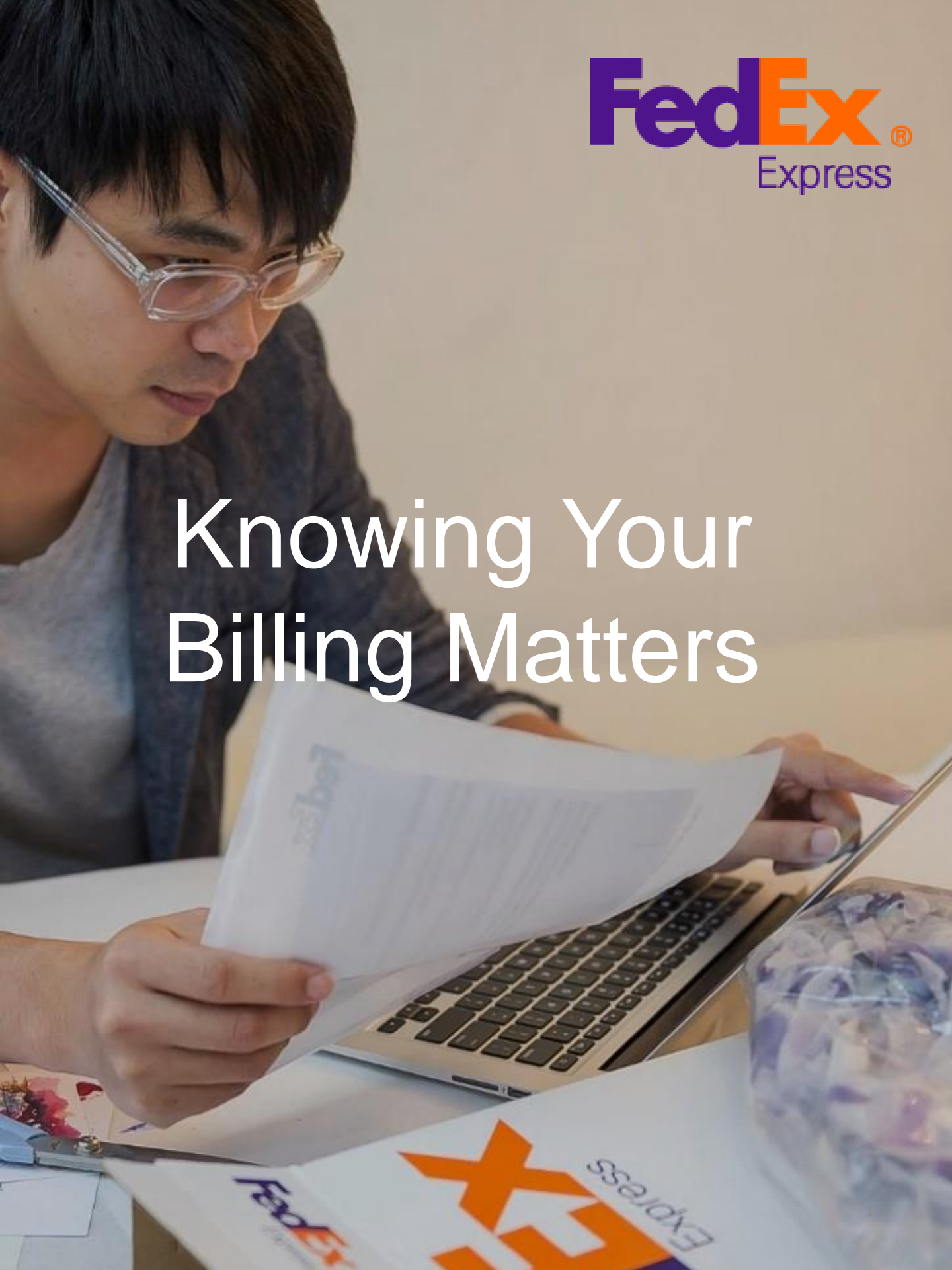




Knowing Your Billing Matters





Welcome to a world of possibilities

Thank you for your business with FedEx.

We are pleased to serve your growing international shipping needs.

In this handbook, we will share the essential points about FedEx invoices or statements you may receive. This will help you easily understand the freight or duties charges billed, shipment information, payment terms and the invoice layout.

You can learn more about FedEx Billing Online, an invaluable and powerful online tool that can help you save time and effort, improve productivity, simplify and easily manage your billing process.

Should you require assistance on your invoices, please contact us at jpcsr@fedex.com.

We wish you a pleasant shipping experience.

FedEx Express

Freight or Duties & Taxes Invoice Summary

Once your international shipments had been delivered, we will send you the following invoices:

- The Freight invoice details the transportation charges, surcharges, discount and any additional charges per Air Waybill.
- The Duty & Tax invoice details the import clearance charges and any additional charges incurred in the destination Country.



