

# FEDEX ELECTRONIC INVOICE AND REMITTANCE

CSV SELECTABLE INVOICE RECORDS  
CSV FIXED-LENGTH REMITTANCE RECORDS

## Implementation Guide *New Customer Version*

FedEx Express, FedEx Ground  
&  
FedEx SmartPost Shipments

U.S. Payor

NOVEMBER 2009

This version is effective as of November 2009. Prior to implementation, contact your Electronic Commerce analyst to ensure you have the latest version available.

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# INTRODUCTION

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The purpose of this guide is to assist electronic data trading partners with information about implementing an Electronic Data Interchange (EDI) process with FedEx for Invoicing and Remittance data of FedEx Express and FedEx Ground shipments. The guide discusses benefits of EDI and how to get started with implementation. This guide will also provide resources for getting additional information.

FedEx provides an additional electronic Invoicing and Remittance solution besides traditional EDI, which is FedEx Billing Online. This solution is outlined in more detail at: <http://www.fedex.com/us/account/billoptions/> You can also call your FedEx Account Executive or Electronic Revenue Support (ERS) Analyst for more information.

- FedEx Billing Online Plus (FBO+) is a web-based solution allowing users view and settle all FedEx Express and FedEx Ground invoices. Benefits include:
  - o View invoices and shipment detail
  - o Schedule Electronic Funds Transfer payments or pay with a check
  - o Create reports and complete administrative functions
  - o Question shipment charges
  - o Download invoice data
  - o Register on-line

## INTRODUCTION

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### What is EDI?

Electronic Data Interchange (EDI) is the electronic exchange of business documents using a standardized format. The entities that transmit or receive this electronic data are called *trading partners*.

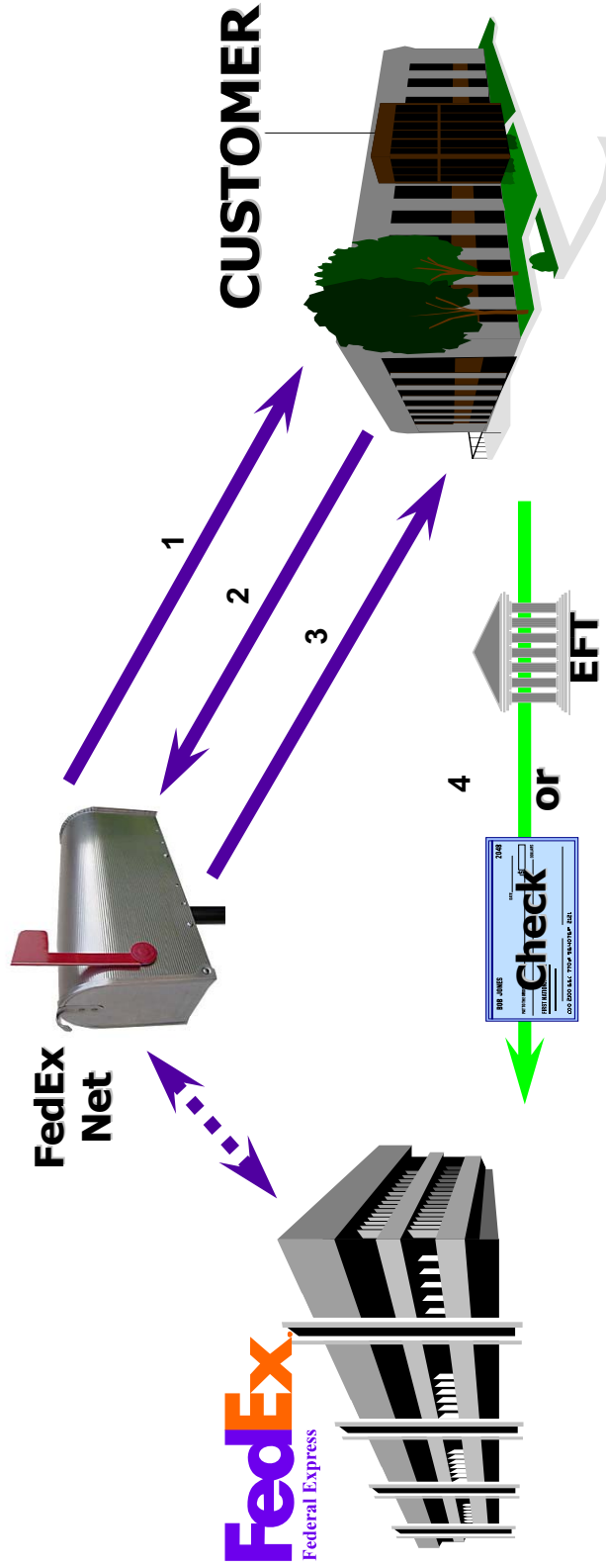
EDI can be used to transfer invoice and remittance data for FedEx Express and Ground shipments between FedEx and authorized trading partners.

EDI processing helps FedEx deliver top-quality service that takes advantage of advanced information-management technology. EDI can help customers increase efficiency while reducing errors and operating costs. Additional specific benefits of implementing EDI with FedEx include:

- Reduced paper handling and mailing costs. In most cases the costs to transmit an electronic document is considerably less than mailing costs.
- Invoices for multiple FedEx accounts can be combined into a single transmission. Electronic invoicing enhances your control over accounts payable, even when shipments originate from multiple sites.
- Eliminates keying of invoice data and reduces errors, so you'll spend less time and effort verifying and processing your bills.
- Electronic invoicing provides convenient verification of shipping charges and proof of delivery (FedEx Express only).
- Electronic invoicing allows for quick and accurate allocation of shipping costs to internal departments and third parties, streamlining your accounting and improving cash flow.
- Invoice adjustments can be submitted electronically.
- Multiple data formats allow easy integration with Accounts Payable processes.

# INTRODUCTION

## Electronic File Data Flow



Electronic Data transmitted to/from FedExNet mailbox (or VAN of choice)

1. Express and Ground Invoices transmitted to customer
2. Remittance Advice and/or Dispute/Non-Pay Request transmitted to FedEx
3. Dispute/Non-Pay Resolution transmitted to customer
4. Payment via Check or Electronic Funds Transfer (EFT)

## INTRODUCTION

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# GUIDELINES AND LIMITATIONS

## General

In addition to the terms and conditions stated in the FedEx Service Guide:

- To be eligible for electronic invoicing, you must send your remittance data electronically. Payment can be made via check or Electronic Funds Transfer (EFT).
- Past due charges will be sent electronically. In accordance with the FedEx Service Guide, payment must be made within 15 days of the invoice date.
- On your normal billing cycle, you will receive an invoice file for all account numbers requested to be billed electronically.
- All shipments billed to the accounts that you provide to us for electronic invoicing will be included in the invoice transmission with the exception of Same Day Service, Packaging Supplies/Retail Sales, Shipper Export Declaration/SED charges.
- You can receive Intra-U.S. and International invoices for both Express and Ground.
- Duty/tax invoices for International shipments can be included in the International file if desired.
- Electronic documents are not considered “received” until they are accessible on the receiving mailbox.
- Electronic documents transmitted for electronic invoice and remittance are considered written documents. They constitute an original when they are printed from electronic files or records established and maintained in the course of business.
- Failure to retrieve electronic invoice files in a timely manner may result in termination of electronic invoicing by FedEx. Paper invoicing will resume.
- Lack of reference data provided by the shipper is not a valid reason for invoice adjustments.
- Short payment problems identified by FedEx that are related to programming in your accounts payable system or databases must be corrected immediately.
- FedEx may modify electronic invoice and remittance formats at any time.
- After implementation, either party can terminate electronic invoice and remittance with prior notice.
- Shipments are governed by service conditions in the current FedEx Service Guide and Addendum.
- If there is a conflict between this guide and the FedEx Service Guide, the Service Guide will take precedence.

## INTRODUCTION

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### GUIDELINES AND LIMITATIONS (cont.)

#### ...For Duty/Tax Invoicing (International Express shipments only)

The following guidelines and limitations apply to the FedEx Electronic Duty/Tax Invoicing process:

- Duty/tax adjustment requests may not be submitted electronically, and must be submitted in writing.
- Duty/tax paperwork will be mailed to the Bill-To address for the electronic invoicing master account number (Refer to the 'Testing' section).
- The duty/tax tracking number in the duty/tax record will be the same tracking number used for the transportation charges of the shipment.
- The International freight charges and duty/tax charges may be billed on separate invoices and may appear in different electronic invoice files.

#### ...For Remittances (U.S. Payor only)

The following guidelines and limitations apply to the FedEx Electronic Remittance process:

- All remittances can be included on your transmission regardless of the billing medium (electronic or paper).
- Domestic and International invoices can be included in one remit file.
- All payments on the transmission must total to a single check or EFT. Invoice adjustments can be included in the same transmission.

#### ...For Transmissions

FedEx will transmit your invoice files either daily or weekly on your preferred billing day.

The following guidelines and limitations apply:

- Your ERS Analyst will assign a mailbox to you on our network, FedEx Net.
- At no cost to you, FedEx will pay for the transmission of invoice and remittance files to an electronic mailbox or to a value-added network of our choice. However, if you choose a different network, FedEx pays the costs of the transmission interconnect only. Your company is responsible for all charges from your value-added network provider.
- You will provide and maintain your equipment, software, services, and testing necessary to effectively and reliably send and receive electronic documents.
- You are responsible for using proper mailbox procedures to ensure that all electronic documents are duly authorized and protected from improper access.

# INVOICING

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## INVOICE OVERVIEW

FedEx offers three formats for electronic invoicing. They are:

- CSV variable length format, which contains one Invoice Record per tracking number, multiple records per electronic file.
- 250 Proprietary fixed length format, which contains a Header Record, Detail Record and Summary Record.
- ASC X12 standard (variable) format, which contains one invoice per transaction set, and multiple transaction sets per electronic invoice file. Detail tracking number information contains one tracking number per LX loop, multiple tracking numbers per invoice transaction set.

All three formats support Intra-U.S. and International shipments. You can elect to receive Intra-U.S., Ground, International (freight and/or duty tax) or both on electronic invoicing.

DOMESTIC	INTERNATIONAL
Express	Freight
Ground	Duty/Tax

In the electronic invoicing file all tracking number detail follows the invoice number it supports. Once all the detail records have been supplied for a particular invoice, the next invoice record begins. This cycle repeats until the last invoice file is completed.

# REMITTANCE

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## PROCEDURES FOR SUBMITTING REMITTANCE DATA

You must create a remittance file to indicate which shipments are being paid. Your remittance file may contain all of your Intra-U.S. Ground and Express, and International invoices (electronic or paper).

FedEx accepts three different remittance formats which are:

- ASC X12 820 Remittance
- FedEx Proprietary 80-Byte Remittance
- FedEx Proprietary CSV (Comma Separated Values)

For an explanation of how to structure a remittance/invoice adjustment file, refer to the “Remittance Record Layout” section.

When sending electronic remittance data, you have the following options:

- Pay full amount of invoice. If you pay all of the tracking numbers on an invoice, create only one payment record for that invoice
- Make a partial invoice payment. If you make a partial payment, create a separate record for each tracking number.
- You have the option of submitting payments and invoice adjustments in the same remittance file, or in separate files.

## REMITTANCE

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### PAYMENT OPTIONS

#### PAYMENT BY CHECK:

1. Prepare your payment and your remittance file, including the invoice adjustments.

The amount of your check or EFT must agree with the total amount of the remittance file. (Negative amounts cannot be submitted.)

2. Send your check and any remittance documentation to:

By US mail:

FedEx ERS  
P.O. Box 371741  
Pittsburgh, PA 15250-7741

By FedEx Priority Overnight Letter:

FedEx ERS  
Attn: Box 371741  
500 Ross Street  
Room 154-0455  
Pittsburgh, PA 15250  
Phone: (412) 234-5494

#### ELECTRONIC PAYMENT:

3. If you wish to make payment via EFT/Electronic Funds Transfer or ACH/Automated Clearing House, please contact your ERS Analyst. Accompanying remittance data can be submitted via CTX, CCD, CCD+ or other supported formats.

## REMITTANCE

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### ELECTRONIC INVOICE ADJUSTMENT NOTIFICATION

You can also use the remittance file to dispute invoicing charges. These are referred to as invoice adjustment items. Once FedEx has processed the invoice adjustment items submitted in your remittance file, you will receive an electronic invoice adjustment resolution file. The invoice adjustment resolution file uses the same structure as the invoicing file. You will receive the invoice and tracking number detail along with the invoice adjustment information. The file will contain one of the following resolution types for each tracking number:

- Credit
- Denial
- Refund
- Reject
- Other

#### **NOTE:**

- *Duty/tax adjustment requests must be submitted in writing.*
- *Adjustment requests for service failure or no proof of delivery must be submitted through the invoice adjustment feature on fedex.com or the telephone invoice adjustment system at (800) 622-1147.*

## COMMUNICATION OPTIONS

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It is a FedEx Information Security requirement that customer data, both inbound and outbound, either be encrypted or be sent via a secured website. FedEx offers the following options for communication of data to trading partners.

### FTP using GPG (Gnu Privacy Guard) encryption

**GPG** is a no-cost replacement for, and is compatible with PGP. FedEx will exchange keys with the trading partner and data sent to them is encrypted with the trading partner's public key. Once the trading partner receives the file, they decrypt it using their private key. The process works the same for inbound data to us – the trading partner encrypts it using our keys, and FedEx decrypts it upon receipt. Further details and downloads can be found at <http://www.gnupg.org/>. FedEx prefers this method because it is completely free to all parties and simple to implement. The files can either be pushed to the trading partner or they can be delivered to a mailbox on FedExNet where the trading partner will logon to retrieve.

### sFTP (secure File Transfer Protocol)

sFTP (secure File Transfer Protocol) uses dedicated ports to transfer data securely between FedEx and the customer. The connection is secure so no certificates or keys need to be exchanged. This also means that the commands, as well as the passwords, are secure. This option uses secure shell (SSH) encryption and a binary transfer. The data can either be pushed or delivered to a mailbox on FedExNet.

### AS2

AS2 also known as EDI INT, or EDI over the internet is also supported by FedEx. **AS2** essentially creates a wrapper around EDI or flat files that enables sending them over the Internet. **AS2** is a real-time technology that provides security and encryption around the HTTP packets. It enables information transmitted over public and private global networks to be digitally signed, secured, and non-repudiated. The customer must have AS2 software to be able to use this option, but there are no network charges.

### TDAccess

TDAccess is software that allows trading partners to connect to their FedExNet mailbox. TDAccess handles encryption and compression of the files. A FedEx vendor supplies the software and walks the customer through the installation process. The vendor will make sure the trading partner can communicate correctly and helps the trading partner to configure TDAccess to poll the mailbox at specified times. If files are present, they will be moved to a specified directory on the trading partner's system. There are no fees to the trading partner for this service.

## **COMMUNICATION OPTIONS**

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### **Secured Website**

Trading Partners may wish to access their mailbox via a secured website. This is a manual process whereby the trading partner connects to a secure URL using a provided User ID and password. The website allows the trading partner to upload and download files. Only one file can be uploaded or downloaded at a time.

### **Value Added Network**

FedEx has the ability to transmit to a Value-Added Network (VAN). GXS is the VAN FedEx uses and GXS can interconnect to the trading partner's VAN. There are transmission costs for this option. FedEx will incur up to 50% of the transmission costs.

## GETTING STARTED

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Once you have decided to use electronic invoice and remittance, follow this guide for testing and implementation. If you need help along the way, consult the 'Getting Help' section at the back of this guide.

