



FedEx Ground® Automated Pickup

If you're shipping with FedEx Ground services regularly but not every day, FedEx Ground Automated Pickup is the ideal solution for you. Your FedEx automation system alerts us when you've created your first shipment of the day and need a pickup. We'll only come on days you need us, saving you time while helping to reduce our carbon footprint.



Who's eligible?

- Customers who use a FedEx Ground shipping service, FedEx automation solution¹, and who have a single FedEx account number with a single pickup location is eligible for this service.



What's the cost?

FedEx Ground® Automated Pickup

- \$7.75 per week.
- No fee during weeks with no FedEx Ground pickups.



How it works

- To initiate your pickup, you'll need to create and transmit your first shipment of the day before your designated daily cutoff time (you will receive a cutoff time during enrollment).
- You will receive daily email notifications to stay informed about your daily pickup status.
- If you have any issues with your service, contact your FedEx account executive or call Customer Service at 1.800.GoFedEx (1.800.463.3339).

¹ Automation solutions include FedEx Ship Manager™ at fedex.ca, FedEx Ship Manager™ Lite, FedEx Ship Manager™ Software, FedEx Ship Manager™ Server, and FedEx Web Services.



Need more info?

Contact your FedEx account executive, or call **1.800.GoFedEx** and ask to enroll in FedEx Ground Automated Pickup