruction 966).</li> <li>2. Lithium Ion contained in equipment (UN 3481 - Packing Instruction 967).</li> <li>3. Lithium Metal packed with equipment (UN 3091 - Packing Instruction 969).</li> <li>4. Lithium Metal contained in equipment (UN 3091 - Packing Instruction 970).</li> </ol> </li> </ul> <p>In case a shipment contains Dry Ice or Lithium Battery Section II with another Dangerous Good, only the respective (Accessible or Inaccessible) Dangerous Goods surcharge applies.</p> <p>Note: For Dangerous Goods, only Lithium Batteries Section II (ELB) applies to FedEx International Connect Plus service.</p> <p>Please refer to FedEx Express Terms and Conditions of Carriage (<a href="https://fedex.com/nl_english/services/terms">fedex.com/nl_english/services/terms</a>) and the Dangerous Goods section on <a href="https://fedex.com/nl">fedex.com/nl</a>.</p>	<p><b>INTERNATIONAL</b></p> <ul style="list-style-type: none"> <li>• <b>ADG:</b> - IPE, IP: €71/shipment - IPF: €1.20/kg<sup>(6)</sup></li> <li>• <b>IDG:</b> - IPE, IP: €47/shipment - IPF: €0.70/kg<sup>(6)</sup></li> <li>• <b>DI:</b> - IPE, IP: €11/shipment - IPF: €0.20/kg<sup>(6)</sup></li> <li>• <b>ELB:</b> - None</li> </ul> <p><b>DOMESTIC</b></p> <ul style="list-style-type: none"> <li>• <b>ADG:</b> - F, PE, P: €71/shipment</li> <li>• <b>IDG:</b> - F, PE, P: €47/shipment</li> <li>• <b>DI:</b> - F, PE, P: €11/shipment - PEF, PF: €0.20/kg<sup>(6)</sup></li> <li>• <b>ELB:</b> - None</li> </ul>

Service <sup>(3)</sup>	Definition	Fees <sup>(5)</sup> (EUR)
<b>Diplomatic Bag<sup>(7)</sup> (Diplomatic Mail)</b>	We accept diplomatic shipments between embassies and consulates of the same country/territory for delivery by International Priority service. As per the Vienna Convention of 1961, Diplomatic Bags receive diplomatic immunity from inspection or delay.	None
<b>FedEx<sup>®</sup> Electronic Trade Documents</b>	With FedEx Electronic Trade Documents (ETD) you can streamline your international shipments by uploading your customs documentation electronically. ETD reduces the amount of paper you print for each shipment, allows for faster pickup and helps to pre-clear your shipments, reducing the risk of your shipment being delayed in customs.	None
<b>FedEx<sup>®</sup> Global Returns or FedEx Import Shipping Print Label</b>	Create return or import shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it as PDF via email.	None
<b>FedEx Global Returns or FedEx Import Shipping Email Label</b>	Create return or import shipping labels and allow your customers to access these electronically and edit them as needed.	€1.20/label
<b>FedEx International Broker Select Option</b>	A fee applies to FedEx International Broker Select (BSO) shipments when all of the following occur: <ul style="list-style-type: none"> <li>• A broker (other than FedEx Express or FedEx Express designated) clears the shipment.</li> <li>• FedEx Express picks up the shipment at the customer's broker location and delivers it to the final consignee.</li> <li>• The consignee's location is served by a different clearance point than the broker's clearance point.</li> </ul>	€1.56/kg <sup>(6)</sup> (minimum €10.40)
<b>FedEx Priority Alert<sup>™</sup> (7)</b>	FedEx Priority Alert (FPA) is a specialised, fee-based and contract-only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment. FPA is available for FedEx international and domestic express services. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.	<b>INTERNATIONAL</b> IPE, IP: €0.78/kg <sup>(6)</sup> (minimum €21) IPF: €0.36/kg <sup>(6)</sup> (minimum €156) <b>DOMESTIC</b> F, PE, P: €0.78/kg <sup>(6)</sup> (minimum €21) PEF, PF: €0.36/kg <sup>(6)</sup> (minimum €156)
<b>FedEx Priority Alert Plus<sup>™</sup> (7)</b>	Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments & cold storage are included as standard in the service. FPA+ is available for FedEx international and domestic express services. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.	<b>INTERNATIONAL</b> IPE, IP: €1.04/kg <sup>(6)</sup> (minimum €26) IPF: €0.52/kg <sup>(6)</sup> (minimum €208) <b>DOMESTIC</b> F, PE, P: €1.04/kg <sup>(6)</sup> (minimum €26) PEF, PF: €0.52/kg <sup>(6)</sup> (minimum €208)
<b>On Demand Care<sup>(7)</sup></b>	On Demand Care (ODC) is a fee-based service for non-food items providing intervention services such as Dry Ice replenishment and gel pack reconditioning/exchange, to protect the integrity of temperature-controlled shipments delayed in-transit.  This service is not available at all locations. This service is not guaranteed and is subject to the identification of the shipment and must be booked via Customer Service.	<b>INTERNATIONAL</b> IPE, IP, IE, RE: €4.16/kg <sup>(6)</sup> (minimum €104) IPF, IEF, REF: €1.04/kg <sup>(6)</sup> (minimum €416) <b>DOMESTIC</b> F, PE, P: €4.16/kg <sup>(6)</sup> (minimum €104) PEF, PF: €1.04/kg <sup>(6)</sup> (minimum €416)