You will need to successfully complete these steps before electronic invoice and remittance may begin:

1. Request an electronic invoice test file by contacting your FedEx Account Executive or your assigned Electronic Revenue Support (ERS) Analyst. If you need your Account Executive's name and telephone number, call Customer Service at 800-463-3339. Your Account Executive will submit the request to Electronic Revenue Support (ERS). You may also contact your ERS Analyst directly by dialing 888-450-1774. Your ERS Analyst will contact you to gather information and guide you through testing and implementation.
2. Program your system to read the invoice file FedEx sends you, process it through your Accounts Payable System, generate and send the remittance transmission (U.S. Payor only) (refer to the 'Invoice' section), and return to FedEx a remittance data file.
3. If you request invoice adjustments electronically, then program your system to generate and send adjustment information and receive adjustment resolution files (U.S. Payor only) (refer to the 'Remittance/Adjustment' section).
4. Test in coordination with FedEx (Refer to the Implementation Guide for details).
5. When invoice testing is complete and remittance testing is approved, provide your ERS Analyst with a list of all shipping accounts and the company associated names you want implemented. At your requested conversion date, paper invoicing will be replaced with electronic invoicing.

# RESOURCES

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WHAT YOU NEED	WHAT YOU DO
To request specific electronic format Implementation Guides...	<ul style="list-style-type: none"> <li>• Call your assigned Electronic Revenue Support Analyst</li> <li>• Or Call <b>888 450-1774</b> Option 1</li> <li>• Or visit <a href="http://www.fedex.com/billing/options">fedex.com</a> billing options at <a href="http://www.fedex.com/us/solutions/edi.html">http://www.fedex.com/us/solutions/edi.html</a></li> <li>• Or Call your FedEx account executive</li> </ul>
To test Electronic Invoice & Remittance ...	Call your Electronic Revenue Support Analyst or call your FedEx account executive. To obtain your ERS Analyst's name and contact information call <b>888 450-1774</b> .
To contact your account executive ...	Obtain your account executive's name and telephone number by calling Customer Service at <b>800 463-3339</b> (800 Go FedEx).
Answers to billing questions or to request Duties & Taxes adjustments ...	Call FedEx Revenue Services at: <b>800 622-1147</b> between 7 A.M. and 6 P.M. (CST).
Answers to technical questions or to obtain a replacement invoice file ...	Call your assigned Electronic Revenue Support Analyst or call <b>888 450-1774</b> .
After implementing Electronic Invoice and remittance...	
To notify FedEx of any change in electronic communications, account setup or maintenance 3rd party designee, or address...	Contact your Electronic Revenue Support (ERS) Analyst. To obtain your ERS Analyst's name and contact information call <b>888 450-1774</b> .
To obtain service information ...	Consult the current <i>FedEx Service Guide</i> . It is the official source for service offerings, delivery schedules, and conditions for Money-Back Guarantee. It is an essential reference for programming when auditing the electronic invoice. To request a copy of the <i>FedEx Service Guide</i> , call Customer Service at: <b>800 463-3339</b> .
FedEx Billing Online Technical Support	Call <b>877 339-2774</b> , when prompted say: "Billing Online".
To pay a FedEx invoice by phone	Call the Pay-by-phone hotline at: <b>888 780-4580</b> .
For information on electronic shipment status including the ASC X12 214 document or FedEx proprietary format...	Send an email to: <a href="mailto:ptgroup@fedex.com">ptgroup@fedex.com</a> or call <b>800 546-5222</b> and select the EDI Support option.

## RESOURCES

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### WHAT YOU NEED

To obtain information on how to set up an automatic debit of invoices from your bank account (EZDebit)

### WHAT YOU DO

Visit the EZDebit information page at:  
<http://www.fedex.com/us/account/inhome/other/ezdebit.html>

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To obtain technical assistance with TDAccess, TDClient, or EZAccess communication products...

Contact your Electronic Revenue Support (ERS) Analyst. To obtain your ERS Analyst's name and contact information call **888 450-1774**.

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To obtain assistance with Ground shipment data uploaded from FedEx approved devices via Electronic Package Data Interchange (EPDI) or the ASC X12 215 to FedEx...

EPDI  
Contact the EPDI Hotline at: **800 546-5222** and select the EPDI support option or send an email to:  
[epdi@fedex.com](mailto:epdi@fedex.com).

ASC X12 215  
Contact the EDI Hotline at **800 546-5222** and select the EDI support option or send an email to:  
[edihelp@fedex.com](mailto:edihelp@fedex.com).

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# **INVOICE RECORD LAYOUT**

INVOICE LAYOUT

HEADER RECORD LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
<b>INVOICE</b>					
MASTR	Master EDI Number	Master EDI No	A	9	Assigned by FedEx; not for shipping
INV#	Invoice Number	Invoice Number	A	9	
INVDT	Invoice Date	Invoice Date	N	8	Format: YYYYMMDD
INVTY	Invoice Type	Type	A	1	'O'–Original 'P'–Past Due 'N'–Non-Pay 'B'–Balance Due 'R'–Resend 'F'–Final Demand 'D'–Demand for Payment
SETTL	Settlement Option	Settle	A	2	'D'–Intra-U.S. 'I'–International 'C'–Customs 'M'–Int'l Mixed (duty/tax) (frt & duty/tax)
TCHRG	Total Invoice Charge	Inv Charge	N	16	Size 13.2 (two decimal places)
#ABS	Number of Tracking Transactions	Trans Cnt	N	5	Total number of transactions on the invoice
BILTO	Bill-to Account Number	Bill-To Account	A	9	FedEx acct# invoice is billed to
STORE	Customer Store Number	Store No	A	10	
CURR1	Currency Code	Curr	A	3	Billing Currency
GSA#	GSA Contract Number	GSA #	A	25	Applies to U.S. Gov't. customers only
COMPC	Invoice Composition Code	Inv Comp Cd	A	3	
	'001'–FedEx Express Only	'002'–FedEx Ground Only			'003'–FedEx Express & Ground
	'004'–Non-Trans Only	'005'–FedEx Express & Non-Trans			'006'–Express, Ground & Non-Trans
	'008'–FedEx SmartPost	(See page 30 for explanation of 'Non-Trans')			
	'009'–SmartPost plus Express, with or without Ground				'010'–SmartPost plus Ground

BILL-TO INFORMATION

BNAME	Contact Name	Bill Contact	A	35	
BCOMP	Company Name	Bill Company	A	35	
BADR1	Address Line 1	Bill Address 1	A	35	
BADR2	Address Line 2	Bill Address 2	A	35	
BCITY	City	Bill City	A	30	
BST	State/Province	Bill ST	A	2	
BZIP	Zip/Postal Code	Bill Postal	A	10	
BCTRY	Country Code	Cntry	A	2	
GST#	GST/HST Number	GST-HST No	A	9	Applies to Canadian customers only
QST#	QST Number	QST No	A	10	Applies to Canadian customers only
VAT	EU VAT Number	VAT No	A	25	Applies to non-U.S. customers
FXVAT	FedEx VAT	FedEx VAT	A	25	Applies to non-U.S. customers

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
<b>SHIPPER INFORMATION</b>					
TRK#	Tracking Number	Tracking Number	A	12	Tracking number identifying shipment
SHPR#	Shipper Account Number	Shipper Account	A	9	Only if shipper party is billed
SNAME	Shipper Contact Name	Shipper Name	A	35	
SCOMP	Shipper Company Name	Shipper Company	A	35	
SADR1	Shipper Address Line 1	Shipper Address 1	A	35	
SADR2	Shipper Address Line 2	Shipper Address 2	A	35	
SCITY	Shipper City	Shipper City	A	30	
SST	Shipper State/Province	ST	A	2	
SZIP	Shipper Zip/Postal Code	Postal	A	10	
SCTRY	Shipper Country Code	Cntry1	A	2	

## RECIPIENT INFORMATION

RCPT#	Recipient Account Number	Recipient Account	A	9	Only if recipient party is billed
RNAME	Recipient Contact Name	Recipient Name	A	35	
RCOMP	Recipient Company Name	Recipient Company	A	35	
RADR1	Recipient Address Line 1	Recipient Address 1	A	35	
RADR2	Recipient Address Line 2	Recipient Address 2	A	35	
RCITY	Recipient City	Recipient City	A	30	
RST	Recipient State/Province	ST2	A	2	
RZIP	Recipient Zip/Postal Code	Postal2	A	10	
RCTRY	Recipient Country Code	Cntry2	A	2	

**NOTE:** Recipient information is not currently available for SmartPost parcels.

## ORIGINAL RECIPIENT INFORMATION (If Express address is corrected)

ONAME	Original Recipient Name	Orig Recipient Name	A	35	
OCOMP	Original Company Name	Orig Company Name	A	35	
OADR1	Orig Recip Address Line 1	Orig Recip Adr 1	A	35	
OADR2	Orig Recip Address Line 2	Orig Recip Adr 2	A	35	
OCITY	Original Recipient City	Original City	A	30	
OST	Orig Recip State/Province	ST3	A	2	
OZIP	Orig Recip Postal Code	Postal3	A	10	
OCTRY	Original Country Code	Cntry3	A	2	

INVOICE LAYOUT

SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
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ALTERNATE PICKUP INFORMATION *(Ground Shipments Only)*

ANAME	Alternate Pickup Name	Alt Pickup Name	A	35	
ACOMP	Alternate Company Name	Alt Company Name	A	35	
AADR1	Alternate Address Line 1	Alt Recip Adr 1	A	35	
AADR2	Alternate Address Line 2	Alt Recip Adr 2	A	35	
ACITY	Alternate City	Alt City	A	30	
AST	Alternate State/Province	ST5	A	2	
AZIP	Alternate Postal Code	Postal5	A	10	
ACTRY	Alternate Country Code	Cntry5	A	2	

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
<b>TRACKING NUMBER INFORMATION</b>					
SDATE	Ship Date	Ship Date	N	8	Format: YYYYMMDD
<i>NOTE: Ground customer level charges and out of cycle charges will reflect the service rendered date.</i>					
BSRCE	Billing Source	Source	N	2	'1'– Manual (Waybill/Manifest) '9'– Automated Source
<i>NOTE: Billing source not available for Ground Service.</i>					
COMTP	Commerce Type	Commerce	A	2	'D'–U.S. Freight 'I'–Int'l Freight 'C'–Customs 'M'–Int'l Mixed (duty/tax) (freight & duty/tax)
<i>NOTE: Commerce Type 'M' (Int'l Mixed - freight &amp; duty/tax) available for Canada only.</i>					
SVC	Service Base	Svc	A	2	See TABLE 1
SVCPK	Service Packaging	Pkg	A	2	See TABLE 2
PAYOR	Payment Payor	Payor	N	1	'1'–Bill Shipper '2'–Bill Recipient '3'–Bill Third Party
REF1	Reference Notes	Ref 1	A	40	If provided by shipper
REF2	Reference Notes 2	Ref 2	A	30	Express Shipments only
REF3	Reference Notes 3	Ref 3	A	30	Express Shipments only
<i>NOTE: Reference Notes are limited to 40 characters if shipped from an automated source. US airbill shipments and International Shipments are limited to 24 characters.</i>					
PO#	Customer PO Number	Cust PO No	A	25	For Ground Service only
DEPT#	Customer Dept Number	Cust Dept No	A	25	For Ground Service only
CINV#	Customer Invoice Number	Cust Inv No	A	25	For Ground Service only
<i>NOTE: 'Customer PO#' , 'Customer Dept' # and 'Customer Invoice #' for ground shipments only, if provided by shipper.</i>					
REBIL	Rebill Indicator	Rebill	A	1	'1' or (Space) – First Billing '2'– Rebilled
PRIND	Pre-rate Indicator	Pre-rate	A	2	'Y'—charges calculated in advance (Space)—charges not pre-rated
RATE	Rate Scale	Scale	A	7	'GROUND' or FedEx Express pricing scale

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
<b>TRACKING NUMBER INFORMATION (cont.)</b>					
ZONE	Region/Zone Code	Region	A	2	Identifies shipping region
ORZIP	Region Origin Zip	Origin Zip	A	3	First 3 digits of origin station zip code
#DIST	# of Distribution Addresses	IPD Adr	N	5	IP Direct Dist. Shipment Breakdown (For Express Service only)
COD\$	C.O.D. Check Amount	COD Amt	N	16	13.2 – C.O.D. payment amount
COD#	C.O.D. Cross-Ref Tracking #	COD Trkg No	A	12	C.O.D. Tracking Number
TMSG1	Tracking # Message Code	Msg Cd 1	A	5	See TABLE 3
TMSG2	Tracking # Message Code	Msg Cd 2	A	5	See TABLE 3
TMSG3	Tracking # Message Code	Msg Cd 3	A	5	See TABLE 3
TMSG4	Tracking # Message Code	Msg Cd 4	A	5	See TABLE 3 (not available)
TMSG5	Tracking # Message Code	Msg Cd 5	A	5	See TABLE 3 (not available)
<i>NOTE:</i>	<i>Tracking Number Message Codes are 5 bytes each and may occur up to five times. 'Msg Cd 4' and 'Msg Cd 5' are currently not available.</i>				
TMSG6	Tracking # Message Code	Msg Cd 6	A	5	See TABLE 3
TMSG7	Tracking # Message Code	Msg Cd 7	A	5	See TABLE 3
TMSG8	Tracking # Message Code	Msg Cd 8	A	5	See TABLE 3
<i>NOTE:</i>	<i>If 'Msg Cd 6', 'Msg Cd 7' or 'Msg Cd 8' is '10007', See TABLE 10; if code is '40008', refer to column heading 'VAT Rate' for the applicable VAT Percentage Rate.</i>				
CONS#	Consolidated Account	Consolidated Acct	A	12	Non-U.S. EDI Masters only
<i>NOTE:</i>	<i>The 'Consolidated Account' field is applicable to International Express shipments only.</i>				
CO_CD	Company Code	Co Cd	A	1	'2' – FedEx Express '3' – FedEx Ground '9' – FedEx SmartPost
MISC1	Miscellaneous Description	Misc 1	A	3	See TABLE 4 (Ground Service only)
MISC2	Miscellaneous Description	Misc 2	A	3	See TABLE 4 (Ground Service only)
MISC3	Miscellaneous Description	Misc 3	A	3	See TABLE 4 (Ground Service only)
GRDSV	Ground Service Code	Grd Svc	A	3	See TABLE 5 (Ground Service only)

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
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## TRACKING NUMBER INFORMATION (cont.)

MTWT#	Multiwt ID/Perf Pricing ID	Bundle No	A	9	For Ground Service only
NODUP	Non-Dup Trkg # Indicator	Non-Dup	A	1	'Y' indicates the repetitive tracking number has been validated as a unique shipment
PDUE	Past-Due Indicator	PDue	A	1	'Y'– Yes            '(Space)'– No
PDUE#	Past-Due Invoice Number	PDue Inv	A	9	First invoice number recognized as past-due for Earned/Bonus Discount purposes.

**NOTE:** The 'Past-Due Indicator' and 'Past Due Invoice Number' fields are applicable only if enrolled in Earned/Bonus Discount program.

AUTO#	Automation Device Number	Device No	N	9	If applicable
AUTON	Automation Device Name	Device	A	5	If applicable

**NOTE:** The 'Automation Device Number' and 'Automation Device Name' fields, if applicable, are for Express shipments only. Not available for Ground shipments. The 'Automation Device Name' field is not available for International Shipments.

SDEPT	Shipper Department	Shipper Dept	A	25	
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**NOTE:** From automated shipping device, if available. Applicable for Domestic Express shipping only.

RMA#	Returns Merchandise Authorization Number	RMA No	A	20	
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ZONEJ	Zone Jump Postal Code	Zone Jump	A	7	<b>FOR FUTURE USE</b> Ground Shipments only
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XREF#	Cross Ref Tracking #	Cross Ref No	A	20	Ground Shipments only
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**NOTE:** The 'Cross Ref Tracking #' field is applicable to Ground Alternate Pickup Charges only.

MTRK#	Master Tracking Number	Master ID No	A	20	Express Shipments only
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**NOTE:** For Express IPD and IPDF shipments (Service Base codes '18' and '84' in the 'Svc' field), when shipped on a FXRS or CAFÉ device, this field will relay the 'Master Tracking Number' for the associated children tracking numbers. When the "Tracking Number Message Code" ('Msg Cd' fields) is '13028', this field will provide the Master Tracking Number for a Transborder Distribution shipment.

