



September 13, 2023

Dear Valued Customer,

Effective December 1st, 2023, Federal Express (Thailand) Limited will be the main operating entity for FedEx and TNT shipments. We hereby list out the withholding tax and Value-added tax treatments for your reference.

Withholding Tax (WHT) treatment

For tax invoices issued by Federal Express (Thailand) Limited for international shipments outbound from Thailand or domestic shipments in Thailand, you will need to withhold the following¹:

- 1% of transportation freight and related charges;
- 3% of other service fees.

For tax invoices issued by Federal Express (Thailand) Limited for shipments inbound to Thailand, you will need to withhold 3% on certain service fees.

No withholding tax is required in relation to notices/ receipts issued to customers under the title of "Collect on behalf of: FedEx group and its affiliates outside of Thailand".

For details of WHT rates, please refer to **Appendix A** for FedEx shipments and **Appendix B** for TNT shipments.

The above tax treatments only applicable to customers that are companies, registered partnerships or other entities in Thailand. Not applicable to individual customers in Thailand and customer outside of Thailand.

WHT Certificate

For tax invoices issued by Federal Express (Thailand) Limited after December 1, 2023, please issue the withholding tax certificates to Federal Express (Thailand) Limited. For tax invoices issued by FedEx Express International (Thailand) Limited / TNT Express Worldwide (Thailand) Co., Ltd before December 1, 2023, Please issue withholding tax certificates to FedEx Express International (Thailand) Limited / TNT Express Worldwide (Thailand) Co., Ltd respectively.

WHT certificate for FedEx and TNT shall be sent separately through provided envelope. Please send the WHT certificate to FedEx/ TNT Head Office to the following addresses. For

¹ For customers who are using e-withholding tax system, the withholding tax rate shall be reduced to 1 percent for service fees paid from 1 Jan 2023 to 31 Dec 2025, pursuant to Ministerial Regulation No. 389 (B.E. 2566).

TNT shipment, the envelope will indicate as “This envelope is for sending back withholding tax certificate(s) of your TNT transacted services”

Address for sending back WHT certificate	
FedEx shipments	TNT shipments
P.O. Box 9, Monterey Tower Post Office Bangkok 10323	P.O. Box 1064, New Petchburi Post Office Bangkok 10311

VAT treatment

With effective from December 1st, 2023, please find below the VAT treatments for the following services:

- International air transportation: 0% VAT;
- International land transportation: VAT exempt;
- Domestic transportation: VAT exempt;
- Custom clearance service or other service fee: 7% VAT;
- Duty and tax reimbursement: not subject to VAT.

For details of VAT treatment, please refer to **Appendix C** for FedEx shipment and **Appendix D** for TNT shipments.

Appendix A

Please refer to table below for the WHT treatments for invoices issued by Federal Express (Thailand) Limited for FedEx shipments.

Withholding Tax Treatments for customers not using e Withholding Tax System²			
Service Charges	International Transportation		
	Outbound Shipment		Inbound Shipment³
	Int'l air transportation	Int'l land transportation	
Freight Charge	1%	1%	Not subject to WHT
Additional Freight Charge - Fuel Surcharge	1%	1%	Not subject to WHT
Additional Freight Charge –Address Correction	1%	1%	Not subject to WHT
Third Party Billing Surcharge	3%	3%	Not subject to WHT
Additional Freight Charge – Third Party Consignee Surcharge	1%	1%	Not subject to WHT
FedEx International Broker Select	3%	3%	Not subject to WHT
Additional Freight Charge - Saturday Pick Up	1%	1%	Not subject to WHT
Additional Freight Charge - Saturday Delivery	1%	1%	Not subject to WHT
Additional Freight Charge - Out of Pickup Area Surcharge (OPA) / Out of Delivery Area Surcharge (ODA)	1%	1%	Not subject to WHT
Additional Freight Charge - Indirect Signature Required (ISR) / Direct Signature Required (DSR) /Adult Signature Required (ASR)	1%	1%	Not subject to WHT
Additional Freight Charge - Residential Delivery Surcharge	1%	1%	Not subject to WHT
Accessible Dangerous Goods / Inaccessible Dangerous Goods	3%	3%	Not subject to WHT
Additional Freight Charge - Additional Handling Surcharge -Dimension / Additional Handling Surcharge - Freight /Oversize Charge	1%	1%	Not subject to WHT
Additional Freight Charge – Non-Stackable Surcharge	1%	1%	Not subject to WHT
Dry Ice / Gel Packing Surcharge	3%	3%	Not subject to WHT
Duty Handling Fee	-		3%
Customs Clearance Surcharge	3%	3%	3%
Declared Value Charge for Carriage	3%	3%	Not subject to WHT