Service <sup>(3)</sup>	Definition	Fees <sup>(5)</sup> (EUR)
<b>Hold at FedEx Location</b>	As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx Express location. Subject to availability.	None
<b>Third Party Consignee</b>	FedEx Third Party Consignee International Priority service (TPC) is our value-added service for customers who do not want to reveal the actual commercial value of the shipment and the shipper details to their consignees. This service enables deliveries of shipments to end consignees without a commercial invoice attached.	€15/shipment
<b>FedEx Customs Brokerage Services</b>	FedEx Express offers a seamless standard customs clearance process to enable on-time delivery of your goods. We also offer a range of specialised inbound clearance solutions subject to an additional fee (VAT may apply at the applicable rate).	You can find more information on <a href="https://fedex.com/nl_english/ancillaryservices">fedex.com/nl_english/ancillaryservices</a> .
<b>FedEx® Delivery Signature Options</b>	<p>The following delivery signature options<sup>(6)</sup> may be chosen at the time of booking your shipment:</p> <ol style="list-style-type: none"> <li><b>1. No Signature Required:</b> FedEx will attempt to obtain a signature at the delivery address. If no one is available to sign, FedEx will deliver the package in a safe place without obtaining signature.</li> <li><b>2. Indirect Signature Required:</b> FedEx will obtain a signature from someone at the delivery address, from a neighbour or from a building manager. If no one is available to sign, FedEx will attempt to redeliver the package.</li> <li><b>3. Direct Signature Required:</b> FedEx will obtain a signature from someone at the delivery address only. If no one is available to sign, FedEx will attempt to redeliver the package.</li> <li><b>4. Adult Signature Required:</b> FedEx will obtain a signature from any person of legal age at the delivery address, subject to sighting of a valid ID. If no one eligible to sign is available, FedEx will attempt to redeliver the package. Legal age will vary depending on the destination country/territory and is governed by local legal age of an adult, not the legal age to purchase specific products (i.e. alcohol).</li> </ol>	<p><b>INTERNATIONAL</b></p> <ol style="list-style-type: none"> <li>1. None</li> <li>2. None. Residential shipments to US and Canada with declared value below US\$500 are subject to €2/shipment surcharge.</li> <li>3. €2.50/shipment. None for shipments to US and Canada above US\$500 declared value.</li> <li>4. €3.15/shipment</li> </ol> <p><b>DOMESTIC</b></p> <ol style="list-style-type: none"> <li>1. None</li> <li>2. None</li> <li>3. €2.50/shipment</li> <li>4. €3.15/shipment</li> </ol>

