



Export Customs Clearance for FedEx Express Shipments – Australia

All goods going out of Australia must be cleared through the border before we can expedite delivery of your shipments.

We endeavour to make your exporting experience as smooth as possible, however you will need to be aware of certain Government Regulations and Authorities which may delay or restrict the Customs Clearance of your shipments.

Export

Learn about international agreements, guidance, and documentation you'll need as an exporter.

You can learn more about these international agreements and Customs' role in the export sector and access information, by clicking below link: -

[How to export \(abf.gov.au\)](http://abf.gov.au)

Top Three Reasons for Delayed Clearance

1. **Missing or Incomplete Documentation** (some or all maybe required)
 - ✓ Commercial Invoice (in English)
 - ✓ Packing List
 - ✓ Copy of Permit (if required)
 - ✓ Country of Origin
 - ✓ Certificate of Origin
 - ✓ Detailed description of goods, including itemised breakdown of commodities
2. Export **Prohibited/Restricted** Commodities including CITES

Certain commodities are Prohibited and or Restricted – please refer to the below links to see what is required before shipping: -

[Prohibited goods \(abf.gov.au\)](http://abf.gov.au)



3. An **Export Declaration number** is required as part the export entry preparation and Customs clearance for shipments valued at AU\$2000 or more

[How to export \(abf.gov.au\)](http://abf.gov.au)

FedEx Information

For complete terms and conditions governing FedEx's services and the type of shipments that FedEx will accept for transportation, please refer to the reverse side of the FedEx International Air Waybill, the Standard Conditions of Carriage and the FedEx Express Australian website.

<https://www.fedex.com/en-au/conditions-of-carriage.html>