Last Minute Rate at fedex.com (User Guide)



What's New Page

The instructions in this user guide will help you understand the Last-Minute Rate at fedex.com

SECTION 1 – Visit Local FedEx Website

<u>SECTION 2 – Sign in with FedEx User ID</u>

<u>SECTION 3 – Enter Origin & Destination</u>

<u>SECTION 4 – Enter Shipment Details</u>

SECTION 5 - Identifying Last Minute Rates & Selection

<u>SECTION 6 – User Landing Page</u>

SECTION 7 – Save Quote Online

SECTION 8 - Air waybill Creation (User Creation)

<u>SECTION 10a – Print Documents, Pickup Arrangement</u> <u>SECTION 11a– Confirmation Email, FedEx Documents</u>

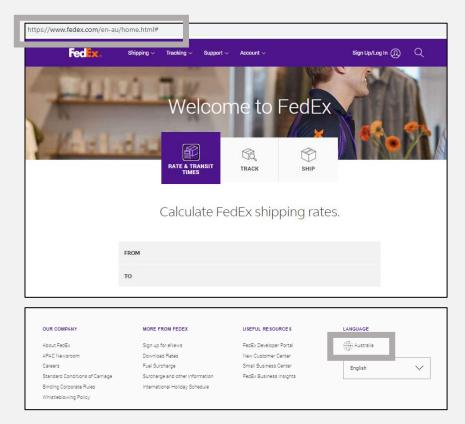
SECTION 9 – Air waybill Creation (User Submission)

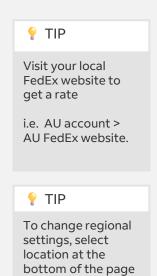
<u>SECTION 10b – Pickup Arrangement</u> <u>SECTION 11b – Confirmation Email</u>