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
<b>PICK UP AND DELIVERY INFORMATION</b>					
PUPCD	Pick-up Code (Express)	Pick-up	A	2	'1'–Regular Pick-up '2'–On Call Pick-up '3'–Dropped Off at FedEx Drop Box '4'–BSC Drop Off '5'–Station Drop Off
ORGID	Origin ID	Orig ID	A	3	International Express Service only
DESID	Destination ID	Dest ID	A	3	International Express Service only
D/H/E	Handling Code	Handling	A	1	'H'– Hold 'D'– Delivery -or- (space)
<i>NOTE: 'Handling Code' not available for SmartPost.</i>					
DEXCD	Delivery Exception Code	Exceptn	A	3	See TABLE 6
<i>NOTE: 'You may also need to refer to the 'Handling Code' above for 'Hold At Station' instructions.</i>					
1DATE	Attempt Date	Attempt Date	N	8	Format: YYYYMMDD
1TIME	Attempt Time	Attempt Time	N	4	Format: HHMM
DELDT	Actual Delivery Date (POD)	Delivery	N	8	Not available for Ground Service
DELTM	Actual Delivery Time	Time	N	4	
RSIGN	Recipient Signature	Signature	A	22	
<i>NOTE: Delivery Exception Code, Attempt Date/Time, Recipient Signature, Delivery Schedule Code and Final Disposition Code are not available for Ground Service. Actual Delivery Date may be available for Ground Service.</i>					
<i>NOTE: The 'Recipient Signature' field may contain the message, "Incorrect Tracking #" for packages not processed properly through the FedEx PowerShip with noncorresponding package tracking numbers tendered to the FedEx Courier. In accordance with the FedEx Service Guide, a refund or credit will not be given.</i>					
SVCCM	Delivery Schedule Code	Svc Area	A	2	See TABLE 7
<i>NOTE: Delivery Schedule Code applies to Intra-U.S. Express Service only, therefore, this field will be blank for Intra-U.S. Freight Service, International Service and Ground Service. Refer to the current FedEx Service Guide as the official source for delivery schedules.</i>					
FINAL	Delivery Disposition Code	Final	A	2	See TABLE 6
<i>NOTE: This Express field will provide an additional delivery exception event (may be the same as the Delivery Exception Code in the 'Exceptn' field).</i>					
SVC%	Service Level Percentage	Svc Pct	A	3	
<i>NOTE: Applicable for Earned/Bonus Discount program.</i>					

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
<b>PACKAGE AND DELIVERY INFORMATION</b>					
#_PCS	Pieces	Pcs	N	5	# of pieces on the tracking number
WT_UN	Weight Unit	Wt Unit	A	1	'L'–Pounds      'K'–Kilograms
BILWT	Billed Weight	Bill Wt	N	7	
ORGWT	Original Package Weight	Orig Wt	N	7	
<i>NOTE: 'Billed Weight' and 'Original Package Weight' fields not applicable for Duty/Tax transmissions.</i>					
DIM_L	Dim Length	Length	N	3	
DIM_W	Dim Width	Width	N	3	
DIM_H	Dim Height	Height	N	3	
DIM_U	Dim Unit	Dim Unit	A	1	'I'–Inches      'C'–Centimeters
DIM_D	Dim Divisor	Divisor	N	3	
<i>NOTE: Dim fields will be filled only if package is billed dimensional weight.</i>					
DV	Declared Value	Dec Value	N	16	13.2 (always positive)
CUSTV	Customs Value	Customs Value	N	16	13.2 (always positive)
C/E/N	Customs Entry Number	Entry Number	A	15	Applicable for Int'l Duty/Tax only
DVCUR	Currency of DV/Customs	DV-Cus Curr	A	3	Currency of declared value or customs value
GSAWF	GSA Default Weight Flag	GSA Def Wt Flag	A	1	'Y'–Indicates default weight was applied (U.S. Government customers only)
REV#	Revenue Threshold Amount	Rev Threshold Amt	N	16	13.2 (For Earned Discounts)
MULWT	Multiweight Weight	Multi Wt	N	9	6.2 (For Ground Service only)
GRD#	Ground Tracking #	Ground Tracking Number	A	20	For Ground Service only
<i>NOTE: The 'Ground Tracking Number' may reflect spaces within the 20 character field. Customers may suppress spaces if necessary.</i>					
RTCUR	Revenue Threshold Curr Code	Rev Thres Curr	A	3	(For Earned Discounts)
FRDTW	France Duty/Tax Waiver	FR Waiver	A	1	'Y'–Yes      ' ' (space)–No
IGSH#	Int'l Ground Shipment #	Intl Ground Ship No	A	15	For Ground Service only
VAT%	VAT Percentage Rate	VAT Rate	A	5	

INVOICE LAYOUT

SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
<b>CHARGE INFORMATION</b>					
NET\$	Net Charges	Net Chrg	N	16	13.2
CURR2	Currency Code	Curr2	A	3	Billing Currency
XCURR	Origin Currency Code	Exc Curr	A	3	
XCHNG	Exchange Rate	Exchg Rate	N	19	9.9 – International Service only Intra-U.S.will use 000000001000000000
C_TAG	Call Tag Access Code	Call Tag	A	1	'E'– Electronic 'M'– Manual 'R' - Residential  (Ground Service only)
FUEL	Fuel Surcharge Factor	Fuel Pct	N	6	3.2
EU_BD	Europe First Surcharge Band	EU Bd	A	2	
\$DEF1	Charge Codes & Amounts	<i>*SEE DETAILS BELOW</i>	A	3	See TABLE 8
<i>NOTE: Charge Codes &amp; Amounts are only selectable by choosing this entire group. By selecting the '\$DEF1' field you will receive full charge breakdowns of shipments in the following order. For each charge component you will receive a defining charge code and dollar amount. 21 charge buckets will be returned for Express &amp; Ground shipments. If also SmartPost enabled, you will receive 22 charge buckets relating to the manifest.</i>					
	Charge Code 1	Chrg 1	A	3	Always '050' for Freight Charge
	Freight Charge Amt	Freight Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 2	Chrg 2	A	3	See TABLE 8
	Volume Discount Amt	Vol Disc	N	16	Size 13.2 (two decimal places)
	Charge Code 3	Chrg 3	A	3	See TABLE 8
	Earned Discount Amt	Earned Disc	N	16	Size 13.2 (two decimal places)
	Charge Code 4	Chrg 4	A	3	Always '315' for Automation Discount
	Automation Discount Amt	Auto Disc	N	16	Size 13.2 (two decimal places)
	Charge Code 5	Chrg 5	A	3	See TABLE 8
	Performance Pricing Discount	Perf Price	N	16	Size 13.2 (two decimal places)
	Charge Code 6	Chrg 6	A	3	See TABLE 8
	Fuel Surcharge Amt	Fuel Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 7	Chrg 7	A	3	See TABLE 8
	Residential Charge Amt	Resi Amt	N	16	Size 13.2 (two decimal places)

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
<b>CHARGE INFORMATION</b>					
\$DEF1 Charge Codes & Amounts (continued)					
	Charge Code 8	Chrg 8	A	3	See TABLE 8
	Delivery Area Surchg Amt	DAS Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 9	Chrg 9	A	3	Always '011' for Pickup Charge
	On-Call Pickup Amount	On-Call Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 10	Chrg 10	A	3	See TABLE 8
	Declared Value Amount	D.V. Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 11	Chrg 11	A	3	See TABLE 8
	Signature Service Amount	Sign Svc Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 12	Chrg 12	A	3	See TABLE 8
	Saturday Charge Amount	Sat Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 13	Chrg 13	A	3	See TABLE 8
	Additional Handling Amt	Addn Hndlg Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 14	Chrg 14	A	3	See TABLE 8
	Address Correction Amt	Adr Corr Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 15	Chrg 15	A	3	See TABLE 8
	GST Charge Amount	GST Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 16	Chrg 16	A	3	Always '052' for Original Customs Duty
	Original Duty Charge Amt	Duty Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 17	Chrg 17	A	3	Always '074' for Duty Advancement Fee
	Duty Advancement Fee Charge	Adv Fee Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 18	Chrg 18	A	3	Always '059' for Original VAT Amt
	Original VAT Amount	Orig VAT Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 19	Chrg 19	A	3	See TABLE 8
	Misc Charge 1 Amount	Misc 1 Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 20	Chrg 20	A	3	See TABLE 8
	Misc Charge 2 Amount	Misc 2 Amt	N	16	Size 13.2 (two decimal places)
	Charge Code 21	Chrg 21	A	3	See TABLE 8
	Misc Charge 3 Amount	Misc 3 Amt	N	16	Size 13.2 (two decimal places)

INVOICE LAYOUT

SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
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CHARGE INFORMATION

\$DEF1 Charge Codes & Amounts (continued)

*If enabled for SmartPost Invoicing:*

Charge Code 22	Chrg 22	A	3	See TABLE 8
SmartPost Adjustment Amount	SP Adj Amt	N	16	Size 13.2 (two decimal places)

If you are a US Shipper sending SmartPost to or from Canada, you may receive additional charge buckets at the Manifest/Billing Group level as well as the Parcel Package level. Refer to the FEDEX SMARTPOST PARCEL PACKAGE INFORMATION 'PCHGC' section for Parcel Package charges. The following charges are the additional Manifest/Billing Group level '\$DEF1' charges:

Charge Code 23	Chrg 23	A	3	'464' for HST Charge Amount
HST Charge Amount	HST Charge Amt	N	16	Size 13.2 (two decimal places)
Charge Code 24	Chrg 24	A	3	'818' for PST Charge Amount
PST Charge Amount	PST Charge Amt	N	16	Size 13.2 (two decimal places)

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
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## NON-TRANS TRACKING NUMBER INFORMATION

There are two types of 'Non-Transportation' invoices:

- 1) Retail Sales - these are generally packaging supplies (such as boxes, mailers, bubble wrap, etc.) purchased at our service centers, including FedEx Office.
- 2) EEI - Electronic Export Information (previously known as SED/Shipper Export Declaration) For certain international shipments, this mandatory report filing must be made to the U.S. Government's Automated Export System (AES). The current government charge is \$10.00. (See [www.fedex.com/us/sed](http://www.fedex.com/us/sed) or [www.aesdirect.gov](http://www.aesdirect.gov) for more information.

PNAME	Purchaser	Purchaser	A	35	Retail Sales Only
PCOMP	Purchase Company Name	Purchased From	A	35	Will always be 'FEDEX'
PADR1	Purchase Address Line 1	Purchase Adr 1	A	35	
PADR2	Purchase Address Line 2	Purchase Adr 2	A	35	
PCITY	Purchase City	Purchase City	A	30	
PST	Purchase State/Province	ST4	A	2	
PZIP	Purchase Postal Code	Postal4	A	10	
PCTRY	Purchase Country Code	Cntry4	A	2	Only available in the U.S.
<i>NOTE: Fields preceded by an asterisk (*) have already been defined in the Express/Ground section. If these fields have already been selected, you do not need to re-select them.</i>					
<i>NOTE: The 'ITN#', 'Recipient', 'Destination City' and 'Country' fields are applicable to EEI's only. The recipient information is limited to the recipient company name, recipient city and recipient country only.</i>					
ITN_#	ITN#	ITNNo	A	15	Not available for Retail Sales
* SDATE	Transaction Date	Ship Date	N	8	Format: YYYYMMDD
* SVC	Billing Service Type	Svc	A	2	See <b>TABLE 1</b> 'RS' – Retail Sales 'EI' – Electronic Export Information
* NET\$	Net Charge	Net Chrg	N	15	
* CURR2	Currency Code	Curr2	A	3	
* COMCD	Company Code	Co Cd	A	1	
* PAYOR	Payment Payor	Payor	N	1	'4'– Bill Account Holder
* RCOMP	Recipient	Recipient Company	A	30	Not available for Retail Sales
* RCITY	Destination City	Recipient City	A	30	Not available for Retail Sales
* RCTRY	Country	Cntry2	A	2	Not available for Retail Sales

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments	
<b>FEDEX SMARTPOST PARCEL PACKAGE INFORMATION</b>						
P_ID#	Package ID Number	Parcel No	A	22		
A_WTU	Actual Weight Unit	Act Wt Unit	A	1	'L'--Pounds	'K'--Kilograms
A_WT	Actual Weight	Rev Thres Curr	N	10	7.2	
E_WTU	Estimated Weight Unit	Est Wt Unit	A	1	'L'--Pounds	'K'--Kilograms
E_WT	Estimated Weight	Est Wt	N	10	7.2	
PDIML	Parcel Length	P Length	N	6		
PDIMW	Parcel Width	P Width	N	6		
PDIMH	Parcel Height	P Height	N	6		
PDIMU	Parcel Dim Unit	P Unit	A	1	'I'--Inches	'C'--Centimeters
PNET\$	Parcel Net Charge	P Net Chg	N	9		
SUBCL	Sub-Class Postal	Sub-Class	A	1		
EFLAG	Expected Flag	E Flag	A	1		
PFLAG	Physical Flag	P Flag	A	1		
PCAT	Process Category	Category	A	1		
PSIZE	Parcel Size	Size	A	1		
DELFCF	Delivery Confirmation	Del Conf	A	1		
PSDAT	Parcel Sort Date	Sort Date	A	8		
P_REF	Parcel Reference	P Ref	A	12		
DSORT	Destination Sort Code	Sort Cd	A	12		
ZCODE	Zone Code	Zone Cd	A	1		
CRMID	Cust Ref Manifest ID	Cust Ref ID	A	8		
CP_ID	Customer Package ID	Cust Parcel ID	A	20		

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
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## FEDEX SMARTPOST PARCEL PACKAGE INFORMATION (cont.)

PCHGC Parcel Charge Codes and Amounts \* SEE DETAILS BELOW

**NOTE:** By selecting the PCHGC code you will receive full charge breakdown of Parcel charges in the following order. For each charge component you will receive a defining charge code and dollar amount. There are 4 charge buckets for Parcel-level charges.

Parcel Freight Charge	P Charge 1	A	3	Always '050' for Freight Charge
Parcel Freight Charge Amt	P Frt Amt	N	16	Size 13.2 (two decimal places)
Non-Machineable Charge	P Charge 2	A	3	Always '792' for Non-Machineable Charge
Non-Machineable Amt	Non-Mach Amt	N	16	Size 13.2 (two decimal places)
Delivery Confirmation Chg	P Charge 3	A	3	Always '793' for Delivery Confirmation Charge
Delivery Confirmation Amt	Dlvry Conf Amt	N	16	Size 13.2 (two decimal places)
Fuel Surcharge	P Charge 4	A	3	'819' for SmartPost Package Fuel Surcharge
Fuel Amt	P_Fuel Amt	N	16	Size 13.2 (two decimal places)

**NOTE:** The Parcel charges will also roll up as a total and post to the Manifest (using the 3 Miscellaneous charge fields). To balance the Parcel charges to the Manifest Net Charge, the user should sum all the Parcel Net Charges relating to a Manifest and add the Fuel Surcharge amount from the Manifest's breakdown. Fuel surcharges are not applied at the Parcel level.

If you are a US Shipper sending SmartPost to or from Canada, you may receive additional charge buckets at the Manifest/Billing Group level as well as the Parcel Package level. Refer to the CHARGE INFORMATION '\$DEF1' section for Manifest/Billing Group level charges. The following charges are the additional Parcel Package (PCHGC) charges:

P Charge 5	P Charge 5	A	3	'052' or '078' for Duty Amount
Duty Amount	P Duty Amt	N	16	Size 13.2 (two decimal places)
P Charge 6	P Charge 6	A	3	'462' for GST Amount
GST Amount	P GST Amt	N	16	Size 13.2 (two decimal places)
P Charge 7	P Charge 7	A	3	'0464' for HST Charge Amount
HST Charge Amount	P HST Amt	N	16	Size 13.2 (two decimal places)
P Charge 8	P Charge 8	A	3	'0818' for PST Charge Amount
PST Charge Amount	P PST Amt	N	16	Size 13.2 (two decimal places)
P Charge 9	P Charge 9	A	3	
Misc Charge Amount 1	P Misc Amt 1	N	16	Size 13.2 (two decimal places)
P Charge 10	P Charge 10	A	3	
Misc Charge Amount 2	P Misc Amt 2	N	16	Size 13.2 (two decimal places)
Package Service	P Svc	A	3	See TABLE 5

## INVOICE LAYOUT

## SHIPMENT DETAIL LAYOUT

Select Code	Field Name	Column Heading	Type	Max Size	Comments
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## NON-PAY RESOLUTION INFORMATION

**NOTE:** Invoice adjustment response files may include any of the original invoices fields outlined previously, and/or any of the following fields. Discuss this process with your EC Analyst.