請求書
INVOICE

PAGE 1 OF 2

1 顧客番号 <Account #>
ACCOUNT NUMBER

2 運送料金 FREIGHT

3 請求書番号 <Invoice #>
INVOICE NUMBER

4 Contact Person
Company Name
Address 1
Address 2
Postal Code
City

J00001

請求書発行日 INVOICE DATE	04/27/2021
最終発送日 SHIPMENT CLOSE DATE	04/20/2021
5 お支払い期日 PAYMENT DATE	05/27/2021
合計 GRAND TOTAL	JPY 19,279

フェデックス エクスプレスをご利用いただきありがとうございます。

日付 DATE	運送状番号 AIR WAYBILL NO	発送地 ORIGIN	仕向地 DEST	荷送人名 SHIPPER	荷受人名 RECIPIENT	サービス SERVICE	重量 WGT	合計 AMOUNT
Import 04/06/2021								
04/06	806001270800	TW	JP	CHENFULL INTERNATIONAL CO	JAPAN SHOE MACHINERY AND	IP	14.0 kg	19,279
							Total Air Waybills:	1
							Grand Total:	19,279

フェデックス・オンライン・ペイメント・ポータル 7



いつでも、どこでもお支払いできます。
お手持ちのスマートフォンをかざすだけで安全、かつ迅速にクレジットカードからのお支払いが可能です。
<https://www.fedex.com/payment>

8 お支払いは、フェデラルエクスプレスジャパン合同会社名義の三井住友銀行麹町支店(善9251087または、添付の振込用紙をご参照ください。尚、お振込み手数料はお客様にてご負担頂きますようお願い申し上げます。
フェデラルエクスプレスジャパン合同会社
〒261-7110 千葉県美浜区中瀬2丁目6番地1 WBGマリンビル
請求書に関するお問い合わせ (カスタマーサービス請求担当)
電話/Tel: 0120-732327 (043-299-3110)
E-mail: FSCJP@fedex.com (請求書に関するお問い合わせ)
E-mail: jpcsl@fedex.com (出荷後の貨物のお見積りのご依頼)
営業時間 9:00-18:00 (月曜~金曜、但し祝祭日及び年末年始を除く)



9 請求書の郵送廃止のご案内

弊社は環境活動の一環として請求書のペーパレス化に取り組むため、フェデックス・ビリングオンライン(FBO)にご登録されているお客様は2021年6月1日以降、紙媒体に代わりメールにてPDF版の請求書をお送りします。FBOの新規登録またご利用方法については、<https://www.fedex.com/ja-jp/billing.html>をご参照ください。

FedEx公式LINEアカウントへご登録ください

FedEx公式LINEアカウントは「フェデックス」で検索して、今すぐお友達登録!

- FedEx shipping account
- Invoice title – Freight charges or Duties & Taxes.
- Invoice reference number
- Your billing contact person, company name and mailing address
- Due date for full payment
- Summary of charges for outbound (export) or inbound (import) shipments.
- FedEx Online Payment Portal – scan this QR code to pay with credit card.
- Electronic Fund Transfer information for payment to FedEx via your bank.
- Promotional news or Service update messages

Freight or Duties & Taxes Invoice

Shipment Details

100002



請求書
INVOICE

PAGE 2 OF 2

2 顧客番号 <Account #>
ACCOUNT NUMBER
顧客名 Company Name
ACCOUNT NAME

1 運送料金 FREIGHT
請求書番号 <Invoice #>
INVOICE NUMBER

Detail By Ship Date	
3 発送日(Ship Date)	04/06/2021
受託日(Tendered Date)	04/01/2021
運送状番号(Air Waybill No.)	<Air Waybill #>
サービス(Service Type)	IP
個数(Pieces)	1
重量(Weight)	14.0 kg
請求先(Bill To)	Consignee
運送状備考欄記載事項(Shipper Reference)	120230/5121-0507
配達情報(Delivery Information)	N.ICHIKAWA
4 荷送人(Sender)	Contact Person Company Name Address Postal Code
5 荷受人(Recipient)	Contact Person Company Name Address Postal Code
運送料金(Transportation Charges)	30,090
Deductions 割引額(Base Discount)	(21,313)
Other Charges 繁忙期割増金(Peak Surcharge)	1,540
Other Charges 危険物手数料(Dangerous Goods Surcharge)	7,260
Other Charges 燃料割増金(Fuel Surcharge)	1,702
合計(Total)	19,279
6	
Import 04/06/2021 Subtotal: (JPY) 19,279	

1. Invoice type – Freight or Duties & Taxes
2. Your shipping account number and company name
3. Shipment Information
 - a. Ship date: date at which the shipment was exported.
 - b. Air Waybill number: shipment identification number
 - c. Service Type: name of FedEx service used and package type
 - d. Pieces: number of packages in the shipment
 - e. Weight: actual or dimensional chargeable weight of shipment*
 - f. Bill To: party designated by Shipper to pay the charges.
 - g. Shipper Reference: additional instructions stated by the shipper.
 - h. Delivery information: proof of delivery date and time of acceptance by the recipient and the recipient's name.
4. Sender: details of sender.
5. Recipient: details of recipient.
6. Freight charges and applicable surcharges applied on the net freight charge.