User Guide version - v3.1

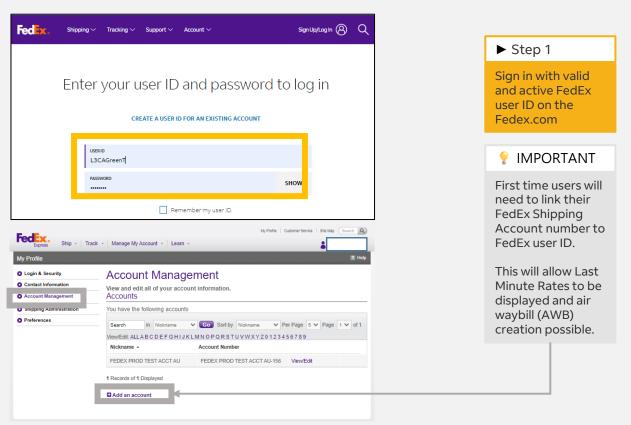


SECTION 1 - Visit Local FedEx Website



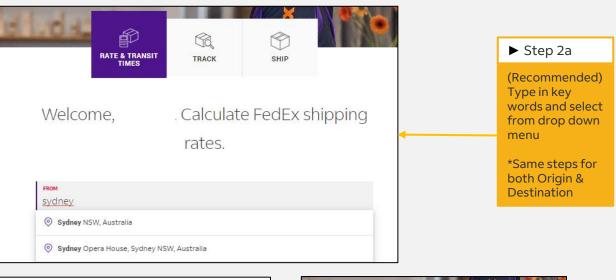


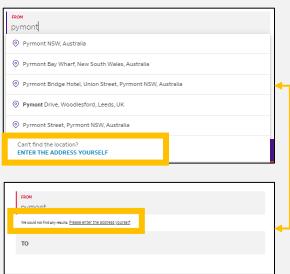
SECTION 2 – Sign in with FedEx User ID

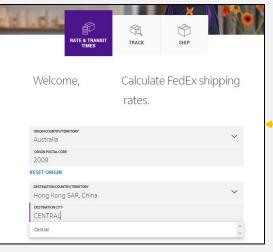




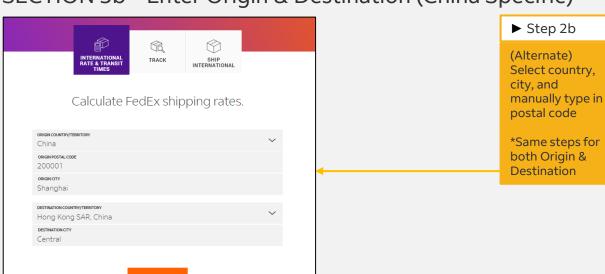
SECTION 3a - Enter Origin & Destination





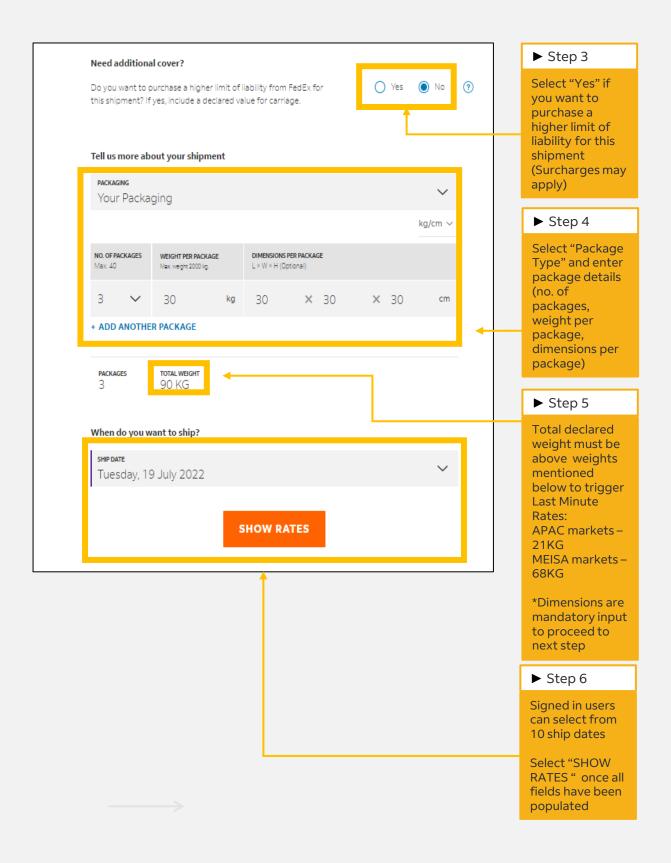


SECTION 3b – Enter Origin & Destination (China Specific)