² For customers who are using e-withholding tax system, the withholding tax rate shall be reduced to 1 percent for service fees paid from 1 Jan 2023 to 31 Dec 2025, pursuant to Ministerial Regulation No. 389 (B.E. 2566).

³ No WHT in relation to notices/ receipts issued to customers under the title of “Collect on behalf of: FedEx group and its affiliates outside of Thailand” for inbound shipments.

Non-Document Supply	3%	3%	Not subject to WHT
Customs Overtime and Storage Fee Reimbursement (i.e., invoices are issued by the vendors to the name of customers)	Not subject to WHT		Not subject to WHT
Duty and Tax Reimbursement (i.e., invoices are issued by the vendors to the name of customers)	Not subject to WHT		Not subject to WHT
FedEx Priority Alert / FedEx Priority Alert Plus	3%	3%	Not subject to WHT
FedEx OnDemand Care	3%	3%	Not subject to WHT
Additional freight charge – Express On-Call Pickup	1%	1%	Not subject to WHT

Appendix B

Please refer to table below for the WHT treatments for invoices issued by Federal Express (Thailand) Limited for TNT shipments.

Withholding Tax Treatments for customers not using e-Withholding Tax System ⁴				
Service Charges	International Transportation			Domestic Transportation
	Outbound Shipment		Inbound Shipment⁵	
	Int'l air transportation	Int'l land transportation		
Freight Charge	1%	1%	Not subject to WHT	1%
Additional freight charge - Fuel Surcharge	1%	1%		1%
Additional freight charge - Enhanced Security	1%	1%		-
Additional freight charge - Priority	1%	1%		1%
Additional freight charge - Remote Area Service	1%	1%		1%
Additional freight charge - Resolved Wrong Address	1%	1%		-
Additional freight charge - Non Conveyable	1%	1%		-
Additional freight charge - Exceeding Dimensions	1%	1%		-
Additional freight charge - Non Stackable	1%	1%		-
Enhanced Liability	3%	3%		3%
Additional freight charge - Non-Electronic Consignment	1%	1%		1%
Proof of delivery	3%	3%		3%

⁴ For customers who are using e-withholding tax system, the withholding tax rate shall be reduced to 1 percent for service fees paid from 1 Jan 2023 to 31 Dec 2025, pursuant to Ministerial Regulation No. 389 (B.E. 2566).

⁵ No WHT in relation to notices/ receipts issued to customers under the title of "Collect on behalf of: FedEx group and its affiliates outside of Thailand" for inbound shipments.

Appendix C

Please refer to table below for the VAT treatments for invoices issued by Federal Express (Thailand) Limited for FedEx shipments.