* when the dimensional weight exceeds the actual weight, the transportation charges will be assessed on the dimensional weight according to FedEx Standard Conditions of Carriage



Paying your invoices

We always strive to provide the most convenient and fastest payment solutions to our customers. You can choose to make your payment in any of the following methods.



1. Bank Transfer

- You can instruct your bank to transfer funds to the account below and notify us by sending an email to fscjp@fedex.com. Please remember always to include your FedEx Account Number, Invoice Number, and the Payment Amount in your email.
 - Bank Acct Name: Federal Express Japan G.K.
 - Bank Name: Sumitomo Mitsui Banking Corporation
 - Bank Address: 6-6-2, Kojimachi, Chiyoda-ku, Tokyo, 102-0083, Japan
 - Bank Account: Savings Account 9251087
 - Bank Code: 0009
 - Bank Branch/ Code: Kojimachi Branch/218
 - Swift Code: SMBC JP JT

2. Credit /Debit Card Payments

- Please scan the QR code in your invoice with your smartphone or visit <https://www.fedex.com/payment> to pay via credit card.
- You can also make credit card payments via PayPal with [FedEx Billing Online](#).

3. Direct Debit

- You can sign up for direct debit by completing a direct debit [registration form](#) and return the filled out hard copy to us at the following address.

Attention: Cash Application (Direct Debit)
Federal Express Japan G.K.
WBG Marive West 10F, 2-6-1 Nakase,
Mihama-Ku, Chiba-Shi,
Chiba 261-7110 Japan

4. Convenience Store Payment

- You can pay your invoices at convenience stores found everywhere that are open 24 hours a day and seven days a week.
- For invoices amount less than 300,000 yen, you can use the Convenience Store Payment form inserted on our invoices or post cards.



Manage your invoices online

FedEx gives your business an array of billing options, no matter what your account payable process may be. Now you can choose to receive your invoices electronically via [FedEx Billing Online](#) and never receive a paper version again.

These digitally-signed invoices are exactly the same as paper invoices and will benefit you to:

Save Time and Money

- Receive your invoices in your email inbox as a PDF file.
- Download invoices in PDF, CVS, XML and XLS.
- Bill the shipping charges to your end-customers faster.
- Reduce the time needed to process payments.
- Cut the cost of processing paper invoices.

Improve Productivity

- Enjoy quick and easy access to invoice and shipment information.
- Quickly find details on specific invoices and shipments.

Enjoy Convenience

- Pay your invoices directly via PayPal or credit card
- Choose multiple invoices to pay.
- Download invoices to your computer in a variety of formats.
- Get daily updates on your payment status.
- Query shipment charges before making payment.

Simplify Account Management

- Manage all of your accounts under the same login
- Access information whenever and wherever you need it, 24 hours a day.
- Have multiple users for your account.

Sign up [now](#) and experience the easiest way to manage your FedEx invoices.

*** please note that you would need to register for a fedex.com login access before you can use the FedEx Billing Online application.*

Frequently Asked Questions

Q1. When do I need to make the payment for your invoices?

Invoices for freight charges are payable within thirty (30) calendar days of the invoice date. Duties and taxes are payable within seven (7) days upon receipt.

Q2. What does ‘Bill to Sender, Recipient or Third Party’ mean?

“Bill sender” means that the charges will be billed to the FedEx account holder who exported the shipment. “Bill Recipient” means that the charges will be billed to the person which the shipment was meant for. “Bill third party” means that the charges will be billed to someone other than the sender or recipient.

Q3. What if the recipient or third party refuses to pay for the freight charges or duties and taxes?

The transportation charges and duties and taxes, processing and clearance fees will be billed to the sender.

Q4. Can the third-party payor obtain my shipment information?

By entering the third party’s account number as a payor in the Air Waybill, the shipper authorizes FedEx to disclose information regarding the shipment including the Air Waybill information, shipment status, personal data, personal information, and charges to a third party.

Q5. What if the shipper’s account number is invalid?

Your shipment may be delayed or returned if it is billed to an invalid FedEx account number.

Q6. How are duties and taxes determined and billed?

Duties and taxes may be assessed on the shipment contents by local customs. Processing and clearance fees may also be incurred and billed to the recipient. Options to bill the sender or a third party are available in most countries.

Q7. Will I have to pay additional fees if FedEx pays my duties and taxes in advance to local customs?

If we advance the payment on your behalf, you will be assessed a duty & tax handling fee.

Q8. Why is the billed shipment weight different from what I had submitted in the air waybill?

All shipments lodged with FedEx will be assessed on their dimensional weight. If it exceeds the actual weight, the freight charges will be assessed on the dimensional weight according FedEx Standard Conditions of Carriage.

Q9. Are there other circumstances that my shipment may be billed differently than what was declared in the air waybill?

We may make appropriate adjustments to the shipment charges if the package shape and dimensions change during transit, which may affect the package’s dimensional weight and surcharge eligibility.

Q10. How can I request for an amendment on the charges billed?

You may request an invoice adjustment in the following ways:

- a. Use our online application FedEx Billing Online at fedex.com if you are a registered user.
- b. Contact our Customer Service team to request your adjustment or refund.