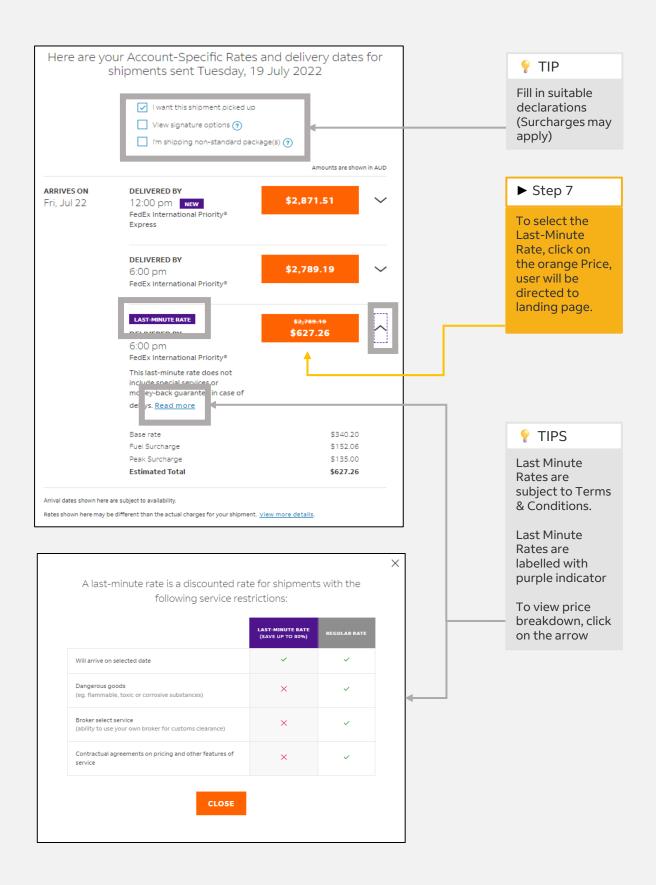


SECTION 4 – Enter Shipment Details



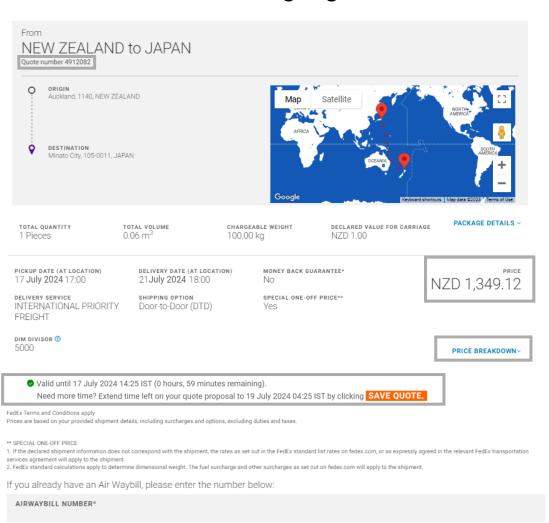


SECTION 5 - Identifying Last Minute Rates & Selection





SECTION 6 – User Landing Page



User can see the

Unique Quote

Number is listed

at the top of the landing page

▼ TIPS

package details and price breakdown on the landing page

The quote is valid for 1 hour

Confirmation Email required for this shipment?

I have read, understood and agree to the terms and conditions in the Terms and Conditions. I also understand how FedEx will use my information. See Terms of Use and Security & Privacy.

CONFIRM SHIPMENT

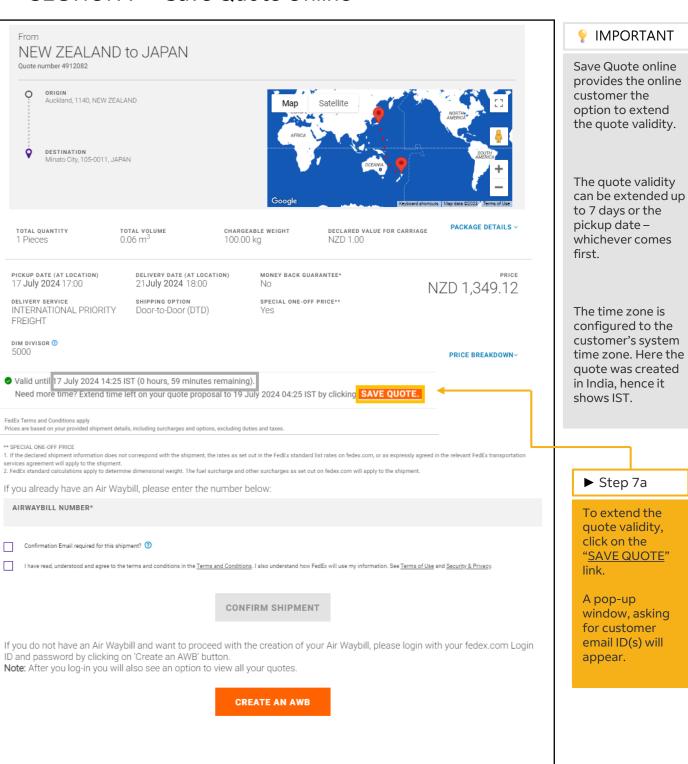
If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.

Note: After you log-in you will also see an option to view all your quotes.