TRCK#	Tracking Number	Tracking Number	A	12	
REFNO	Control/Check Number	Ck Ref No	A	10	
RESOL	Resolution Code	Resolution	A	1	'C'–Credit 'F'–Refund 'P'–Processing SmartPost 'B', 'O' or 'W'–Other
C/D/R	Denial/Reject Reason Code	Reason Code	A	3	See TABLE 9

**NOTE:** The 'Denial/Reject Reason Code' field will only be populated when the 'Resolution Code' field is 'D'.

RADJ\$	Requested Adjustment Amt	Request Amt	N	16	13.2
\$DUE	Amount Due	Amt Due	N	16	13.2
ADJ\$	Actual Amount Adjusted	Amt Adjusted	N	16	13.2
OCODE	Original Adjustment Reason Cd	Orig Adj Code	A	2	

# REMITTANCE RECORD LAYOUT

## REMITTANCE RECORD LAYOUT

FieldName	Excel Column	Type	Max Size	Comments
<i>NOTE: Column (Field Name) headings should not be included in the remittance file.</i>				
<i>NOTE: Refer to the 'ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS' section following this page for more information on submitting invoice adjustment requests.</i>				
Customer Reference	A	A	8	Check Number or Transmission Control Number
<i>NOTE: Transmission Control Number must also appear on check.</i>				
Payment Method Indicator	B	A	1	'K'--Check Payment 'E'--EFT Payment
EDI Master Number	C	N	9	Assigned by FedEx; not for shipping
Invoice Number	D	A	9	Invoice number for airbill/tracking #
Account Number	E	N	9	Bill-To Account Number
Tracking Number	F	A	12	Tracking number identifying shipment
Payment Amount	G	N	10	Size 7.2 (two decimal places)
<i>NOTE: 'Payment Amount' cannot be a negative amount. 'Account Number', 'Invoice Number', 'Package Tracking' and 'Payment Amount' fields are required for non-pay/dispute processing.</i>				
Adjustment Reason Code	H	A	2	
'01'-- Pricing Error				'51'-- Delivery Area Surcharges (DAS/Residential) Applied in Error
'18'-- Not Company Bill				'52'-- Delivery Area Surcharges (DAS/Residential) Incorrectly Calculated
'19'--Duplicate Tracking Number (Please check ship date and commerce type)				'53'-- Pickup Fees or Weekly On-Call Fees - Not Requested
'21'--Rebill Other Account (Acct number required in Column J)				*'H2'-- Payment Previously Sent (Original check number & date required in Column J. i.e. CK123456 04/25/07)
'22'-- Weight Error (Correct weight required in Column J)				'L7'-- Miscellaneous Deduction (This code must be accompanied by a free-form explanation of credit request in Column J)
'24'-- Incorrect Discount				
'34'-- Declared Value Incorrect (Correct declared value required in Column J)				
'37'-- Dimensions Incorrect (Correct dimensions required in Column J. i.e. "11x15x35")				
'38'-- Service Incorrect (Correct service required in Column J. i.e. 2nd day vs. Priority)				
<i>NOTE: * Code 'H2' is to be used for Payment Previously Sent' disputes only. Do not use code 'H2' to dispute items in process, duplicate billing, partial balances or any other adjustment reason codes.</i>				
Adjustment Amount	I	N	10	Size 7.2 (two decimal places)
Adjustment Description	J	A	21	Rebill account number if using code '21' Correct weight if using code '22' Correct declared value if using code '34' Correct dimensions if using code '37' Correct service if using code '38' Original check number & date if using code 'H2' Free-form description if using code 'L7'
EFT Settlement Date	K	N	8	Provide settlement date if paying via EFT (Format: CCYYMMDD)

## REMITTANCE LAYOUT

## ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS

ADJUSTMENT REASON CODES *(Used in the 'Adjustment Reason Code' field - Excel column 'H')*

Code	Description	Explanation of Code
01	Incorrect Pricing Error	Tracking number was billed using incorrect rates.
18	Billed to Company in Error	Tracking number was billed as the recipient or third party without authorization. Company billed in error as the shipping account.
19	Duplicate Billing	Tracking number was billed twice for the same charges.
	<i>NOTE:</i>	<i>Out of week billings, supplemental charges, duty and tax billings and ground return shipment billings are not duplicate billings.</i>
	<i>NOTE:</i>	<i>Duplicate information should not be processed as duplicate billing.</i>
21	Rebill to Another Account	Code should be used when requesting billing away from the shipping party such as to the recipient or third party. <b><i>A valid FedEx account number must be entered in the 'NTE02' segment when using this code.</i></b>
22	Weight Error	Tracking number was billed using the incorrect weight. <b><i>The correct weight must be entered in the 'NTE02' segment when using this code. Ex: 1 lb vs. 10 lbs.</i></b>
24	Incorrect Discount	Tracking number was billed using the incorrect discount based on customer's contract.
34	Declared Value Incorrect	Tracking number was billed using the incorrect declared value. <b><i>The correct declared value per your records must be entered in the 'NTE02' segment when using this code.</i></b>
37	Dimensions Incorrect	Tracking number was billed using incorrect dims, or billed using the incorrect dimensional weight. <b><i>The correct dimensions per your records must be entered in the 'NTE02' segment when using this code. Ex: 11x15x35.</i></b>
38	Service Incorrect	Tracking number was billed using the incorrect service type. <b><i>The correct service per your records must be entered in the 'NTE02' segment when using this code. Ex: SO vs. PL.</i></b>

## REMITTANCE LAYOUT

## ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

## ADJUSTMENT REASON CODES (Used in the 'Adjustment Reason Code' field - Excel column 'H')

Code	Description	Explanation of Code
51	Delivery Area Surcharges (DAS/Residential) Applied in Error	Code should only be used when Delivery Area Surcharges have been applied in error.
52	Delivery Area Surcharges (DAS/Residential) Incorrectly Calculated	Code should only be used when Delivery Area Surcharges have been calculated incorrectly.
53	Pickup Fees or Weekly On-Call Fees - Not Requested	Code should only be used when Pickup Fees or Weekly On-Call Fees have been applied in error.
H2	Payment Previously Sent	Code should only be used to inform FedEx that payment has been previously sent. <b>Check number, check date and reference number of previous payment must be entered in the 'NTE02' segment when using this code.</b>
L7	Miscellaneous Deduction	Code should <b>ONLY</b> be used when there is no other reason code listed that best describes the adjustment. <b>A detailed description of the deduction must be entered in the 'NTE02' segment when using this code.</b>

## REMITTANCE LAYOUT

## ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

## COMMON ABBREVIATIONS (Used in the 'Adjustment Description' field - Excel column 'J')

The 'Adjustment Description' field is limited to 21 characters on the FedEx side. A list of common abbreviations is being provided to assist in the entering of comments and conveying messages.

Abbreviation	Description
#	Number
3rd	Third Party
A/C	Address Correction
AB	Tracking
ACCT	Account
ADJ	Adjustment
ADR	Address
AE	Account Executive
AGT	Agent
AH	Additional Handling
CC	Credit Card
CK	Check
CNTL	Control
COD	Cash On Delivery
CONS	Consignee
CR	Credit
CTG	Call Tag
D&T	Duty & Tax
D/O	Drop Off
DAS	Delivery Area Surcharge
DB	Debit
DEL	Delivery
DIM	Dimensions
DIS	Discount
DN	Denial
DOC	Document
DOM	Domestic
DSP	Dispute
DTE	Date
DUP	Duplicate
DV	Declared Value
EIA	Electronic Invoice Adjustments
ERS	Electronic Revenue Support
ES	Economy Service
EXP	Express
FSU	Fuel Surcharge
GRND	Ground
HAZ	Hazardous
INFO	Information

## REMITTANCE LAYOUT

## ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

COMMON ABBREVIATIONS *(Used in the 'Adjustment Description' field - Excel column 'J')*

Abbreviation	Description
INQ	Incorrect Quantity
INS	Incorrect Service
INT'L	International
INV	Invoice
INW	Incorrect Weight
LB	Pound
LTE	Late
MSC	Miscellaneous
O/C	On Call
OT	On Time
OVS	Oversize
P/U	Pick Up
PKG	Package
PO	Priority Overnight
PTY	Party
PYMNT	Payment
RB	Rebill
RECIP	Recipient
REF	Reference
REP	Representative
REQ	Request
RESI	Residential
RF	Refund
RTN	Return
SDR	Saturday Delivery
SHPMNT	Shipment
SHPR	Shipper
SIG	Signature
SPU	Saturday Pick Up
SVC	Service
WKLY	Weekly
WT	Weight
XS	Express Service

## REMITTANCE LAYOUT

## ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

## SUGGESTIONS FOR WHEN TO CONTACT YOUR EIA REPRESENTATIVE

**NOTE:** If you do not know who your EIA representative is, contact your ERS Analyst for assistance. Refer to the 'Resources' section.

- Prior to the submittal of an exceptionally large invoice adjustment (EIA) file.
- Prior to the submittal of an EIA file for problems or adjustment reasons you have not previously been experiencing.
- Anytime you may need to address an issue or problems not previously discussed with your EIA representative.
- When billing disputes still exist after the return of a resolution file.
- Prior to submitting a file or after receiving a resolution file with unclear explanations of L7 adjustment requests.
- Anytime information is needed about invoice adjustment procedures or concerns.
- If you have not received your EIA response file within 5 business days.

## BREAKDOWN OF EIA FILES WITH OVER 10,000 ADJUSTMENT REQUESTS

EIA files containing 10,000 or more adjustment requests will be separated into smaller files of 5,000 on the FedEx side, and the resolution files will return in the smaller files. The assigned EIA control number will remain the same except for the last digit which will change to an alpha or numeric character (A through Z, or 1, 2, 3...).

Example:

EIA control number EAST0123 is sent with 17,123 adjustment requests. The file will be separated into smaller files and the resolution files will return as shown below:

Control Number	Adjustment Line Items
EAST0123	5,000
EAST012A	5,000
EAST012B	5,000
EAST012C	2,123
<b>Total of 4 Files</b>	<b>Total 17,123 Adjustment Requests</b>

REMITTANCE LAYOUT

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## ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

### EIA FILE CYCLE TIME

EIA files transmitted and received in FedEx net prior to 2:00 PM CST will download in the Electronic Invoice Adjustment system the same day. Files received after 2:00 PM CST will download in the Electronic Invoice Adjustment system the next business day.

### EXPRESS MONEY BACK GUARANTEE

Accounts established on EDI after August 11, 2001 must utilize fedex.com or the IVR (Interactive Voice Response) system for Money Back Guarantee adjustment requests. Money Back Guarantee adjustment requests may not be submitted through the Electronic Invoice Adjustment process. Please refer to the *FedEx Service Guide*.

### GROUND MONEY BACK GUARANTEE

Ground Money Back Guarantee adjustment requests may not be sent through the Electronic Invoice Adjustment process. Ground Money Back Guarantee includes requests for late delivery, proof of delivery, and packages not shipped. Please refer to the *FedEx Service Guide*.

# **TABLES**

## TABLES

**TABLE 1—SERVICE BASE CODES***Used in the 'Service Base' (Svc) field**-or- 'Billing Service Type' (Svc) field for Non-Trans*

Code	Description
00	Master Tracking Number/FedEx Transborder Distribution®
01	FedEx Priority Overnight® FedEx International Priority® FedEx International Priority Plus®
03	FedEx 2Day® FedEx International Economy® (Moneyback guarantee)
04	FedEx International Economy® (No Moneyback guarantee)
05	FedEx Standard Overnight®
06	FedEx First Overnight® FedEx International First®
17	FedEx International Economy Direct Distribution®
18	FedEx International Priority DirectDistribution®
20	FedEx Express Saver®
21	FedEx International MailService® - Premium®
	<b>NOTE:</b> For delivery commitments: <a href="http://fedex.com/us/services/intl/mailservice.html">http://fedex.com/us/services/intl/mailservice.html</a>
31	FedEx International MailService® - Standard
49	U S Government 3-Day®
57	FedEx Europe First - International Priority®
70	FedEx 1Day Freight® FedEx International Priority® Freight
80	FedEx 2Day Freight®
83	FedEx 3Day Freight®
84	FedEx International Priority DirectDistribution Freight®
	<b>NOTE:</b> For service discriptions: <a href="http://fedex.com/us/services/intl/prioritydirectdistr.html">http://fedex.com/us/services/intl/prioritydirectdistr.html</a> For countries served: <a href="http://fedex.com/us/services/intl/countriesserved.html">http://fedex.com/us/services/intl/countriesserved.html</a>
86	FedEx International Economy® Freight
90	FedEx Home Delivery® (FedEx Ground Service)
92	FedEx Ground®

**NOTE:** The above codes identify the type of service requested. The type of packaging is identified in Table 2. For further explanation of FedEx Services, refer to the current **FedEx Service Guide**.

**NOTE:** Delivery commitments for FedEx Express® U.S. service areas can be found at: <http://www.fedex.com/us/services/us/commitments.html>

## TABLES

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### TABLE 2—SERVICE PACKAGING CODES

Used in 'Service Packaging' (Pkg) field

Code	Description
00	Transborder Distribution Packaging
01	Customer Packaging
02	FedEx Pak®
03	FedEx Box®
04	FedEx Tube®
06	FedEx Envelope®
08	FedEx Packet®
15	FedEx 10kg Box
25	FedEx 25kg Box

**NOTE:** The above codes identify the type of packaging used. The type of service is identified in Table 1. For further descriptions of packaging, refer to the current **FedEx Service Guide**.

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**TABLES**
**TABLE 3— TRACKING NUMBER MESSAGE CODES**
*Used in 'Tracking Number Message Code' (Msg Cd) fields*

Code	Description
10001	The Delivery commitment for FedEx 2Day to residences (including home offices) is 7 P.M. the second business day for A1, A2, A3, A4, A5, A6, AA, AM, PM and RM service areas.
10002	The Delivery commitment for FedEx 2Day to residences (including home offices) is 7 P.M. the third business day for AT, O2, and O3 service areas.
10026	Dimensional weight was applied. (Applicable for Int'l Express transportation shipments, US and non-US.)
10077	FedEx EU Billing Entity - see DC4 record; positions 50-174.
10081	Customer is liable for VAT.
10082	Not subject to invoicing country VAT.
13028	FedEx Transborder Distribution Shipment.
30002	100% BTW vrijstelling, Minist. besi. E.T. 56000/H/525 dd 18/09/02 (EU parliamentary exemption).
37005	Average Per Package weight minimum applied on the shipment. (US Domestic Express)
40001	VAT Exempt according to Article 15.13 of the Sixth Directive.
40002	VAT Exempt according to Article 14(i) of the Sixth Directive.
40003	Exemption in application of relief regime for authorized exporters.
40004	Reverse charge (Article 28b (C) of the Sixth Directive).
40005	Reverse charge (Article 28 ter (C) of the Sixth Directive).
40006	VAT Exempt according to Article 15 (10) of the Sixth Directive.
40007	No VAT applied - out of the scope of EU VAT.
40008	VAT Percentage Rate - see DC4 record; positions 50-74.
40009	Exempt according to article 15, 9 of Sixth Directive
41001	Copied Label: Multiple packages were shipped using the same label/tracking number; the total weight and number of packages for the shipment are reflected in the invoice amount. For future reference, a unique FedEx label/tracking number must be used for each package in the shipment. NOTE: This message is applicable to Intra-US Express shipments only.
43001	Minimum billable weight was applied. (Applicable for US Domestic and US Export Express services.)

