



Import Customs Clearance for Fedex Express Shipments – New Zealand

All goods coming into New Zealand must be cleared through the border before we can expedite delivery of your shipment.

We endeavour to make your importing experience as smooth as possible, however you will need to be aware of certain Government Regulations and Authorities which may delay or restrict the Customs Clearance of your shipment.

Import

New Zealand Customs is the first point of contact if you're importing goods to sell or use.

Find out about the documentation, clearances and requirements you need when entering New Zealand, and how to make your entry as smooth as possible by clicking below link: -

<https://www.customs.govt.nz/business/import/>

Top Five Reasons for Delayed Clearance

1. **Client Code** - A client code is required as part of the import and export entry preparation and Customs clearance for shipments valued at NZ\$1000 or more

<https://www.customs.govt.nz/business/import/lodge-your-import-entry/client-codes/>

2. **Missing or Incomplete Documentation** (some or all maybe required)
 - ✓ Commercial Invoice (in English)
 - ✓ Packing List
 - ✓ Copy of Permit (if required)
 - ✓ Country of Origin
 - ✓ Certificate of Origin
 - ✓ Detailed description of goods, including itemised breakdown of commodities
 - ✓ Textile composition
3. **MPI** - The Ministry for Primary Industries is helping to seize export opportunities for their primary industries, improve sector productivity, ensure the food



produced is safe, increase sustainable resource use, and protect New Zealand from biological risk.

MPI may stop your shipment to review relevant documents and / or physically inspect the shipment to ensure the above is met - usually this applies to shipments which contain food items, plant material and or animal products

<https://www.mpi.govt.nz/>

4. **Cleared Shipments held for payment of Duties/Taxes** – FedEx New Zealand will lodge and pay duties on your behalf and raise a local invoice request for payment.

<https://www.customs.govt.nz/personal/duty-and-gst/duty-and-allowances/>

Customs duty estimator is the easy way to estimate how much duty and/or GST you may need to pay to Customs if you're buying goods from overseas.

<https://www.customs.govt.nz/personal/duty-and-gst/whats-my-duty-estimator/>

5. Import **Prohibited/Restricted** Commodities including CITES

Certain commodities are Prohibited and or Restricted – please refer to the below links to see what is required before shipping: -

<https://www.customs.govt.nz/business/import/import-prohibited-and-restricted-imports/prohibitions-and-restrictions/>

FedEx Information

For complete terms and conditions governing FedEx's services and the type of shipments that FedEx will accept for transportation, please refer to the reverse side of the FedEx International Air Waybill, the Standard Conditions of Carriage and also the FedEx Express New Zealand website.

<https://www.fedex.com/en-nz/conditions-of-carriage.html>