CREATE AN AWB

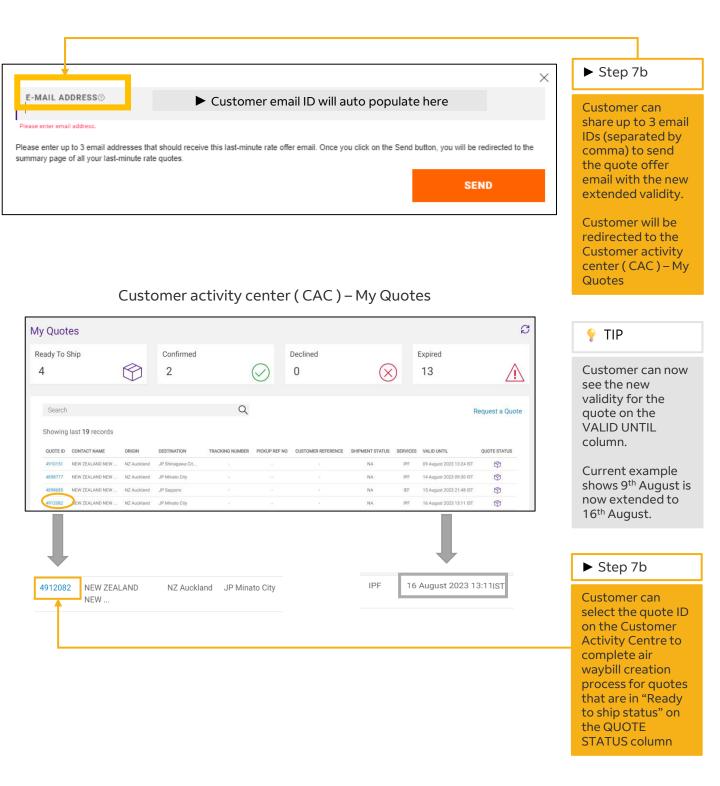


SECTION 7 - Save Quote Online



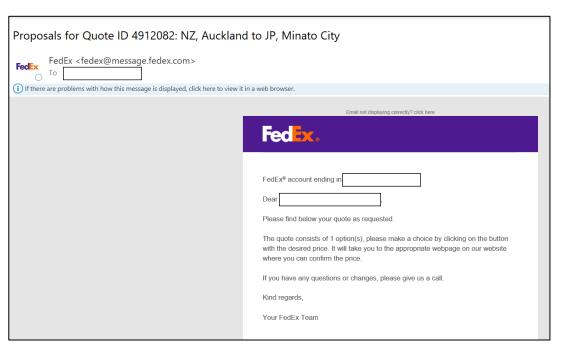


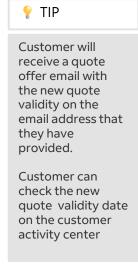
SECTION 7 - Save Quote Online



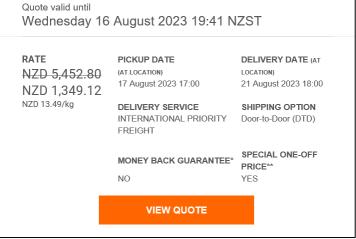


SECTION 7 - Save Quote Online



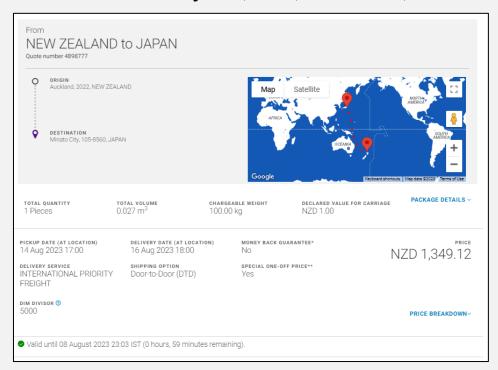








SECTION 8 - Air waybill (AWB) Creation (User Creation, Option 1)