## TABLES

**TABLE 4—MISCELLANEOUS DESCRIPTION CODES***Used in 'Miscellaneous Description' (Misc) fields*

Code	Description
180	Multiweight Shipment
181	Package identified as Oversized or requires Additional Handling by FedEx Ground.
182	Due to equipment malfunction, this package was not weighed. The weight shown is that of the average package from previous invoice cycle.
184	Extra services rated out of week or cycle.
185	Net charge represents minimum package charge for this parcel.
186	Unique package but duplicate barcode used.
187	Reflects rural surcharge.
188	Replacement barcode package number assigned to your account.
189	Call tag confirmation numbers are identified in the field titled 'Customer P.O. Number' ('DE1' record, positions 142–166).
190	Oversized > 84" Combined Length and Girth (30 lb. bump-up with no surcharge).
191	Customer enrolled in 'File for Discount' Program.
192	Oversize > 108" Combined Length and Girth (50 lb. bump-up with no surcharge).
193	Oversize > 108" in Length (90 lb. bump-up with surcharge).
194	Oversize > 130" Combined Length and Girth (90 lb. bump-up with surcharge).
195	Performance Pricing Shipment.
196	Oversize > 165" Combined Length and Girth (90 lb. bump-up with surcharge).
197	This shipment was undeliverable. The charges shown here represent the shipping costs for returning the shipment to the shipper.
198	These are the remaining charges from a rebilled shipment that can only be billed to the shipper.
199	Zone Jump.
200	FedEx has audited for actual weight and/or dimensional weight. This charge is the difference between rated and actual weight.
13028	FedEx Transborder Distribution Shipment.

## TABLES

**TABLE 5—GROUND SERVICE CODES**

*Used in 'Ground Service Code' (Grd Svc) field &  
'SmartPost Package Service' (P\_SVC) field*

Code	Description
015	Ground, Direct Signature Required, Prepaid, Domestic
016	Ground, COD, Prepaid, Domestic
017	Ground, ECOD, Prepaid, Domestic
018	Ground, PRP, Prepaid, Domestic
019	Ground, Prepaid, Domestic
020	Ground, Direct Signature Required, Collect, Domestic
021	Ground, Collect, Domestic
022	International Ground, Direct Signature Required, Prepaid
023	International Ground, COD, Prepaid
025	International Ground, PRP, Prepaid
026	International Ground, Prepaid
027	International Ground, Direct Signature Required, Collect
028	International Ground, Collect
131	Ground, 3rd Party, Return Manager Printed Label
135	International Ground, 3rd Party, Return Manager Printed Label
136	Ground, Prepaid, Return Manager Online Label
137	Ground, Prepaid, Return Manager Printed Label
138	Ground, Prepaid, Net Return, Direct Signature Required
140	Ground, 3rd Party, Return Manager Online Label
141	International Ground, Prepaid, Return Manager Printed Label
150	Ground, Indirect Signature Required, Prepaid, Domestic
151	Ground, Adult Signature Required, Prepaid, Domestic
152	Ground, Indirect Signature Required, Collect, Domestic
153	Ground, Adult Signature Required, Collect, Domestic
154	Ground, Adult Signature Required, COD, Prepaid, Domestic
155	Ground, Adult Signature Required, ECOD, Prepaid, Domestic
156	Ground, Adult Signature Required, Guaranteed Funds COD, Prepaid, Domestic
157	Ground, Adult Signature Required, Currency COD, Prepaid, Domestic
158	Ground, 3rd Party Billing, Adult Signature Required, Domestic
159	Ground, 3rd Party Billing, Indirect Signature Required, Domestic
160	Ground, Bill Recipient, Adult Signature Required, Domestic
161	Ground, Bill Recipient, Indirect Signature Required, Domestic

## TABLES

**TABLE 5—GROUND SERVICE CODES**

*Used in 'Ground Service Code' (Grd Svc) field &  
'SmartPost Package Service' (P\_SVC) field*

Code	Description
162	Ground, 3rd Party Billing, Adult Signature Required, COD, Domestic
163	Ground, 3rd Party Billing, Adult Signature Required, ECOD, Domestic
164	Ground, 3rd Party Billing, Adult Signature Required, Currency COD, Domestic
165	Ground, 3rd Party Billing, Adult Signature Required, Guaranteed Funds COD, Domestic
166	Ground, Prepaid, Guaranteed Funds, ECOD, Adult Signature Required, Domestic
167	Ground, Prepaid, Currency, ECOD, Adult Signature Required, Domestic
168	Ground, 3rd Party Billing, Guaranteed Funds, ECOD, Adult Signature Required, Domestic
169	Ground, 3rd Party Billing, Currency, ECOD, Adult Signature Required, Domestic
200	International Ground, Prepaid, Indirect Signature Required
201	International Ground, 3rd Party, Indirect Signature Required
202	International Ground, Collect, Indirect Signature Required
203	International Ground, Bill Recipient, Indirect Signature Required
300	Ground, Prepaid, Hazmat, PRP
301	Ground, Prepaid, ORMD, PRP
302	Ground, Prepaid, Hazmat, Direct Signature Required
303	Ground, Prepaid, ORMD
304	Ground, Prepaid, ORMD, Indirect Signature Required
305	Ground, Prepaid, ORMD, Direct Signature Required
306	Ground, Prepaid, Hazmat, Adult Signature Required
307	Ground, Prepaid, ORMD, Adult Signature Required
308	Ground, 3rd Party, Hazmat, Adult Signature Required
309	Ground, 3rd Party, ORMD, Adult Signature Required
310	Ground, 3rd Party, Hazmat, Direct Signature Required
311	Ground, 3rd Party, ORMD
312	Ground, 3rd Party, ORMD, Indirect Signature Required
313	Ground, 3rd Party, ORMD, Direct Signature Required
314	Ground, Collect, Hazmat, Direct Signature Required
315	Ground, Collect, ORMD
316	Ground, Collect, ORMD, Indirect Signature Required
317	Ground, Collect, ORMD, Direct Signature Required
318	Ground, Prepaid, Hazmat, ECOD
319	Ground, Prepaid, Hazmat, Currency ECOD

## TABLES

**TABLE 5—GROUND SERVICE CODES***Used in 'Ground Service Code' (Grd Svc) field &**'SmartPost Package Service' (P\_SVC) field*

Code	Description
320	Ground, Prepaid, Hazmat, Guaranteed Funds ECOD
321	Ground, Prepaid, ORMD, ECOD
322	Ground, Prepaid, ORMD, Currency ECOD
323	Ground, Prepaid, ORMD, Guaranteed Funds ECOD
324	Ground, 3rd Party, Hazmat, ECOD
325	Ground, Collect, Hazmat, Adult Signature Required
326	Ground, Collect, ORMD, Adult Signature Required
327	Ground, 3rd Party, ORMD, ECOD
330	Ground, Prepaid, Hazmat, COD
331	Ground, Prepaid, Hazmat, Currency COD
332	Ground, Prepaid, Hazmat, Guaranteed Funds COD
333	Ground, Prepaid, ORMD, COD
334	Ground, Prepaid, ORMD, Currency COD
335	Ground, Prepaid, ORMD, Guaranteed Funds COD
336	Ground, 3rd Party, Hazmat, COD
339	Ground, 3rd Party, ORMD, COD
340	Ground, Bill Recipient, Hazmat, Direct Signature Required
341	Ground, Bill Recipient, Hazmat, Adult Signature Required
342	Ground, Bill Recipient, ORMD
343	Ground, Bill Recipient, ORMD, Adult Signature Required
344	Ground, Bill Recipient, ORMD, Indirect Signature Required
345	Ground, Bill Recipient, ORMD, Direct Signature Required
346	Ground, 3rd Party, Hazmat, Currency ECOD
347	Ground, 3rd Party, Hazmat, Guaranteed Funds ECOD
348	Ground, 3rd Party, ORMD, Currency ECOD
349	Ground, 3rd Party, ORMD, Guaranteed Funds ECOD
364	Ground, 3rd Party, Hazmat, Currency COD
365	Ground, 3rd Party, Hazmat, Guaranteed Funds COD
366	Ground, 3rd Party, ORMD, Currency COD
367	Ground, 3rd Party, ORMD, Guaranteed Funds COD
368	Ground, Prepaid, Hazmat, ECOD, Adult Signature Required
369	Ground, Prepaid, Hazmat, Currency ECOD, Adult Signature Required
370	Ground, Prepaid, Hazmat, Guaranteed Funds ECOD, Adult Signature Required
371	Ground, Prepaid, ORMD, Currency ECOD, Adult Signature Required

## TABLES

**TABLE 5—GROUND SERVICE CODES***Used in 'Ground Service Code' (Grd Svc) field &**'SmartPost Package Service' (P\_SVC) field*

Code	Description
372	Ground, Prepaid, ORMD, Guaranteed Funds ECOD, Adult Signature Required
373	Ground, Prepaid, Hazmat, COD, Adult Signature Required
374	Ground, Prepaid, Hazmat, Currency COD, Adult Signature Required
375	Ground, Prepaid, Hazmat, Guaranteed Funds COD, Adult Signature Required
376	Ground, Prepaid, ORMD, COD, Adult Signature Required
377	Ground, Prepaid, ORMD, Currency COD, Adult Signature Required
378	Ground, Prepaid, ORMD, Guaranteed Funds COD, Adult Signature Required
379	Ground, 3rd Party, Hazmat, COD, Adult Signature Required
380	Ground, 3rd Party, ORMD, COD, Adult Signature Required
381	Ground, 3rd Party, Hazmat, ECOD, Adult Signature Required
382	Ground, 3rd Party, ORMD, ECOD, Adult Signature Required
383	Ground, 3rd Party, Hazmat, Currency ECOD, Adult Signature Required
384	Ground, 3rd Party, Hazmat, Guaranteed Funds ECOD, Adult Signature Required
385	Ground, 3rd Party, ORMD, Currency ECOD, Adult Signature Required
386	Ground, 3rd Party, ORMD, Guaranteed Funds ECOD, Adult Signature Required
387	Ground, 3rd Party, Hazmat, Currency COD, Adult Signature Required
388	Ground, 3rd Party, Hazmat, Guaranteed Funds COD, Adult Signature Required
389	Ground, 3rd Party, ORMD, Currency COD, Adult Signature Required
390	Ground, 3rd Party, ORMD, Guaranteed Funds COD, Adult Signature Required
391	Ground, Prepaid, ORMD, ECOD, Adult Signature Required
408	Ground, Guaranteed Funds COD, Prepaid, Domestic
409	Ground, Currency COD, Prepaid, Domestic
417	Ground, 3rd Party Billing, Domestic
418	Ground, 3rd Party Billing, Direct Signature Required, Domestic
419	Ground, 3rd Party Billing, COD, Domestic
420	Ground, 3rd Party Billing, Guaranteed Funds COD, Domestic
421	Ground, 3rd Party Billing, Currency COD, Domestic
422	Ground, Bill Recipient, Domestic
423	Ground, Bill Recipient, Direct Signature Required, Domestic
429	Ground, 3rd Party Billing, ECOD, Domestic
439	Ground, Prepaid, Guaranteed Funds, ECOD, Domestic
440	Ground, Prepaid, Currency, ECOD, Domestic
443	Ground, 3rd Party Billing, Guaranteed Funds, ECOD, Domestic
444	Ground, 3rd Party Billing, Currency, ECOD, Domestic

## TABLES

**TABLE 5—GROUND SERVICE CODES***Used in 'Ground Service Code' (Grd Svc) field &**'SmartPost Package Service' (P\_SVC) field*

Code	Description
478	International Ground, Prepaid, Guaranteed Funds, COD
479	International Ground, Prepaid, Currency, COD
487	International Ground, 3rd Party Billing
488	International Ground, 3rd Party Billing, Direct Signature Required
489	International Ground, 3rd Party Billing, COD
490	International Ground, 3rd Party Billing, Guaranteed Funds, COD
491	International Ground, 3rd Party Billing, Currency, COD
492	International Ground, Bill Recipient
493	International Ground, Bill Recipient, Direct Signature Required
700	Home Delivery, Bill Recipient, ORMD, Evening, Direct Signature Required
701	Home Delivery, Bill Recipient, ORMD, Evening, Adult Signature Required
702	Home Delivery, Bill Recipient, ORMD, Appointment
703	Home Delivery, Bill Recipient, ORMD, Appointment, Adult Signature Required
704	Home Delivery, Prepaid, ORMD, Appointment, Adult Signature Required
705	Home Delivery, Prepaid, ORMD, Date Certain, Adult Signature Required
706	Home Delivery, Prepaid, ORMD, Evening, Adult Signature Required
707	Home Delivery, 3rd Party, ORMD, Adult Signature Required
708	Home Delivery, 3rd Party, ORMD, Date Certain
709	Home Delivery, 3rd Party, ORMD, Date Certain, Indirect Signature Required
710	Home Delivery, 3rd Party, ORMD, Date Certain, Direct Signature Required
711	Home Delivery, 3rd Party, ORMD, Date Certain, Adult Signature Required
712	Home Delivery, 3rd Party, ORMD, Evening
713	Home Delivery, 3rd Party, ORMD, Evening, Indirect Signature Required
714	Home Delivery, 3rd Party, ORMD, Evening, Direct Signature Required
715	Home Delivery, 3rd Party, ORMD, Evening, Adult Signature Required
716	Home Delivery, 3rd Party, ORMD, Appointment, Adult Signature Required
800	Home Delivery, Direct Signature Required, Prepaid
801	Home Delivery, Prepaid, ORMD
802	Home Delivery, Prepaid, ORMD, Indirect Signature Required
803	Home Delivery, Prepaid, ORMD, Direct Signature Required
804	Home Delivery, Prepaid
805	Home Delivery, Prepaid, ORMD, Date Certain
806	Home Delivery, Prepaid, ORMD, Date Certain, Indirect Signature Required

## TABLES

**TABLE 5—GROUND SERVICE CODES***Used in 'Ground Service Code' (Grd Svc) field &**'SmartPost Package Service' (P\_SVC) field*

Code	Description
807	Home Delivery, Prepaid, ORMD, Date Certain, Direct Signature Required
809	Home Delivery, Prepaid, ORMD, Evening
810	Home Delivery, Evening, Direct Signature Required, Prepaid
814	Home Delivery, Evening, Prepaid
820	Home Delivery, Date Certain, Direct Signature Required, Prepaid
822	Home Delivery, Prepaid, ORMD, Evening, Indirect Signature Required
823	Home Delivery, Prepaid, ORMD, Evening, Direct Signature Required
824	Home Delivery, Date Certain, Prepaid
825	Home Delivery, Prepaid, ORMD, Appointment
826	Home Delivery, Bill Recipient, ORMD
827	Home Delivery, Bill Recipient, ORMD, Indirect Signature Required
829	Home Delivery, Bill Recipient, ORMD, Direct Signature Required
831	Home Delivery, Prepaid, ORMD, Adult Signature Required
832	Home Delivery, Bill Recipient, ORMD, Adult Signature Required
833	Home Delivery, Bill Recipient, ORMD, Date Certain
834	Home Delivery, Appointment Delivery, Prepaid
836	Home Delivery, 3rd Party, Return Manager Printed Label
841	Home Delivery, Bill Recipient, ORMD, Date Certain, Indirect Signature Required
842	Home Delivery, Prepaid, Return Manager Printed Label
847	Home Delivery, 3rd Party, Return Manager Online Label
848	Home Delivery, Prepaid, Return Manager Online Label
849	Home Delivery, Bill Recipient, ORMD, Date Certain, Direct Signature Required
850	Home Delivery, 3rd Party Billing
851	Home Delivery, 3rd Party Billing, Direct Signature Required
853	Home Delivery, 3rd Party Billing, Evening
854	Home Delivery, 3rd Party Billing, Evening, Direct Signature Required
856	Home Delivery, 3rd Party Billing, Date Certain
857	Home Delivery, 3rd Party Billing, Date Certain, Direct Signature Required
859	Home Delivery, 3rd Party Billing, Appointment Delivery
861	Home Delivery, Prepaid, Evening, Indirect Signature Required
862	Home Delivery, Prepaid, Date Certain, Indirect Signature Required
863	Home Delivery, 3rd Party Billing, Indirect Signature Required