Value-added Tax Treatments			
Service Charges	International Transportation		
	Outbound Shipment		Inbound Shipment⁶
	Int'l air transportation	Int'l land transportation	
Freight Charge	0 %	VAT Exempt	Not subject to VAT
Additional Freight Charge – Fuel Surcharge	0 %	VAT Exempt	Not subject to VAT
Additional Freight Charge – Address Correction	0 %	VAT Exempt	Not subject to VAT
Third Party Billing Surcharge	7%	7%	Not subject to VAT
Additional Freight Charge – Third Party Consignee Surcharge	0 %	VAT Exempt	Not subject to VAT
FedEx International Broker Select	7%	7%	Not subject to VAT
Additional Freight Charge – Saturday Pick Up	0 %	VAT Exempt	Not subject to VAT
Additional Freight Charge – Saturday Delivery	0 %	VAT Exempt	Not subject to VAT
Additional Freight Charge - Out of Pickup Area Surcharge (OPA) / Out of Delivery Area Surcharge (ODA)	0 %	VAT Exempt	Not subject to VAT
Additional Freight Charge - Indirect Signature Required (ISR) / Direct Signature Required (DSR) / Adult Signature Required (ASR)	0 %	VAT Exempt	Not subject to VAT
Additional Freight Charge - Residential Delivery Surcharge	0 %	VAT Exempt	Not subject to VAT
Accessible Dangerous Goods / Inaccessible Dangerous Goods	7%	7%	Not subject to VAT
Additional Freight Charge - Additional Handling Surcharge - Dimension / Additional Handling Surcharge - Freight / Oversize Charge	0 %	VAT Exempt	Not subject to VAT
Additional Freight Charge – Non-Stackable Surcharge	0 %	VAT Exempt	Not subject to VAT
Dry Ice / Gel Packing Surcharge	7%	7%	Not subject to VAT

⁶ No VAT in relation to notices/ receipts issued to customers under the title of “Collect on behalf of: FedEx group and its affiliates outside of Thailand” for inbound shipments.

Duty Handling Fee	-		7%
Customs Clearance Surcharge	7%	7%	7%
Declared Value Charge for Carriage	7%	7%	Not subject to VAT
Non-Document Supply	7%	7%	Not subject to VAT
Customs Overtime and Storage Fee Reimbursement (i.e., invoices are issued by the vendors to the name of customers)	Not subject to VAT		Not subject to VAT
Duty and Tax Reimbursement (i.e., invoices are issued by the vendors to the name of customers)	Not subject to VAT		Not subject to VAT
FedEx Priority Alert / FedEx Priority Alert Plus	7%	7%	Not subject to VAT
FedEx OnDemand Care	7%	7%	Not subject to VAT
Additional freight charge – Express On-Call Pickup	0 %	VAT Exempt	Not subject to VAT

Appendix D

Please refer to table below for the VAT treatments for invoices issued by Federal Express (Thailand) Limited for TNT shipments.

Value-added Tax Treatment ⁷				
Service Charges	International Transportation			Domestic Transportation
	Outbound Shipment		Inbound Shipment ⁸	
	Int'l air transportation	Int'l land transportation		
Freight Charge	0%	VAT Exempt	Not subject to VAT	VAT Exempt
Additional freight charge - Fuel Surcharge	0%	VAT Exempt		VAT Exempt
Additional freight charge - Enhanced Security	0%	VAT Exempt		-
Additional freight charge - Priority	0%	VAT Exempt		VAT Exempt
Additional freight charge - Remote Area Service	0%	VAT Exempt		VAT Exempt
Additional freight charge - Resolved Wrong Address	0%	VAT Exempt		-
Additional freight charge - Non Conveyable	0%	VAT Exempt		-
Additional freight charge - Exceeding Dimensions	0%	VAT Exempt		-
Additional freight charge - Non Stackable	0%	VAT Exempt		-
Enhanced Liability	7%	7%		7%
Additional freight charge - Non-Electronic Consignment	0%	VAT Exempt		VAT Exempt
Proof of delivery	7%	7%		7%

⁷ The tax treatments are applicable to TNT shipments picked up on or after December 1st, 2023.

⁸ No VAT in relation to notices/ receipts issued to customers under the title of "Collect on behalf of: FedEx group and its affiliates outside of Thailand" for inbound shipments.