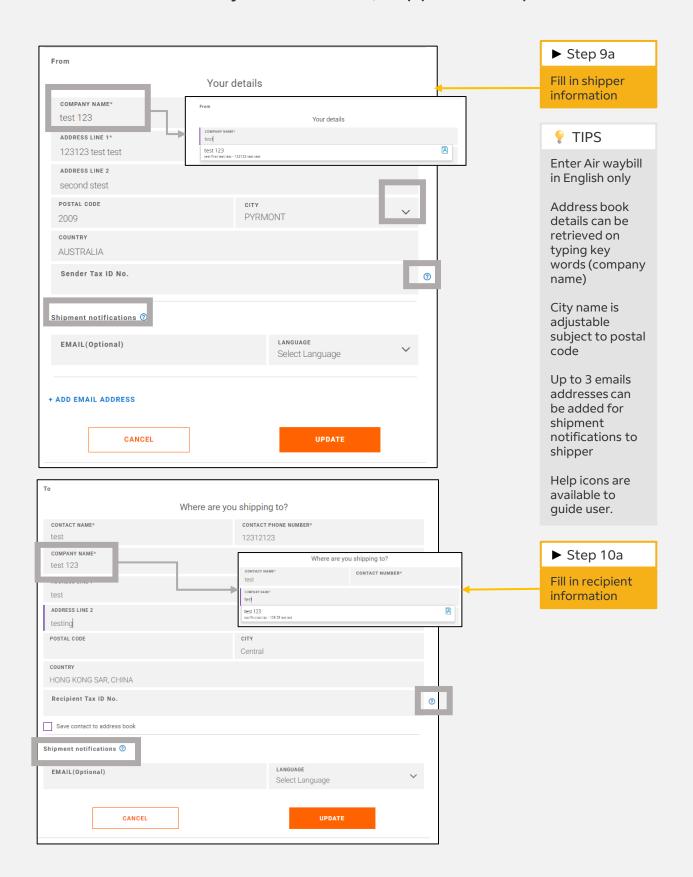
➤ Step 8a

Click on "Create an AWB" to create air waybill via system.

** SPECIAL ONE-OFF PRICE 1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment. 2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.
If you already have an Air Waybill, please enter the number below:
AIRWAYBILL NUMBER*
Confirmation Email required for this shipment? ①
I have read, understood and agree to the terms and conditions in the Terms and Conditions. I also understand how FedEx will use my information. See Terms of Use and Security & Privacy.
If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.
Note: After you log-in you will also see an option to view all your quotes.
CREATE AN AWB

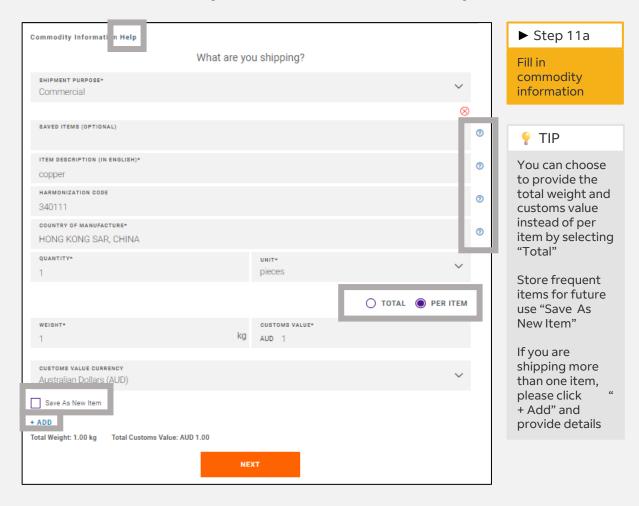


SECTION 8 - Air waybill Creation (Shipper & Recipient Information)

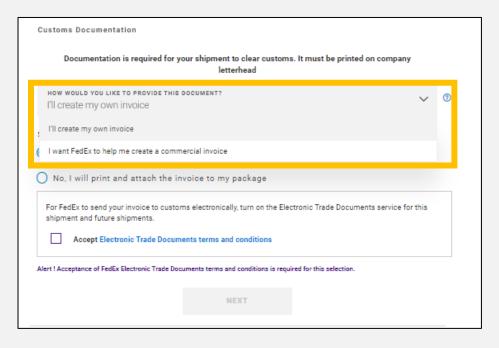




SECTION 8 – Air waybill Creation (Commodity)



SECTION 7c – Air waybill Creation (Customs Documentation)