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**TABLES**
**TABLE 5—GROUND SERVICE CODES**
*Used in 'Ground Service Code' (Grd Svc) field &*
*'SmartPost Package Service' (P\_SVC) field*

Code	Description
864	Home Delivery, 3rd Party Billing, Evening, Indirect Signature Required
865	Home Delivery, 3rd Party Billing, Date Certain, Indirect Signature Required
866	Home Delivery, Bill Recipient, Indirect Signature Required
867	Home Delivery, Bill Recipient, Evening, Indirect Signature Required
868	Home Delivery, Bill Recipient, Date Certain, Indirect Signature Required
869	Home Delivery, Bill Recipient
870	Home Delivery, Bill Recipient, Direct Signature Required
872	Home Delivery, Bill Recipient, Evening
873	Home Delivery, Bill Recipient, Evening, Direct Signature Required
875	Home Delivery, Bill Recipient, Date Certain
876	Home Delivery, Bill Recipient, Date Certain, Direct Signature Required
878	Home Delivery, Bill Recipient, Appointment Delivery
880	Home Delivery, Bill Recipient, ORMD, Date Certain, Adult Signature Required
881	Home Delivery, 3rd Party, ORMD
882	Home Delivery, 3rd Party, ORMD, Indirect Signature Required
883	Home Delivery, Adult Signature Required, Prepaid
884	Home Delivery, Evening, Adult Signature Required, Prepaid
885	Home Delivery, Date Certain, Adult Signature Required, Prepaid
886	Home Delivery, Appointment Delivery, Adult Signature Required, Prepaid
887	Home Delivery, 3rd Party Billing, Adult Signature Required
888	Home Delivery, 3rd Party Billing, Evening, Adult Signature Required
889	Home Delivery, 3rd Party Billing, Date Certain, Adult Signature Required
890	Home Delivery, 3rd Party Billing, Appointment Delivery, Adult Signature Required
891	Home Delivery, Bill Recipient, Adult Signature Required
892	Home Delivery, Bill Recipient, Evening, Adult Signature Required
893	Home Delivery, Bill Recipient, Date Certain, Adult Signature Required
894	Home Delivery, Bill Recipient, Appointment Delivery, Adult Signature Required
895	Home Delivery, Prepaid, Indirect Signature Required
896	Home Delivery, 3rd Party, ORMD, Direct Signature Required
897	Home Delivery, Bill Recipient, ORMD, Evening
898	Home Delivery, Bill Recipient, ORMD, Evening, Indirect Signature Required
899	Home Delivery, 3rd Party, ORMD, Appointment

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**TABLES**
**TABLE 5—GROUND SERVICE CODES**

Used in 'Ground Service Code' (Grd Svc) field &

'SmartPost Package Service' (P\_SVC) field

Code	Description
900	Consolidated Returns, 3rd Party, Item
906	FedEx SmartPost International - US to Canada
913	FedEx SmartPost 1-70 lbs.
914	FedEx SmartPost 1-16 oz.
915	FedEx SmartPost Bound Printed Matter
916	FedEx SmartPost Media
917	FedEx SmartPost International - Canada to US Returns
918	FedEx SmartPost US Returns

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**TABLES**
**TABLE 6—DELIVERY EXCEPTION CODES**
*Used in 'Delivery Exception Code' (Exceptn)*
*-or- 'Delivery Disposition Code' (Final) fields*

Code	Description
02	Package Delivered To Recipient Address - Release Authorized
03	* Incorrect Recipient Address/Unable to Locate
04	Delivered to Address Other Than Recipient
05	* Customer Security Delay
07	* Shipment Refused by Recipient
08	* Business Closed or Adult Recipient Unavailable - Delivery Not Completed
09	* Damaged, Delivery Completed
10	* Package Damaged/Delivery Not Completed
11	* COD Delivery
13	Other
14	* Undeliverable Package
15	* Business Closed Due to Strike
16	* Payment Received
17	* Customer Requested Future Delivery
20	* Restricted Articles/Commodity Unacceptable
22	* Origin Overlooked Package
23	* Package Received After Aircraft Departure
24	* Customer Delayed Delivery
29	* Hold Changed to Deliver at Customer's Request
34	* Destroyed at Customer's Request
42	* Holiday/Business Closed
49	* Out of FedEx Service Area/Cartage Agent
50	* Improper/Missing Regulatory Paperwork
52	* Package Cleared After Aircraft Departure
55	* Held by Customs/Regulatory Agency
58	* Unable to Contact Recipient for Broker
59	* Hold at Location for Recipient Pickup
60	* Still in Bond Cage
63	* Package Held by Tax Authorities
64	* Non-FedEx Clearance/Paperwork Available
67	* Released to Agent < Commit Day
68	In Country Transit

\* Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the **FedEx Service Guide**. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

## TABLES

**TABLE 6—DELIVERY EXCEPTION CODES**

Used in 'Delivery Exception Code' (Exceptn)

-or- 'Delivery Disposition Code' (Final) fields

Code	Description
73	* Non-FedEx Clearance
74	* International Delay
76	* FEC Broker Customs Entry
78	* City/Country Not in Service Area
84	* Delayed Beyond FedEx Control (Weather, Civil Strife, etc.)
88	* Missing Commercial Invoice
91	* Package Exceeds Service Limits
93	* Held for Payment
99	* POD/Exception Delivery
AC	* Incident/Accident/Possible Delay
AP	* Airport Closed/Possible Delay
AR	* REV Only - Airbill Shipment
AT	* Aircraft Delay in Flight
CR	* REV Only - Automated Shipment
CV	* Civil Unrest/Possible Delay
D3	* Unable to Locate Recipient - Bad Address
EM	* State of Emergency/Possible Delay
EQ	* Weather Delay—Earthquake
FF	* Weather Delay—Forest Fire
FG	* Weather Delay—Fog
FL	* Weather Delay—Flooding
H	* Customer Requested Package Held At Destination
HH	* Held Package
HR	* Weather Delay—Hurricane
HW	* Weather Delay—High Winds
HX	* Changed to Hold at Customer's Request
HZ	* Customer Requested Package Held at Destination
IC	* Weather Delay—Ice
ID	* Late To Destination
LD	* Local Delay
M	Missort—No Problem
M1	* Missort—Customer Used Invalid Powership URSA

\* Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the **FedEx Service Guide**. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

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**TABLES**
**TABLE 6—DELIVERY EXCEPTION CODES**
*Used in 'Delivery Exception Code' (Exceptn)*
*-or- 'Delivery Disposition Code' (Final) fields*

Code	Description
M2	* Missort—Customer Used Incorrect Address
MK	* MDE - CDE Only, Hold Due to Customs Documentation
MR	*MDE/CDE Shipment with Multiple REV Type Scans
MS	* Weather Delay—Mud Slides
MZ	* Missort
ND	* No Destination Scans
NP	* Pick Up Only - Package Possibly at Origin
NQ	* Pick Up or REV Only - Package Possibly at Origin
NU	* Missing POD - Unknown Status
P	* Regulatory Clearance Delay
PR	Pickup/REV Only
PU	Pickup Only
RH	* Shipment Held For Recipient Pickup
SD	* SDR, REV, No SDR PUP, Shared
SN	* Weather Delay—Snow
ST	* Local Strike/International
TD	* Temporary Local Delay
TN	* Weather Delay—Tornado
TS	* Weather Delay—Thunderstorm
TY	* Weather Delay—Typhoon
VC	* Weather Delay—Volcano

\* Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the **FedEx Service Guide**. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

## TABLES

**TABLE 7—DELIVERY SCHEDULE CODES***Used in 'Delivery Schedule Code' (Svc Area) field*

Code	Description
0#	No commitment (numeric '0', not alphabetic)
2R	Residential Delivery
3R	Residential Delivery
A1	Primary Service Area
A2	Primary Service Area
A3	Primary Service Area
A4	Primary Service Area
A5	Primary Service Area
A6	Primary Service Area
AA	Primary Service Area
AM	Primary Service Area
AT	Primary Service Area
H0	Freight Service Area
H1	Freight Service Area
H2	Freight Service Area
H3	Freight Service Area
H4	Freight Service Area
H5	Freight Service Area
H6	Freight Service Area
H7	Freight Service Area
NS	Destination zip code not served
O1	Delivery by cartage agent (alphabetic 'O', not numeric zero)
O2	Delivery by cartage agent (alphabetic 'O', not numeric zero)
O3	Delivery by cartage agent (alphabetic 'O', not numeric zero)
PM	Primary Service Area
PO	P. O. Box zip code; delivery schedule unavailable
RM	Remote Primary Service Area
ZZ	Mutually Defined

**NOTE:** *This field applies to Intra-U.S. shipments only. For programming purposes, refer to the current **FedEx Service Guide** as the official source for delivery schedules, service codes, and code explanations.*

## TABLES

**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES***Used in 'Charge Code' (Chrg) fields*

Code	Description
001	Declared Value Charge
002	Saturday Delivery Charge
003	Saturday Pickup Charge
004	No Account Number Used for Billing
005	Alaska or Hawaii (Metro delivery)
006	Alaska/Hawaii (Non-Metro delivery)
007	Recipient Address Correction Charge
008	Inaccessible Dangerous Goods
009	Other Charges
010	Fuel Surcharge
011	Pickup Charge
012	Accessible Dangerous Goods
013	Constant Surveillance Service Requested
014	Credit
015	POD Service Credit
016	Service Credit
017	Package Status Credit
018	Late Delivery
019	Incorrect Billing Account Number Charge
020	Invalid Bill Shipper Account Number Charge
021	C.O.D. Fee
022	Residential Delivery Surcharge
023	H3 Pickup Charge
024	H3 Delivery Charge
025	OFS/F2 Heavy Weight Inside Pickup Charge
026	OFS/F2 Heavy Weight Inside Delivery Charge
027	OFS/F2 Heavy Weight Residential Pickup Charge
028	OFS/F2 Heavy Weight Residential Delivery Charge
029	OFS/F2 Heavy Weight Delivery Reattempt Charge
030	OFS/F2 Heavy Weight Extra Labor Charge
031	OFS/F2 Heavy Weight Single Shipment Charge
032	OFS/F2 Heavy Weight Reconsignment Charge

## TABLES

**TABLE 8— CHARGE CODES***Used in 'Charge Code' (Chrg) fields*

Code	Description
033	OFS/F2 Heavy Weight Mark and Tag Charge
034	Dry Ice
035	FedEx Corporation Audit Indicator
036	Hold at Station
037	Bundle Number
038	Week Day Delivery
039	Hold at Station Heavy Weight
040	Drop Off Discount
041	Overweight
042	Out of Pickup Area
043	Out of Delivery Area
044	Financial Document Option
045	Broker Selection Option
046	Cut Flowers
047	Argentina Broker Fee
048	Argentina Phito Fee
049	Argentina Inase Fee
050	Freight Charge
051	Currency Duty
052	Customs Duty
053	Rebill Duty
054	Customs Additional Duty
055	Rebill Customs Additional Duty
056	FedEx Additional Duty
057	Rebill FedEx Additional Duty
058	Currency VAT (Value Added Tax)
059	Original VAT (Value Added Tax)
060	Rebill VAT (Value Added Tax)
061	FedEx Additional VAT (Value Added Tax)
062	Rebill FedEx Additional VAT (Value Added Tax)
063	Puerto Rico Country Tax
064	Intangible Charge Duty

**TABLES**

**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**  
*Used in 'Charge Code' (Chrg) fields*

Code	Description
065	Section Charge Duty
066	Informal Charge Duty
067	Formal Charge Duty
068	HAWB Charge Duty
069	1/60th Charge Duty
070	Bond Fee Charge Duty
071	TSUSA Charge Duty
072	Missing Document Charge Duty
073	Sum Additional Invoice Duty
074	Advancement Fee Duty
075	Government Document Charge Duty
076	Post Entry Service Duty
077	COMM Reimbursement Charge Duty
078	Duty Excise Charge
079	Additional Tax Administration Duty - Denmark
080	Additional Tax Administration Duty - Belgium
081	Additional Tax Administration Duty - Luxembourg
082	Additional Tax Administration Duty - Austria
083	Additional Tax Administration Duty - Switzerland
084	GST Singapore Duty
085	Marca Da Bolla
086	GST Tax Duty
087	Special Assessment Charge Duty
088	Customs Processing Fee Duty
089	1/1000 Charge Duty
090	Additional Tax Administration Duty - Korea
091	TVA Duty
092	Austrian Payor Duty
093	Antidumping Duty
094	Additional Tax Administration Duty - France
095	Additional Tax Administration Duty - Italy
096	Taiwan VAT

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**TABLES**
**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**
*Used in 'Charge Code' (Chrg) fields*

Code	Description
097	Intangible Charge VAT
098	Section Charge VAT
099	Informal Charge VAT
100	Formal Charge VAT
101	HAWB Charge VAT
102	1/60th Charge VAT
103	Storage or Bond Fee VAT
104	TSUSA Charge VAT
105	Missing Document Charge VAT
106	Sum Additional Invoice VAT
107	Advancement Fee VAT
108	Government Document Charge VAT
109	Post Entry Service VAT
110	COMM Reimbursement Charge VAT
111	VAT Excise Charge
112	VAT Excise Charge
113	Additional Tax Administration VAT- Denmark
114	Additional Tax Administration VAT- Belgium
115	Additional Tax Administration VAT - Luxembourg
116	Additional Tax Administration VAT - Austria
117	Additional Tax Administration VAT - Switzerland
118	GST Singapore VAT
119	Marca Da Bolla VAT
120	GST Tax VAT
121	Special Assessment Charge VAT
122	Customs Processing Fee VAT
123	1/1000 Charge VAT
124	Additional Tax Administration VAT - Korea
125	TVA VAT
126	Austrian Payor VAT
127	Antidumping Duty VAT
128	Additional Tax Administration VAT - France

**TABLES****TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
129	Additional Tax Administration VAT - Italy
130	Additional Tax Administration VAT
131	PST AB (Alberta Provincial Sales Tax)
132	PST BC (British Columbia Provincial Sales Tax)
133	PST MB (Manitoba Provincial Sales Tax)
134	PST NB (New Brunswick Provincial Sales Tax)
135	PST NF (Newfoundland Provincial Sales Tax)
136	PST NT (Northwest Territories Provincial Sales Tax)
137	PST NS (Nova Scotia Provincial Sales Tax)
138	PST ON (Ontario Provincial Sales Tax)
139	PST PE (Prince Edward Island Provincial Sales Tax)
140	PST PQ (Quebec Provincial Sales Tax)
141	PST SK (Saskatchewan Provincial Sales Tax)
142	PST YK (Yukon Provincial Sales Tax)
150	Non Document Charge
157	Low Item Weight
161	QST (Quebec Sales Tax) Charge
162	Canada GST Freight
163	Mexico IVA Freight
164	Taiwan VAT
165	Grenada VAT
166	Venezuela VAT
170	Belgium VAT
171	Luxembourg VAT
172	Germany VAT
173	Great Britain VAT
174	Italy VAT
175	Netherlands VAT
176	France VAT
177	Austria VAT
178	Ireland VAT
179	Sweden VAT

## TABLES

**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
180	Denmark VAT
181	Finland VAT
182	Greece VAT
183	Spain VAT
184	Portugal VAT
185	Discount Amount
186	Memphis Discount Amount
187	Dropoff Discount
188	Rebate
189	Bermuda Terminal Fee
190	Bundle Number
191	Canadian Duty GST/QS
192	Canadian GST/QST Tax
193	Freight Other
194	Duty Other
195	Tax Other
196	Duty/Tax Surcharges
197	Service Other
198	Rebill Fee
202	HST (Harmonized Sales Tax) - Duty
203	HST (Harmonized Sales Tax) - VAT
204	Canadian HST NB (New Brunswick Harmonized Sales Tax)
205	Canadian HST NF (Newfoundland Harmonized Sales Tax)
206	Canadian HST NS (Nova Scotia Harmonized Sales Tax)
207	UAE GPA
208	India Service Tax
209	Thailand VAT
210	IPFS Dropoff
211	IPFS HAL
212	IPFS BSO
213	Oversize Package
214	Out of Pickup Zone

