



Solutions That Keep Machinery In Motion

The machinery industry requires precision logistics to meet demands across multiple industries. With the combined expertise of FedEx Custom Critical and the global network of FedEx Express®, [FedEx Customized Freight](#) offers a range of services tailored to empower you to get what you need for your shipments.

FedEx Customized Freight offers the following key benefits:

Speed to Delivery

- We offer the fastest times within the FedEx Express network.
- We have the customs and international logistics know-how to ensure your shipment clears ports quickly and seamlessly.

Priority Space Commitment

- Your shipment will have priority boarding so that it moves at the earliest possible time.



Communications and Monitoring

- Dedicated operational staff monitors each shipment and provides you with live, up-to-date, personal communication about the status of your shipment and, when necessary, conducts customized shipment intervention.
- The FedEx command center offers additional levels of monitoring.
- You have 24/7/365 access to FedEx security specialists around the globe.

Oversize Shipment Expertise

- Whatever size shipment you have – from bearings to turbines – FedEx Customized Freight has the right techniques, materials and assistance to pack your shipment.

Here are some examples of how machinery companies took advantage of FedEx Customized Freight to solve their shipping challenges:

To keep production moving and on pace in Canada, a job site needed a critical stamping press component only found in Asia. The oversize component required special support, so the manufacturer turned to FedEx Customized Freight to book an exclusive-use truck and recover the freight from the FedEx Express hub in Memphis, Tennessee, U.S. The truck picked up the freight and drove direct to the installation crew at the job site, meeting the critical timeframe.

When Maintenance, Repair and Operations (MRO) in Singapore needed an essential bearing to prevent an outage during a holiday, they called on FedEx Customized Freight for a tailor-made solution. The FedEx Customized Freight team developed a dedicated trucking and alternative line-haul solution and kept the installation and maintenance crew up-to-date on the shipment so that the crucial bearing could be installed just in time.

A job site in the U.S. required a part from Japan and tooling from a corporate office in China. Synchronizing the two shipments, the FedEx Customized Freight staff coordinated the two transactions so they would arrive at the destination ramp together, thus reducing exclusive-use truck costs. The team communicated the final-mile delivery each step of the way so that the installation and maintenance crews could be prepared for a quick offload and install.



[More info](#)

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