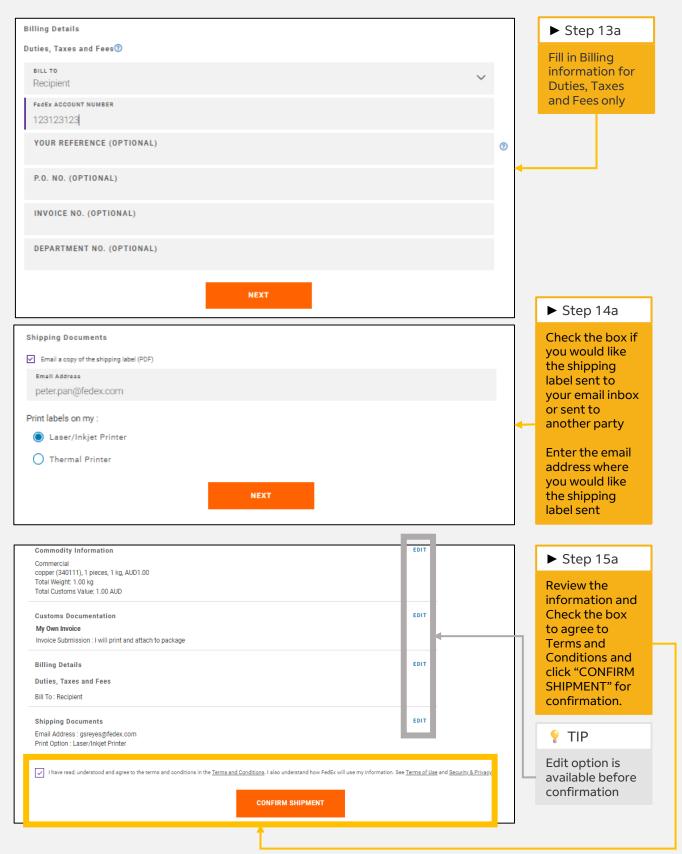
► Step 12

Choose the relevant option to create "Customs documentation"

Upload more trade document for clearance as needed

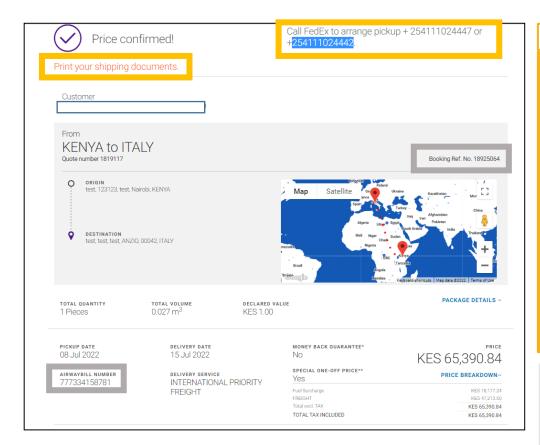


SECTION 8 – Air waybill Creation (Billing Options, Shipping Documents, Review & Confirmation)





SECTION 10a - Print Documents, Pickup Arrangement



➤ Step 16a

Print your

shipping documents and arrange for pickup

Export Pickup
Arrangement Call FedEx local
number to
arrange for
shipment pickup

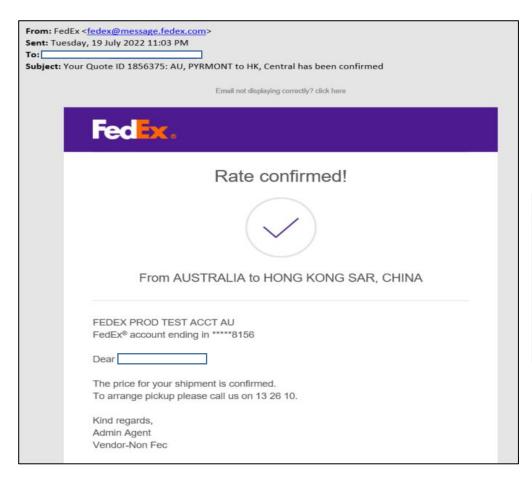
Import Pickup
Arrangement –
Contact local
customer
experience team
to arrange for
remote pickup

▼ TIP

Refer customer experience agent to unique Booking Reference & air waybill number on successful confirmation.