**TABLES****TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
215	Bermuda Terminal Fee
216	Payment/Credit
217	Sunday Pickup
219	Invalid Third Party Account Number Charge
220	Local Tax Charge
221	Maximum Discount
222	VAT Advance Fee Charge
223	Corporate Purchasing Card
224	Credit Card Decline Fee
225	Liftgate Surcharge
226	Priority Alert
228	Memphis Rebate
229	Emerge, Consolidation
230	Delivery Area Surcharge
237	Extra Hours Surcharge
238	VAT Advance Fee - Denmark - Duty
239	VAT Advance Fee - Sweden - Duty
240	VAT Advance Fee - Thailand - Duty
241	Customs Fee - Thailand - Duty
242	Customs Clearance Fee - Thailand - Duty
243	VAT Customs Clearance - Thailand - Duty
244	VAT Currency Customer - Duty
245	VAT Advance Fee - Spain - Duty
246	VAT Advance Fee - Denmark - Duty
247	VAT Advance Fee - Sweden - Duty
248	VAT Advance Fee - Thailand - Duty
249	Customs Fee - Thailand - VAT
250	Customs Clearance Fee - Thailand - VAT
251	VAT Customs Clearance - Thailand
252	VAT Currency Customer - Thailand
253	Thailand Customs Fee - Freight
254	Thailand Customs Clearance Fee - Freight

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**TABLES**
**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
255	Sweden VAT
256	Denmark VAT
257	Earned Discount
258	Grace Discount
259	Australia GST - Duty
260	Australia GST - VAT
261	Australia GST - Freight
262	Discount (V) Volume Incentive
263	Discount (P) Performance Pricing
264	Declared Value > \$0 (Ground)
265	Credit – Ground
266	Credit – Home Delivery
267	Automatic Proof of Delivery
268	Additional Handling
269	Oversize Extra Service Fee
270	Overweight > 150 lbs.
271	Home Delivery Signature Service
272	Address Correction (Ground)
273	Residential Delivery (Ground)
274	Residential Delivery - Rural (Ground)
275	Hazardous Material (Ground)
276	Home Delivery Residential Delivery Service
277	Home Delivery Residential Rural Delivery Service
278	Currency C.O.D. Charge
279	Currency C.O.D. High Density Charge
280	Currency C.O.D. Extra Difference Charge
281	Electronic C.O.D. – 24 hrs.
282	Electronic C.O.D. – 48 hrs.
283	Proof of Delivery Advantage Charge
284	FedEx Ground Home Delivery Out of Service Area
285	FedEx Ground Home Delivery of Hazardous Material
286	C.O.D. Fee - Ground

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**TABLES**
**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**
*Used in 'Charge Code' (Chrg) fields*

Code	Description
287	FedEx Ground Home Delivery of a Pkg > 70 lbs.
288	FedEx Ground Home Delivery COD Service
289	Call Tag
290	A.O.D. - Acknowledgment of Delivery (Ground)
291	Multiweight Address Correction
292	Home Delivery Date Certain Service
293	Home Delivery Appointment Delivery Service
294	FedEx Ground Home Delivery Forced Appointment
295	Home Delivery Evening Service
296	Residential - Customer Level
297	Weekly ECOD 24-hour
298	Weekly ECOD 48-hour
299	Quickship (Partnership)
300	POD Advantage Weekly Charge
301	Host to Host Project Fee
302	Host to Host Installation Fee
303	Host to Host Communication Fee
304	Host to Host Network Fee
305	Weekly Service Charge
306	Call Tag – Package Level
308	Home Delivery Date Certain Service - Invoice Level
309	Home Delivery Appointment Delivery Service - Invoice Level
310	Home Delivery Evening Service - Invoice Level
311	Fuel Surcharge (Ground)
312	Additional Handling Surcharge
313	New Zealand GST - Duty
314	New Zealand GST - VAT
315	Automation Discount
316	Regular Pickup/Dropoff Discount
317	Zone Discount
318	Zip to Zip Discount
319	Day of Week Discount

## TABLES

**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
320	Guatemala IVA Freight
321	Dominican Republic ITIBIS
322	Duty/Tax Advance Fee
323	Reimbursement Fee - VAT
324	GST on Advance/Ancillary Service Fees
325	GST Reimbursement Fee - VAT
326	HST on Advance/Ancillary Service Fees
327	HST Reimbursement Fee - VAT
328	QST on Ancillary Service Fees
329	QST Reimbursement Fee - VAT
330	Return E-mail Label Surcharge
331	Ground Out-of-Cycle (Supplemental) Weight Correction
332	Credit Card Decline Surcharge - Ground
333	Day & Pickup/Dropoff Discount
334	Day & Zone Discount
335	Day & Zip Discount
336	Pickup/Dropoff & Zone Discount
337	Pickup/Dropoff & Zip Discount
338	Linehaul Surcharge
339	Finland VAT
340	Consolidated Returns Polybag
341	Consolidated Returns Package 2x2x4–2x6x8
342	Consolidated Returns Package 4x4x6–4x8x12
343	Consolidated Returns Package 6x6x10–6x10x16
344	Consolidated Returns Package 8x10x12–10x12x16
345	Consolidated Returns Package Fill Charge
346	Consolidated Returns Oversize Package Charge
347	Return Printed Label Surcharge
348	ATF Entries
350	Additional Line Items
351	Food & Drug Admin
352	Fish & Wildlife Proc

**TABLES**

**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**  
*Used in 'Charge Code' (Chrg) fields*

Code	Description
353	Dept of Defense Entries
354	Live Entry Processing
355	Special Brokerage Processing Fee
356	Russia Pickup Surcharge
357	Complete MBG Bonus Discount
358	Delivery Day Bonus Discount
359	60 Minute Bonus Discount
375	Security Surcharge
376	Security Surcharge
377	Advance Fee - Mexico - Duty
378	Advance Fee - Mexico - VAT
379	Norway Duty
380	Norway VAT
381	DSP License
382	DEA Permit
383	Export Clearance
384	Carnet Surcharge
385	In Bond Shipment
386	Piece Count Verification
387	Appointment Delivery Surcharge
388	Switzerland VAT
389	Ireland VAT
390	Netherlands VAT
391	UK VAT
392	Australia VAT
393	Argentina Advancement Fee - VAT
394	Columbia VAT
395	Dominican Republic VAT
396	Guatemala VAT
397	Jamaica VAT
398	Venezuela VAT
399	New Zealand VAT

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**TABLES**
**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
400	Account Security Fee
401	After Hours Clearance Fee
402	Business Number Registration
403	Clearance End Use Fee
404	Customized Service Fee
405	Duty Referral Fee
406	Electronic Entry Fee
407	Entry Copy Fee
408	Entry Corrections Fee
409	Entry Form Prevalidation Fee
410	Individual Entry Form Fee
411	DT Claim Amend Litigation Fee
412	Low Value Entry Exception Fee
413	Personal Effects Fee
414	Returned Goods Fee
415	Temporary Import Fee
416	Trade Gate Fee
417	Urgent AWB Clearance Fee
418	Custody Fee
419	Handling Fee
420	Refrigeration Fee
421	Storage Fee
422	Airport Transfer Fee
423	Clearance Non-FedEx Transportation
424	Transfer In Bond Fee
425	Processing Fee
426	BSO AWB Revalidation Fee
427	Fax Fee
428	Low Value Document Exception Handling Fee
429	Prepayment Postal Transfer Fee
430	Import Permit Fee
431	Ministry of Agriculture Fee

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**TABLES**
**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**
*Used in 'Charge Code' (Chrg) fields*

Code	Description
432	Other Gov't Agency Charge Fee
433	Quarantine Fee
444	Cayman Island Stamp Duty
446	Argentina Export Duty
447	Mexico Linehaul & Customs Brokerage Fee
450	12x9x6 Box
451	11x11x11 Box
452	17x17x7 Box
453	20x20x12 Box
454	Padded Envelope
455	Roll Tape
456	Bubble Wrap
457	Sales Tax
458	Europe First Surcharge
459	Third Party Consignee Fee
460	Canadian Drop Ship Linehaul
462	Canada GST - Ground
463	Canada QST - Ground
464	Canada HST - (Ground, NB Province; or SmartPost)
465	Canada NF HST - Ground
466	Canada NS HST - Ground
467	EI Report
468	EI - EDI Request
469	EI - Manual Request
470	Discount
472	FedEx Express Toy Van
473	FedEx Ground Toy Van
474	FedEx Home Delivery Toy Van
475	FedEx Aviator Bear
476	FedEx Toy Plane
477	FedEx Umbrella
478	FedEx Travel Tumbler

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**TABLES**
**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**
*Used in 'Charge Code' (Chrg) fields*

Code	Description
479	FedEx Gel Stress Ball
480	FedEx Silver Tote Bag
481	FedEx Black Hat
483	Dominican Republic Export Duty
484	Transmart Service Fee
485	EEl - Internet Request
486	Return Online Label Surcharge
487	Return Printed Label Surcharge
488	Express Tag Surcharge
489	Return On Call Surcharge
490	Box Laptop Kit
491	French Islands VAT
492	Delivery Area Surcharge - Residential
493	Delivery Area Surcharge - Commercial Express
494	Delivery Area Surcharge - Commercial Ground
495	Unauthorized Oversize
496	Poland Freight VAT
497	Poland Duty VAT
498	Czech Republic Freight VAT
499	Czech Republic Duty VAT
500	Remote Rural Labrador > 70 lbs.
501	Remote Rural Labrador < 70 lbs.
502	Remote Rural Hawaii
503	Remote Rural Alaska > 70 lbs.
504	Remote Rural Alaska < 70 lbs. Rural
505	Remote Rural Alaska > 70 lbs. Remote Rural
506	Remote Rural Intra-Oahu
507	Remote Rural Canada Zone 6-1
508	Remote Rural Canada Zone 6-2
509	Remote Rural Canada Zone 6-3
510	Remote Rural Canada Zone 6 > 100 lbs.
511	Performance Pricing 3D Discount

**TABLES**


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**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**
*Used in 'Charge Code' (Chrg) fields*

Code	Description
512	FDA Prior Notice Fee
513	Venezuela Postal Stamp Fee
514	Direct Signature Required (Express Shipments)
515	Indirect Signature Required (Express Shipments)
516	Adult Signature Required (Express Shipments)
517	Missing Shipper Account Number (Ground Shipments)
518	Missing/Invalid Recipient/Third Party Account Number (Ground Shipments)
520	Retail Box - 8x8x8
521	Retail Box - 13x9x11
522	Retail Box - 14x14x14
523	Retail Box - 24x24x24
524	13x12x3 Box
525	18x12x3 Box
526	Brown Tube
527	Large Bubble Wrap
528	Packing Peanuts
529	Direct Signature Required (Ground Shipments)
530	Indirect Signature Required (Ground Shipments)
531	Adult Signature Required (Ground Shipments)
532	Retail Box - 8x8x8
533	Filler Only Pkg SM
534	Filler Only Pkg MD
535	Filler Only Pkg LG
536	Scotch Packing Tape
537	Scotch Tape 3/4 in x 650 in
538	Scotch Tape Start Disp
539	Standard - Small, 8x8x8
540	Standard - Small, 11x11x11
541	Standard - Small, 12x9x6
542	Standard - Small, 12x12x18
543	Standard - Small, 13x9x11
544	Standard - Small, 14x14x14

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**TABLES**
**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**
*Used in 'Charge Code' (Chrg) fields*

Code	Description
545	Standard - Medium, 16x16x16
546	Standard - Medium, 17x17x7
547	Standard - Medium, 18x18x12
548	Standard - Large, 18x12x9
549	Standard - Large, 20x20x12
550	Standard - Large, 22x22x12
551	Standard - Large, 20x20x20
552	Standard - Large, 23x17x12
553	Standard - Large, 24x24x24
554	Fragile - Small, 8x8x8
555	Fragile - Small, 11x11x11
556	Fragile - Small, 12x9x6
557	Fragile - Small, 12x12x18
558	Fragile - Small, 13x9x11
559	Fragile - Small, 14x14x14
560	Fragile - Medium, 16x16x16
561	Fragile - Medium, 17x17x7
562	Fragile - Medium, 18x18x12
563	Fragile - Large, Laptop
564	Fragile - Large, 18x18x18
565	Fragile - Large, 20x20x12
566	Fragile - Large, 20x20x16
567	Fragile - Large, 20x20x20
568	Fragile - Large, 23x17x12
569	Fragile - Large, 24s24s24
570	Retail Box - 12x12x18
571	Retail Box - 12x12x18
572	Retail Box - 13x9x11
573	Retail Box - 16x16x16
574	Retail Box - 16x16x16
575	Retail Box - 14x14x14
576	Mailer Poly 12.5 x 18

**TABLES**


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**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**
*Used in 'Charge Code' (Chrg) fields*

Code	Description
577	Mailer Poly 14.25 x 19.25
578	Mailer Poly 8.5 x 11
579	Mailer Kraft 12.5 x 18
580	Mailer Poly 6 x 9
581	Mailer Poly Media
582	Retail Box - 20x20x20
583	Retail Box - 20x20x20
584	Retail Box - 23x17x12
585	Retail Box - 23x17x12
586	Retail Box - 24x24x24
587	Cushion Wrap Large
588	Packing Noodles White
589	Bubble Mailer 12.5x18
590	Mailer Phont/Doc 5.75x8.5
591	Mailer Photo/Doc 9x11.5
592	Mailer Photo/Doc 11.5x14
593	Tube - 1 15/16x24
594	Tube - 1 15/16x18
595	Tube - 2 15/16x36
596	To/From Address Label
597	Box 18x12.5x3
602	Additional Duty - JP
603	Rebill Duty
611	Rebill VAT
612	Additional VAT
616	Puerto Rico Rebill Duty
625	SmartPost Billing Adjustment 1 (Manifest Credit)
626	SmartPost Billing Adjustment 2 (Manifest Credit)
627	SmartPost Billing Adjustment 3 (Manifest Credit)
628	SmartPost Billing Adjustment 4 (Manifest Credit)
629	SmartPost Loss/Damage Credit (Manifest Credit)
631	VAT on Advancement Fee (Turkey)

## TABLES

**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
632	VAT on Advancement Fee (Chile)
633	VAT on Customs Brokerage Services (Latvia)
634	VAT on Customs Brokerage Services (Lithuania)
635	VAT on Customs Brokerage Services (Estonia)
636	Latvia VAT
637	Lithuania VAT
638	Estonia VAT
639	Delivery Area Surcharge – Residential Cap (Ground)
640	Delivery Area Surcharge – Commercial Cap (Ground)
641	Residential Cap (Ground)
642	Residential – Home Delivery Cap (Ground)
643	Multiweight Address Correction Cap (Ground)
644	Direct Signature Cap (Ground)
645	Indirect Signature Cap (Ground)
646	Adult Signature Cap (Ground)
647	COD Charge Cap (Ground)
648	Cash COD Charge Cap (Ground)
649	ECOD, 24 Hours Cap (Ground)
650	ECOD, 48 Hours Cap (Ground)
652	Debit
653	Small Electronic Box
654	Electronic Box Packaging
655	Packaging Handling Fee 10.1 - 20 lbs
656	Packaging Handling Fee 20.1 - 30 lbs
657	Packaging Handling Fee > 30 lbs
658	Packaging Handling Fee 1.1 - 10 lbs
659	VAT on Advancement/Ancillary Fees - Aruba (AW)
660	VAT on Advancement/Ancillary Fees - Antilles (AN)
661	Supplemental Duty - France (FR)
662	Other Taxes2 - France (FR)
663	Same Day On Call Weekly Pickup Fee (Ground)
664	Next Day On Call Weekly Pickup Fee (Ground)

