

FedEx® Clinical Care

Now more than ever, you need a strategic logistics partner to ensure the safe, expedited delivery of your clinical materials across Asia Pacific

Clinical Care, an end-to-end solution to meet your logistical needs

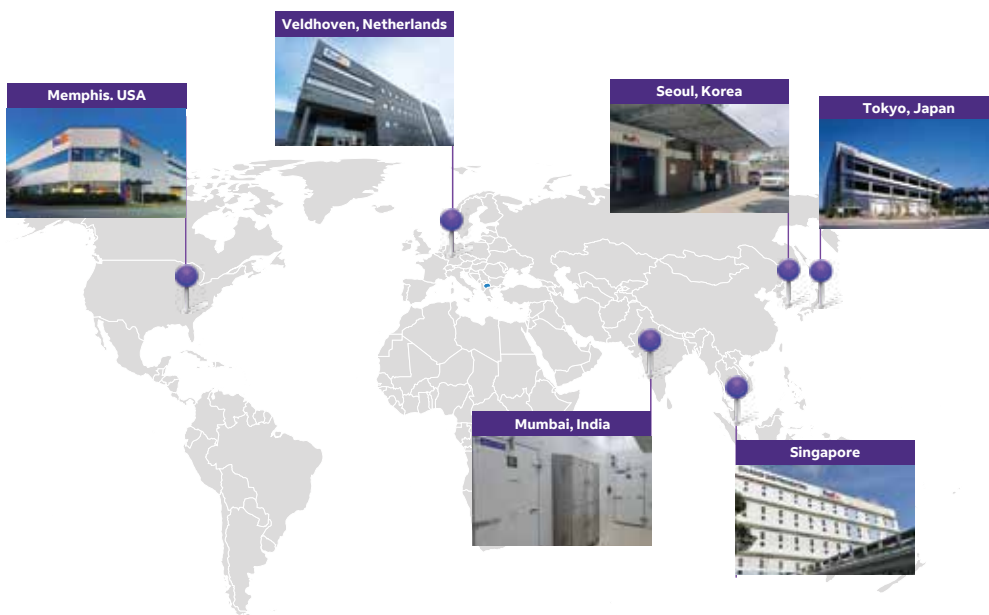
Transportation and Tracking

Dedicated transportation to and from hospitals of time and temperature sensitive bio-samples, kits and investigation medicinal products with proactive and sensor based tracking

- Expedited specialized services ensures that your shipment arrives in the right condition with timely intervention for any delays
- Unparalleled global delivery footprint for quick, accurate and secure delivery
- Monitoring capabilities with real-time awareness of a package's location from point of pick-up to delivery in the FedEx Express network

Global Life Science Centers

FedEx Life Science Centers provide clinical trial storage and logistics requirements of healthcare customers around the world. The facility has ensured compliance with the related quality and regulatory requirements of the relevant healthcare industry



Key Capabilities



Temperature control storage with 24/7 real-time monitoring and alarms

- Frozen -20°C
- Deep Frozen -70°C
- Refrigerated 2°C to 8°C
- Controlled Ambient 15°C to 25°C
- Ambient



Validated packaging pre-conditioning



Quality system with GCP¹ and GDP² compliance



GMP³ compliant expiry update and labeling

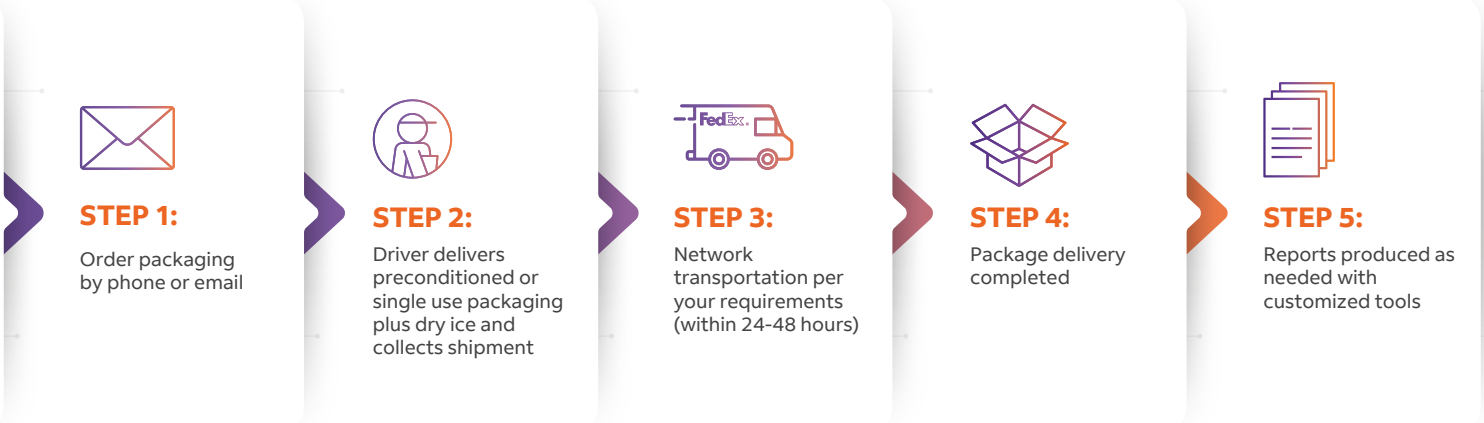


Destruction of return products

¹ GCP - Good Clinical Practice
² GDP - Good Distribution Practice
³ GMP - Good Manufacturing Practice

Your Clinical Care journey

Simple, secure and certain, your shipment is in expert hands every step of the way



Packaging solutions to transport sensitive clinical material at the right temperature

IATA compliant and validated packaging solutions for different temperature types to suit your products

Medpak Ambient

Temp: Ambient bio-samples
Size: 1kg

Medpak Ambient

Winter/Summer

Temp: Gel-based packaging for bio-samples
Size: 1kg

Medpak Frozen

Temp: <-60°C with dry ice
Size: 5kg, 10kg
Time: 48hrs to 96hrs

Medpak Chilled

Temp: 2-8°C with gel pack or PCM¹
Size: 5kg, 10kg
Time: 48hrs to 96hrs

FedEx Medpak VI°C

Temp: Range 15-25°C, 2-8°C, under <-20°C
Box: Reusable box with PCM¹ and VIP²
Size: 11L, 16L, 43L
Time: 96hrs

FedEx Cold Shipping

(Nanocool)

Temp: Between 2°C and 8°C
Size: Small, Medium, Large
Time: 48hrs to 96hrs

FedEx UN 3373 & Clinic Pak

To be used as an OVERPACK

Coordination Centers

Customs monitoring, intervention and clearance

Our specialist are available to assist you 24/7

Transit times and service

- Pick-up in main cities within 24 hours
- Pick-up in extended areas within 48 hours
- White glove services in Japan, dry ice services in other cities

Improving testing lead time

Late pickup and early morning delivery with expedited customs clearance

Regulatory compliance

Dedicated quality team ensures compliance to GMP and local regulation



¹Phase Change Material
²Vacuum Insulated Panels
³SenseAware ID