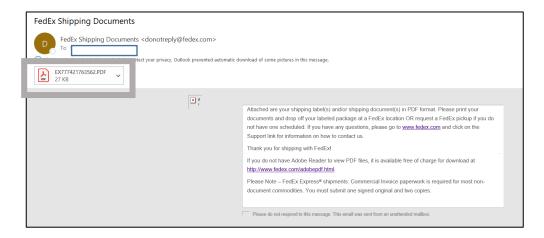


SECTION 11a - Confirmation Email, FedEx Shipping Documents



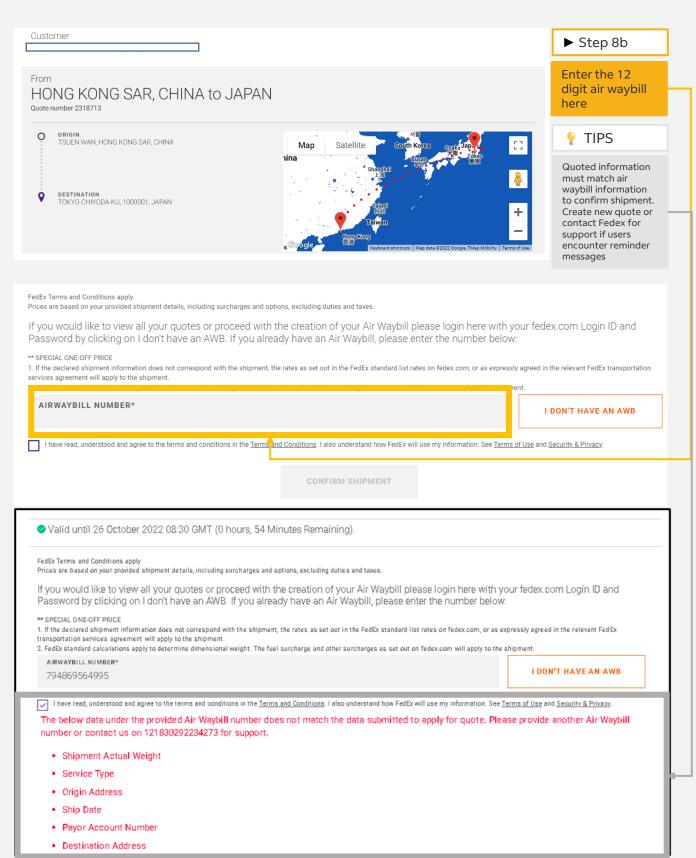


creation)



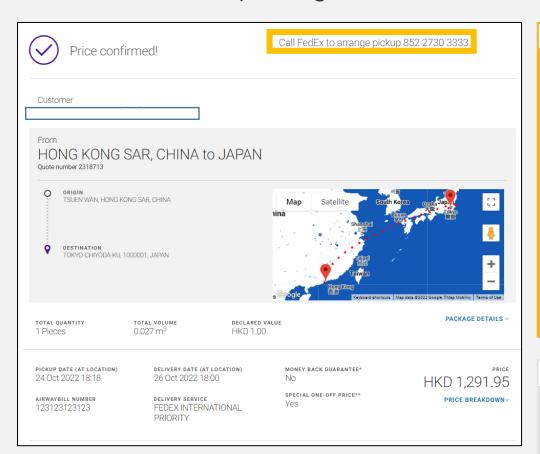


SECTION 9 - Air waybill Creation (User Submission, Option 2)





SECTION 10b - Pickup Arrangement



► Step 9b

Call FedEx local number to arrange for pickup

Export Pickup
Arrangement Call FedEx local
number to
arrange for
shipment pickup

Import Pickup
Arrangement –
Contact local
customer
experience team
to arrange for
remote pickup

▼ TIP

Refer customer experience agent to air waybill number on successful confirmation.





SECTION 11b – Confirmation Email, FedEx Shipping Documents