## TABLES

**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
665	Same Day On Call Alternate Address Residential Weekly Pickup Fee (Ground)
666	Same Day On Call Alternate Address Commercial Weekly Pickup Fee (Ground)
667	Next Day On Call Alternate Address Residential Weekly Pickup Fee (Ground)
668	Next Day On Call Alternate Address Commercial Weekly Pickup Fee (Ground)
669	Same Day On Call Automated Residential Pickup Fee (Ground)
670	Same Day On Call Automated Commercial Pickup Fee (Ground)
671	Same Day On Call Customer Service Residential Pickup Fee (Ground)
672	Same Day On Call Customer Service Commercial Pickup Fee (Ground)
673	Next Day On Call Automated Residential Pickup Fee (Ground)
674	Next Day On Call Automated Commercial Pickup Fee (Ground)
675	Next Day On Call Customer Service Residential Pickup Fee (Ground)
676	Next Day On Call Customer Service Commercial Pickup Fee (Ground)
677	Same Day On Call Alternate Address Automated Residential Pickup Fee (Ground)
678	Same Day On Call Alternate Address Automated Commercial Pickup Fee (Ground)
679	Same Day On Call Alternate Address Customer Service Residential Pickup Fee (Ground)
680	Same Day On Call Alternate Address Customer Service Commercial Pickup Fee (Ground)
681	Next Day On Call Alternate Address Automated Residential Pickup Fee (Ground)
682	Next Day On Call Alternate Address Automated Commercial Pickup Fee (Ground)
683	Next Day On Call Alternate Address Customer Service Residential Pickup Fee (Ground)
684	Next Day On Call Alternate Address Customer Service Commercial Pickup Fee (Ground)
685	Additional Handling Charge - Weight (Ground)
686	Additional Handling Charge - Dimensions (Ground)
687	Additional Handling Charge - Weight (Express)
688	Additional Handling Charge - Dimensions (Express)
694	Intra-Country Overweight Package (Express) <i>(Currently only used by Mexico)</i>
695	Dominican Republic (DO) Customs User Fee
696	Export Entry C87 Fee (Jamaica/JM)
697	Export Entry C87 Stamp Duty (Jamaica/JM)
702	H0 Pickup
703	H0 Delivery
704	H4 Pickup
705	H4 Delivery
706	H5 Pickup

## TABLES

**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
707	H5 Delivery
708	H6 Pickup
709	H6 Delivery
710	H7 Pickup
711	H7 Delivery
712	Tape Strapping
713	Tissue Paper Confetti
714	Env 9x12 Catlg 100ct
715	Large Art Box Pack & Ship
716	Env CD/DVD Wht 50pk
717	Env CD/DVD Asst 50pk
718	Mailing Tube 4 x 48
719	Mailer Smrt 14.25 x 19.25
720	Tape Superstrength 3 Refill
721	Env #10 PISI Sec 45ct
722	Env #6 PISI Sec 55ct
723	Env #10 50ct
724	Env #10 100ct
725	Env #6 100ct
726	Env 6x9 Clasp 5pk
727	Env 9x12 Clasp 4pk
728	Env 10x13 Clasp 3pk
729	Env 10x15 Clap 2pk
730	Env 6x9 PISI 6pk
731	Env 9x12 PISI 5pk
732	Env 10x13 PISI 4pk
733	Env Palette Ltr 60ct
734	Adh Env Sealer
735	Mailr Mdia 10pk
736	Freamed Art Box Medium
737	Mailr Bubble 6x9
738	Mailr Bubble 8.5x11
739	Mailr Bubble 10.5x15

**TABLES****TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
740	Cushion Wrap 10 Feet
741	Tape Pkg w/Dspnsr 2pk
742	Tape Tear By Hand
743	Tape SupStrngRefl6+2
744	Tape SupStrngth Rfil
745	Packing Noodles 4pk
746	Mailr Smart 6x9
747	Mailr Smart 8.5x11
748	Mailr Smart 10.5x15
749	Mailr Smart 12.5x18
750	Mini Laptop Box
751	Medium Art Box Pack & Ship
752	Tape Dispenser Pack
753	MailrSmart 10.5x15 4pk
754	Cover Mattress Kg/Zn
755	Stretch Wrap 725ft
756	Bubble CrnrPrtctr 16ct
757	Framed Art Box, Large
758	Bubble Pouch8ct 13x13
759	Mailer Kraft 10.5 x 15
760	Room label 140ct
761	Cover Sofa
762	Cover Chair 2pk
763	Mailer Kraft 6 x 9
764	Tape SuprStrength 2+1
765	Mailer Kraft 8.5 x 11
766	Label mailing Seals
767	Label Mailing Fragile
768	Env 6x9 Recyc
769	Mini Laptop Box Pack and Ship
770	Env 10x13 Recyc
771	Cushion Wrap 100 Feet
772	Packing Peanut 1 cu ft

## TABLES

**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)***Used in 'Charge Code' (Chrg) fields*

Code	Description
773	1 Board "Standard"
774	1 Board "Fragile"
775	2+ Boards "Fragile"
776	2+ Boards "Standard"
777	18" x 24" Box and Full-Service Packing
778	24" x 36" Box and Full-Service Packing
779	18" x 24" Box Only
780	24" x 36" Box Only
781	Box Laptop Kit
782	Hungary VAT on Ancillary Fees
783	Hungary VAT
784	Alternate Address Pickup (Ground Shipments)
788	SmartPost Pallet Charge (Manifest Charge)
789	SmartPost Re-label Charge (Manifest Charge)
790	SmartPost Special Item Charge (Manifest Charge)
791	SmartPost Inbound Adjustment/Line Haul Charge (Manifest Charge)
792	SmartPost Non-Machineable Charge (Parcel charge; also rolled into Manifest charge)
793	SmartPost Delivery Confirmation Charge (Parcel charge; also rolled into Manifest charge)
794	SmartPost Balloon Charge (Parcel charge; also rolled into Manifest charge)
796	Additional Weight Charge (Ground Shipments)
797	VAT on Ancillary Fee (St. Vincent)
798	VAT (St. Vincent)
799	Clearance Entry Fee (a transportation fee)
808	Holiday Delivery Surcharge (Intra-India)
809	Freight on Value Own Risk Surcharge (Intra-India)
810	Freight on Value Carriers Risk Surcharge (Intra-India)
811	Special Delivery Surcharge (Intra-India)
812	Waybill Surcharge (Intra-India)
813	Octroi Documentation Preparation Fee (Intra-India)
814	Freight to collect Surcharge (Intra-India)
815	Delivery On Invoice Acceptance Surcharge (Intra-India)
816	SmartPost Canada Remote Rural Charge
817	SmartPost Closed Box Refund (a Credit)

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**TABLES**
**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**
*Used in 'Charge Code' (Chrg) fields*

Code	Description
818	SmartPost Canada PST (Provincial Sales Tax)
819	SmartPost Fuel Surcharge
821	SmartPost Remote Destination
822	Delivery Area Surcharge - Commercial (Express)
823	Delivery Area Surcharge - Commercial Cap (Express)
824	Delivery Area Surcharge - Residential (Express)
825	Delivery Area Surcharge - Residential Cap (Express)
826	Delivery Area Surcharge - Extended Commercial (Express)
827	Delivery Area Surcharge - Extended Commercial Cap (Express)
828	Delivery Area Surcharge - Extended Residential (Express)
829	Delivery Area Surcharge - Extended Residential Cap (Express)
830	Delivery Area Surcharge - Alaska Commercial (Express)
831	Delivery Area Surcharge - Alaska Commercial Cap (Express)
832	Delivery Area Surcharge - Alaska Residential (Express)
833	Delivery Area Surcharge - Alaska Residential Cap (Express)
834	Delivery Area Surcharge - Hawaii Commercial (Express)
835	Delivery Area Surcharge - Hawaii Commercial Cap (Express)
836	Delivery Area Surcharge - Hawaii Residential (Express)
837	Delivery Area Surcharge - Hawaii Residential Cap (Express)
838	Delivery Area Surcharge - Intra-Hawaii Commercial (Express)
839	Delivery Area Surcharge - Intra-Hawaii Commercial Cap (Express)
840	Delivery Area Surcharge - Intra-Hawaii Residential (Express)
841	Delivery Area Surcharge - Intra-Hawaii Residential Cap (Express)
842	Delivery Area Surcharge - Commercial (Ground)
843	Delivery Area Surcharge - Commercial Cap (Ground)
844	Delivery Area Surcharge - Residential (Ground)
845	Delivery Area Surcharge - Residential Cap (Ground)
846	Delivery Area Surcharge - Extended Commercial (Ground)
847	Delivery Area Surcharge - Extended Commercial Cap (Ground)
848	Delivery Area Surcharge - Extended Residential (Ground)
849	Delivery Area Surcharge - Extended Residential Cap (Ground)
850	Delivery Area Surcharge - Alaska Commercial (Ground)
851	Delivery Area Surcharge - Alaska Commercial Cap (Ground)

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**TABLES**
**TABLE 8— CHARGE CODES & SMARTPOST CHARGE CODES (cont.)**
*Used in 'Charge Code' (Chrg) fields*

Code	Description
852	Delivery Area Surcharge - Alaska Residential (Ground)
853	Delivery Area Surcharge - Alaska Residential Cap (Ground)
854	Delivery Area Surcharge - Hawaii Commercial (Ground)
855	Delivery Area Surcharge - Hawaii Commercial Cap (Ground)
856	Delivery Area Surcharge - Hawaii Residential (Ground)
857	Delivery Area Surcharge - Hawaii Residential Cap (Ground)
858	Delivery Area Surcharge - Intra-Hawaii Commercial (Ground)
859	Delivery Area Surcharge - Intra-Hawaii Commercial Cap (Ground)
860	Delivery Area Surcharge - Intra-Hawaii Residential (Ground)
861	Delivery Area Surcharge - Intra-Hawaii Residential Cap (Ground)
862	Delivery Area Surcharge - Residential Home Delivery (Ground)
863	Delivery Area Surcharge - Residential Home Delivery Cap (Ground)
864	Delivery Area Surcharge - Extended Residential Home Delivery (Ground)
865	Delivery Area Surcharge - Extended Residential Home Delivery Cap (Ground)
866	Delivery Area Surcharge - Alaska Residential Home Delivery (Ground)
867	Delivery Area Surcharge - Alaska Residential Home Delivery Cap (Ground)
868	Delivery Area Surcharge - Hawaii Residential Home Delivery (Ground)
869	Delivery Area Surcharge - Hawaii Residential Home Delivery Cap (Ground)
870	Delivery Area Surcharge - Intra-Hawaii Residential Home Delivery (Ground)
871	Delivery Area Surcharge - Intra-Hawaii Residential Home Delivery Cap (Ground)
872	Inspection Fee (Ancillary Service)
873	Automatic Import License (Gestion LAPI)
874	Diplomatic Exemption
875	Import Direct To Customer Warehouse (DAP)
876	Reissue Customs Paperwork (BSO)
877	Dry Ice/Gel Pak Charge
878	Free Zone Fee
879	BSO Inspection Fee
880	Notarized Copy of Entry
881	Cadivi Fee (Exchange Control Dept.)
904	Special Handling
<b>ZZZ</b>	Total of all 'Other Charge' Components

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**TABLES**
**TABLE 9 — NON-PAY RESOLUTION COMPLAINT CODES**
*Used in 'Denial/Reject Reason Code' (Reason Code) field*

Code	Description
<b>FOR DENIED REQUESTS:</b>	
01A/51B	Charges Correctly Rated
01B	Rating Correct per Bundling Logic
01C	Rates Correct Based on Package Dimensions
01D	Multiweight Charges Rated Correctly
01E	Pickup/Weekly Charges Rated Correctly
18A	Billed to Correct Account Number
19A	Not Duplicate Invoice—Check Ship Date
21A	Unable to Rebill as Requested
22A	Weight Correct as Indicated
24A	Discounts Correct as Billed
34A	Declared Value Correct as Billed
37A	Dim Correctly Calculated
38A	Service Correct as Billed
51A	No DAS or RESI Charge Found
53A	No Pick-up Charge on Tracking
CW	Holiday Waiver
H2A	Balance Due is Zero (No Disposition)
H2B	Balance Due is Zero
H2C	Research in Progress
H2D	More Information Required to Research
L7A	Account Active on EDI; Contact Your EC Support Analyst
L7B	Comments Are Unclear; Contact Your Electronic Invoice Adjustment Representative
L7C	Charges Are Correct as Billed
TP	Tracpac Credit Will Appear On Future Invoice

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**TABLES**
**TABLE 9 — NON-PAY RESOLUTION COMPLAINT CODES**

Used in 'Denial/Reject Reason Code' (Reason Code) field

Code	Description
<b>FOR REJECTED REQUESTS:</b>	
1	Invoice/Airbill Not Found
2	Airbill Number is Zeroes
3	Non-Pay Amount not Greater than Zero
4	Amount Requested Greater than Amount Due
5	Invalid Non-Pay Code
6	Explanation Required (L7 and H2 Non-Pay Codes Only)
7	Non-Pay Request = > 365 days old
8	No Package Data
9	Bill to Country is not US
A	Domestic or Puerto Rico Invoice Age > 90 Days
B	Ground or Home Delivery Invoice Age > 180 Days
C	Unable to Credit Due to Existing Credit
D	Invoice or Tracking ID is Currently in Dispute
E	Missing or Invalid Account Number to Rebill
G	Ground Service Failure Request
P	Unable to Credit Due to Existing Payment
Q	Need Check Number/Date In Order to Research
R	Retail Sales Not Eligible
T	Written Submission Required (Duty/Tax Only)
Z	Customer Not Eligible For Credit

## TABLES

**TABLE 10— FEDEX BRANCH REGISTERED VAT NUMBER***(Used in 'FedEx Branch Registered VAT Number' field)*

Code	Description	Registered Name	Registered Address
ESP	ES N4002998E	Federal Express Corporation Sucursal en Espana	Edificio Fedex, Centro de Carga Aerea, Aeropuerto Madrid Barajas- 28042 Madrid- Espana
SWT	SE 516-402-925-701	Federal Express Corporation (USA) Filial Sverige	Box 94 SE- 190 45 Stockholm-Arlanda
DKT	DK 27 04 31 00	Federal Express Corporation Danish branch	Kystvejen 26 2770 Kastrup Denmark
FIT	17179641	Federal Express Corporation Finland branch	Kiitorantie 7, FIN-01530, Vantaa
IES	IE 95071461	Federal Express (Europe) Inc.	Unit 3a Airways Industrial Estate, Cloghran, Dublin 17
GBR	GB 790 0386 27	Federal Express (Europe) Inc.	Sutherland House, Matlock Road, Foleshill, Coventry, CV1 4JQ
PLT	PL5252300218	Federal Express Poland Sp. z o.o.	UL. Wirazowa 35 02-158 Warszawa
DEU	DE 1116 07161	Federal Express Europe Inc.	Langer Kornweg 34K, 65451 Kelsterbach
AUR	ATU 47928603	Federal Express GmbH	Cargo/Nord Geb. 7 A -1300 Wien
BEL	BE 418.467.896	Federal Express Europe Inc. & vof/snc	Airport Building 119 B - 1820 Melsbroek
LUX	LU 1372 4810	Federal Express Luxembourg Inc.	26 Boulevard Royal L-2449 Luxembourg
NLD	NL006278723B02	Federal Express Europe Inc.	Brequetlaan 20-22, 1438 BC Oude meer
ITA	9963400156	Federal Express Europe Inc. Filiale Italiana	Centro Direzionale Milano Otre-Palazzo Tintoretto Via Cassanese, 224 - 20090 Segrate (MI)
FRA	FR 37 384 956 892	Federal Express Intl. (France) SNC	125- 135 Avenue Louis Roche 92238 Gennevilliers Cedex
CZT	CZ27139981	Federal Express Czech s.r.o.	Vodickova 37/707 110 00 Praha 1