

# AMEA FedEx Priority Alert

Provides dedicated support for your shipments and brings peace of mind for you.





When you ship high-value, time-sensitive or temperature-controlled products from AMEA (Asia, Middle East, Africa), you want to ensure the end-to-end progress so that they arrived at their destination, on time and intact. **Get an extra layer of tracking when it's most important.**

## You can choose FedEx Priority Alert™ and FedEx Priority Alert Plus™

**With FedEx Priority Alert™**, dedicated experts who understand your business will manage your shipment activities and work directly with you to provide accurate and detailed tracking information and 24/7 monitoring support to help ensure that your key products are delivered as promised.

**FedEx Priority Alert Plus™** includes all the features of FedEx Priority Alert and additional options such as dry-ice replenishment, gel pack replacement and refrigeration suitable for your cold chain or temperature-controlled shipments.

### **AMEA Origins**

**APAC:** Australia; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; New Zealand; Philippines; Singapore; Taiwan, China; Thailand; Vietnam

**MEISA:** Bahrain; Egypt; India; Kuwait; South Africa; U.A.E.

# Attention. Assurance.



## **Dedicated support**

An assigned Global Service Analyst (GSA) will closely monitor your FedEx Priority Alert (FPA) shipment, notify you of any shipment delays, and perform customized recoveries and cold chain interventions for on-time and safe delivery.



## **Priority placement.**

Your FPA shipments receive priority boarding on our aircraft and, where available, priority clearance handling to help expedite the clearance process.



## **Global connectivity.**

FPA service is available in more than 80 countries globally including 16 new expanded locations in LAC and MEISA.



## **Convenience.**

The AMEA FedEx Priority Alert™ GSA team provides services 24 hours a day, 7 days a week at [✉ amefpa@fedex.com](mailto:ameafpa@fedex.com).

Also, third party billing options available.



## Great choice to industries

- Aerospace
- Financial / Legal documents
- Healthcare
- Hi-tech / Electronics
- Industrial machinery

## Multiple service options

- FedEx International First®
- FedEx International Priority®
- FedEx International Priority® Freight

## Documentation

Contracted customers can use the following options to create FPA shipping airway bills:

- FedEx Ship Manager® Server
- FedEx Ship Manager® Software
- New FedEx Ship Manager® at [fedex.com](https://www.fedex.com)
- ECShip

## FedEx. Where now meets next.

Additional terms and conditions governing the use of FPA apply and can be found in the FPA Agreement. Contact your FedEx account executive for more information.

The information provided in this presentation is correct as of the date of the presentation and is not intended to be legally binding.