



Customer Fair Processing Notice

Using your personal information

1. Federal Express Pacific Inc. (“we” or “us”) collects personal information or sensitive personal information (“personal information”) when you register with us or place an order for products or services.
2. We will use the personal information you provide to provide the products/services, and to process your payment for such products/services.
3. In processing your order or processing your payment, we may share your personal information with:
 - credit reference agencies and other companies for use in credit decisions, for fraud prevention and to pursue debtors, and they may keep a record of any search that they do;
 - subsidiary/associated companies, business partners, suppliers and sub-contractors, who provide support services to us in connection with the operation of our business, to enable us to facilitate your order, provide our products/services and process your payment;
 - any relevant government or regulatory authorities; and
 - third parties in connection with any corporate restructuring, reorganization, transfer, assignment of all or part of our company or businesses, or such similar purposes.

We will not give your personal data to any other third party.

4. If you are providing personal information on behalf of an individual, you confirm that you have their consent to provide their personal information to us and have told them why we may collect, use and disclose their personal information.
5. You may request access to your personal information that we hold about you and information about the ways in which we have used and disclosed that information, and may request that we correct any data relating to you which is inaccurate. We may charge a reasonable fee for the processing of any data access request.
6. You may ask us to stop collecting, using and disclosing your personal data at any time. However, if you do not provide this personal data or ask us to stop collecting, using or disclosing it, we may not be able to process your order or payment, provide the products/services or comply with applicable laws.
7. We reserve the right to dispose of the personal information we have collected in a manner which complies with the relevant laws on the matter, without further notice to you.
8. For further information on how your information is used, how we maintain the security of your information, and your rights to access and correct information we hold on you, and/or to ask us to stop collecting, using or disclosing your information, please see our privacy policy www.fedex.com/ph/privacystatement or contact our Data Privacy Officer at phcsr@fedex.com.
9. By completing this form, you hereby authorize FedEx Express, its parent and affiliates (collectively “FedEx”), and their authorized agents, service providers and business/marketing partners to use the aforementioned information and apply on your behalf for: (1) a login user ID and default password of the FedEx official website (fedex.com/ph) (2) FedEx® Billing Online. You further agree that upon receipt of the user ID and default password from FedEx Express, you will log in the website and verify all data filled out on its behalf. For the sake of data security, please immediately change the password by yourself. By

completing this form, you further consent to FedEx and its authorized agents, service providers and business/marketing partners to collect, use, disclose, transfer and share this data (including across jurisdictions) for relationship management, marketing, advertising and promotion purposes. These purposes include any other purpose as authorized by you, or as otherwise required or permitted by law. You also agree that: (a) the consent herein overrides any earlier withdrawal of your consent; (b) the consent herein does not supersede or replace any other consents which you may have provided to FedEx, their authorized agents, service providers and/or business/marketing partners; and (c) FedEx, their authorized agents, service providers and/or business/marketing partners may contact you via any mode and media about products and services offered by FedEx regardless of your registration(s) with any do not contact/call registry. Please also see our Privacy Statement at <https://www.fedex.com/en-ph/privacy-policy.html> and our Global Privacy Policy at <https://www.fedex.com/en-us/trust-center/privacy.html>. In addition, you hereby represent and warrant that you are the user and/or subscriber of the contact details provided by you in this form.

A. FedEx Login – Create a login ID and enjoy a range of shipping applications such as schedule a pickup, prepare shipment and more.

B. FedEx® Billing Online – Receive your invoices electronically at your convenience through our secured connection to FedEx. Find out more on the benefits of FedEx® Billing Online here.