## Surcharges<sup>(3) (4)</sup>

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service <sup>(3)</sup>	Definition	Fees <sup>(5)</sup> (EUR)
<b>Additional Handling Surcharge</b>	<p><b>Package Services</b> A surcharge applies to a shipment containing any package that:</p> <p><b>Dimension</b></p> <ul style="list-style-type: none"> <li>measures greater than 121 centimetres along its longest side;</li> <li>measures greater than 76 centimetres along its second-longest side; or,</li> <li>measures greater than 266 centimetres in length and girth (length + 2 x width + 2 x height).</li> </ul> <p><b>Packaging</b></p> <ul style="list-style-type: none"> <li>is not fully encased in an outer shipping container or packaging;</li> <li>is encased in an outer shipping container or packaging not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam);</li> <li>is encased in an outer shipping container or packaging covered in shrink wrap or stretch wrap;</li> <li>is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails;</li> <li>is bound with metal, plastic, or cloth banding, or has wheels (e.g. a bicycle), casters, handles, or straps, including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area;</li> <li>could become entangled in, or cause damage to other packages or the FedEx sortation system.</li> </ul> <p><b>Weight</b></p> <ul style="list-style-type: none"> <li>has an actual weight greater than 31kg.</li> </ul> <p>FedEx Express reserves the right to assess Additional Handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit. If a non-standard shipment is eligible for two or all three Additional Handling Surcharges (Dimension, Weight, or Packaging), only the one with highest charge will apply. Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the package shape and dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> <p><b>Freight Services</b> A surcharge applies to a shipment containing any freight handling unit that measures greater than 157 centimetres along its longest side. We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p>	<p><b>INTERNATIONAL</b> €45/shipment</p> <p><b>DOMESTIC</b> €45/shipment</p> <p><b>INTERNATIONAL</b> €40/shipment</p> <p><b>DOMESTIC</b> €40/shipment</p> <p><b>INTERNATIONAL</b> €20/shipment</p> <p><b>DOMESTIC</b> €20/shipment</p> <p><b>INTERNATIONAL</b> €55/shipment</p> <p><b>DOMESTIC</b> €55/shipment</p>
<b>Additional Handling Surcharge – Non-stackable<sup>(9)</sup></b>	<p>A surcharge applies to any FedEx International Priority Freight, FedEx International Economy Freight, FedEx Regional Economy Freight, FedEx Priority Express Freight and FedEx Priority Freight shipment containing at least one piece, skid or pallet that is non-stackable. Non-stackable means that a piece, skid or pallet cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that: 1) do not have a flat and stable top or base, 2) may be damaged if another piece is loaded on them, or 3) have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums). This surcharge applies once per shipment, even if multiple pieces identified as non-stackable are bundled in a shipment.</p>	<p><b>INTERNATIONAL</b> €154/shipment</p> <p><b>DOMESTIC</b> €154/shipment</p>
<b>Address Correction</b>	<p>If a recipient's address on an Air Bill, Air Waybill, Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment. For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill, Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.</p>	<p><b>INTERNATIONAL</b> €7.80/shipment</p> <p><b>DOMESTIC</b> €7.80/shipment</p>

Service <sup>(3)</sup>	Definition	Fees <sup>(5)</sup> (EUR)
<p><b>Declared Value</b> (Declared Value for Carriage for international and domestic express parcel and freight services)</p>	<p>FedEx Express does not provide cargo liability or all-risk insurance for shipments. The sender may however, elect to pay an additional charge to specify a declared value for carriage on the Air Waybill and Waybill, above the standard limits of liability.</p> <p>The Declared Value for Carriage is limited to a maximum amount and may vary by location. The Declared Value for Carriage may not exceed:</p> <ul style="list-style-type: none"> <li>• <b>FedEx® Envelope or Pak:</b> US\$100 per shipment (or equivalent value in local currency);</li> <li>• <b>Other services except freight transportation services:</b> US\$50,000 per shipment (or equivalent value in local currency);</li> <li>• <b>IPF, IEF, REF, PEF and PF:</b> US\$100,000 per shipment to most destinations (or equivalent value in local currency);</li> <li>• <b>For certain Unique Items:</b> US\$1,000 per shipment (see our Terms and Conditions of Carriage for full details);</li> <li>• <b>Actual value of the contents</b> of the shipment;</li> <li>• <b>Declared Value for Customs:</b> The selling price or replacement cost of the shipment contents as required for Customs clearance purposes.</li> </ul>	<p>Declared value rates are incremental and depend on the amount the customer declares. The first US\$100 of value in shipment is included in shipping rate at no extra charge as part of our standard US\$100 limit of liability. The declared value fees reflect any amount that exceeds that US\$100.</p> <p>A fee of €0.92 per US\$100 or €22 per kilogram, whichever is greater, will be assessed for each additional US\$100 (or part thereof) of liability that FedEx Express accepts above the standard limits of liability.</p>
<p><b>Demand Surcharge</b></p>	<p>During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge. The Demand Surcharge was formerly known as Peak Surcharge.</p>	<p>Go to <a href="https://www.fedex.com">fedex.com</a> for information on Demand Surcharges in effect, including applicable services, surcharge amounts, and effective dates.</p>
<p><b>Extended Area Service</b></p>	<p>Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge. Please refer to <a href="#">the list of postal codes or areas where this surcharge applies</a>.</p>	<p>Tiered pricing based on postal codes or areas:</p> <p><b>INTERNATIONAL</b> Tier A: €2.90/shipment Tier B: €0.42/kg<sup>(6)</sup> (minimum €20) Tier C: €0.55/kg<sup>(6)</sup> (minimum €26)</p> <p><b>DOMESTIC</b> Tier B: €0.42/kg<sup>(6)</sup> (minimum €20) Tier C: €0.55/kg<sup>(6)</sup> (minimum €26)</p>
<p><b>Fuel Surcharge</b></p>	<p><b>International Fuel Surcharge</b> FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel for all international services except FedEx Regional Economy and FedEx Regional Economy Freight. FedEx reserves the right to apply a fuel surcharge.</p> <p><b>Regional Fuel Surcharge</b> For FedEx Regional Economy and FedEx Regional Economy Freight services, FedEx Express has adopted a Dynamic Fuel Surcharge which is based on the automotive gas oil prices from the EU country/territory zone. FedEx reserves the right to apply a fuel surcharge.</p> <p><b>Domestic Fuel Surcharge<sup>(7)</sup></b> For FedEx First, FedEx Priority Express, FedEx Priority Express Freight and FedEx Priority Freight, FedEx Express applies a specific Dynamic Fuel Surcharge which is based on the automotive gas oil prices from the EU country/territory zone. FedEx reserves the right to apply a fuel surcharge.</p>	<p>Go to <a href="https://www.fedex.com/nl_english/fuelsurcharge">fedex.com/nl_english/fuelsurcharge</a> for updates on the fuel surcharge.</p>

Service <sup>(3)</sup>	Definition	Fees <sup>(5)</sup> (EUR)
<b>Oversize Charge</b>	An oversize charge applies to a shipment containing packages that exceed 243 centimetres in length or 330 centimetres in length and girth (length + 2 x width + 2 x height). Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.	<b>INTERNATIONAL</b> €55/shipment <b>DOMESTIC</b> €55/shipment
<b>Third Party Billing</b>	Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer. <sup>(10)</sup> The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.	2.5% of total shipment charges. Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees.

- (1) FedEx International Connect Plus is our international e-commerce service. Some content in this document may not apply to this service. For further information, please contact your local Sales Representative.
- (2) FedEx Regional Economy and FedEx Regional Economy Freight are our intra-Europe economy services and are available to selected customers only. Some content in this document may not apply to this service. For further information, please contact your local Sales Representative.
- (3) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service or your Sales Representative for FedEx International Connect Plus for service availability and precise transit times in your area. FedEx Express Terms and Conditions of Carriage, published online and amended from time to time, apply to all FedEx Express services.
- (4) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the [FedEx Express Terms and Conditions of Carriage](#).
- (5) All fees are exclusive of VAT.
- (6) The full rate per kilogram will be charged for any part kilogram.
- (7) These value-added services do not apply to FedEx International Connect Plus.
- (8) Not all delivery options are available in all origins or destinations. Please see [fedex.com/nl](https://www.fedex.com/nl) for details.
- (9) The billed surcharge does not represent a bookable service and does not contain any guarantee by FedEx to the extent that the respective shipments may not possibly be stacked at one point during transport.
- (10) For the definition of and further information on Bill Third Party shipments, please refer to the [FedEx Express Terms and Conditions of Carriage](#).

